



Ontario Works Caseload Overview

**Presentation for
Community Services Committee
March 5, 2012**



Purpose of this Presentation

Gain a high level understanding of Ontario Works:

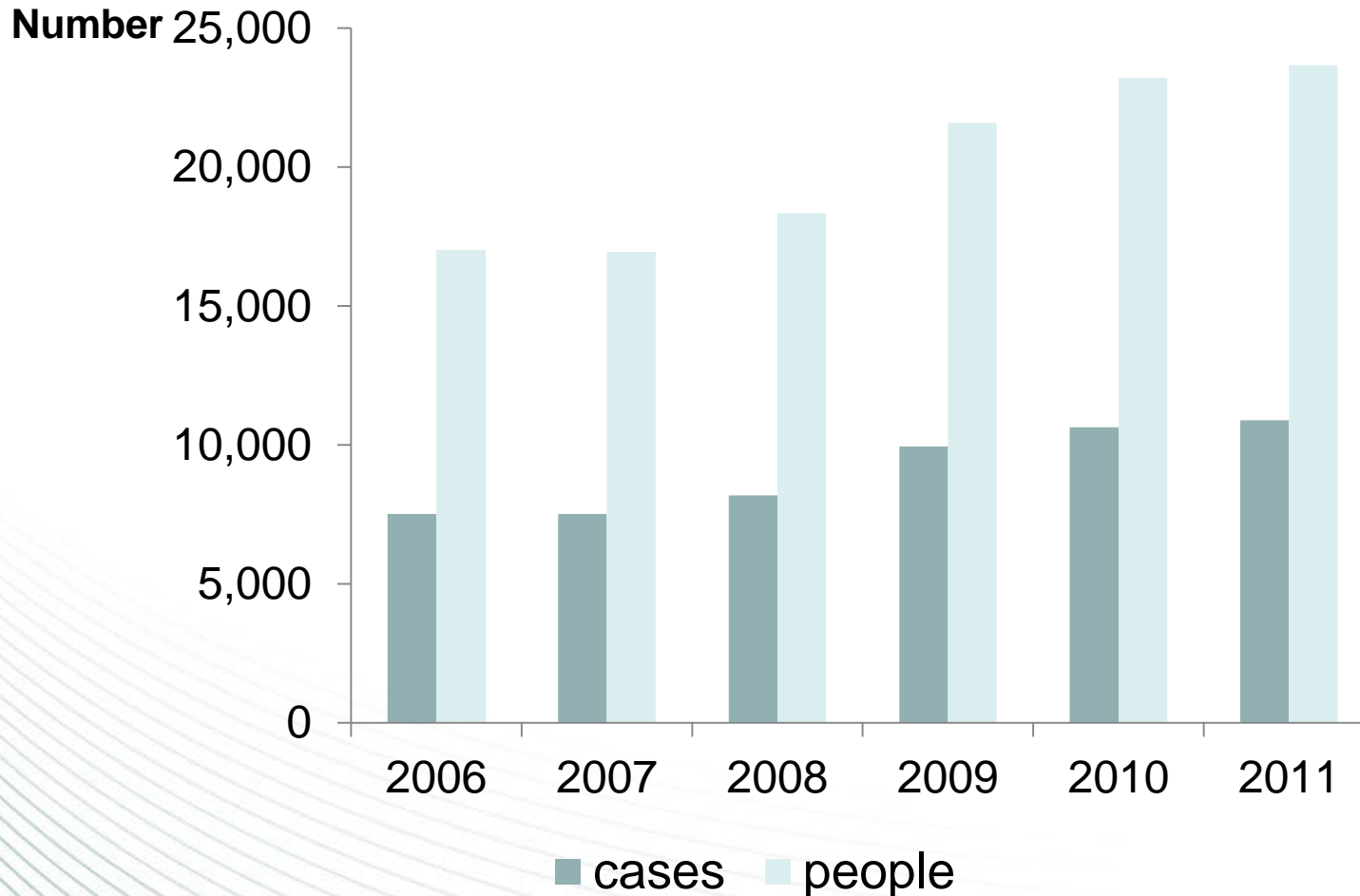
- Ontario Works Program: Overview
- Caseload Trends
- Caseload Description
- Employment Outcomes Achieved
- The Economic Landscape
- Employment Service Delivery Context
- Economic/Workforce Development Landscape
- Stakeholders for Ontario Works to Achieve Employment Outcomes
- Challenges
- The Policy Landscape

The Ontario Works Program: Overview

- Provincially mandated program
- An employment and an income program
- Both the first stop for people who lose work and the last stop
 - Lose work and waiting for EI – come to Ontario Works
 - Fall ill/disabled, lose work and waiting for disability – come to Ontario Works
- To be eligible, need to divest most assets including life insurance, RRSP's, et cetera

