TO:               CHAIR AND MEMBERS
                 PLANNING AND ENVIRONMENT COMMITTEE

FROM:            J.M. FLEMING
                 MANAGING DIRECTOR, PLANNING AND CITY PLANNER

SUBJECT         PLANNING SERVICES 2 YEAR WORK PROGRAM
                 MEETING ON OCTOBER 5, 2015

RECOMMENDATION

That, on the recommendation of Managing Director of Land Use Planning and City Planner, the Planning Services work program BE RECEIVED.

PURPOSE OF REPORT

Planning Services has a significant volume of work to be completed over the next two years. This work represents both (1) ongoing processes/programs and (2) discrete projects. This report is intended to advise Council of Planning Administration's intentions relating to ongoing process work as well as the timing by which projects will be completed over the next two year period. The report also provides a list of projects that will be considered for inclusion in the two-year work program that will be prepared for 2018 and beyond.

This report is intended to clarify and focus the Planning Services work program and ensure that the projects included in the work program are consistent with Council's desired timelines. Council will have the opportunity to make changes as they see fit, giving Staff clarity of direction.

Focusing the Services’s work program in this way will allow Staff to:

- meet statutory time requirements associated with planning applications
- continue to deliver Council’s highest priority planning services within existing resources
- provide clear and reasonable objectives and workload for Planning Staff

All of the processes and projects identified in the work program are directly related to Council’s 2015-2019 Strategic Plan.

PREVIOUS REPORTS PERTINENT TO THIS MATTER

- July 18, 2011 – report to Built and Natural Environment Committee outlining the Service Area’s 12-18 month work program
- Nov 26, 2012 – report to Planning and Environment Committee outlining Planning Service’s 18 month work program
BACKGROUND

Services Delivered by Planning Services
In general terms, Planning Services delivers the following services to Londoners that requires ongoing work effort. This should be recognized when considering the timing of discrete projects to be delivered by Planning over the next two years:

Planning application processing
- Official Plan amendment applications
- Zoning By-law amendment applications

Environmental planning
- Environmental policy development
- Review of planning applications
- Review of Environmental Impact Studies
- Preparation of conservation master plans
- Environmentally Significant Area management
- Stewardship programs and community mobilization

Secondary plan preparation

Planning policy development
- Policy analysis and development
- Growth forecasting and land budgeting
- Official plan monitoring and maintenance
- Research
- Statistics and information preparation and dissemination

Heritage planning
- Heritage policy development
- Heritage conservation master plans
- Heritage alteration permit and demolition permit applications
- Municipally-owned heritage building maintenance
- Archeological master plan and application review

Urban design services
- Urban design review, analysis and ideation
- City-wide, community, neighbourhood and site-specific plan development
- Urban design policy and guideline development
- Graphics preparation and document production
- Planning GIS services and map production
- Planning services web page development and maintenance
- Planning engagement processes and events

Parks planning
- Park system planning
- Individual park planning and design and park development
- Park lifecycle renewal planning
- Trails and bikepath planning
- Review of planning applications for parkland dedication and design considerations
- Thames Valley Corridor planning
- Commemorative program administration
- Community partnership projects relating to parks design and development

Urban regeneration planning and program administration
- Community improvement plan preparation
- BIA support and collaboration
- Secondary plans for urban neighbourhoods
- Downtown and urban main street planning
- Incentive program administration
  - Downtown, Old East Village, SOHO
Urban forestry

- Urban forest strategy implementation
- Tree conservation by-law and Boulevard Tree by-law administration and enforcement
- Tree cutting permits
- Tree planting plans and programs

Other planning services

- Community engagement events
- Professional planning opinion
- Ontario Municipal Board expert testimony

It is noteworthy that the Planning Services is separate and distinct from the Development Services team which is housed within Development and Compliance Services. Development Services handles applications that are generally later in the development process, such as subdivision, condominium, site plan, minor variance and consent applications.

