



# **Ontario Works Employment Assistance Framework 2013 - 2018**

**Presentation for  
Community Services Committee  
March 5, 2012**



## **The Need for a New Framework**

- Local economic and labour market changes
- Transformation of the employment sector, esp. MTCU
- Legislative changes and policy initiatives
- Greater awareness of emerging needs and makeup of our caseload



# Development of the Revised Framework

The 2013 to 2018 Framework was developed through an extensive process:

- Consultations with:
  - employment and education service providers
  - Ontario Works participants
  - Ontario Works staff
  - key informants representing London employers and businesses
- Review of Canadian & American literature
- Review of purchased Ontario Works employment service delivery approaches used by other Ontario jurisdictions
- Analysis of London's Ontario Works caseload demographics;
- Analysis of London's labour market and economic needs and trends;
- Program reviews



# Framework Principles

- Participant centred delivery
- Range of quality services
- Reflective and responsive to the changing needs of participants, employers and the labour market
- Stakeholder accountability
- Strong connections with employers and workforce development
- Use of evidence-based practices
- Maximizing and leveraging other related resources
- Flexibility
- Results based accountability

# How the Framework has Changed

## 2005 Framework

- Individualized Services and Supports
- Other Funded Employment Supports
- Purchase of Service Supports
  - Employment Development Services
  - Community Placement
  - Employment Placement
  - Skills Training linked to Employment
  - Self-Employment Development
- Pilot Initiatives



