# Successes

Advocating for the accelerated installation of pedestrian crossings

Endorsing the introduction of TTY (text telephone) service throughout City Hall

Promoting the development of recreation programs for persons of all abilities

Recommending improvements to FADS (Facilities Accessibility Design Standards) and championing its use throughout the City of London

Performing accessibility audits of city facilities, local hospitals, downtown restaurants, hotels, and shopping facilities

Promoting Inclusive playgrounds

Making suggestions and promoting accessible community gardens

Advocating for parking opportunities for persons with Accessible Parking Permits and recommending accessible parking throughout City property

Promoting the use of visual smoke alarms

Providing City staff with recommendations regarding the training of poll workers during elections

Working to make London the first municipality in Canada to accept the Easter Seals Access 2 card at all their city operated venues

# Contact us

### Telephone:

519 661-4500 and ask to speak with the ACCAC secretary TTY: 519 661-4889

#### Fax:

519-661-4892

#### E-mail:

accessibility@london.ca

#### Mail:

City Clerk's Office 300 Duffering Avenue PO Box 5035 London, ON N6A 4L9

# Frequently Used Numbers

City of London - General Inquiries

519 661-4500 519 661-4889 (TTY)

## **London Transit**

519-451-1347

## **Parking Enforcement**

519 661-4537

**Housing Access Centre** 

519 661-0861

# Central Library-Advanced Learning Centre 519 661-4600





