

<b>TO:</b>	<b>CHAIR AND MEMBERS COMMUNITY AND PROTECTIVE SERVICES COMMITTEE JUNE 21, 2016</b>
<b>FROM:</b>	<b>LYNNE LIVINGSTONE MANAGING DIRECTOR NEIGHBOURHOOD, CHILDREN AND FIRE SERVICES</b>
<b>SUBJECT:</b>	<b>LONDON'S HOMELESS PREVENTION SYSTEM CONTRACT AWARD REQUEST FOR PROPOSAL 16-17 STREET LEVEL WOMEN AT RISK EVALUATION PROJECT</b>

<b>RECOMMENDATION</b>
-----------------------

That, on the recommendation of the Managing Director of Neighbourhood, Children and Fire Services:

- (a) The proposal submitted by Kovacs Group Inc., 287 Oxford Street East, London, Ontario, N6A 1V3, to act as the Consultant for the Street Level Women at Risk Evaluation Project for a fee of \$100,000 per year (plus HST) for three years **BE ACCEPTED**; it being noted that the proposal submitted by Kovacs Group Inc. was the high scoring submission and deemed to best meet the City's requirements in all areas, and is in compliance with Section 12.0 of the Procurement of Goods and Services Policy;
- (b) Civic Administration **BE AUTHORIZED** to undertake all administrative acts which are necessary in relation to this project;
- (c) The approval given herein **BE CONDITIONAL** upon the Corporation (Homeless Prevention Service Area) entering into a formal contract with the Consultant for the work; and,
- (d) The funding approval noted in a) above is **SUBJECT TO** the ongoing funding available under the Community Homelessness Prevention Initiative, City of London or the identification of other available funding sources.

<b>PREVIOUS REPORTS PERTINENT TO THIS MATTER</b>
--

- London's Homeless Prevention System, Street Level Women at Risk Prevention Program (CPSC: October 20, 2015)
- London's Homeless Prevention System Progress Report and Update (CPSC: September 22, 2015)
- London's Homeless Prevention System: Presentation (CPSC: January 20, 2015)
- Homeless Prevention System for London Three Year Implementation Plan (CPSC: April 22, 2013)
- Community Homelessness Prevention Initiative (CPSC: December 17, 2012)

<b>BACKGROUND</b>
-------------------

**PURPOSE**

The purpose of this report is to recommend to Council that the City of London enter into a Community Homelessness Prevention Initiative (CHPI) Purchase of Service Agreement with Kovacs Group Inc. for consultant services associated with the Street Level Women at Risk Evaluation Project to occur over a three year period commencing July 1, 2016. The Managing Director, Neighbourhood, Children and Fire Services (or designate) will execute the standard form Purchase of Service Agreement provided by By-law No. A-6955-156.

A Request for Proposal was issued on March 24, 2016 through Purchasing and Supply, Finance and Corporate Services and was posted on the City website. Promotion of the proposal included the general advertising practices of Purchasing and Supply; distribution to the Canadian Evaluation Society's web site; the London Homeless Coalition web site; the Street Level Women at Risk Collaboration Advisory Group; and, the Homeless Hub web site.

A public question and answer meeting was held on April 12, 2016 for consultants interested in submitting a proposal. Four (4) bids were received by the deadline of May 10, 2016. The submissions were reviewed and evaluated by staff from Finance and Corporate Services, Purchasing and Supply, Homeless Prevention and external reviewers to ensure compliance with the specifications, terms and conditions outlined in RFP 16-17 and the City of London Homeless Prevention System Implementation Plan.

## **BACKGROUND**

In 2013, the London Homeless Prevention System Implementation Plan was introduced and approved by all orders of Government and the London Homeless Coalition. London's Homeless Prevention System is a coordinated and integrated individual and family centred housing stability/ Housing First approach. The continued effort with community agencies helps tenants keep their existing housing and to reduce and prevent homelessness in London. A key direction was to develop a community plan regarding street involved sex workers. These efforts directly contribute to Council's 2015 - 2019 Strategic Plan for the City of London and London for All; A Road Map to End Poverty.

London's Community Plan Regarding Street Level Women at Risk was released in 2015 following extensive community consultation. The plan has been endorsed by 24 organizations who are working collaboratively to implement the program. London's Community Plan Regarding Street Level Women at Risk is framed in a Housing First service collaboration providing rapid response, housing with intensive services, and a system of individualized services focused on long-term community integration and belonging.

By resolution of Council dated October 27, 2015, the Host Agency contract was awarded to Addiction Services of Thames Valley (ADSTV). The Host Agency is responsible for managing the operational model of the program which includes providing infrastructure resources, stewarding the financial resources, and overseeing all human resources.

A comprehensive, mixed-methods evaluation contemplated by this RFP process will be conducted over a minimum of three years. The evaluation will consider a number of key indicators to determine overall effectiveness of the program. The evaluation framework will measure the impact or changes, over time, of women with lived experience and at the collaborative and system levels.

## **CONCLUSION**

The Street Level Women at Risk Program includes a variety of elements that together create a comprehensive, collaborative and integrated response to provide lasting solutions aimed at improving the health and housing outcomes of street involved sex workers. Providing a permanent home with long-term services is at the core of the program. Evaluation of the model of service will assist in our efforts to solve homelessness together in London.

Civic Administration will continue to support the implementation of London's Homeless Prevention System and its actions to achieve our shared vision of strengthening our community through caring and compassionate services to address, reduce and prevent homelessness in London.

<b>FINANCIAL IMPACT</b>
-------------------------

The funding for the Street Level Women at Risk Evaluation Project of \$100,000 per year for three years is expected to be 100% funded from the Provincial Community Homelessness Prevention Initiative funding. The contract with the consultant will be subject to changes, if necessary, based on an annual review of results, available budget and alternative funding sources.

<b>PREPARED BY:</b>	<b>CONCURRED BY:</b>
<b>JAN RICHARDSON MANAGER, HOMELESS PREVENTION NEIGHBOURHOOD, CHILDREN &amp; FIRE SERVICES</b>	<b>ANNA LISA BARBON DIRECTOR, FINANCIAL SERVICES FINANCE &amp; CORPORATE SERVICES</b>
<b>RECOMMENDED BY:</b>	
<b>LYNNE LIVINGSTONE MANAGING DIRECTOR, NEIGHBOURHOOD, CHILDREN &amp; FIRE SERVICES</b>	

C. John Freeman, Purchasing and Supply