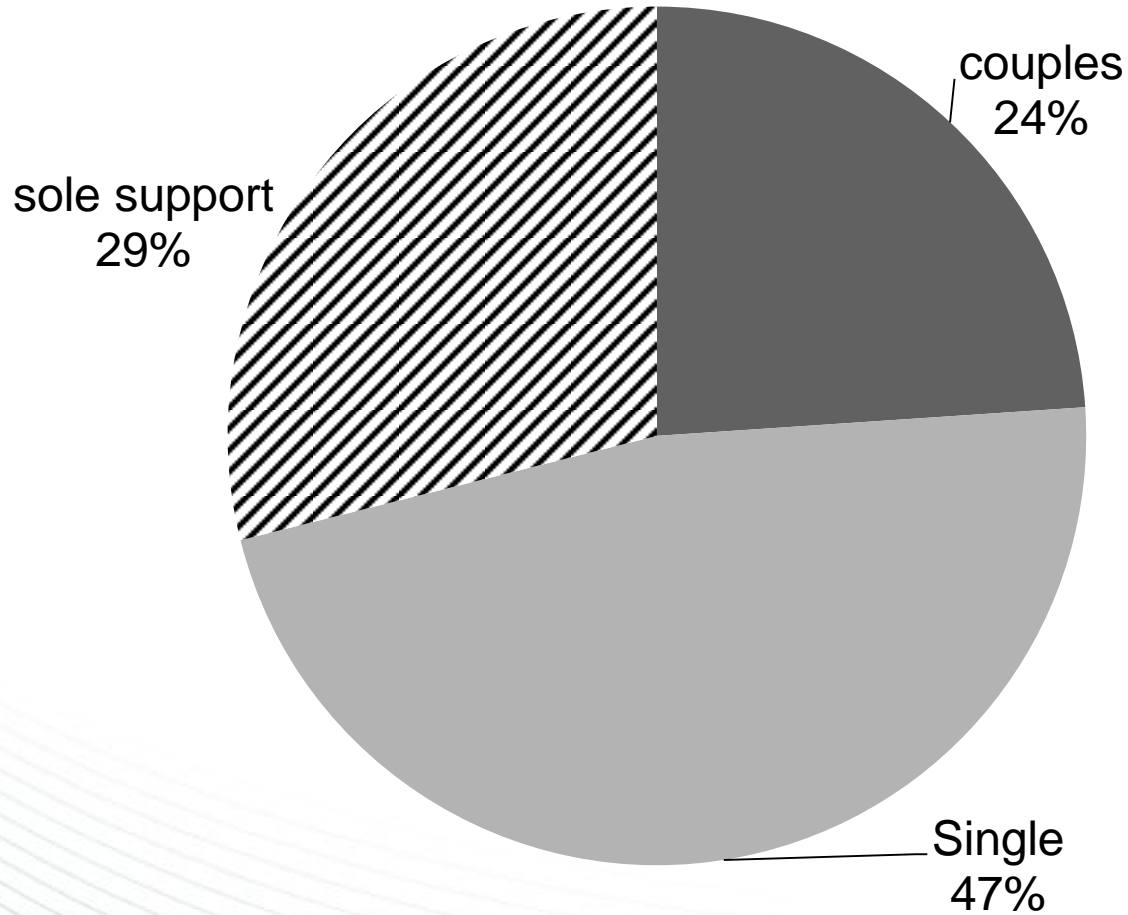


Caseload Trends: Number of Households (Cases) and People (Individuals) Served



