

**25TH REPORT OF THE**  
**CORPORATE SERVICES COMMITTEE**

Meeting held on November 3, 2015, commencing at 12:02 PM, in the Council Chambers, Second Floor, London City Hall.

**PRESENT:** Deputy Mayor M. Cassidy (Chair) and Councillors A. Hopkins, J. Morgan, H.L. Usher and J. Zaifman and L. Rowe (Secretary).

**ALSO PRESENT:** Councillors J. Helmer, V. Ridley and M. van Holst; A. Zuidema, J.P. Barber, A.L. Barbon, J. Braam, M. Daley, M. Hayward, L. Kolodiazny, L. Livingstone, J. Logan, V. McAlea Major, J. Skimming, S. Spring, J. Stanford and R. Wilcox.

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**I. CALL TO ORDER**

1. Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

**II. CONSENT ITEMS**

2. Joining the Compact of Mayors

That, on the recommendation of the Director of Community and Economic Innovation, the City of London's participation in the Compact of Mayors BE APPROVED.

Motion Passed

YEAS: M. Cassidy, A. Hopkins, J. Morgan, H.L. Usher, J. Zaifman (5)

3. Customer Relationship Management (CRM) Software Implementation Partner - Phase Two

That, on the recommendation of the Managing Director, Neighbourhood, Children and Fire Services, the following actions be taken with respect to the Customer Relationship Management Software Implementation Partner:

- a) the price of \$350,399 (HST extra) negotiated with PricewaterhouseCoopers LLP for the provision of a Customer Relationship Management Software Implementation Partner – Phase Two BE ACCEPTED on a Single Source basis in accordance with sections 14.4 (d) and 14.4 (e) of the Procurement of Goods and Services Policy;
- b) the financing for this purchase BE APPROVED in accordance with the "Sources of Financing Report" attached as Appendix "A" to the staff report dated November 3, 2015;
- c) the Civic Administration BE AUTHORIZED to undertake all the administrative acts that are necessary in connection with this purchase;
- d) the approvals given herein BE CONDITIONAL upon the Corporation entering into a formal contract for this purchase; and,
- e) the Mayor and the City Clerk BE AUTHORIZED to execute any contract, statement of work or other documents, if required, to give effect to the above.

Motion Passed

YEAS: M. Cassidy, A. Hopkins, J. Morgan, H.L. Usher, J. Zaifman (5)

4. Pre-authorized Tax Payment Plan By-law and Collection of Property Taxes By-law

That, on the recommendation of the Managing Director, Corporate Services and City Treasurer, Chief Financial Officer, the following actions be taken with respect to property taxation for 2016:

- a) the proposed by-law attached as Appendix "A" to the staff report dated November 3, 2015 BE INTRODUCED at the Municipal Council meeting to be held on November 10, 2015 to amend By-law No. A.-5505-497, being "A by-law to authorize the implementation of a pre-authorized payment plan.", so that the calculation of pre-authorized payments is based on the previous year's taxes increased by the average increase in total property tax rates in the residential class in the previous year; and
- b) the proposed by-law attached as Appendix "B" to the staff report dated November 3, 2015 BE INTRODUCED at the Municipal Council meeting to be held on November 10, 2015 to amend By-law A-8, being "A by-law to provide for the collection of property taxes.", so that the calculation of the interim tax levy will be set at a percentage of 40% of the previous year's taxes and then increased by the average increase in total property tax rates in the residential class in the previous year.

Motion Passed

YEAS: M. Cassidy, A. Hopkins, J. Morgan, H.L. Usher, J. Zaifman (5)

5. Amendment to Council Policy 5(16) - General Policy for Advisory Committees

That, on the recommendation of the City Clerk, the proposed by-law appended to the staff report dated November 3, 2015 as Appendix "A" BE INTRODUCED at the Municipal Council meeting to be held on November 10, 2015, to amend Council Policy 5(16) – General Policy for Advisory Committees, to require the submission an annual work plan for Council's consideration that links the work of the Advisory Committees to the priorities as set out in the City of London's Strategic Plan.

Motion Passed

YEAS: M. Cassidy, A. Hopkins, J. Morgan, H.L. Usher, J. Zaifman (5)

**III. SCHEDULED ITEMS**

None.

**IV. ITEMS FOR DIRECTION**

6. Request for Approval of an Expense on an Exception Basis

That, notwithstanding Council Policy 28(2) – Council Members' Expense Account, the request by Councillor P. Hubert to provide up to \$175.00 from his annual expense allocation, to mitigate security costs for the Hyde Park Santa Clause Parade, BE APPROVED.

Motion Passed

YEAS: M. Cassidy, A. Hopkins, J. Morgan, H.L. Usher (4)

NAYS: J. Zaifman (1)

#### 7. Revisions to Tax Bill

That the enquiry by Councillor V. Ridley regarding the content of individual tax bills, as it relates to the identification of where the property owner's tax dollars are directed, BE REFERRED to the Managing Director, Corporate Services and City Treasurer/Chief Financial Officer to develop a City of London webpage whereby a taxpayer can input the property tax paid for their property in order to see how their tax payments are allocated to various City service categories, and that the tax bill include the URL to the City webpage containing this information.

Motion Passed

YEAS: M. Cassidy, A. Hopkins, J. Morgan, H.L. Usher, J. Zaifman (5)

#### 8. Advisory Committee Review

That the Civic Administration BE REQUESTED to scope out the potential parameters for a comprehensive review of the Advisory Committee structure, and report back to the appropriate Standing Committee, in order for the Municipal Council to make an informed decision with respect to next steps; it being noted that the communication dated October 23, 2015, from Councillor V. Ridley will be considered as part of the scoping process.

Motion Passed

YEAS: M. Cassidy, A. Hopkins, J. Morgan, H.L. Usher, J. Zaifman (5)

#### 9. Asset Management

That the Civic Administration BE REQUESTED to review and report back with a scoping report, as part of the Multi-Year Budget deliberations, with respect to a process for evaluating the City of London's asset portfolio, which would include an identification of proposed actions in the short term; it being noted that the Managing Director, Corporate Services and City Treasurer/Chief Financial Officer will report back in mid-2016 with an updated inventory of assets.

Motion Passed

YEAS: M. Cassidy, A. Hopkins, J. Morgan, H.L. Usher, J. Zaifman (5)

### **V. DEFERRED MATTERS/ADDITIONAL BUSINESS**

#### 10. (ADDED) FCM – Women in Local Government - Diverse Voices for Change Initiative

That the Federation of Canadian Municipalities (FCM) BE ADVISED that the City of London would like to be a program participant in FCM's Standing Committee on Increasing Women's Participation in Municipal Government's new three-year Women in Local Government program entitled Diverse Voices for Change Initiative.

Motion Passed

YEAS: M. Cassidy, A. Hopkins, J. Morgan, H.L. Usher, J. Zaifman (5)

### **VI. ADJOURNMENT**

The meeting adjourned at 2:34 PM.