то:	CHAIR AND MEMBERS PLANNING AND ENVIRONMENT COMMITTEE
FROM:	J.M. FLEMING MANAGING DIRECTOR, PLANNING AND CITY PLANNER
SUBJECT	PLANNING SERVICES 2 YEAR WORK PROGRAM MEETING ON OCTOBER 5, 2015

RECOMMENDATION

That, on the recommendation of Managing Director of Land Use Planning and City Planner, the Planning Services work program **BE RECEIVED**.

PURPOSE OF REPORT

Planning Services has a significant volume of work to be completed over the next two years. This work represents both (1) ongoing processes/programs and (2) discrete projects. This report is intended to advise Council of Planning Administration's intentions relating to ongoing process work as well as the timing by which projects will be completed over the next two year period. The report also provides a list of projects that will be considered for inclusion in the two-year work program that will be prepared for 2018 and beyond.

This report is intended to clarify and focus the Planning Services work program and ensure that the projects included in the work program are consistent with Council's desired timelines. Council will have the opportunity to make changes as they see fit, giving Staff clarity of direction.

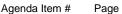
Focusing the Services's work program in this way will allow Staff to:

- meet statutory time requirements associated with planning applications
- continue to deliver Council's highest priority planning services within existing resources
- provide clear and reasonable objectives and workload for Planning Staff

<u>All</u> of the processes and projects identified in the work program are directly related to Council's 2015-2019 Strategic Plan.

PREVIOUS REPORTS PERTINENT TO THIS MATTER

- July 18, 2011 report to Built and Natural Environment Committee outlining the Service Area's 12-18 month work program
- Nov 26, 2012 report to Planning and Environment Committee outlining Planning Service's 18 month work program



Page #

J.M. Fleming

BACKGROUND

<u>Services Delivered by Planning Services</u> In general terms, Planning Services delivers the following services to Londoners that requires ongoing work effort. This should be recognized when considering the timing of discrete projects to be delivered by Planning over the next two years:

Planning application processing

- Official Plan amendment applications
- Zoning By-law amendment applications

Environmental planning

- Environmental policy development
- Review of planning applications
- **Review of Environmental Impact Studies**
- Preparation of conservation master plans
- Environmentally Significant Area management
- Stewardship programs and community mobilization

Secondary plan preparation

Planning policy development

- Policy analysis and development
- Growth forecasting and land budgeting
- Official plan monitoring and maintenance •
- Research
- Statistics and information preparation and dissemination

Heritage planning

- Heritage policy development
- Heritage conservation master plans
- Heritage alteration permit and demolition permit applications •
- Municipally-owned heritage building maintenance
- Archeological master plan and application review

Urban design services

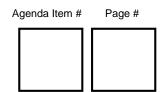
- Urban design review, analysis and ideation
- City-wide, community, neighbourhood and site-specific plan development
- Urban design policy and guideline development •
- Graphics preparation and document production
- Planning GIS services and map production
- Planning services web page development and maintenance
- Planning engagement processes and events

Parks planning

- Park system planning
- Individual park planning and design and park development
- Park lifecycle renewal planning •
- Trails and bikepath planning
- Review of planning applications for parkland dedication and design considerations
- Thames Valley Corridor planning
- Commemorative program administration
- Community partnership projects relating to parks design and development

Urban regeneration planning and program administration

- Community improvement plan preparation
- BIA support and collaboration
- Secondary plans for urban neighbourhoods
- Downtown and urban main street planning
- Incentive program administration
 - Downtown, Old East Village, SOHO



- o Brownfield
- Airport
- Heritage

Urban forestry

- Urban forest strategy implementation
- Tree conservation by-law and Boulevard Tree by-law administration and enforcement
- Tree cutting permits
- Tree planting plans and programs

Other planning services

- Community engagement events
- Professional planning opinion
- Ontario Municipal Board expert testimony

It is noteworthy that the Planning Services is separate and distinct from the Development Services team which is housed within Development and Compliance Services. Development Services handles applications that are generally later in the development process, such as subdivision, condominium, site plan, minor variance and consent applications.

Planning Application Processing

The Planning Services tracks planning application processing times to ensure that processes are efficient and timely. These processing times are compared to Planning Act statutory time frames and are assessed for trends and outliers. Where outliers are identified, file processing is evaluated to determine the source of any delays and to make process improvements where possible. The following graphs show that Planning Services consistently delivers processing times well below those statutory time frames relating to both Official Plan amendments and Zoning By-law amendments.