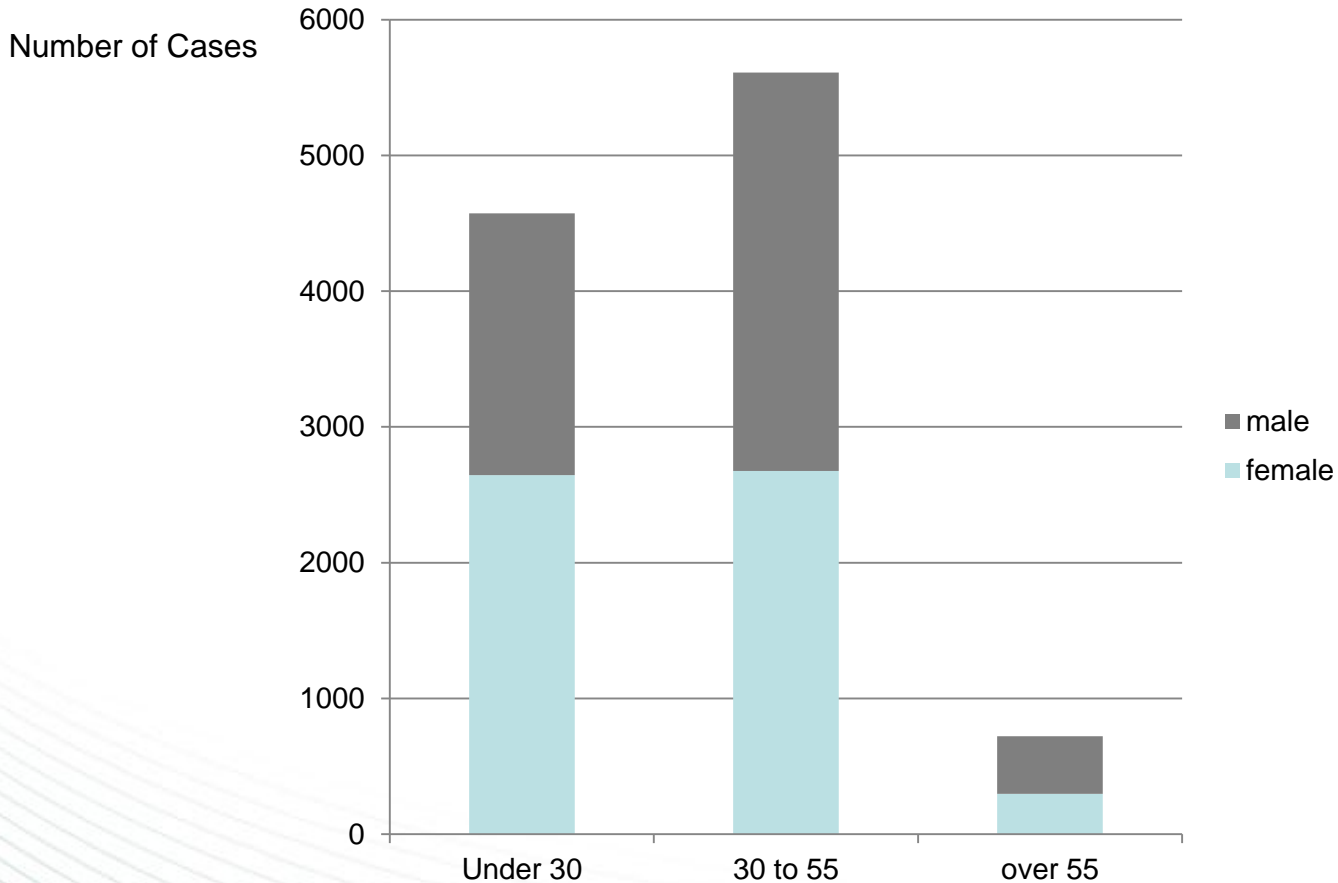


Caseload Description: Caseload by Family Type

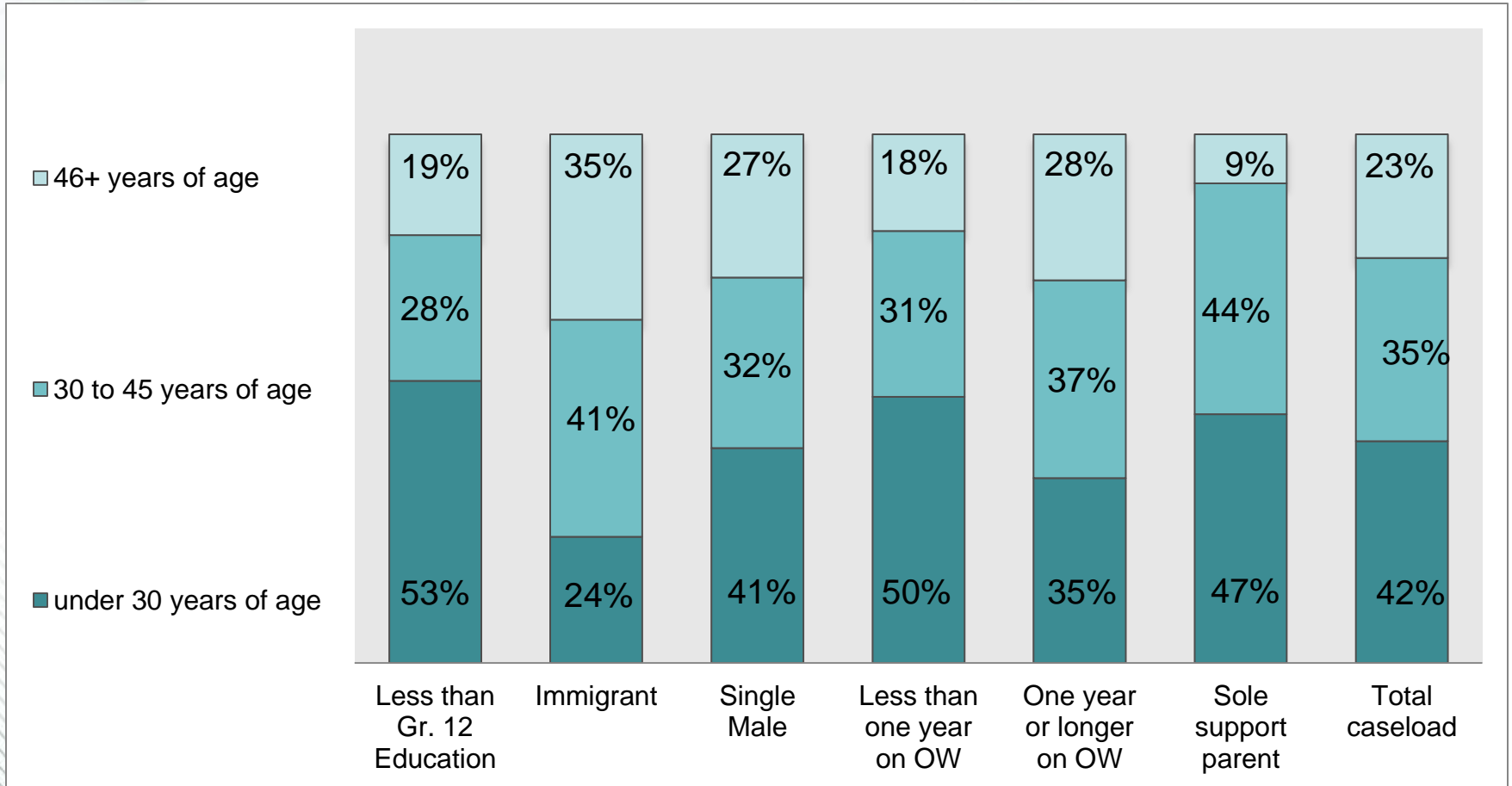