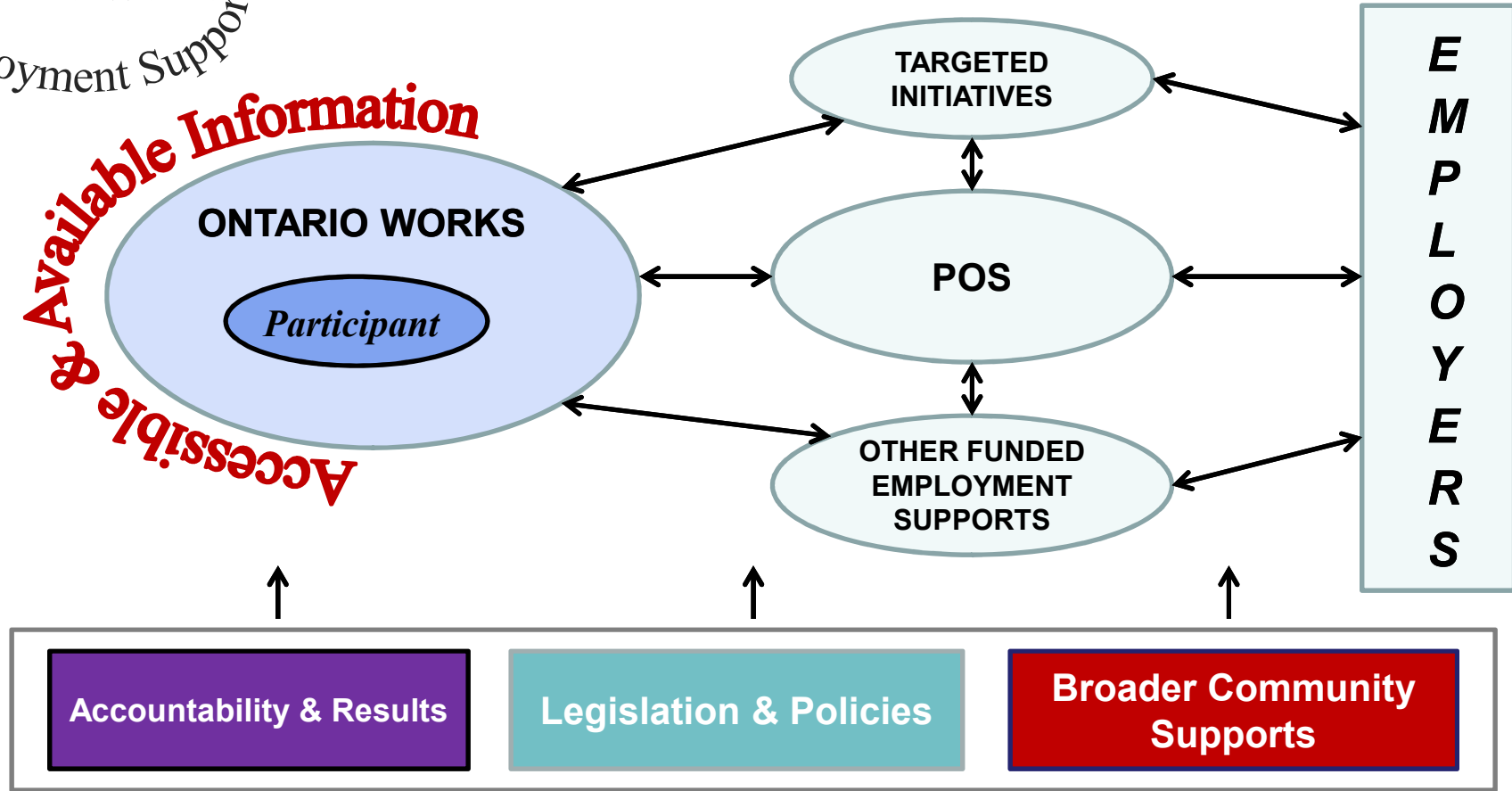
## 2013 Framework

- Individualized Services and Supports
- Other Funded Employment Supports
- Purchase of Service Supports
  - Essential Employment Services (includes core services and Employment Placement)
  - Skills Training linked to Employment (now includes core services)
  - Self-Employment Development
  - Specialized Individual Services
- Targeted Initiatives

Income Support  
Ontario Works  
Employment Support

# Employment Assistance Framework

**Available Information**  
**Accessible &**



## LEGEND

**ONTARIO WORKS:** Team Structure; Pilot Initiatives; Employer Incentives; Individual Services & Supports; Assessment; Employment Planning; Participation Agreements; Stabilization & Income Support; Crisis Intervention; Intensive Case Management; Referrals

**OTHER FUNDED EMPLOYMENT SUPPORTS:** Literacy; Basic Education & Training; Employment Ontario; Immigrant Employment Services; Pillar