A study prepared in August of 2012 for the City of Guelph by GGA Management Consultants with IBI Group noted London's "timely and expeditious process" and cited the City of London as demonstrating several best practices, as follows:

Best Practices / Features of Development Review Process in London

• London requires an early mandatory pre-consultation, together with the submission of complete applications prior to formal development application review to ensure that all development issues and requirements are identified early on and to inform developers what is required to gain approval of their applications.

• London has designated file managers who coordinate development review with a supportive team approach.

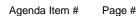
• London monitors its application processing against published performance standards and uses the information for management purposes.

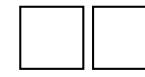
• London tracks and reviews applications as a whole relative to the time taken for processing as a means to improve their review process and also to ensure due diligence is undertaken. e.g. OP and zoning amendments

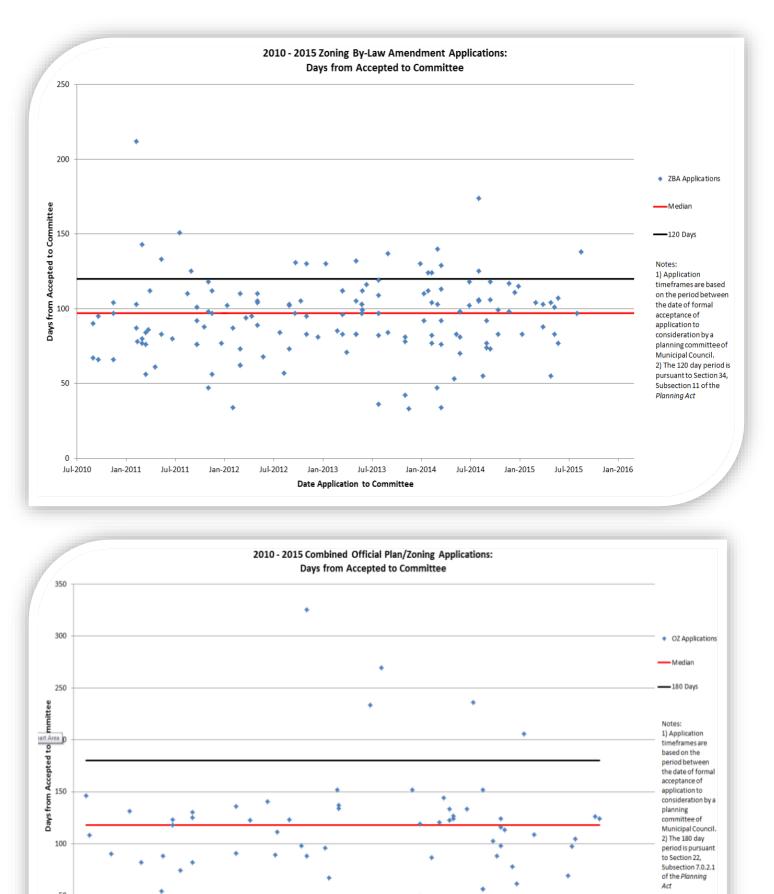
• London has an Urban Design Review Panel made up of professionals from the community who volunteer. Selected applications are referred to them for comment which is seen as beneficial and providing additional input on design issues which can sometimes be contentious.

• London's Official Plan and zoning application processing is timely and expeditious and most applications are processed well within provincial standards.

The following graphs show timelines associated with applications process by Planning Services. The top solid line in each graph shows the legislated timeline after which an appeal can be launched as per the Planning Act (120 days for zoning by-law amendments). The lower solid line on each graph shows the median timeline for applications processed by Planning Services (98 days over the past 5 years).





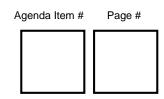


• 0 Jul-2010 Jan-2011 Jul-2011 Jan-2012 Jul-2012 Jan-2013 Jul-2013 Jan-2014 Jul-2014 Jan-2015 Jul-2015 Jan-2016 Date Application to Committee

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ACCOMPLISHMENTS SINCE LAST WORK PROGRAM REPORT

<u>Work Completed – Planning Applications</u> Over the past three years, Planning Services has processed a number of significant planning applications. Some of these applications are noted below as highlights. These applications often had complex and sometimes competing issues relating to community concerns, compatibility, fit, built form, economic development and other public interests:

Highrise

- 50 King Street –27 storey tower proposal in Downtown London (Middlesex County lands)
- Sunningdale/Richmond 4 to 10 storey residential development (York)
- 96 Ridout Street highrise tower in Old South (Tricar) •
- Lyle/King/Dundas highrise tower (3rd tower) (Medallion)
- 505 Dufferin Avenue highrise tower in Downtown London (Tricar) •
- Richmond Street, south of Thames River N. Branch highrise student tower (The Lux)
- 100 Fullarton and 475 Talbot 25 storey highrise residential tower (Rygar)

Mid-rise

- 321 Central Infill residential project in Woodfield (Hardick) •
- 83 Ridout Street midrise apartment building in Old South (Tricar)
- 356 Dundas Street midrise apartment in Downtown London for affordable housing (Lavie) •
- Richmond Street, south of Hillview Ave mid-rise apartment near Masonville (Metwaly)
- 77 Tecumseh Ave W. affordable housing (Homes Unlimited) •

Office

- 240 Waterloo Roundhouse re-purposing for office uses
- 710 Proudfoot new office building (Goodlife)
- 240 Waterloo Street Roundhouse rezoning •
- 462 Springbank Drive large medical office
- 165 Elmwood Normal School in Old South for YMCA adaptive re-use

Commercial

- 1300 Fanshwe Park Road East new automobile dealership (Toyota)
- 51 and 99 Exeter Road Large scale commercial proposal (Greenhills)
- 3680 Wonderland Road Large scale commercial proposal (Westbury) •
- Automall at Dundas and Crumlin
- 2825 Tokala Trail medium scale commercial proposal (Sunripe) and residential

Industrial

- 3243 Manning Drive Large scale greenhouse proposal •
- 3425 Roe Street Self Storage
- 4585 Blake Road Self Storage •
- 120 Gideon Drive Aggregate

Other

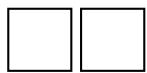
- Re-zoning of Sherwood Forest School (City of London)
- Re-zoning to accommodate re-located Slave Chapel •
- South Street lands owned by City of London draft rezoning to implement secondary plan
- Petersville/Blackfriars zoning study and zoning amendments

<u>Completed Projects Sorted by Strategic Plan Results</u> The following are highlights of Planning Services PROJECT accomplishments over the past approximately 3 years, beyond those regular responsibilities and ongoing processes identified above. These accomplishments have been sorted according to general subject areas:

Completed - Secondary Plans

- Southwest Area Secondary Plan
- LPH Secondary Plan
- Meadowlilly Secondary Plan Phase 1 land use options

Agenda Item # Page #



- McCormick Secondary Plan Phase 1 land use options
- Old Victoria Hospital Secondary Plan
- Beaufort, Irwin, Gunn (BIGS) Saunby 2nd Draft completed

Completed - Downtown and Urban Main Street Regeneration

- Our Move Forward: London's Downtown Plan
- Downtown Summit Covent Garden Market
- State of the Downtown Bi-annual Report
- Reports re: Downtown Fanshawe College project
- Support for expansion of Downtown BIA Established "Last Mile" incentive program for fibre connection for small businesses in Core
- Scoping Study Dundas Flex Street (in collaboration with EES) ٠
- 1st Draft of Old East Village Design Guidelines

Completed – Industrial and Office

- Industrial Land Review
- Industrial Land Development Strategy
- Expansion of Urban Growth Boundary for Industrial Land Uses
- Industrial Community Improvement Plan for Industrial development incentives
- New policy framework for commercial/industrial lands in Hyde Park community
- Office policies review •
- Design Guidelines for Advanced Manufacturing Park

Completed – The London Plan - Drafts

- ReThink London process continued
- Completed First Draft of The London Plan
- Prepared London Plan video and web site
- Extensive consultation process for feedback on The London Plan
- Completed Second Draft of The London Plan

Completed – Heritage Conservation Districts

- Downtown Heritage Conservation District
- Old South/Wortley Heritage Conservation District
- Blackfriars/Petersville Heritage Conservation District
- Streamlined Heritage Alteration Permit process •
- Cultural Heritage Landscape Plan for Western County Wing Site •
- Review of Inventory of Heritage Resources
- Added Mid-century Modern buildings to Heritage Inventory

