

TO:	CHAIR AND MEMBERS CORPORATE SERVICES COMMITTEE MEETING ON TUESDAY, DECEMBER 15, 2015
FROM:	JASON WILLS MANAGER III, RISK MANAGEMENT DIVISION
SUBJECT	A CLAIM HANDLING AGREEMENT BETWEEN THE CORPORATION OF THE CITY OF LONDON AND FRANK COWAN COMPANY LIMITED AND AN INDEMNITY AGREEMENT BETWEEN THE CORPORATION OF THE CITY OF LONDON AND THE GUARANTEE COMPANY OF NORTH AMERICA

RECOMMENDATION

That on the recommendation of the Manager III, Risk Management Division the following actions be taken with respect to the implementation of the Frank Cowan Company Claim Handling Agreement and the Indemnity Agreement by The Guarantee Company of North America.

- a) the attached proposed by-law (Appendix "A") **BE INTRODUCED** at the Municipal Council meeting of Monday, December 21, 2015, to approve a Claim Handling Agreement with Frank Cowan Company Limited, (Schedule "1") and an Indemnity Agreement with The Guarantee Company of North America, (Schedule "2") and to authorize the Mayor and Clerk to execute the agreements.

PREVIOUS REPORTS PERTINENT TO THIS MATTER
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Request for Proposal 15-21 General Insurance Program – October 6, 2015

BACKGROUND

The Claim Handling Agreement forms the basis of internal claims handling by the Risk Management Division and Legal Services, subject to conditions and requirements set by the Frank Cowan Company Ltd, as it relates to claims reporting, tracking, expenses, and audit. The requirements take effect on January 1, 2016, and remain in force until all claims handled by the Corporation subject to insurance provided by the Frank Cowan Company are resolved.

Frank Cowan's claims handling philosophy recognizes the financial interest in the Corporations claims administration and in particular the desire for skilled claims handling through to resolution.

The Indemnity Agreement relates to the financial obligation of the Corporation in respect to the retention amount for each occurrence made under the Automobile Insurance policy (A199016)

The City Solicitor and the Risk Management Division have reviewed the agreements and confirm the conditions are consistent with the Corporations claims management.

PREPARED BY:	REVIEWED AND CONCURRED BY:
JASON WILLS MANAGER III, RISK MANAGEMENT	JAMES P. BARBER, MANAGING DIRECTOR, CORPORATE SERVICES AND CITY SOLICITOR