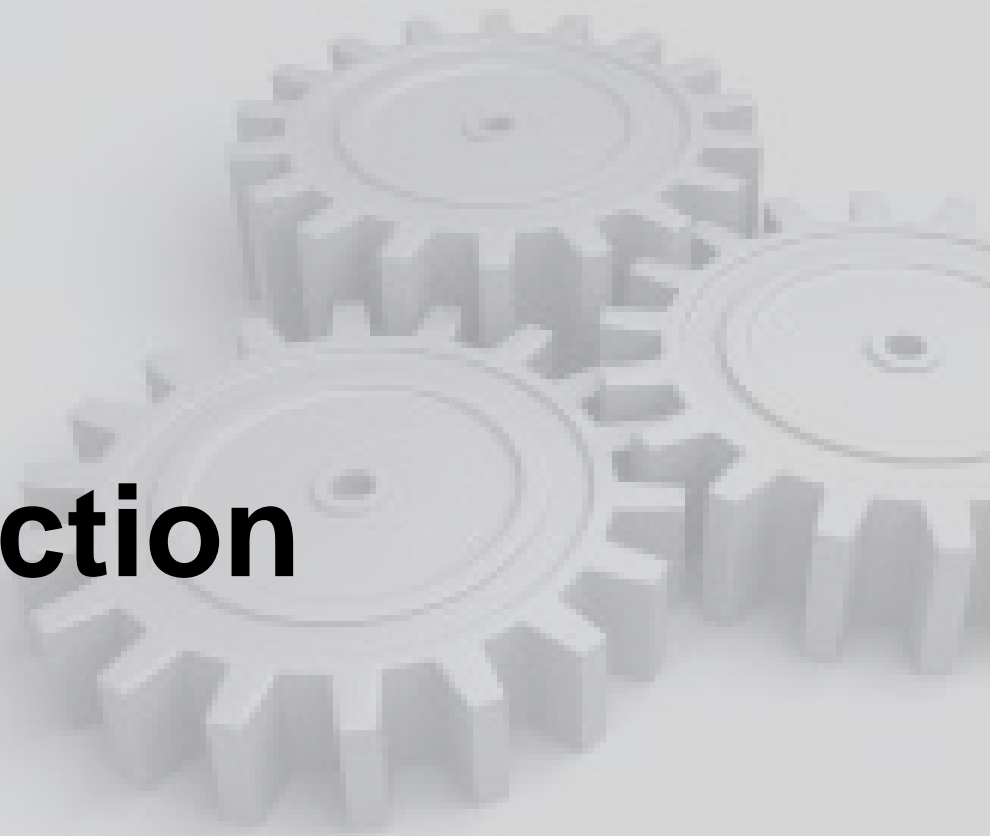




# Implementing Council's Direction



**Presentation to the Governance Working Group**

Art Zuidema, City Manager

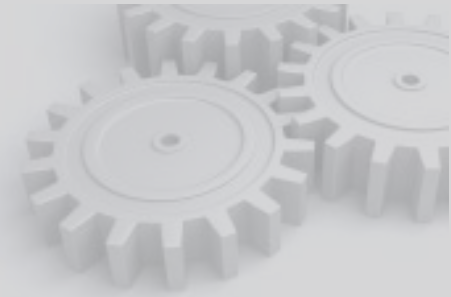
Wednesday, November 25, 2015



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# Today's Discussion



- What drives the work of Civic Administration?
- What systems do we have in place to manage our work?
- How does Council receive updates on current projects being undertaken by Civic Administration?



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# What drives the work of Administration?

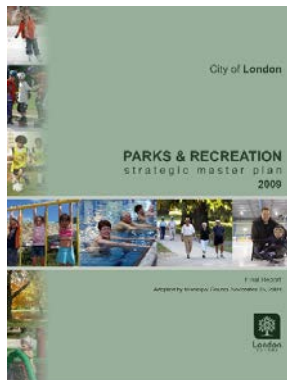
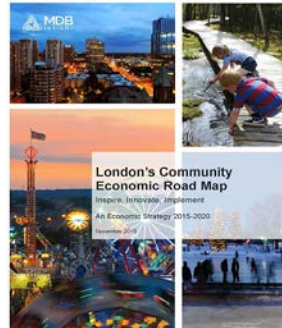


- Council's **2015-2019 Strategic Plan** identifies what we need to accomplish over the next four years
- Council-approved **strategic documents and Service Area Business Plans (eg. Official Plan, Master Plans, Implementation Plans)**, many of which are referenced in the Strategic Plan, provide greater detail on what Administration will deliver on with respect to specific services, areas or objectives
- The **multi-year budget process** allocates resources to support the implementation of the directions in these plans, and provide ongoing service delivery
- Additionally, Council direction, including through **resolution and/or policy**, direct Administration to implement specific things or take specific actions



