

7TH REPORT OF THE
ACCESSIBILITY ADVISORY COMMITTEE

Meeting to be held on July 28, 2016, commencing at 3:05 PM, in Committee Room #4, Second Floor, London City Hall.

PRESENT: M. Dawthorne (Chair), J. Bell, M. Cairns, F. de Lasa, C. Dodman, A. Forrest, J. Madden, J. Quigg and J. Sanders and H. Lysynski (Acting Secretary).

ABSENT: J. Menard.

ALSO PRESENT: C. da Silva.

I. CALL TO ORDER

1. Disclosures of Pecuniary Interest

That it BE NOTED that M. Dawthorne disclosed a pecuniary interest with respect to part i) of clause 4, of this Report, having to do the Policy Sub-Committee Report as it relates to websites meeting AODA standards, by indicating that he works for an Agency that provides this service.

II. SCHEDULED ITEMS

None.

III. SUB-COMMITTEES & WORKING GROUPS

2. Built Environment and Facilities

That the following actions be taken with respect to the Built Environment and Facilities Sub-Committee from its meeting held on July 11, 2016:

- a) the following actions be taken with respect to the document providing a review of intersections relating to the prioritization of audible pedestrian signals appended to the July 11, 2016 Report of the Built Environment and Facilities Sub-Committee
 - i) the above-noted document BE FORWARDED to the Division Manager, Roadway Lighting and Traffic Control for information; and,
 - ii) the Division Manager, Roadway Lighting and Traffic Control BE REQUESTED to report back to the Accessibility Advisory Committee (ACCAC) advising whether or not the intersections noted in the above-noted document are being reprioritized and the rationale for the decisions;

- b) the Civic Administration BE REQUESTED to review the following concerns with respect to any proposed changes that are being considered to the Facilities Accessibility Design Standards (FADS) as they relate to its scope and the inclusion or the separation of outdoor space requirements:
- i) as the FADS definition of “Facility” includes “*buildings, structures, site improvement, complexes, equipment, roads, walks, passageways, parks, parking lots or other real or personal property located on a site*”, the FADS must adequately address all spaces noting that outdoor spaces should not be removed or left to stand alone as a separate document and further noting that the 2007 version of FADS (Clause 4.5.2) “Outdoor Recreational Facilities” includes this in the general design performance statements. Further noting that these outdoor spaces were included within that document based on the rationale that opportunities for recreation, leisure, and sport activities should be available to all members of the community;
 - ii) as the FADS is used as a comprehensive resource tool for many municipality’s beyond our City and that it is, by design, a user-friendly single-source compilation of several accessibility reference documents (Re: O Reg 191/11, O Reg 413/12, CSA-Z614 Annex H, and O.B.C.), it is imperative that it remains as a singular focused document for accessibility throughout all aspects of our City, whether indoors or outdoors space;
 - iii) with regards to outdoor spaces in particular, many design-requirement aspects of the existing FADS could be enhanced or improved-upon with an updated document; in particular, the ACCAC has gone to great lengths since the 2007 version, to address design concerns with parking, sidewalks, community gardens, playgrounds, and recreational trails and pathways, as these matters had not yet been considered in detail within the 2007 version of FADS; and,
 - iv) the expected timeline for completion of a new FADS document in early 2017 is of concern as the timelines restricts the ability to adequately address the complexity of design requirements for outdoor spaces within that timeframe. Noting that it is recommended that the the scope of the revised document is to be expanded upon to be more inclusive of

outdoor spaces and recognizing that the task of including the many details for outdoor spaces may be considerable and given the timeline may not be achievable. ACCAC is concerned that in an effort to achieve the suggested timeline, important design requirements of outdoor spaces may remain simply as-is with “general recommendations” only, which may then not be addressed again for many years. It is recommended that if outdoor spaces are to be included in the FADS, with focus and detail, the expected timeline for completion may need to be extended “as long as necessary” for staff to provide an effective document for ACCAC to review. (as per ACCAC’s 2016 Work Plan); and,

- c) the Municipal Council BE REQUESTED to review the timeline expectation for the completion of the review and proposed revisions to the FADS.

3. Education and Awareness

That it BE NOTED that the report of the Education and Awareness Sub-Committee from its meeting held on July 11, 2016, was received.