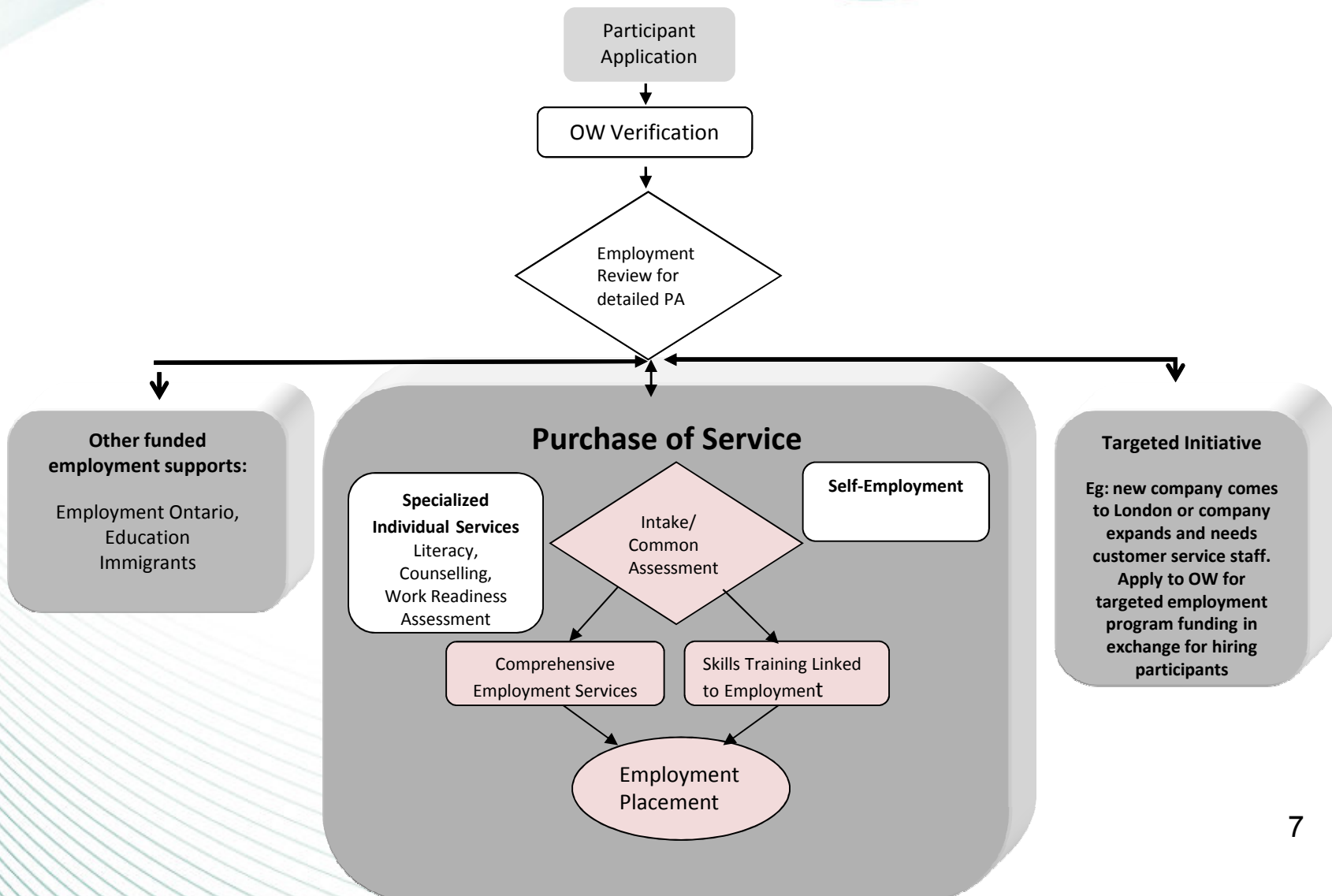
**ACCOUNTABILITY & RESULTS:** Quality Assurance; Communication; Commitment to Reporting; Customer Satisfaction; Education and Employment Outcomes

**TARGETED INITIATIVES**  
Employer facing;  
One time;  
Employment outcome

**Purchase of Service (POS):** Employment Placement; Essential Employment Services (Foundational Skills, Career Management, Workplace Experience, Individualized Program Delivery); Skills Training Linked to Employment; Pilot Initiatives; Specialized Individual Supports; Self-Employment Development



# Participant Path to Employment Service



# Priority Populations







## Key Aspects of Framework

- Individualized Services and Supports
  - Delivered by Ontario Works
  - Employment review, service planning, referrals
  - Financial supports
- Other Funded Employment Supports
  - MTCU
  - Service Canada