# 15 19

STRATEGIC  
PLAN FOR THE  
CITY OF  
LONDON  
2015 • 2019





# What systems do we have in place to manage our work?



There are several systems in place to manage the work of the Corporation, and ensure that activities are aligned to Council's Strategic Plan:

- Most City services have **formal plans** (eg. master plans, operations plans, business plans) or **strategic documents** (eg. implementation plans) which guide their activities
- Through the **budget process**, all Service Areas submit documentation about their plans and resource requirements
- Management employees prepare **annual individual work plans** which outline what they will accomplish over the next year
- Various policies outline how staff work, and respond to residents
- Legislative requirements drive annual reporting i.e. Development Charges





# How does Council receive updates on current projects undertaken by Administration?

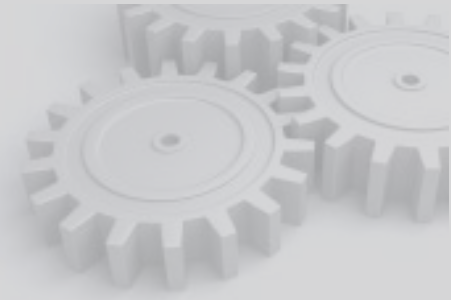


Council has several mechanisms through which to receive updates on projects undertaken by Administration, including:

- Annual **report on progress** towards Council's Strategic Plan
- Regular **reporting through Council Committees** as milestones are hit or when key decisions need to be made
- Monitoring of the Committee **deferred lists**
- Corporate **Protocols and Policies**



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# Delegated Authority

City Council has the authority to delegate powers and duties to a person or body under the Municipal Act.

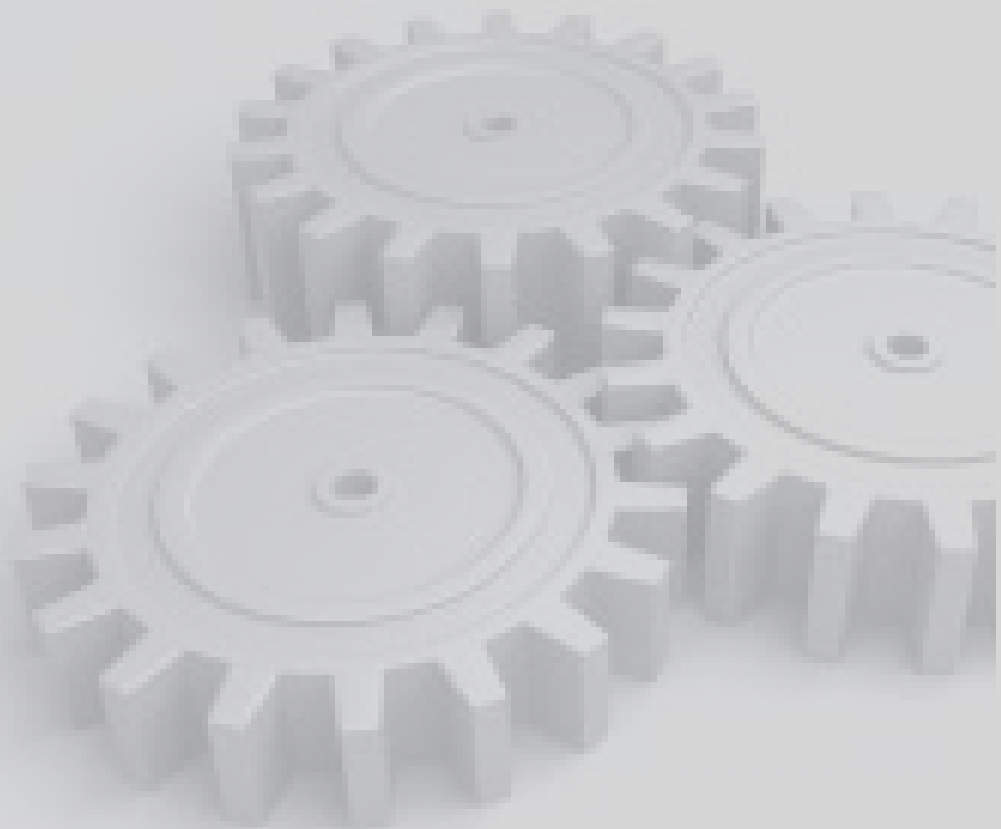
Authority is often delegated to provide efficient management of municipal operations and to help streamline City Council's decision-making process and enable it to focus on larger issues in a more strategic nature.



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# Discussion



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