**Planning Application Processing**

The Planning Services tracks planning application processing times to ensure that processes are efficient and timely. These processing times are compared to Planning Act statutory time frames and are assessed for trends and outliers. Where outliers are identified, file processing is evaluated to determine the source of any delays and to make process improvements where possible. The following graphs show that Planning Services consistently delivers processing times well below those statutory time frames relating to both Official Plan amendments and Zoning By-law amendments.

A study prepared in August of 2012 for the City of Guelph by GGA Management Consultants with IBI Group noted London’s “timely and expeditious process” and cited the City of London as demonstrating several best practices, as follows:

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<tr>
<td>• London requires an early mandatory pre-consultation, together with the submission of complete applications prior to formal development application review to ensure that all development issues and requirements are identified early on and to inform developers what is required to gain approval of their applications.</td>
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<td>• London has designated file managers who coordinate development review with a supportive team approach.</td>
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<td>• London monitors its application processing against published performance standards and uses the information for management purposes.</td>
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<td>• London tracks and reviews applications as a whole relative to the time taken for processing as a means to improve their review process and also to ensure due diligence is undertaken. e.g. OP and zoning amendments</td>
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<td>• London has an Urban Design Review Panel made up of professionals from the community who volunteer. Selected applications are referred to them for comment which is seen as beneficial and providing additional input on design issues which can sometimes be contentious.</td>
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<td>• London’s Official Plan and zoning application processing is timely and expeditious and most applications are processed well within provincial standards.</td>
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The following graphs show timelines associated with applications process by Planning Services. The top solid line in each graph shows the legislated timeline after which an appeal can be launched as per the Planning Act (120 days for zoning by-law amendments). The lower solid line on each graph shows the median timeline for applications processed by Planning Services (98 days over the past 5 years).
2010 - 2015 Zoning By-Law Amendment Applications:
Days from Accepted to Committee

![Graph showing days from accepted to committee for ZBA applications, median, and 120 days with notes explaining the data.

Notes:
1) Application timelines are based on the period between the date of formal acceptance of application to consideration by a planning committee of Municipal Council.
2) The 120 day period pursuant to Section 44, Subsection 11 of the Planning Act.

2010 - 2015 Combined Official Plan/Zoning Applications:
Days from Accepted to Committee

![Graph showing days from accepted to committee for OZ applications, median, and 180 days with notes explaining the data.

Notes:
1) Application timelines are based on the period between the date of formal acceptance of application to consideration by a planning committee of Municipal Council.
2) The 180 day period pursuant to Section 44, Subsection 11 of the Planning Act.
ACCOMPLISHMENTS SINCE LAST WORK PROGRAM REPORT

Work Completed – Planning Applications
Over the past three years, Planning Services has processed a number of significant planning applications. Some of these applications are noted below as highlights. These applications often had complex and sometimes competing issues relating to community concerns, compatibility, fit, built form, economic development and other public interests:

Highrise
- 50 King Street – 27 storey tower proposal in Downtown London (Middlesex County lands)
- Sunningdale/Richmond – 4 to 10 storey residential development (York)
- 96 Ridout Street – highrise tower in Old South (Tricar)
- Lyle/King/Dundas – highrise tower (3rd tower) (Medallion)
- 505 Dufferin Avenue – highrise tower in Downtown London (Tricar)
- Richmond Street, south of Thames River N. Branch – highrise student tower (The Lux)
- 100 Fullarton and 475 Talbot – 25 storey highrise residential tower (Rygar)

Mid-rise
- 321 Central – Infill residential project in Woodfield (Hardick)
- 83 Ridout Street – midrise apartment building in Old South (Tricar)
- 356 Dundas Street – midrise apartment in Downtown London for affordable housing (Lavie)
- Richmond Street, south of Hillview Ave – mid-rise apartment near Masonville (Metwaly)
- 77 Tecumseh Ave W. – affordable housing (Homes Unlimited)

Office
- 240 Waterloo – Roundhouse re-purposing for office uses
- 710 Proudfoot – new office building (Goodlife)
- 240 Waterloo Street – Roundhouse rezoning
- 462 Springbank Drive – large medical office
- 165 Elmwood – Normal School in Old South for YMCA adaptive re-use

