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May 4, 2016

London Transit Commission
450 Highbury Ave North
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C. Mackie
Mental London Health Unit
50 King Street
London, ON N6A 5L7

Councillor M. Cassidy

S. Maguire
Division Manager, Roadway Lighting and Traffic Control

O. Katolyk
Chief Municipal Law Enforcement Services

T. Wellhauser
Division Manager, Facilities

S. Datars Bere
Managing Director, Housing, Social Services and Dearness Home

I hereby certify that the Municipal Council, at its meeting held on May 3, 2016 resolved:

8. That the following actions be taken with respect to the 3rd Report of the Accessibility Advisory Committee (ACCAC) from its meeting held on March 24, 2016:

- a) the following actions be taken with respect to the Built Environment and Facilities Sub-Committee (BEFSC) Report:
 - i) the following actions be taken with respect to the new Southwest Community Centre (SCC):
 - a) the London Transit Commission (LTC) BE ENCOURAGED to consider providing transit access to the above-noted Centre at its Southdale Road entrance, prior to its opening;
 - b) the Civic Administration BE REQUESTED to consider traffic lights and/or a pedestrian crosswalk on Southdale Road in proximity to the building, prior to its opening; and,
 - c) the Civic Administration BE REQUESTED to review the Facility Accessibility Design Standard (FADS), section 4.2.7 with respect to the provision of a variable-height change table within any barrier-free washroom or change room provided; it being noted that presently FADS 4.2.7 simply requires that an accessible individual washroom “shall incorporate a change table” at a height no greater than 865mm (34 inch);

- ii) the attached document entitled "Resource Summary for Accessibility Standards" BE ADDED on the Accessibility Advisory Committee page on the City website, for information;
 - iii) the Civic Administration BE REQUESTED to provide the BEFSC with statistical data regarding the recorded trip usage of accessible cabs (relative to Schedule A, clauses 2.2 c and 2.2 d of the L-129-51, Licensing By-law) for review, as this information may provide the BEFSC with better feedback on how well the existing program and ratio are working; and,
 - iv) it BE NOTED that the BEFSC minutes from its meeting held on February 4, 2016, were received;
- b) the following actions be taken with respect to the Mental Health Working Group (MHWG) Reports:
- i) M. Dawthorne BE APPOINTED as the Lead for the MHWG;
 - ii) the Civic Administration BE REQUESTED to contact the Chair of ACCAC to clarify the request and/or outstanding questions with respect to the existing mental health initiative programs; it being noted that the recommendation of the ACCAC read as follows:

"the Civic Administration BE REQUESTED to provide an update to the MHWG on the status of any existing mental health initiatives, programs, or undertakings, including workplace accommodations";
 - iii) the following Working Mission Statement for the MHWG BE ENDORSED:

"To identify and advise on the removal of barriers for people with mental health challenges or mental illness in accessing municipal services, facilities or employment; with a goal towards stigma reduction; increased access to services, and more effective service delivery"; and,
 - iv) it BE NOTED that the Mental Health Working Group minutes from its meetings held on February 4 and March 14, 2016, respectively, were received;
- it being noted that this item is identified on the approved Accessibility Advisory Committee 2016 Work Plan;
- c) the following actions be taken with respect to the Policy Sub-Committee Report:
- i) the attached recommendations from the ACCAC, BE FORWARDED the Mayor's Poverty Panel for consideration; and,
 - ii) it BE NOTED that the Policy Sub-Committee minutes from its meeting held on March 14, 2016, were received; and,
- d) clauses 1 and 2 and 6 to 11, BE RECEIVED. (8/6/CPSC)



