



TO:	CHAIR AND MEMBERS DEARNESS HOME COMMITTEE OF MANAGEMENT MEETING ON JANUARY 27, 2016
FROM:	SANDRA DATARS BERE MANAGING DIRECTOR, HOUSING, SOCIAL SERVICES AND DEARNESS HOME
SUBJECT:	2013-2016 LONG-TERM CARE HOME SERVICE ACCOUNTABILITY AGREEMENT BETWEEN THE CORPORATION OF THE CITY OF LONDON (DEARNESS HOME) AND THE SOUTH WEST LOCAL HEALTH INTEGRATION NETWORK (LHIN) DECLARATION OF COMPLIANCE 2015

RECOMMENDATION

That, on the recommendation of the Managing Director, Housing, Social Services and Dearness Home;

- a) the Managing Director, Housing, Social Services and Dearness Home **BE AUTHORIZED** by the Dearness Home Committee of Management to execute the Declaration of Compliance (substantially in the form attached as Schedule 1) under the Long-Term Care Home Service Accountability Agreement for the reporting period of January 1 to December 31, 2015; and
- b) the Managing Director, Housing, Social Services and Dearness Home **BE DIRECTED** to advise the Licensee that the Declaration of Compliance has been made.

PREVIOUS REPORTS PERTINENT TO THIS MATTER
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- 2013-2016 Long-Term Care Home Service Accountability Agreement Between the Corporation of the City of London (Dearness Home) and the South West Local Health Integration Network (LHIN) Declaration of Compliance 2014 (CPSC April 21, 2015)
- 2013-2016 Long-Term Care Home Service Accountability Agreement Between The Corporation of the City of London (Dearness Home) and The South West Local Health Integration Network (LHIN) Declaration of Compliance 2013 (CPSC March 27, 2014)
- 2013-2016 Service Accountability Agreement Between the Corporation of the City of London (Dearness Home) and the South West Local Health Integration Network (LHIN) (CPSC - March 18, 2013)
- 2013-2016 Long-Term Care Home Accountability Planning Submission (CPSC - December 3, 2012)

BACKGROUND

It is a requirement of the *Local Health System Integration Act, 2006* that a Local Health Integration Network (LHIN) have a service accountability agreement (SAA) in place with each Health Service Provider (HSP) that it funds. The SAA for the long-term care sector is called the Long-Term Care Home Service Accountability Agreement (L-SAA). In March 2013, Council approved a three year L-SAA agreement with the South West LHIN for the Dearness Home for the period April 1, 2013 to March 31, 2016.

The 2013-2016 L-SAA, sets out the terms on which the LHIN will provide funding to the City and the performance obligations of the City in return for the funding. Schedule D of the L-SAA agreement outlines the performance indicators and obligations as follows:

- Maintain a standard for long stay occupancy of $\geq 98\%$.
- Support hospitals in reducing Alternative Levels of Care (ALC) days.
- Participate in the South West LHIN Wound Care Program.
- Participate in the Behavioural Supports Ontario (BSO) program.
- Work with the South West Hospice palliative Care Network to support the adoption of the provincial six (6) priority Hospice Palliative Care Indicators and the development of regional indicators.



- Agree to regularly update and annually review site specific and services information for the Home, as represented within thehealthline.ca website.
- Align the Quality Improvement Plan (QIP) with consideration of the South West LHIN Integrated Health Service Plan priorities, and submit the QIP by the deadline of April 1, 2015.

Within the L-SAA is also the requirement that the “Board” (defined in the agreement as the Committee of Management) issue a Compliance Declaration. The Form of the Declaration of Compliance follows (and see attached Schedule 1):

*The Board has authorized me, by resolution dated [insert date], to declare to you as follows:
After making inquiries of the [insert name and position of person responsible for managing the Home on a day to day basis, e.g. the Chief Executive Office or the Executive Director] and other appropriate officers of the HSP and subject to any exceptions identified on Appendix 1 to this Declaration of Compliance, to the best of the Board's knowledge and belief, the HSP has fulfilled, its obligations under the long-term care service accountability agreement (the "Agreement") in effect during the Applicable Period.*

Without limiting the generality of the foregoing, the HSP confirms that

- (i) *it has complied with the provisions of the Local Health System Integration Act, 2006 and with any compensation restraint legislation which applies to the HSP; and*
- (ii) *every Report submitted by the HSP is accurate in all respects and in full compliance with the terms of the Agreement;*

Unless otherwise defined in this declaration, capitalized terms have the same meaning as set out in the Agreement between the LHIN and the HSP effective April 1, 2013.

The declaration is required to be submitted to the LHIN on or before the 1st day of March preceding the end of the reporting period.

Confirmation of Compliance:

With respect to compliance with the L-SAA agreement, the Administrator of Dearness Home has confirmed that during the reporting period January 1 to December 31, 2015:

- The Home maintained a standard for long stay occupancy of 99.2%.
- The Home supported hospitals in reducing Alternative Levels of Care (ALC) days by offering alternative treatments and supports so that residents could remain within the home.
- The Home participated in the South West LHIN Wound Care Program through consultations by the wound care nurse and the Director of Care with Community Partners who provide education and collaboration on products and treatments.
- The Home participated in the Behavioural Supports Ontario (BSO) program through initiation of a formal partnership with BSO and through creation of two dedicated positions (1 Registered Practical Nurse and 1 Personal Support Worker).
- The Home worked with the South West Hospice Palliative Care Network to support provincial and regional indicators through review of the palliative Education Blueprint for LTC homes and by identifying and sending 25 interdisciplinary staff for Hospice Palliative Care education.
- The Home regularly reviews and updates thehealthline.ca website to ensure the program and service information is up to date.
- The Home submitted the Quality Improvement Plan (QIP) with consideration to the South West LHIN Integrated Health Services Plan priorities by the deadline of April 1, 2015.

The Administrator has also confirmed that the Dearness Home has complied with the provisions of the *Local Health System Integration Act* and with any compensation restraint legislation which applies to the HSP and that every report submitted by the HSP is accurate in all respects and in full compliance with the terms of the L-SAA Agreement.

As a result, it is recommended that the Managing Director be authorized by the Dearness Home Committee of Management (Board) to execute the Declaration of Compliance for the Dearness Home for Senior Citizens for the period of January 1 to December 31, 2015. It is also recommended that the Managing Director, Housing, Social Services and Dearness Home be directed to advise the Licensee of the completion of the Declaration of Compliance. The Licensee for the Dearness Home is the Corporation of the City of London. The notice of completion of the Declaration will be provided to City Council, through a report to the Community and Protective Services Committee.

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PREPARED BY:	RECOMMENDED BY:
JANICE BROWN FINANCIAL BUSINESS ADMINISTRATOR	SANDRA DATARS BERE MANAGING DIRECTOR, HOUSING, SOCIAL SERVICES AND DEARNESS HOME

- cc. **J. Brown, Financial Business Administrator**
- L. Marshall, Solicitor**
- J. Wills, Manager Risk Management**
- A. Heinz, Administrator, Dearness Home**