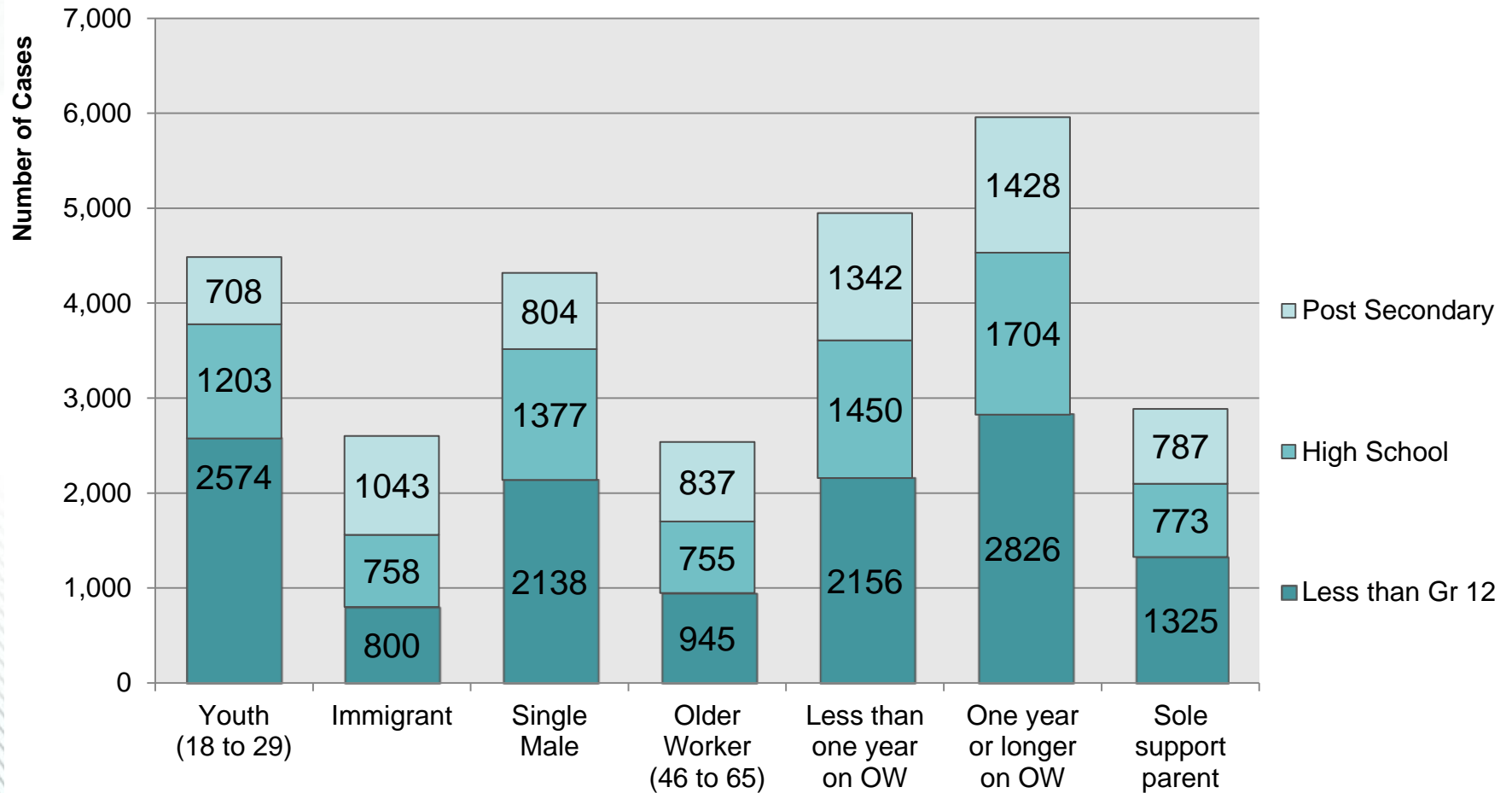
Caseload Description: Households by Age and Gender