Completed - Policy Development

- Near Campus Neighbourhood policies and zoning amendments approved & defended at OMB
- First draft of Secondary Suites Policy
- Telecommunications consultation policies
- Growth forecasts and land needs -for servicing studies, dev. Charges, and OP review
- New zoning provisions for road allowance widenings
- Completed methadone clinic and pharmacy policies and zoning regulations
- Review of Provincial Policy Statement
- Review of Bill 73 to amend the Planning Act
- Greenhouse zoning regulation review •
- Non-industrial land uses within industrial areas policy review
- Self-storage establishments policy and zoning review
- Hyde Park industrial area review
- Sanitary servicing policies southwest area
- Statistical portrait of London Neighbourhood Profiels

Completed - Urban Forestry

- Completed Urban Forest Strategy
- Continued to implement Emerald Ash Borer Implementation Plan
- Continued to support and work with Million Tree Challenge
- Collaborated with Forestry Operations to plant a record number of trees on City-owned land
- Assisted and supported Veterans Memorial Parkway tree planting initiative
- Several Downtown tree planting projects
- Draft Boulevard Tree protection by-law

Agenda Item # Page #

J.M. Fleming

Completed - Environment

- Climate Change Adaptation Team Report
- ER Lands Study incorporated into The London Plan
- Trail Planning and Design Standards for ESA's
- Completed review of EIS's and established recommendations for process improvements
- Coves ESA Conservation Master Plan
- Kiwanis Park/CN Bridge EA
- EIS Performance Peer Review
- Park lighting standards review
- Humane Wildlife Conflict Policy
- New wildlife tree policies
- Vegetation patch review from Schedule B1 re-designated on Schedule A
- Environmental Review Lands Study agricultural area

Completed - Parks Planning

- White Oaks Skate Park
- Public art installation of The Sentinel at the Forks
- LCF Back to the River Project
- Medway Valley North pathway and bridge
- Elmwood Gateway park
- Thames Park
- Foxfield District Park
- Stoney Creek Pathways
- Adopt a park program over 60 parks now adopted
- City-wide park needs assessment, including prioritig of all play equipment replacements
- Contribution to corporate asset management (parks, trails, forest) team report
- Over park projects SEE APPENDIX 1

Completed - Civic Spaces and Urban Parks

- Market Lane design competition and construction project
- Picadilly urban park
- Horton Street re-design project (centre median) with EES consistent with SOHO Plan
- Pocket Park Richmond Street and Horton Street
- Forks of the Thames Lookout Park and fountain
- Homelessness Memorial project

Completed - Other

- Planning Process Engagement Strategy new ways to engage the public in planning processes
- Ontario municipal board hearings provided expert planning evidence at various OMB hearings
- Assisted with Service Business London Office (Planner seconded)

FOCUS FOR NEXT TWO YEARS

The following table shows the intended work program for Planning Services over the next two years. It shows:

- The name of each project
- The timeframe within which work-effort and resources will be expended
- The anticipated completion timeframe

Projects beginning in the next two years, that will carry over to the 2018+ timeframe are also shown. The table also shows those projects that have been directed to staff through Council resolution or approved plans or projects that will not be initiated over the next two years. If Council wishes to add any of these projects, it would be prudent to remove a project that is included in the work program relating to a similar time-frame of work effort.

All efforts have been made to establish reasonable work timelines. However, it should be recognized that these timelines may shift considerably due to:

- Unexpected additional requests from Council
- Variations in the volume of planning application activity
- Emergent issues
- Needs associated with Ontario Municipal Board hearings



