



<b>TO:</b>	<b>CHAIR AND MEMBERS CIVIC WORKS COMMITTEE MEETING TUESDAY, JANUARY 5, 2016</b>
<b>FROM:</b>	<b>GEORGE KOTSIFAS, P.ENG. MANAGING DIRECTOR DEVELOPMENT AND COMPLIANCE SERVICES AND CHIEF BUILDING OFFICIAL  and  JOHN BRAAM, P.ENG. MANAGING DIRECTOR, ENVIRONMENTAL &amp; ENGINEERING SERVICES AND CITY ENGINEER</b>
<b>SUBJECT:</b>	<b>OVERNIGHT PARKING UPDATE</b>

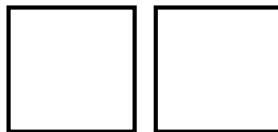
<b>RECOMMENDATION</b>
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That, on the recommendation of the Managing Director, Development and Compliance Services and the Managing Director, Environmental & Engineering Services and City Engineer;

- a) that this report **BE RECEIVED** for information purposes; and
- b) that Civic Administration **BE DIRECTED** to report back to Municipal Council on overnight permit options for consideration during the first quarter of 2016.

<b>PREVIOUS REPORTS PERTINENT TO THIS MATTER</b>
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1. October 29<sup>th</sup>, 2001: Environment and Transportation Committee “Overnight Parking, Restrictions”;
2. January 28<sup>th</sup>, 2002: Environment and Transportation Committee “Overnight Parking Restrictions”;
3. July 17<sup>th</sup>, 2006: Environment and Transportation Committee “Overnight Parking Restrictions for July and August”;
4. April 2<sup>nd</sup>, 2007: Environment and Transportation Committee “Overnight Parking Restrictions”;
5. January 14<sup>th</sup>, 2008: Environment and Transportation Committee “Overnight On-street Parking Pilot”.
6. November 26<sup>th</sup>, 2007, Environment and Transportation Committee “Parking Strategy Business Plan – 2008”;
7. September 25<sup>th</sup>, 2008: Service Level Review Committee “Parking Business Plan”; and
8. November 16<sup>th</sup>, 2009: Environment and Transportation Committee 2009 Overnight Parking Pilot Program;
9. April 19<sup>th</sup>, 2010: Environment and Transportation Committee Overnight Parking and Procedures to Petition for Prohibiting Overnight Parking;
10. May 10<sup>th</sup>, 2010: Environment and Transportation Committee Summertime Overnight Parking and Procedures for Changing Summertime Overnight Parking Restrictions on a Street by Street Basis.



11. October 18<sup>th</sup>, 2010: Environment and Transportation Committee Summertime Overnight Parking Update

12. December 3, 2012: Civic Works Committee “Overnight Parking”

**BACKGROUND**

On September 9<sup>th</sup>, 2015, Municipal Council directed staff as follows:

“That the following actions be taken with respect to a pilot project to extend the permissible period for overnight parking up to and including November 1, 2015;

- a) The attached proposed revised by-law (Appendix “A” BE INTRODUCED at the municipal Council meeting to be held on September 1, 2015 to amend by-law P.S.-111 entitled, “A by-law to regulate traffic and the parking of motor vehicles in the City of London” to provide for the overnight parking of motor vehicles on City streets from Victoria Day to November 1, inclusive, for 2015;
- b) the Civic Administration BE DIRECTED to report back to the Civic Works Committee with findings from the pilot project noted in 1) above; and,
- c) the Civic Administration BE DIRECTED to submit a Business Case as part of the Multi-Year Budget process detailing the financial implications of permanently extending the provisions for overnight parking of motor vehicles on City streets from Victoria Day to November 1, inclusive”.

**PURPOSE**

This report has two purposes. Firstly, the report will provide Council with the results of the 2015 pilot project extending the overnight parking up to November 1<sup>st</sup>. Secondly, to provide Council with information for consideration of implementing an overnight parking permit system.

