

Committee: **London Housing Advisory Committee**

Organization/Sector represented:

Name: **Donna Kelley**

Address:

**305-80 King Edward Avenue  
London, Ontario  
N5Z 3S9**

Occupation: **Retired**

Work experience: **42 years in the medical field at UH, St. Joe's, Victoria Hospital South Street and Westminster Campus, London City Hall Social Services Dept., Faculty of Law UWO Library, Arnsby Property Management Property Manager**

Education: **H B Beal Secondary School Fanshawe College (Medical Terminology) Westervelt (Medical Executive Secretary) Canadian Medical Association (Health Record Technician)**

Skills: **I have been a collector of information in all the employment I have been involved and it has all been private and privileged in nature. I have done many studies for many specialties in the medical field involving budgets, spread sheet, evaluations, policies and procedures and many studies involving future planning done under many of these studies.**

Interest reason: **I lived in London Housing on Southdale Road and Millbank many years ago and found the staff with London Housing tried to help people here. This was at one time only suppose to be a stop gap not a permanent housing option. People were to move on, better themselves and London Housing use to help. I remember staff at the King Street building that were helpful, empathetic and knowledgeable. That doesn't seem to be the mindset there now. Someone seems to have put people there who think that people in London Housing are not worth too much and they treat them as third class not entities and no human-beings. This has to change and a good insight into the problems of this division needs to be put into place to help people not denigrate people.**

Contributions: **Insight, practical first hand knowledge and I have lived in London for 64 years. I was born raised, educated, raised my children and worked all my life in London and I understand spread sheets, budgets, boards (sat on five boards of directors) and implementation of getting the right people to help.**

Past contributions: **I have been part of a the IT team at University Hospital implementing the digital x-ray and Lanier dictation system. Get the right tool for the right job and the work is half done. I worked with contractors when I sat on the board of directors for Wellington Court, Queen's Court and King's Court Condos when I was a property manager at Arnsby Property Management and Mike Arnsby's assistant. I have filed writs of possession through the Property Management Company as well as organizing crews to take care of properties for snow removal, landscaping and grass care. I have counseled young women when I sat on the board with Birthright and Dr. Barry deVeber as well as his replacement executive secretary when his secretary was off on sick leave.**

Interpersonal: **I have sat on boards of director, budget meetings to implement services, equipment and software for Radiology and Health Records UH. I have been a CGIT Leader many years ago through my church. All aspects of my working life have had staff meetings, committees for budgets, planning layouts for departments such as with Social Services at City Hall and getting the Steelcase desks and chairs, which at the time I worked also with Gene Beauregard and Britta Winther in the Finance Department at City Hall. I have done studies for budgeting and worked with OHIP insurance billing studies and the Accreditation Board through the Ministry of Health.**

Interview interest: **Yes**