Caseload Description: Household Age by Selected Population



Caseload Description: Education by Selected Population



54% of the total caseload reports having received a high school diploma or higher

Caseload Description: Diverse Needs



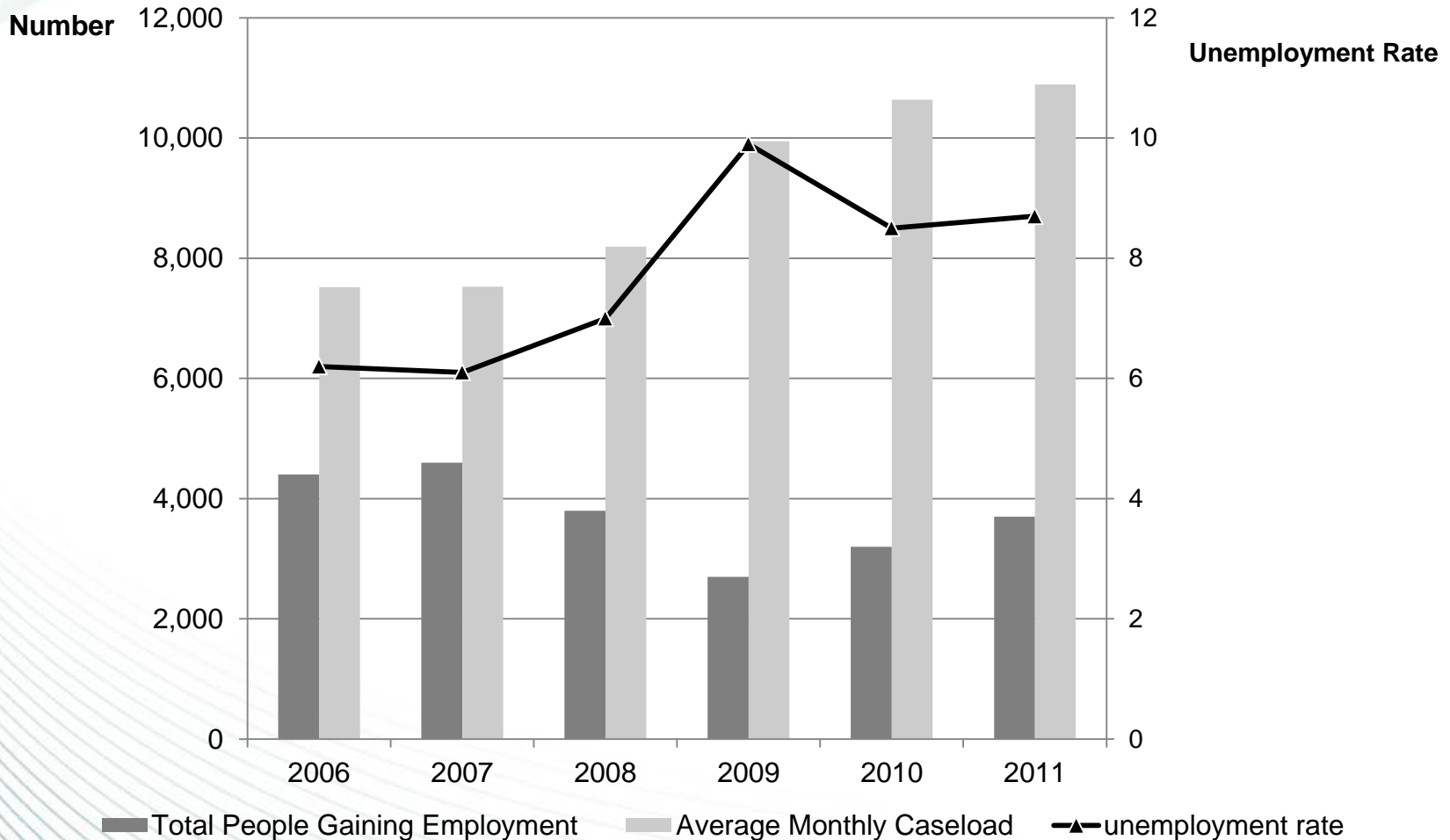


Challenges

- Increasingly we will serve people with profound challenges
 - Mental health and addiction strategy
 - Mental health bed divestiture