Commercial
- 1300 Fanshwe Park Road East – new automobile dealership (Toyota)
- 51 and 99 Exeter Road – Large scale commercial proposal (Greenhills)
- 3680 Wonderland Road – Large scale commercial proposal (Westbury)
- Automall at Dundas and Crumlin
- 2825 Tokala Trail – medium scale commercial proposal (Sunripe) and residential

Industrial
- 3243 Manning Drive – Large scale greenhouse proposal
- 3425 Roe Street – Self Storage
- 4585 Blake Road – Self Storage
- 120 Gideon Drive – Aggregate

Other
- Re-zoning of Sherwood Forest School (City of London)
- Re-zoning to accommodate re-located Slave Chapel
- South Street lands owned by City of London – draft rezoning to implement secondary plan
- Petersville/Blackfriars zoning study and zoning amendments

Completed Projects Sorted by Strategic Plan Results
The following are highlights of Planning Services PROJECT accomplishments over the past approximately 3 years, beyond those regular responsibilities and ongoing processes identified above. These accomplishments have been sorted according to general subject areas:

Completed - Secondary Plans
- Southwest Area Secondary Plan
- LPH Secondary Plan
- Meadowlilly Secondary Plan – Phase 1 land use options
• McCormick Secondary Plan – Phase 1 land use options
• Old Victoria Hospital Secondary Plan
• Beaufort, Irwin, Gunn (BIGS) Saunby - 2nd Draft completed

**Completed - Downtown and Urban Main Street Regeneration**
• Our Move Forward: London’s Downtown Plan
• Downtown Summit – Covent Garden Market
• State of the Downtown Bi-annual Report
• Reports re: Downtown Fanshawe College project
• Support for expansion of Downtown BIA
• Established “Last Mile” incentive program for fibre connection for small businesses in Core
• Scoping Study – Dundas Flex Street (in collaboration with EES)
• 1st Draft of Old East Village Design Guidelines

**Completed – Industrial and Office**
• Industrial Land Review
• Industrial Land Development Strategy
• Expansion of Urban Growth Boundary for Industrial Land Uses
• Industrial Community Improvement Plan for Industrial development incentives
• New policy framework for commercial/industrial lands in Hyde Park community
• Office policies review
• Design Guidelines for Advanced Manufacturing Park

**Completed – The London Plan - Drafts**
• ReThink London process continued
• Completed First Draft of The London Plan
• Prepared London Plan video and web site
• Extensive consultation process for feedback on The London Plan
• Completed Second Draft of The London Plan

**Completed – Heritage Conservation Districts**
• Downtown Heritage Conservation District
• Old South/Wortley Heritage Conservation District
• Blackfriars/Petersville Heritage Conservation District
• Streamlined Heritage Alteration Permit process
• Cultural Heritage Landscape Plan for Western County Wing Site
• Review of Inventory of Heritage Resources
• Added Mid-century Modern buildings to Heritage Inventory

**Completed - Policy Development**
• Near Campus Neighbourhood policies and zoning amendments approved & defended at OMB
• First draft of Secondary Suites Policy
• Telecommunications consultation policies
• Growth forecasts and land needs –for servicing studies, dev. Charges, and OP review
• New zoning provisions for road allowance widenings
• Completed methadone clinic and pharmacy policies and zoning regulations
• Review of Provincial Policy Statement
• Review of Bill 73 – to amend the Planning Act
• Greenhouse zoning regulation review
• Non-industrial land uses within industrial areas policy review
• Self-storage establishments policy and zoning review
• Hyde Park industrial area review
• Sanitary servicing policies – southwest area
• Statistical portrait of London – Neighbourhood Profiles

**Completed - Urban Forestry**
• Completed Urban Forest Strategy
• Continued to implement Emerald Ash Borer Implementation Plan
• Continued to support and work with Million Tree Challenge
• Collaborated with Forestry Operations to plant a record number of trees on City-owned land
• Assisted and supported Veterans Memorial Parkway tree planting initiative
• Several Downtown tree planting projects
• Draft Boulevard Tree protection by-law
**Completed - Environment**
- Climate Change Adaptation Team Report
- ER Lands Study incorporated into The London Plan
- Trail Planning and Design Standards for ESA’s
- Completed review of EIS’s and established recommendations for process improvements
- Coves ESA Conservation Master Plan
- Kiwanis Park/CN Bridge EA
- EIS Performance Peer Review
- Park lighting standards review
- Humane Wildlife Conflict Policy
- New wildlife tree policies
- Vegetation patch review from Schedule B1 - re-designated on Schedule A
- Environmental Review Lands Study – agricultural area