4. Policy

That, the following actions be taken with respect to the report of the Policy Sub-Committee from its meeting held on July 4, 2016:

- a) the Civic Administration BE REQUESTED to undertake the following actions with respect to the *Accessibility for Ontarians with Disabilities Act* (AODA) requirements for websites to be accessible:
 - i) investigate options to provide captioning on all pre-recorded video content on the City of London website; it being noted that once the “live” video is archived it is no longer considered “live” and, as of January 1, 2014, it is required to be captioned as per the AODA;
 - ii) investigate options to provide captioning to all televised Municipal Council sessions, in accordance with Canadian Radio Television and Telecommunications Commission (CRTC) regulations for broadcast captioning effective Sept 1, 2012;

- iii) investigate options to provide captioning at a standard higher than that available through current automated software for live web broadcasts or streaming; it being noted that other communities across Southern Ontario are implementing or enhancing existing captioning options; it being further noted that at least one community in Ontario has been subject to a lawsuit over failure to provide captioning on televised council broadcasts; and,
 - iv) report back to the ACCAC on options available and intended courses of action relating to the above-noted recommendations;
- b) the Civic Administration BE REQUESTED to attend a future meeting of the Accessibility Advisory Committee to outline how the Civic Administration and the London Police Services works together with respect to addressing high risk traffic areas to allow the ACCAC to better understand existing practices and data and how that information may be used to help prevent accidents, injuries and acquired disabilities within the City of London; and,
- c) Minister T. MacCharles, Minister of Accessibility, BE REQUESTED to attend a future meeting of the ACCAC to provide an update to the ACCAC on the Province's vision for Accessibility and how London can best align its new practices with Provincial initiatives.

IV. CONSENT ITEMS

5. 6th Report of the Accessibility Advisory Committee

That it BE NOTED the 6th Report of the Accessibility Advisory Committee from its meeting held on June 23, 2016 was received.

6. Planning and Design Standards for Trails in Environmentally Significant Areas – Municipal Council Resolution

That it BE NOTED that the Municipal Council resolution adopted at its meeting held on June 23, 2016, with respect to the update to the Planning and Design Standards for trails in Environmentally Significant Areas, was received.

7. 5th Report of the Accessibility Advisory Committee –
Municipal Council Resolution

That it BE NOTED that the Municipal Council resolution adopted at its session held on June 23, 2016, with respect to the 5th Report of the Accessibility Advisory Committee from its meeting held on May 26, 2016, was received.

V. ITEMS FOR DISCUSSION

8. 2017 Mayor's New Year's Honour List – Nominations Requested

That it BE NOTED that the Accessibility Advisory Committee (ACCAC) reviewed and received a communication dated July 11, 2016, from the City Clerk, with respect to the 2017 Mayor's New Year's Honour List (MNYHL). The ACCAC were encouraged to submit nominations for the MNYHL for consideration at its September, 2016 meeting.

9. ACCAC Vacancies

That the City Clerk BE REQUESTED to undertake recruitment efforts for the Accessibility Advisory Committee (ACCAC) Resource Member vacancies as follows:

- Employment Sector;
- Health Practitioner;
- Mental Health Sector;
- Housing Sector; and,
- London District Catholic School Board;

it being noted that working with the Civic Administration to fill Non-Voting Resource Member positions is identified in the 2016 Accessibility Advisory Committee Work Plan; it being further noted that the ACCAC received a communication dated July 14, 2016, from M. Dawthorne, with respect to this matter.

10. Accessibility Advisory Committee Brochure

That the attached, revised Accessibility Advisory Committee brochure BE APPROVED for printing; it being noted that the ACCAC has sufficient funds in its 2016 Budget and the printing of the brochure is included in the 2016 ACCAC Work Plan.

11. Disable Parking Signs

That the attached, revised Accessibility Advisory Committee leaflet BE APPROVED for printing; it being noted that the ACCAC has sufficient funds in its 2016 Budget and the printing of the leaflet is included in the 2016 ACCAC Work Plan.

12. Installing Barrier-Free Push Buttons and Power Door Operators at your Place of Business

That the attached, revised Accessibility Advisory Committee leaflet BE APPROVED for printing; it being noted that the ACCAC has sufficient funds in its 2016 Budget and the printing of the leaflet is included in the 2016 ACCAC Work Plan; it being noted at the ACCAC approved the reimbursement of \$15.25 to F. de Lasa for the printing of the brochures and leaflet for the ACCAC Members to review.

13. Resources for Push Buttons and Power Door Operators

That the Civic Administration BE REQUESTED to incorporate the attached Resources for Push Buttons and Power Door Operators on the ACCAC resource page of the City of London website.

VI. DEFERRED MATTERS/ADDITIONAL BUSINESS

14. AODA Training for Incoming Advisory Committee Members

That it BE NOTED that the Accessibility Advisory Committee held a general discussion with respect to the required AODA training for incoming Advisory Committee Members.

