HELPING THE HELPER:
Improvement to OCCMS Benefits Child Care Providers & Enables Service Excellence Province-Wide

TSD works with stakeholders to resolve security issues and reduce administrative reporting time required by child care providers.
The improved attendance management and billing system benefits not only local child care agencies, as security improvements developed in London have been adopted at the provincial level.

BUILDING THE FOUNDATION
FOR BETTER HOUSING INFORMATION: Housing Division Information System, Phase I

A centralized database addresses concerns about data integrity and gives Housing Division staff more immediate access to information about properties and projects, and up-to-date contact information for community partners. The Housing Division has a strong foundation for implementing subsequent phases of the long-term HDIS project.

MAKING FIRE SAFETY MOBILE:
"Right Fitting" Technology for Fire Inspectors Leads to Efficiencies via iPads

Mobile technology leads to 25% increase in efficiency and a higher volume of site inspections. Equipping Fire Inspectors with iPads results in one-time, on-site date entry, less time at desks and more out in the field, and increased accuracy of inspection reports. A reduced need for desk-top computers means they can be moved out to fire halls for use in on-line training.