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Sent: Monday, November 14, 2016 1:36 PM

To: Woolsey, Heather

Subject: Public participation meeting regarding By-Law W-8, Nov. 18, 2016

A few years ago, London adopted a new pricing policy of charging households for a minimum of 7 cubic metres of water each month regardless of actual consumption.

This policy has had two significant negative effects which may not have been recognized when the rationale for the change was being considered. First, in the case of the many households where monthly consumption was usually only 4 to 6 cubic metres, it ceased to reward such modest use and effectively encouraged wastefulness. In a world facing a future of possible water shortages the policy was shortsighted. Second, the change affected many of the most vulnerable in our city by significantly increasing their monthly living expenses. Such households are occupied by many seniors and others on fixed incomes.

I would therefore urge the Committee to revise this policy in such a way as to encourage conservation, (as has been done with the installation of "Smart Meters" for electricity use), and no longer burdens those who may be least able to afford to pay every month for water they have not used.