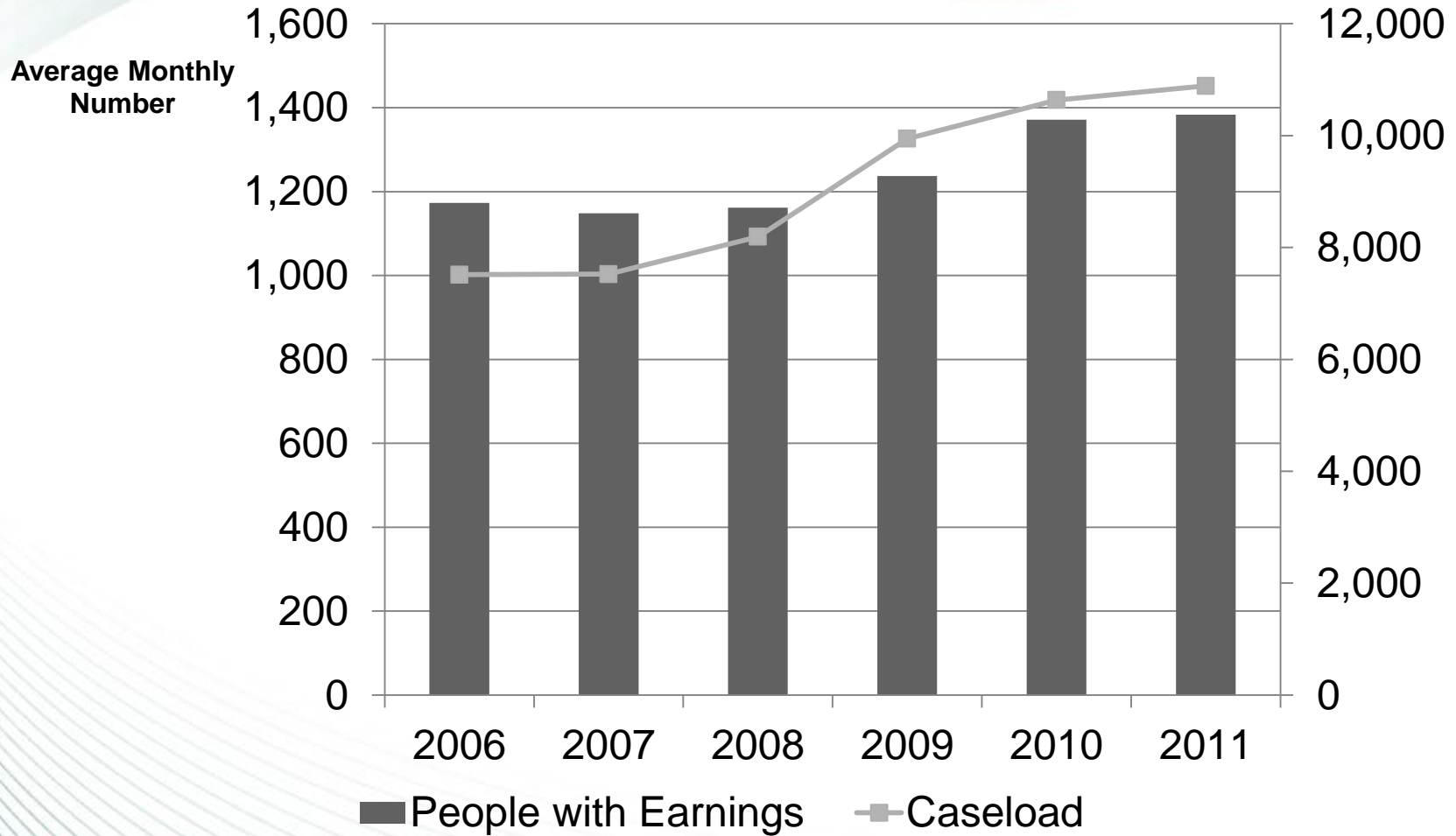


Employment Outcomes Achieved: People Gaining Employment



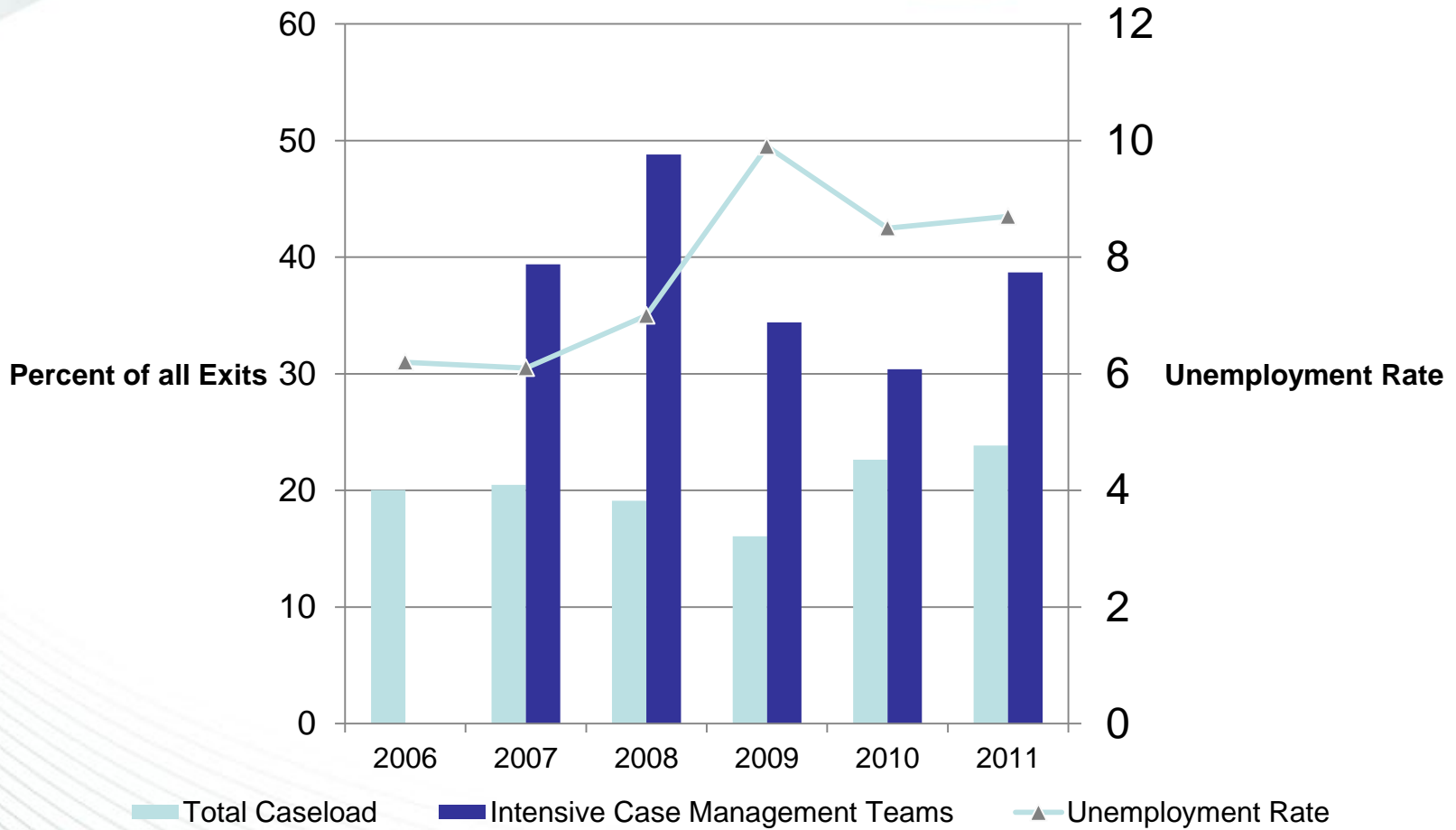


Employment Outcomes Achieved: People with Earnings





Employment Outcomes Achieved: % of All Exits due to Employment



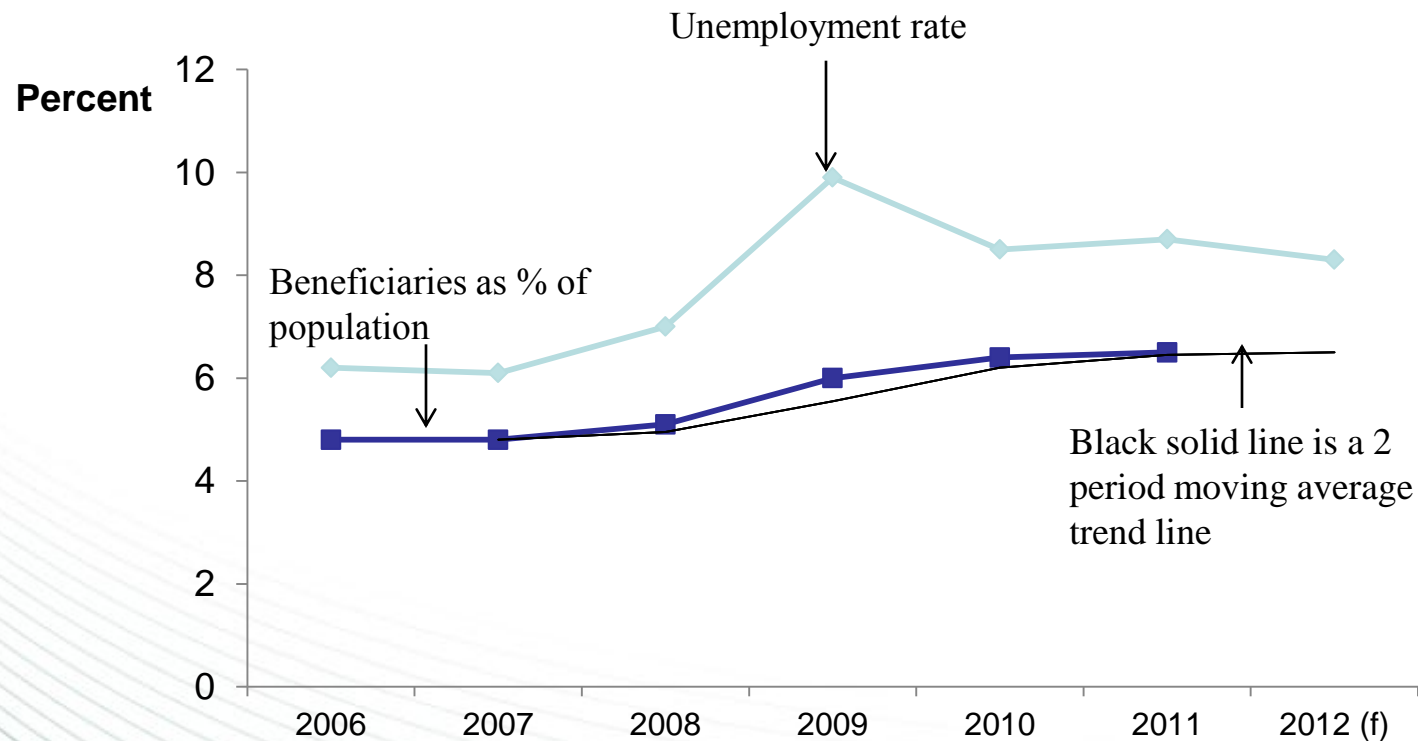
The Economic Landscape



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Since the late 1980's, strong correlation between unemployment rate and social assistance reciprocity as a percent of population (Stapleton, J.)

Historically, social assistance caseloads have been indicator of economic slowdown and have lagged economic recovery





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Employment Service Delivery Context

- Maximize resources by partnering
- Split internal/external model
