



London
CANADA

November 18, 2015

Addendum #2
RFP15-59 Locate Services

- Q1. What additional utilities (not including Traffic lights and Street lights) are considered "electrical"?
- A1. The City owns a very small number (less than a half-dozen) electrical services that supply pumping stations, for example. The City also owns a small amount of telecommunications infrastructure running between City owned facilities. Both of these services together represents far less than 1% of all City owned linear infrastructure to be located under this contract.
- Q2. (Ref: pg 1. "Request for Proposal 15-59 - Locate Service", Section 3.0 "Definitions" - Single Locate Request) In regards to "billable segmentation" for this application for invoicing purposes, is the reference "to a maximum length of one City block....up to a maximum 240 metres in length" based on straight linear measurement for one side of the street only or is the "one City block up to a maximum of 240 metres" based on said measurements including both sides of the street?
- A2. It includes both sides of a street, as required.
- Q3. (Ref: pg 2. "Request for Proposal 15-59 - Locate Service", Section 3.0 "Definitions" - City Services Records) Are there any unique hardware, capacity and/or software requirements that the Contractor should be aware of to utilize "Locate CityMap"? If yes, please provide associated details.
- A3. No, Locates CityMap can be run efficiently on any modern "off-the-shelf" PC or laptop that is capable of running Internet Explorer, Chrome or FireFox web browsers and the Adobe PDF viewer. Locates CityMap is also currently being converted to run on mobile devices (both PC and Apple), though they may not be suitable for displaying scanned drawings due to their small screen size. The mobile version will be available by the start of the contract.
- Q4. (Ref: pg 2. "Request for Proposal 15-59 - Locate Service", Section 3.0 "Definitions" - City Services Records) Is the Contractor required to perform updates regarding "Locate CityMap" on their laptops? If yes, how frequently is this update to be performed and on average, how long does this process take?
- A4. No, Locates CityMap requires no special plugins or administrative support other than a PDF viewer. The City continuously updates the mapping and GIS layers and engineering drawings but the data is seamlessly available to users, essentially 24/7 (subject to weekly 2-hour service outages for maintenance purposes that are scheduled after hours). The basic technology of Locates CityMap is identical to the generic public CityMap that can be found on the City's website <http://maps.london.ca/CityMap/>

A13. Field clear, assuming all other services are also clear. If any services need to be marked then the entire locate will be billed as a Field Mark.

Q14. (General) How do we get City of London support outside of business hours as the RFP clearly states no one will be available outside of the business hours?

A14. No support is available outside of the normal working hours 8:30am to 4:30pm from Monday-Friday so any problems would delay the locate until the City re-opens the next business day. However, City records are normally quite reliable and the number of support calls from the current Locate Service Provider is on the order of 5% of all tickets completed.

Failure to acknowledge receipt of Addendum #2 on the Request for Proposal will result in your submission being rejected.

Thank you for your continued interest in this RFP.

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Terri Sue Wyatt, CPPB
Procurement Officer

Mgr. _____/jf

cc: RFP 15-59