**Overnight Parking Extension Pilot Project**

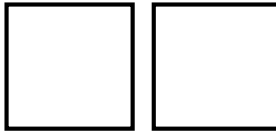
The volume of overnight parking tickets issued between 3am and 5am for September and October is provided below. Years 2012 through 2014 were averaged (\$219,100) and the 2015 ticket value (\$8,750) was deducted. The estimated financial impact by extending the overnight parking to November 1<sup>st</sup> is \$210,000 or more if based on 2015 volume of tickets. Over a 4 year period the financial impact would be \$840,000 to \$932,000.



<b>Overnight Parking 3 am to 5 am Financial Implications for Extending Relaxation</b>			
<b>Timeframe</b>	<b># of Tickets Issued</b>	<b>Ticket Value</b>	<b>Fine Revenue</b>
September 1 – November 1, 2012	6013	\$35	\$210,455
<b>Timeframe</b>	<b># of Tickets Issued</b>	<b>Ticket Value</b>	<b>Fine Revenue</b>
September 1 – November 1, 2013	6105	\$35	\$213,675
<b>Timeframe</b>	<b># of Tickets Issued</b>	<b>Ticket Value</b>	<b>Fine Revenue</b>
September 1 – November 1, 2014	6662	\$35	\$233,170
<b>Timeframe</b>	<b># of Tickets Issued</b>	<b>Ticket Value</b>	<b>Fine Revenue</b>
September 1 – November, 2015	250	\$35	\$8,750
3 year average 2015 ticket revenue Financial Impact			<b>\$219,100</b> - 8,750 <b>\$210,350</b>

During September and October there were nightly street checks taken between 3am and 5am on City Streets. In September, 931 streets were checked and 10,562 vehicles were parked overnight between 3am and 5am. During October, 1,052 streets were checked with 10,930 vehicles parked overnight; noting that the officers could not attend every street in the city and the streets which were recorded are a snapshot in time.

Further, Parking did receive a substantial number of complaints regarding the increased parking on streets after Labour Day. Most of the calls and emails expressed frustration about the high volumes of vehicles parked on the streets every night. Common complaints were of neighbours simply not using their driveways night after night and parking on the street, possibly to avoid jockeying vehicles or for convenience. Residents would often acknowledge that if there were only a few vehicles at any given point it would not create such a nuisance but the extensive amount of vehicles parked was the issue. With significant numbers of vehicles on a street driveway access often is limited with vehicles parking on one or both sides in high volume areas. Vehicles exiting their driveway were encumbered with vehicles flanking both sides of the driveway and/or across from a driveway. This also creates a concern for emergency response as roadway widths are restricted.



## **Overnight Parking Permit Management**

On January 13, 2015, Council approved the acquisition of an integrated municipal parking solution including real-time enforcement data. Staff are currently in the testing phase of the project stage for the main ticket processing module, however, phase 2 of the new parking software will also include two modules noted below:

1. Gtechna Permit Management Module (web portal and back office management for paid permits with user accounts, wait-lists etc.)
2. Gtechna Visitor Pass Module (web portal and management with business rules for unpaid/temporary parking considerations).

The first permit management module above will be utilized for the City's monthly paid parking permits and will allow users to pay online and manage their own account without the requirement to attend the office or obtain permits to be displayed in their vehicles. This module also has the capability to manage overnight paid parking permits through a web portal. Parking Service staff would know if a vehicle has a permit by checking the license plate in the android ticket processor on street with live data.

The second is a no cost pass module which can be utilized to manage overnight parking by limiting the number of occurrences by license plate during a specific time frame and the same method to check for this permit would be used in the field.

Parking Services are regularly asked by residents to obtain an overnight parking module when their driveway access (e.g. construction or driveway work) is unattainable to avoid issuance of tickets. Prior to the new system there was no permit system option available and often vehicles are ticketed causing residents take steps to resolve ticket(s) after the fact.

Civic Administration has outlined various different methods of regulating overnight parking for Council's future consideration. Further, not all streets permit overnight parking (e.g. major roads and/or specific streets where residents opted out of the overnight parking allowance year round).

