



Social Housing Services Corporation
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London City Council
c/o Cathy Saunders, City Clerk
300 Dufferin Ave.
P. O. Box 5035,
London, ON
N6A 4L9

December 9, 2011

Dear Ms. Saunders:

The new Housing Services Act is set to come into force on January 1, 2012 and with it, the Social Housing Services Corporation (SHSC) becomes the Housing Services Corporation (HSC). The new act also brings changes for service managers and housing providers.

In setting out our plans for the future, HSC is seeking advice from our key sector stakeholders and clients on our programs and services to ensure that we continue to meet the sector's needs. Our first step in this process is to get feedback on our group insurance program. Service manager staff and affordable housing providers have been invited to attend these consultation sessions throughout the province in early 2012. Detailed information regarding the sessions can be found on our website at www.shscorp.ca.

Given your earlier correspondence with respect to our insurance program, we ask for your support of our consultation process by encouraging your service manager and affordable housing provider staff to participate. The feedback we receive will help to shape the future of our program. Please be assured that throughout this consultation process, HSC will remain committed to a set of core principles for the program that include program design that meets the specific needs of housing providers, guaranteed coverage, and competitive procurement.

We look forward to continuing to work with you. Should you require any further information, please do not hesitate to contact Sarah Baker at 416-594-9325 x322 or sbaker@shscorp.ca.

Sincerely,

Lindsey Reed

CEO, Social Housing Services Corporation