VII. ADJOURNMENT

The meeting adjourned at 4:37 PM.

NEXT MEETING DATE: August 25, 2016

ACCAC – Built Environment and Facilities Sub-Committee (BEFSC)

NOTES and COMMENTS: Accessible Pedestrian Signals (APS)

as provided to our sub-committee, by request, from CNIB(Canadian National Institute for the Blind)

- 1) In general, intersections surrounding Hospitals, College and University access points should always be recognized as priorities.
- 2) Intersection of Baseline and Wellington (Int # 454, **APS Priority 39**, Peds 890)
 - Proximity to the CNIB office and support facility to/from transit routes
 - Pedestrian traffic to/from shopping mall
- 3) Intersection of Oxford and McNay (Int # 263, **APS Priority 170**, Peds 268)
 - Blind pedestrian recently struck while crossing the east side of the intersection at Oxford and McNay St (walking south to north). Evidently the vehicle was making a left turn (from McNay onto Oxford?) and crossing her path
 - An APS at this intersection would have audibly confirmed that the pedestrian was starting at the correct opportunity.
 - Pedestrian traffic to/from elementary school at that intersection
- 4) Intersection of Dufferin and Talbot (Int # 313, **APS Priority 127**, Peds 494)
 - In 2015 this intersection was under construction (not sure why they were not added at that time)
 - High pedestrian traffic to downtown, restaurants, Budweiser Gardens, Harris Park
- 5) Intersection of Hamilton and Elm (Int # 808, **APS Priority 15**, Peds 149)
 - Proximity to School, Maple Village group home
 - It is the only light between Highbury and Egerton
Re: very long stretch of road with many small business on the south side
- 6) Intersection of Baseline and Wharncliffe (Int # 452, **APS Priority 34**, Peds 1,299)
 - Within the next few years there will be a housing development on Centre Street which has units set aside for a number of people who are Deaf/Blind and will be accessing the business and transit stops at this intersection
- 7) Intersection of Hamilton and Adelaide (Int # 374, **APS Priority 37**, Peds 1,245)
 - A busy intersection!
 - The angle of the intersection adds to the difficulty to maintain a straight line of travel
- 8) Intersection of Wonderland and Westmount Mall(Int # 148, **APS Priority 119**, Peds 556)
 - Question whether or not the current traffic light provides enough time for a pedestrian to cross Wonderland Road (suggest confirm 1 meter per second rule)
 - Curb configuration on east side of road causes a pedestrian to negotiate two curbs before reaching the roadway to crossover
Re: creates unsteadiness and takes seconds longer for user to negotiate the cross-over
 - Numerous Apartment buildings on east side of road cross over this intersection for access to/from transit stops at mall entrance
- 9) General Concern: Sidewalk Patios
 - Concern is that once these are installed there may not be enough room to negotiate around them, users standing outside of them, and other items on the boulevard (such as trees, signage, bikes, bikes attached to signage, etc.)

Successes

Advocating for the accelerated installation of pedestrian crossings

Promoting the development of recreation programs for persons of all abilities

Recommending improvements to FADS (Facilities Accessibility Design Standards) and championing its use throughout the City of London

Performing accessibility audits of city facilities, local hospitals, downtown restaurants, hotels, and shopping facilities

Promoting inclusive playgrounds

Making suggestions and promoting accessible community gardens

Advocating for parking opportunities for persons with Accessible Parking Permits and recommending accessible parking throughout City property

Promoting the use of visual smoke alarms

Providing City staff with recommendations regarding the training of poll workers during elections

Working to make London the first municipality in Canada to accept the Easter Seals Access2 card at all their city operated venues

Endorsing the introduction of TTY (text telephone) service throughout City Hall

Contact us

Telephone:

519-661-4500 and ask to speak with the ACCAC secretary
TTY: 519-661-4889

Fax:

519-661-4892

E-mail:

accessibility@london.ca

Mail:

City Clerk's Office
300 Duffering Avenue
PO Box 5035
London, ON N6A 4L9

Frequently Used Numbers

City of London - General Inquiries

519-661-4500
519-661-4889 (TTY)

London Transit

519-451-1347

Parking Enforcement

519-661-4537

Housing Access Centre

519-661-0861

Central Library- Advanced Learning Centre

519-661-4600



City of London Accessibility Advisory Committee

Alternate formats of this document are available upon request. Contact: accessibility@london.ca



The Accessibility Advisory Committee (ACCAC) for the City of London was established in compliance with the Ontarians with Disabilities Act (ODA 2001). In June 2005, the Accessibility for Ontarians with Disabilities Act (AODA) became law. The purpose of the AODA is “to develop, implement and enforce mandatory accessibility standards in key areas of daily living”.