**Completed - Parks Planning**
- White Oaks Skate Park
- Public art installation of The Sentinel at the Forks
- LCF Back to the River Project
- Medway Valley North pathway and bridge
- Elmwood Gateway park
- Thames Park
- Foxfield District Park
- Stoney Creek Pathways
- Adopt a park program – over 60 parks now adopted
- City-wide park needs assessment, including prioritig of all play equipment replacements
- Contribution to corporate asset management (parks, trails, forest) – team report
- Over park projects – SEE APPENDIX 1

**Completed - Civic Spaces and Urban Parks**
- Market Lane design competition and construction project
- Picadilly urban park
- Horton Street re-design project (centre median) with EES – consistent with SOHO Plan
- Pocket Park – Richmond Street and Horton Street
- Forks of the Thames Lookout Park and fountain
- Homelessness Memorial project

**Completed - Other**
- Planning Process Engagement Strategy – new ways to engage the public in planning processes
- Ontario municipal board hearings – provided expert planning evidence at various OMB hearings
- Assisted with Service Business London Office (Planner seconded)

### FOCUS FOR NEXT TWO YEARS

The following table shows the intended work program for Planning Services over the next two years. It shows:
- The name of each project
- The timeframe within which work-effort and resources will be expended
- The anticipated completion timeframe

Projects beginning in the next two years, that will carry over to the 2018+ timeframe are also shown. The table also shows those projects that have been directed to staff through Council resolution or approved plans or projects that will not be initiated over the next two years. If Council wishes to add any of these projects, it would be prudent to remove a project that is included in the work program relating to a similar time-frame of work effort.

All efforts have been made to establish reasonable work timelines. However, it should be recognized that these timelines may shift considerably due to:
- Unexpected additional requests from Council
- Variations in the volume of planning application activity
- Emergent issues
- Needs associated with Ontario Municipal Board hearings
## Planning Services Work Program - As of October 1, 2015

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<th>Significant Planning Projects</th>
<th>2015</th>
<th>2016</th>
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<td>Secondary Suites Policies</td>
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<td>Mushroom Farm Regulations Amendments</td>
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<td>Byron Plts Secondary Plan Terms of Reference Update</td>
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<td>Community Facility Zone Review</td>
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<td>Urban Design Awards</td>
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<td>Environmental Impact Study Monitoring</td>
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<td>Langarth/Garfield - Recommended Approach</td>
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<td>Langarth/Garfield Project - Pending Council Direction</td>
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<td>Drive thru Regulation Amendments</td>
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<td>Office Policy Review</td>
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<td>Secondary Plan Conformity Report</td>
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<td>McCormick Secondary Plan</td>
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<td>Old Victoria Hospital Request for Proposals Award</td>
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<td>Tree Conservation By-law</td>
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<td>Thames Valley Parkway North Environmental Assessment</td>
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<td>Tree Planting Strategy</td>
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<td>Sherwood Forest RFP Award</td>
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<td>Culture District Strategy</td>
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<td>Old Victoria Hospital Heritage Property Stabilization Plan</td>
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<td>Civic Space Study</td>
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<td>Public Tree Planting in Boulevards Report</td>
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<td>Blvd Tree By-law Amendments</td>
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<td>Invasive Species Review</td>
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<td>Medway S Conservation Master Plan - Phase I</td>
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<td>Complete Streets Manual (joint project with EES)</td>
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<td>West London Special Policy Area (Flood Plain Policies)</td>
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<td>2015 State of Downtown Report</td>
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<td>Urban Civic Spaces Design (1st project)</td>
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<td>Review of Temporary Zoning for Parking Lots Downtown</td>
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<td>Archaeological Master Plan</td>
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<td>Update Heritage Register Database</td>
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- Hamilton Rd Community Improvement Plan - TOR and Plan
- St George - Grosvenor - HCD Plan
- Commissioners Rd Corridor Review
- Closed Schools/Neighbourhood Parks Policies
- Wellington/York Gateway Design
- Fox Street Pilot Project
- Lambeth Community Improvement Plan - TOR and Plan
- Update Tree Inventory
- Meadowlilly Conservation Master Plan - Phase II
- London Plan Ontario Municipal Board Hearings (pending appeal)
- Tree Compensation Guidelines Rpt
- Back to the River Project I
- The London Plan Monitoring Program
- New Zoning By-law - Terms of Reference
- New Zoning By-law Project
- Dundas Place Management Organization
- Soho Heritage Conservation District Plan
- Over 50 parks projects that are not shown here

