Today’s Presentation

Requested information about the alignment of the Water Board’s Strategic Plan with the Strategic Plan for the City of London... and seek opportunities for improved collaboration.

Vision

The Water Board strives to operate and to continually improve the sustainable, environmentally friendly utility that provides safe drinking water at stable and reasonable prices to current and future member municipalities.

Purpose

Governed by Water Boards:
- Treat and supply drinking water to benefiting municipalities
- “Wholesale” supply of water to London from both systems
Accomplishments
- Water Quality Facility Plan, and updated Water Master Plan
- Customer Levels of Service, risk mitigation framework, business case process, energy management
- Environmental Management, Quality Management, and Incident Management
- Improved efficiency, effectiveness and resiliency

Innovation
- Treatment optimization and energy efficiency initiatives
- Integrated research with strategic partners (NSERC, universities, private companies)
- Real-time monitoring of critical infrastructure
- Significant infrastructure investments in partnership with Canada and Ontario

Collaboration
- Coordination of service delivery (operational coordination with all municipalities)
- Efficiency of administrative support
- Work with Ontario to improve regulatory framework and implement programs

Alignment with Municipalities
- Board: Policy Alignment; Members from each municipality
- Administration: Strategic Alignment; Coordination of administration
- Operation: Tactical Alignment; Coordination of operations

Announcements and Updates
- New Asset Management and Financial Plans
- Residual Management Facilities
- Huron-Elgin-London (HELP) Project Clean Water complete in 2017