### Option 1

Status Quo – Permit overnight parking from Victoria Day to Labour Day for personal vehicles on streets that have not opted out of the relaxation allowance and prohibit overnight parking the remainder of the year on all city streets.

### Option 2

2015 Pilot Project continuance - Permit overnight parking from Victoria Day to November 1<sup>st</sup> for personal vehicles on streets that have not opted out of the allowance and prohibit overnight parking the remainder of the year on all city streets.

### Option 3

Prohibit overnight parking on all city streets year round except with an overnight parking pass at no cost, however, this would be limited to a set number of occurrences per plate per year OR per plate per month. Parking passes would not be issued when a snow or weather event is predicted. This is Waterloo's model.



Option 4

Permit overnight parking on all city streets year round with paid permits (no limit) except when prohibited due to a forecasted snow or weather event.

Option 5

Permit overnight parking from Victoria Day to Labour Day. After Labour Day permit overnight parking with a pass at no cost for a set number of occurrences per plate. Once the free passes have been utilized permit overnight parking with paid permits except during forecasted winter or weather events year round.

Summary of Options

There are multiple options for Council to consider when Civic Administration reports back as noted above. To reduce complaints while expanding overnight parking may be achieved by limiting the number of vehicles parked on street through a combination of free passes limited by plates and/or paid permits to reduce the volume of vehicles left on the street without a valid reason. Residents and guests will typically be more selective about parking on street in order to conserve their free passes and only pay for paid permits when required. Paid permits may also reduce the volume of vehicles parked on the street at any given time due to a cost, however, for those who require on street parking paying a small fee to cover costs associated with maintaining the data base, managing permits and offsetting staff resources would be a viable option. The complaints that were received were primarily the large volumes of vehicles left overnight which can be managed so that City streets do not become permanent parking lots.

Civic Administration would suggest that a pilot program be introduced during 2016 for one year to have adequate data to recommend a permanent on-street overnight parking strategy. During the pilot program, a warning could be issued by plate to vehicles parked without the required free pass or paid permit to educate the public prior to issuing a ticket.

Construction Parking Permits

Staff will also be exploring permits for residents who may be undertaking home renovations, driveway paving, etc., to obtain a construction parking permit. This will allow the resident to park their vehicles on the street temporarily until the work is completed. The resident of the property is entitled to XX (9 on average based on staff research) consecutive days annually. Typically, there are no extensions except for extenuating circumstances. This permit is free of cost.

**FINANCIAL IMPACT**

The financial impact to extend overnight parking from Labour Day to November 1<sup>st</sup> in future years is anticipated to be approximately \$210,000 to \$235,000 decrease in revenue to the parking services budget. A pilot project with paid permits may offset a portion of that reduction, however, it is not expected to recover the full loss in revenue.

**CONCLUSION**

Civic Administration will report back during the first quarter of 2016 with additional detail on potential options for Council to consider.

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**Acknowledgement**

This report was prepared by Annette Drost, Manager of Municipal Law Enforcement Services.

<b>RECOMMENDED BY:</b>	<b>REVIEWED AND CONCURRED BY:</b>
<b>ANNETTE DROST MANAGER, MUNICIPAL LAW ENFORCEMENT SERVICES - PARKING AND LICENSING DEVELOPMENT AND COMPLIANCE SERVICES</b>	<b>EDWARD SOLDO, P.ENG. DIRECTOR ROADS AND TRANSPORTATION</b>
<b>RECOMMENDED BY:</b>	<b>RECOMMENDED BY:</b>
<b>GEORGE KOTSIFAS, P. ENG. MANAGING DIRECTOR, DEVELOPMENT &amp; COMPLIANCE SERVICES AND CHIEF BUILDING OFFICIAL</b>	<b>JOHN BRAAM, P.ENG. MANAGING DIRECTOR, ENVIRONMENTAL &amp; ENGINEERING SERVICES AND CITY ENGINEER</b>