Collaborative Projects Led By Others

- Parks and Recreation Master Plan (with P&R and CNFS)
- Dundas Place (with EES)
- High Speed Rail Corridor Protection Strategy (with EES)
- LCF Design Competition (with LCF)
- LondonBikes (with EES)
- 2nd Phase Rapid Transit EA (with EES)
- Parking Study for Downtown (with EES)

Administrative Projects

- LEAN program
- Planning Process Engagement - Implementation Report
- Tracking Planning Application Timelines
- Planning Directory Recast (by district)
- Planning Services Communication Improvements
- Project Management Database
- GIS Project for The London Plan
- Planning Process and Service Experience Improvements

Projects Not in the 2 Year Work Program

- TVP to Riverbend EA
- Green Development Strategy
- Transit Village Secondary Plans
- UFORE Forest Study
- Medway Conservation Master Plan - Phase II
- Secondary Plans Rapid Transit Corridors and Villages
- Western Counties Cultural Heritage Landscape
- Trans Canada Trail Link
- Southwest Regional Growth Plan
- Culture District Implementation
- Decorative Up-lighting Project Downtown
- Waste Management/Seasonal Planting Co-op Program DT
- Wellington/York Gateway Project Implementation
- Downtown gateway entry identification features
- Wayfinding sign program DT
- Dog amenities for Downtown residents
- Downtown street sign program in DT
- Heritage interpretive signs in DT
- Railway underpass upgrading DT
- Vacant lot temporary use (fit-out (non-parking lot)) DT
- Alternative energy infrastructure DT
- Children’s play equipment DT
- Review/Update Sprinkbank Park/Reservoir Hill Master Plan
- Old South Neighbourhood Plan
- Richmond Row - concentration of entertainment uses (deferred item 3.48)
- Talbot North Community Improvement Plan
- Downtown Development Corporations Study
- Richmond Street Gateway Design Plan (north of Sunningdale)
- Self Storage Facility Review
- Tempo area policy review
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<td>Zoning review considering mandatory site plan for R3 Zoning (deferred item 3.52)</td>
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<td>Review of Senior Lodging Home definition</td>
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<tr>
<td>Feasibility assessment of London growing own tree stock</td>
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<tr>
<td>Integrated pest management strategy</td>
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<tr>
<td>Evaluation of Local Appeal Body for Minor Variance Applications</td>
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<tr>
<td>Review of alternative development areas for student housing projects</td>
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<tr>
<td>Review convenience commercial policies</td>
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<tr>
<td>Noisewall Implementation guidelines</td>
<td></td>
</tr>
<tr>
<td>Springbank Cultural Heritage Landscape Plan</td>
<td></td>
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<tr>
<td>Thames Valley land acquisitions priorities</td>
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</tbody>
</table>
The following table shows a linkage between Council's strategic plan and the work projects that are set out in the Planning Services Work Program.