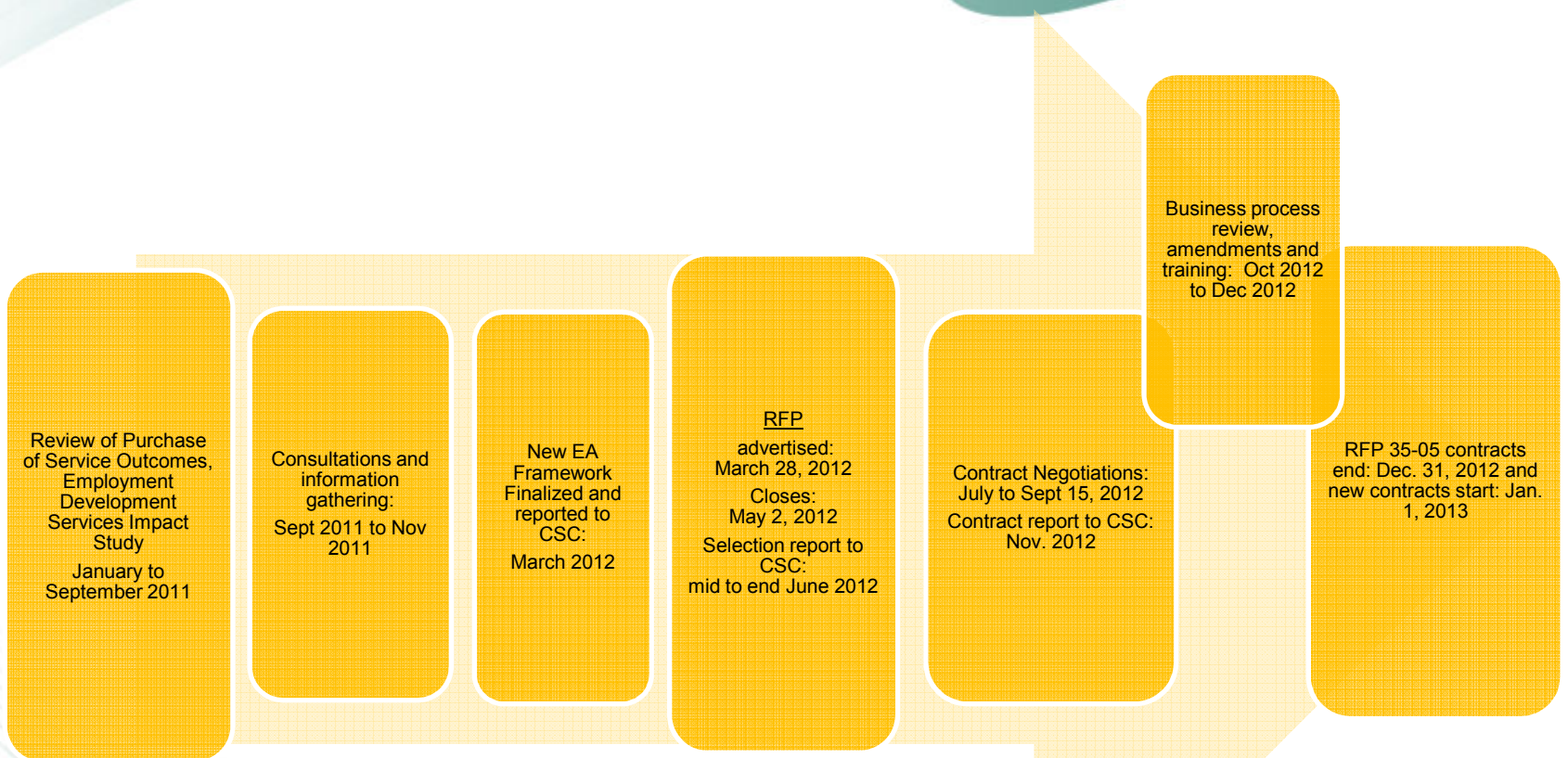


## Key Aspects of Framework cont'd

- Purchase Of Service (POS) Supports
  - To meet more intensive/specialized needs of individuals on caseload
  - RFP process for the delivery of:
    - a) Essential Employment Services
    - b) Skills Training Directly Linked to Employment
    - c) Self Employment Development
    - d) Specialized Individual Support
  - a) & b) include opportunity to propose & participate in pilot projects

## Key Aspects of Framework cont'd

- Pilot Initiatives
  - Targeted employment service
  - Flexible to meet emerging employer hiring needs
  - Support employment & economic development outcomes
  - Maximum \$100,000 for each approved project





## NEXT STEPS

- RFP Process
  - Advertised March 28, 2012
  - Closes May 2, 2012
  - Report to CSC June 19, 2012
- Report to CSC re Economic Development and Broader Workforce Strategies
- Revision of Business Practices
- Training for Staff and Community Partners
- Transitioning to New Contracts
- New Contracts Start January 1, 2013



**Questions?**