In 2001, the FADS (Facilities Accessibility Design Standard) document was created in London, Ontario. This document is one of a kind, with respect to other municipalities in Ontario. FADS “addresses accessibility requirements for the design and construction of new facilities, as well as the retrofit, alteration or addition to existing facilities, owned, leased or operated by the City of London.” This standard particularly addresses the needs of persons with disabilities. The FADS document was updated in 2007.

ACCAC relies on the ODA, the AODA, and FADS amongst other accessibility and human rights laws and standards to develop recommendations and advise the city on opportunities to improve accessibility, remove barriers and increase inclusion for all Londoners. The term “barriers” is considered to include physical, informational, communication related, attitudinal and technological barriers, policies, and practices.

Committee’s Mandate & Duties

Our Committee’s mandate is to advise City Council on all matters pertaining to the inclusion of persons with disabilities in the services provided by the City of London.

The City held public consultation sessions which resulted in the identification of various duties to be undertaken by the Accessibility Advisory Committee. They include:

Participating in the development, refinement, implementation and effectiveness of the City's Accessibility Plan

Reviewing accessibility features of new and existing facilities owned, operated or leased by the City

Commenting and providing recommendations on site plans

Advising Council on issues faced by persons with disabilities

Reviewing the City's Facilities Accessibility Design Standards (FADS) and accessibility standards developed under the AODA (Accessibility for Ontarians with Disabilities Act).

Being a resource on disability issues to Council, individuals, agencies and the business community

Reviewing City by-laws for accessibility related considerations

Building public awareness and knowledge on accessibility issues by organizing various accessibility awareness activities and developing resource material

Maintaining the committees website:
www.london.ca/city-hall/accessibility/

Member Composition

The Committee has thirteen voting members; the majority of whom are persons with disabilities. There is at least one voting member who is a parent of a child with a disability.

The Committee also has a number of non-voting resource members representing community sectors such as health care, employment, education, housing and seniors.

If you are interested in volunteering for the committee you may complete an application via the city’s website (www.london.ca)

Meetings

The public is invited to attend meetings of the Accessibility Advisory Committee, held at City Hall. Those interested should check the City of London Calendar at <https://www.london.ca/Calendar/>. These meetings usually last two hours. As the meeting dates may sometimes change, please call City Hall at 519-661-4500 or 519-661-4889 (TTY) to confirm the date and time.

For more information and helpful resources visit us at:
www.london.ca/city-hall/accessibility/

**Do You
Know What
This Sign
Means?**



**Do You
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This Sign
Means?**



**Do You
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Had this been a ticket, it would have cost you between \$375-\$5000



A current Accessible Parking Permit as displayed above must be clearly visible from outside the vehicle; placed on the dashboard or attached to the turned down sun visor.

You may have a Driver or Passenger Accessible Parking Permit. You must show the permit that is applicable to you, or your passenger, or you may also incur a fine.

Parking Access Aisles with diagonal pavement stripes must be kept clear of all obstructions at all times.

For further information, contact:
Parking Enforcement
519 661-4537

email: parkingenforcement@london.ca

Prepared by the City of London Accessibility Advisory Committee
"Working to Make London Barrier Free"

accessibility@london.ca
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London, ON N6A 4L9

Frequently Used Numbers

City of London - General Inquiries

519-661-4500

519-661-4889 (TTY)

City of London-Building Division

519-661-4555

City of London-Planning Services

519-661-4980

Alternate formats of this document are available upon request. Contact accessibility@london.ca



London
CANADA

Legislation/Standards

AODA (Accessibility for Ontarians with Disabilities Act):
INTEGRATED ACCESSIBILITY STANDARDS

FADS (Facilities Accessibility Design Standards-City of London)

OBC (Ontario Building Code)

Where Do We Go from Here?

Do a search online for:

“Push Buttons and Power Door Operators Companies in London Ontario”

Be sure to ask questions. Not all suppliers offer the same services. Some may only supply hardware, while others may also do the installation.

In addition, you will have to arrange for an electrician to provide power.

Installing Barrier-Free Push Buttons & Power Door Operators at your Place of Business



It's Good for Business

In Canada, 15-20% of our population has a disability. This does not include the friends and families of persons with disabilities which is an even greater demographic.

One half of all persons will develop a disability throughout their life.

Providing barrier-free push buttons and a power door operator means that persons with disabilities can access your establishment and use your facilities. Ensuring that you offer accessible service allows you to reach a broader population and may help to grow or expand your enterprise.