<table>
<thead>
<tr>
<th>Strengthening Our Community</th>
<th>Building a Sustainable City</th>
<th>Growing Our Economy</th>
<th>Leading in Public Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>Near Campus Neighbourhood Strategy</td>
<td>Cycling Master Plan (participate on team)</td>
<td>Wellington York Gateway Design</td>
<td>Review of CIP Initiatives</td>
</tr>
<tr>
<td>Review of Langhorne Garfield Area</td>
<td>Complete Streets Manual (participate on team)</td>
<td>UD Awards</td>
<td>Back to the River</td>
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<tr>
<td>Lorne Ave Re- School RPF</td>
<td>Rapid Transit EA (participate on team)</td>
<td>Various Parks Projects</td>
<td>Review of Planning Processes</td>
</tr>
<tr>
<td>Sherwood Forest RPF</td>
<td>Thames Valley Parkway North - EA</td>
<td>Byron Falls Secondary Plan</td>
<td>Cultural Districts Strategy</td>
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<tr>
<td>Closed Schools/Neigbours/ Park Policies</td>
<td>Westminster Open Space Linkage</td>
<td>Meadowlily Secondary Plan</td>
<td>Review of Temp Zoning for Ag DT</td>
</tr>
<tr>
<td>Security Suite Policies</td>
<td>Thames Valley Corridor Plan Implementation</td>
<td>Bigg Secondary Plan</td>
<td>My Durands Dundie Place</td>
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<td>150th projects</td>
<td>Tree Canopy Cover Study</td>
<td>Commissioners Rd Corridor Review</td>
<td>State of the DT Report</td>
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<td>Public Projects</td>
<td>Tree Compensaion Guidelines</td>
<td>Area Servicing Request</td>
<td>Incentives Programs Manual</td>
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<td>Dog park by-law amendments</td>
<td>Tree Planting Strategy</td>
<td>Begin Work on new Zoning By-law</td>
<td>Hamilton Road CIP</td>
</tr>
<tr>
<td>Parks &amp; Recreation Master Plan (A)</td>
<td>Urban Forest Strategy Implementation</td>
<td>Finalize The London Plan</td>
<td>Lambeth CIP</td>
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<tr>
<td>Worley Village Green</td>
<td>Boulevard Tree By-law</td>
<td>Intensification Target Review</td>
<td>LGUB Expansion reference</td>
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<td>Queen Park - Public Art</td>
<td>GIS monitoring</td>
<td>McCormick Secondary Plan</td>
<td>OVH RFP Process &amp; Zoning</td>
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<tr>
<td>Community Facility Zoning Review</td>
<td>Environmental Management Guidelines Review</td>
<td>Urban Agriculture Strategy</td>
<td>South Street Project</td>
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<tr>
<td>West London SPA</td>
<td>Extension of Subdivisions - New PPS (w/OS)</td>
<td>Mushroom Farm Regs</td>
<td>Smart Cities Strategy</td>
</tr>
<tr>
<td>Invasive species review</td>
<td>Meadowlily Conservation Master Plan - Phase 1</td>
<td>St. George Grovesen HCD</td>
<td>Hyde Park BIA</td>
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<tr>
<td>SOHO HCD</td>
<td>Medway South Conservation Master Plan - Phase 1</td>
<td>Mun. Owned Heritage Uglads</td>
<td>4A</td>
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<tr>
<td>Old East Village Design Guidelines</td>
<td>Tree Conservation By-law</td>
<td>Archaeological Master Plan</td>
<td>Update Heritage Register</td>
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<tr>
<td>Woodland Cons. Master Plan</td>
<td>Civic Space Study</td>
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<td></td>
</tr>
<tr>
<td>DT Design Guidelines</td>
<td>Urban Design Guidelines</td>
<td>4C</td>
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</tbody>
</table>
SUMMARY

It is important to focus the Planning Services work program. The preceding report identifies the projects that will be addressed by Planning Services over the next 2 years. While there is some contingency allowance, if significant additional projects or service requirements come forward during this time, these targets may not be met. The report also identifies projects that will not be addressed by Staff in the next two years. Focusing the work program will ensure that Council’s priority work items are addressed, will assist in meeting statutory timeframes within existing staff resources, and will allow for an appropriate and manageable workload for Staff.

PREPARED AND RECOMMENDED BY:

JOHN M. FLEMING, MCIP, RPP
MANAGING DIRECTOR, PLANNING AND CITY PLANNER