 - OW staff provide case management and referrals
 - Employment agencies lead on employment service training and development, linkages with employers
 - employment services also include pre-employment, literacy and education



The Economic/Workforce Development Landscape

- Key Components that support effective economic development and strong employment outcomes include:
 - Workforce Development
 - Employment Planning
 - Integrated Employment Service Planning & Management



Stakeholders for Ontario Works to Achieve Employment Outcomes

- Employment Ontario organizations funded by MTCU
- Organizations funded by other government Ministries/departments to provide employment services
- LEDC
- Chamber of Commerce
- Workforce Planning & Development Board
- Ontario Works Staff
- Employers

The Policy Landscape

Provincial Poverty Reduction Strategy

- December 2008
- Commitment to review social assistance with a focus on removing barriers and increasing opportunities for people to work

Social Assistance Review Advisory Council

- December 2009
- Appointed to provide advice on scope of the review

Commission for the Review of Social Assistance in Ontario

- November 2010
- Tasked with carrying out a comprehensive review, and providing the government with specific recommendations and a concrete action plan for reform
- Final Report Due June 2012

Commitment to deficit reduction by 2018

Appointed Commission on the Reform of Ontario Public Services (Drummond Report)

Recommends social program spending limited to 0.5% per year.
Recommendations for social assistance focus on efficiencies.

Questions?