C. Saunders
City Clerk
lk/

cc. Chair and Members, Accessibility Advisory Committee

Resource Summary for Accessibility Standards, Regulations and Documents

Ontario Legislation

- ODA, Ontarians with Disabilities Act, 2001
 - Purpose of this Act is to improve opportunities for persons with disabilities and to provide for their involvement in the identification, removal and prevention of barriers to their full participation in the life of the province.
 - Available for free download at: www.e-laws.gov.on.ca
http://www.e-laws.gov.on.ca/html/statutes/english/elaws_statutes_01o32_e.htm
- AODA, Accessibility for Ontarians with Disabilities Act, 2005
 - Purpose of this Act is to benefit all Ontarians by; developing, implementing and enforcing accessibility standards in order to achieve accessibility for Ontarians with disabilities with respect to goods, services, facilities, accommodation, employment, buildings, structures and premises on or before January 1, 2025; and providing for the involvement of persons with disabilities, of the Government of Ontario and of representatives of industries and of various sectors of the economy in the development of the accessibility standards
 - Available for free download at: www.e-laws.gov.on.ca
http://www.e-laws.gov.on.ca/html/statutes/english/elaws_statutes_05a11_e.htm
- IASR, Integrated Accessibility Standards Regulation (Jan 2013), Ontario Regulation 191/11 made under the AODA, 2005
 - This Regulation establishes the accessibility standards for each of information and communications, employment, transportation and the design of public spaces
 - Available for free download at: www.e-laws.gov.on.ca
http://www.e-laws.gov.on.ca/html/regs/english/elaws_regs_110191_e.htm
 - Available for free download as a "A Guide to the Integrated Accessibility Standards Regulation", April 2014 at: www.mcass.gov.on.ca
http://www.mcass.gov.on.ca/documents/en/mcass/accessibility/iasr_guidelines/complete_guidelines.pdf
- OBC, Ontario Building Code (Nov 2012), Ontario Regulation 332/12 made under the Building Code Act, 1992
 - Available for free download at: www.e-laws.gov.on.ca
http://www.e-laws.gov.on.ca/html/source/regs/english/2012/elaws_src_regs_r12332_e.htm
Note: Section 3.8 = Barrier Free Design
 - Available for free download as a "Guideline for Barrier-Free Design of Ontario Government Facilities" at: www.infrastructureontario.ca
<http://www.infrastructureontario.ca/WorkArea/DownloadAsset.aspx?id=2147489760>

Resource Summary for Accessibility Standards, Regulations and Documents

City of London (www.london.ca)

- FADS, Facilities Accessibility Design Standards, 2007
 - Is a technical design document used by the City of London staff to enhance accessibility beyond the minimal requirements of the Ontario Building Code
 - Implementation of the City of London's Facility Accessibility Design Standard will make newly constructed and/or renovated facilities accessible to people of all ranges of physical and sensory ability
 - Available for public download at:
<https://www.london.ca/city-hall/accessibility/Pages/Facilities-Accessibility-Design-Standards.aspx>
- The London Plan
 - <http://www.london.ca/business/Planning-Development/Official-Plan/Pages/The-London-Plan.aspx>
 - Online Video Presentation
<http://thelondonplan.ca/>
- Construction/Contract Documents
 - Standard Contract Documents for Municipal Construction
<http://www.london.ca/business/Resources/Consultant-Resources/Pages/Standard-Contract-Documents-For-Municipal-Construction.aspx>
 - Design Specifications and Requirements Manual
<http://www.london.ca/business/Resources/Consultant-Resources/Pages/Design-Specifications-and-Requirements-Manual.aspx>
 - City of London, Temporary Service Disruptions
<http://www.london.ca/city-hall/accessibility/Pages/Temporary-Disruptions.aspx>
 - Renew London – Road Report (Construction, Disruptions)
<http://apps.london.ca/RightOfWay/>
- Accessibility Resources
 - City of London Accessibility Plan (2013-2017)
<https://www.london.ca/city-hall/accessibility/Documents/London%20Accessibility%20Plan%202013-2017.pdf>
 - City of London Accessible Customer Service policy (2008)
<https://www.london.ca/city-hall/accessibility/Documents/Accessible%20Customer%20Service%20Policy%20Acc.pdf>
 - City of London Integrated Accessibility Standards Policy
<https://www.london.ca/city-hall/accessibility/Documents/AODA%20Integrated%20Standard%20Policy%20Acc.pdf>
 - Facility Accessibility Assessment Tool (2008)
<http://www.london.ca/city-hall/accessibility/Documents/Facility%20Assessment%20Form%20PDF.pdf>

Resource Summary for Accessibility Standards, Regulations and Documents

City of London, continued (www.london.ca)

- Accessibility Resources (continued)
 - Financial Resources for Persons with Disabilities
<http://www.london.ca/city-hall/accessibility/Documents/Financial%20Resources.pdf>
 - Election Assistance Guide (2003)
<http://www.london.ca/city-hall/accessibility/Documents/Election%20Assistance%20Guide.pdf>
 - Guide: How to Plan Accessible Indoor Events
http://www.london.ca/city-hall/accessibility/Documents/GuideAccessible_IndoorEvents.pdf
 - Guide: How to Plan Accessible Outdoor Events
http://www.london.ca/city-hall/accessibility/Documents/GuideAccessible_OutdoorEvents.pdf
- London Transit
 - London Transit, General
<http://www.ltconline.ca/Accessibility.htm>
 - London Transit, Accessible Customer Service Policy
<http://www.ltconline.ca/Pubs/LTCAccessibleCustomerServicePolicy.pdf>
 - London Transit, Service Animal Policy (2012)
<http://www.ltconline.ca/Pubs/Service%20Animal%20Policy.pdf>
- Interactive City Map(s)
 - <http://maps.london.ca/CityMap/>
 - Bike, Walk, Trails
http://www.london.ca/residents/Roads-Transportation/Transportation-Choices/Documents/Bike_Walk_Map_Nov12.pdf
 - Explore our Parks
<https://www.london.ca/residents/Parks/Explore-Parks/Pages/default.aspx>