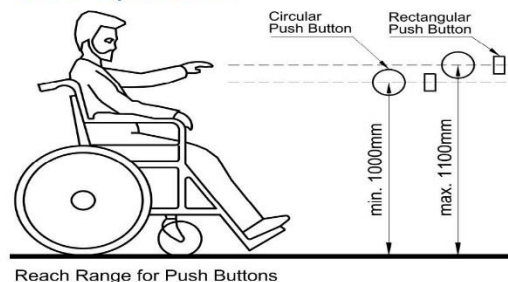
An accessible business may also mean that you are able to hire persons with disabilities. The benefits of a diverse and inclusive workforce are near endless.

What is a Simple Barrier-Free Door System?

A simple barrier-free automated door system consists of a power door operator and 2 push buttons, one on each side of a door.

How Much Would It Cost?

One power door operator and two push buttons, will cost about \$2800-\$3000. This includes the hardware and labour. In addition, an electrician will be required to provide power and this will involve an additional cost. Usually wireless transmission is set up between the push buttons and the power door operator.



What are some of the Regulations?

Push buttons and power door operators should be provided at the following door locations:

- barrier-free entrances
- washrooms that include an accessible toilet stall
- internal public accessible paths of travel.

Are there any Grants Available?

From time to time, there are provincial and federal grants that are provided to business owners, who would like to add accessibility features to their workplaces and/or businesses.

Check government websites frequently for calls for proposals, to see if any are available and to apply.

Resources for Push Buttons and Power Door Operators

1.FADS-Facilities Accessibility Design Standards: <https://www.london.ca/city-hall/accessibility/Pages/Facilities-Accessibility-Design-Standards.aspx>

"This standard addresses the accessibility requirements for the design and construction of new facilities, as well as the retrofit, alteration or addition to existing facilities, owned, leased or operated by the City of London. This standard particularly addresses the needs of persons with disabilities, including, but not limited to, persons with a mobility impairment, hearing impairment, visual impairment, cognitive impairment, persons who are deaf-blind and persons with limited stamina, and/or dexterity.

This standard is intended to encompass the intent of the Ontario Human Rights Code, in terms of respecting the dignity of persons with disabilities. "The phrase 'respect their dignity' means to act in a manner which recognizes the privacy, confidentiality, comfort, autonomy, and self-esteem of persons with disabilities, which maximizes their integration and which promotes full participation in society" (Ontario Human Rights Commission)

(Taken from FADS)

Refer to the following applicable sections:

- a) 4.1.1 Space and Reach Requirements
- b)4.1.4 Accessible Routes, Paths, and Corridors
- c)4.1.5 Entrances
- d)4.1.6 Doors
- e)4.4.2 Controls and Operating Mechanisms

2. OBC-Ontario Building Code: <http://www.mah.gov.on.ca/Page7393.aspx>

"The Building Code Act, 1992, governs the construction, renovation, change of use, and demolition of buildings. It also provides specific powers for inspectors and rules for the inspection of buildings, and allows municipalities to establish property standard by-laws.

The Building Code is a regulation made under the Building Code Act. It:

- *focuses primarily on ensuring public safety in newly constructed buildings, but also supports the government's commitments to energy conservation, barrier-free accessibility and economic development*
- *sets out objectives and requirements for new construction*
- *does not provide standards for existing buildings, with the exception of small on-site sewage systems*
- *establishes the qualification and registration requirements in Ontario for certain building practitioners "*

(Taken from Ministry of Municipal Affairs Ministry of Housing, July 2016)

Refer to the following applicable sections:

- 3.8.1.2. Entrances
- 3.8.1.3. Barrier Free Path of Travel
- 3.8.1.5. Controls
- 3.8.2.1. Areas Requiring Barrier-Free Path of Travel

3.8.3.3. Doorways and Doors

3. AODA: O. Reg. 413/12: INTEGRATED ACCESSIBILITY STANDARDS

<https://www.ontario.ca/laws/regulation/r12413>

"Purpose

1. *Recognizing the history of discrimination against persons with disabilities in Ontario, the purpose of this Act is to benefit all Ontarians by,*

(a) developing, implementing and enforcing accessibility standards in order to achieve accessibility for Ontarians with disabilities with respect to goods, services, facilities, accommodation, employment, buildings, structures and premises on or before January 1, 2025; and

(b) providing for the involvement of persons with disabilities, of the Government of Ontario and of representatives of industries and of various sectors of the economy in the development of the accessibility standards. 2005, c. 11, s. 1."

taken from **Accessibility for Ontarians with Disabilities Act, 2005**