

**Presentation: By-Law Resourcing Concerns for Future City of London Budgeting**  
**Presented by: Dennis Pellarin – 1019 Waterloo Street London, Ontario N6A 3X7**  
**Presented to: City of London – Budget Committee**  
**Date: February 24th, 2018**

**Overview**

- By-laws should - if resourced properly - ensure a safe, quiet and pleasant environment for residents in the community.
- There is a multitude of diverse by-laws we have and there are new ones being added constantly and old ones being revised.
- Despite the city’s best efforts to rely on by-laws and their enforcement to protect our community’s health and well-being, they are only as effective as the strength and the resources that are available to enforce them.
- By-law performance measures should be redefined from their present definitions to reflect what the expectations and desires of Londoner’s are for service levels.
- Formalized closed-loop feedback to complainants must be made mandatory.
- All of us, councillors and the community together, work painstakingly to create effective and fair by-laws, but they will only deliver the desired outcomes if by-law enforcement is resourced adequately. As one small example, consider the Rental Licencing By-law which has been in effect now for approximately 4 years. And, as of only a few months ago, there were still excess of 3,000 known rental properties operating without rental licences; this is largely due to a lack of by-law enforcement resources.
- The by-law department has already been understaffed for several years with hiring freezes. Consequently, they can at best only do reactive by-law enforcement in response to complaints from citizens rather than providing proactive by-law enforcement as done in leading municipalities.
- There are real unrealized revenues available to the city as well through by-law fines.
- Soon, by-law officers will be taking on noise by-law management in cooperation with the police. Although I am tentatively optimistic about this plan I believe that this is being done by transferring some police budget savings to by-law noise management. Hopefully this new approach will not compromise any of the gains we have made over the past several years managing excessive noise in near-campus neighbourhoods.
- London lags behind other major Canadian municipalities who invest more significantly than we do in their by-law enforcement resources. See data shown in information below:

<b>Municipality</b>	<b>Population</b>	<b>Dwellings Area</b>	<b>km2</b>	<b>MLEOS</b>
Barrie	135,711 (5,229)	52,185 (2,007)	77 (3)	26
Guelph	121,688 (6,405)	52,409 (2,758)	87 (5)	19
Hamilton	519,949 (7,536)	214,542 (3,109)	1,117 (16)	69
London	366,151 (28,166)	168,175 (12,936)	420 (32)	13
Oakville	182,520 (10,140)	63,894 (3,549)	139 (8)	18
Oshawa	149,607 (6,504)	61,306 (2,665)	145 (6)	23
Pickering	88,721 (22,180)	29,875 (7,468)	231 (57)	4
Vaughan	288,301 (6,267)	88,282 (1,919)	273 (6)	46

### **Ranked Municipalities by Number of Citizens served by MLEO**

1. Barrie (5,229)
2. Vaughn (6,267)
3. Guelph (6,405)
4. Oshawa (6,504)
5. Hamilton (7,504)
6. Oakville (10,140)
7. Pickering (22,180)
8. London (28,166)

Even with the proposed additional 3.5 FTE MLEO's proposed, London would still be the lowest ranked at 22,190 citizens per MLEO. London today has 243% fewer MLEO's per capita average of the above 8 combined. The average being 1 MLEO per 11,549 citizens.

### **Ranked Municipalities by Number of Dwelling Units per MLEO**

1. Vaughn (1,919)
2. Barrie (2,007)
3. Guelph (2,758)
4. Oshawa (2,655)
5. Hamilton (3,109)
6. Oakville (3,549)
7. Pickering (7,468)
8. London (12,936)

Even with the proposed additional 3.5 FTE MLEO's proposed, London would still be the lowest ranked at 10,192 dwellings per MLEO. London today has 284% fewer MLEO's per dwelling than average. The average being 1 MLEO per 4,550 dwellings.

### **Ranked Municipalities by Number of km2 served per MLEO**

1. Barrie (3)
2. Guelph (5)
3. Oshawa (6)
4. Vaughn (6)
5. Oakville (8)
6. Hamilton (16)
7. London (32)
8. Pickering (57)

Even with the proposed additional 3.5 FTE MLEO's proposed, London would remain be ranked 2<sup>nd</sup> from the bottom in terms of number of km2 served by MLEO. London today has 100% fewer MLEO's per km2. The average being 1 MLEO per 17 km2.

Source of Data: G. KOTSIFAS, P. ENG. MANAGING DIRECTOR, DEVELOPMENT & COMPLIANCE SERVICES AND CHIEF BUILDING OFFICIAL – Report Presented to CHAIR AND MEMBERS STRATEGIC PRIORITIES & POLICY COMMITTEE MEETING ON FEBRUARY 24, 2016