Resource Summary for Accessibility Standards, Regulations and Documents

Playground Standard(s)

- CSA-Z614-14, National Standard of Canada for Children’s Playspaces and Equipment (2014 version)
 - Voluntary Standard that provides requirements for public-use playground equipment and playspaces
 - Available for purchase at: www.shop.csa.ca
 - Annex H (accessibility section) guideline available as a document download at: http://www.allabilitieswelcome.ca/Playspaces/files/Annex_H_Guidebook.pdf
- CSA-B651-12, Accessible Design for the Built Environment (2012 version)
 - Voluntary Standard that contains technical requirements for making buildings and other facilities accessible to persons with a range of disabilities
 - Available for purchase at: [www.shop.csa.ca](http://shop.csa.ca/en/canada/accessibility/b651-12/inv/27021232012)
<http://shop.csa.ca/en/canada/accessibility/b651-12/inv/27021232012>
 - Note: copy available at London Public Library, call no. REFr692CAN
- ASTM F1951-14, Standard Specification for Determination of Accessibility of Surface Systems Under and Around Playground Equipment (2014 version)
 - U.S. Standard that establishes minimum characteristics for those factors that determine accessibility
 - Available for purchase at: www.astm.org
http://www.astm.org/DownloadStandardA.html?ASTM%20HC=ASTM&DESIGNATION=F1951&AdID=&Split=&Campaign=Individual%20Standards%207&qclid=CjwKEAiA1-CjBRDOhIr - vPDvQYSJAB48SmEn_dUChSbkHuimXLMTtRq_CgO859EWznSjxRqzwsFBoCwYLw_wcB
- CPSC, U.S. Consumer Product Safety Commission (U.S.) Handbook for Public Playground Safety (2010 version)
 - U.S. handbook that presents safety information for public playground equipment in the form of a guideline
 - Available for free download at: www.cpsc.gov
<http://www.cpsc.gov/pagefiles/122149/325.pdf>

ACCAC recommendations to the Mayor's Poverty Panel

The ACCAC would like to thank the Mayor's Poverty Panel for doing a great job in producing the draft report. We would like to recommend the panel consider the following points when finalizing their report:

- A. There are no recommendation to increase ODSP or ACSD. Often when OW or minimum wage increase without comparable increases in ODSP/ACSD, persons with disabilities (PWD) and their families end up further behind.
- B. Address the expense of obtaining a police record check for employment by persons in receipt of social assistance (OW, ODSP, ACSD, CPP, etc) to allow easier access to work.
- C. Increased supports in education are significantly needed for persons with developmental disabilities, mental health disabilities, and many other forms of disabilities. It is short-sighted to develop strategies that support only one portion of the PWD population in this regard.
- D. There is significant focus on indigenous population; almost to the neglect of other disproportionately impoverished populations, including persons with disabilities. If the 'short term' thinking that goes into finalizing these recommendations fails to mention PWD, it is unlikely any long-term change will occur. London's Anti-poverty Strategy: Literature review (April 17, 2008) found "Persons with disabilities in London comprise 26.9% of the low-income population". If PWDs account for over a quarter of people experiencing low income, why are only 6 recommendations related specifically to this population. By comparison, indigenous population comprised 3.4% yet are repeatedly focus of numerous specific recommendations. We do not think the panel intended to 'favour' or 'diminish' the value of any one group, but we do STRONGLY encourage the panel to focus more heavily on PWD with its recommendations.
- E. Maintain and promote the ACCAC Funding Guide for PWD in London (currently part of the 2016 ACCAC work plan, but may not be continued in the future if not planned for)
- F. Many CNIB card holders rely heavily on the subsidized transit. Be aware the elimination of the pass in favour of a new needs based plan will adversely impact many blind and low vision Londoners. That said, we strongly support a more widespread subsidy plan for transit and participated in a city committee that reviewed options.y

In conclusion, recommendations should speak to multiple barriers. Often times persons experiencing multiple forms of marginalization (age, gender, ability, race, language, etc) are not well served by existing programs focusing on one segment of the population; or are considered 'out of mandate' for a particular organization. These leave individuals and families struggling further for resources and supports and significantly increase chances for poverty. At a minimum the city should commit to reviewing, and where necessary, removing mandate barriers that could inadvertently prevent access to services.

Thank you for considering our recommendations and we look forward to the final report.