Page #

J.M. Fleming

Planning Services Work Program - As of October 1, 2015

						ſ		1
	2015	2016				2017		2018-
	Q4	Q1	Q2	Q3	Q4	Q1/Q2	Q3/Q4	
Significant Planning Projects			0.		D			
Lorne Ave request for proposal process								
Community Improvement Program Review								
Secondary Suites Policies			-					
Mushroom Farm Regulation Amendments								
Byron Pits Secondary Plan Terms of Reference Update								
Community Facility Zone Review	-							
The London Plan - Intensification Target Review Jrban Design Awards								
Environmental Impact Study Monitoring								-
Dog Park By-law Amendments								-
Langarth/Garfield - Recommended Approach								-
Langarth/Garfield Project - Pending Council Direction								
Drive thru Regulation Amendments								
Office Policy Review								
Secondary Plan Conformity Report								
The London Plan Final								
ndustrial Urban Growth Boundary Expansion								
McCormick Secondary Plan			- 11 - 975 W 975 -					
Old Victoria Hospital Request for Proposals Award								
Urban Design Guidelines - City-wide								
Old East Village Urban Design Guidelines								
Tree Conservation By-law Extension of Draft Plans of Subdivision & New PPS (w/DS)								
Thames Valley Parkway North Environmental Assessment	-							
Tree-planting Strategy								-
Sherwood Forest RFP Award								
Beaufort Irwin Gunn (BIGS) Secondary Plan Final								
Near Campus Neighbourhood Strategy Update - First Draft								
St. George - Grosvenor Heritage Cons. District Study								
Culture District Strategy								
Old Victoria Hospital Heritage Property Stabilization Plan								
Civic Space Study								
Public Tree Planting in Boulevards Report								-
Blvd Tree By-law Amendments								
Invasive Species Review								
Medway S Conservation Master Plan - Phase I Complete Streets Manual (joint project with EES)								
West London Special Policy Area (Flood Plain Policies)								-
My Dundas Consultation	-							
Meadowlily Conservation Master Plan - Phase I						2		
Lorne Ave Rezoning								
Downtown Design Guidelines								-
2015 State of Downtown Report								
Jrban Civic Spaces Design (1st project)								
Asian Long-horned Beetle Information Report								
Review of Temporary Zoning for Parking Lots Downtown						_		
Community Improvement Plan Incentives Manual								
Westminster Open Space Linkage								
Byron Pits Secondary Plan (pending update)	-							
Smart Cities Strategy								
Environmental Management Guidelines Queens Park Art	-							
Queens Park Art Wortley Village Green	-							-
Meadowlily Secondary Plan								-
Near Campus Neighbourhood Strategy Update - Complete								Spansnan
Tree Canopy Cover Study								
Arva Servicing Request Report								
Archaeological Master Plan								
SOHO Heritage Conservation District Study								
Jrban Agriculture Strategy								
Jrban Agriculture Strategy Hyde Park BIA (Joint project with Clerks and BIA)								



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Hamilton Rd Community Improvement Plan - TOR and Plan						
St George - Grosvenor - HCD Plan						
Commissioners Rd Corridor Review						
Closed Schools/Neighbourhood Parks Policies						
Wellington/York Gateway Design						
Flex Street Pilot Project						
Lambeth Community Improvement Plan - TOR and Plan						
Update Tree Inventory						
Meadowlily Conservation Master Plan - Phase II						
London Plan Ontario Municipal Board Hearings (pending appeals	1				ŀ	
Tree Compensation Guidelines Rpt	, 					
			-			
Back to the River Project I					 -	
The London Plan Monitoring Program	_					
New Zoning By-law - Terms of Reference						
New Zoning By-law Project						
Dundas Place Management Organization						
Soho Heritage Conservation District Plan						
Over 50 parks projects that are not shown here						
Collaborative Projects Led By Others						
Parks and Recreation Master Plan (w/P&R and CNFS)						
Dundas Place (w/EES)						
High Speed Rail Corridor Protection Strategy (w/EES)						
LCF Design Competition (w/LCF)					 	
LondON Bikes (w/EES)						
2nd Phase Rapid Transit EA (w/EES)						
Parking Study for Downtown (w/EES)						
Administative Projects						
LEAN program						
Planning Process Engagement - Implementation Report					 	
Tracking Planning Application Timelines						
Planning Directory Reorg. (Y-drive)						
Planning Services Communication Improvements						
Project Management Database						
GIS Project for The London Plan						
Planning Process and Service-Experience Improvements		2				
Projects Not in the 2 Year Work Program	וו					
TVP to Riverbend EA						
Green Development Strategy			S			
Transit Village Secondary Plans						
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Medway Conservation Master Plan - Phase II						
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Agenda Item #	Page #
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Zoning review considering mandatory site plan for R3 Zoning (defe	rrea item 3.:	52)				
Review of Senior Lodging Home definition						
Feasibility assessment of London growing own tree stock						
Integrated pest management strategy						
Evaluation of Local Appeal Body for Minor Variance Applications						
Review of alternative development areas for student housing proje	ects					
Review convenience commercial policies						
Noisewall implementation guidelines						
Springbank Cultural Heritage Landscape Plan						
Thames Valley land acquisitions priorities						

LINKAGE TO COUNCIL'S STRATEGIC PLAN

The following table shows a linkage between Council's strategic plan and the work projects that are set out in the Planning Services Work Program.

Strenthening Our Community		Building a Sustainable City		Building a Sustainable City (cont)		Growing Our Economy		Leading in Public Service	
Near Campus Neighbourhood Strategy	1A	Cycling Master Plan (participate on team)	10	Wellington/York Gateway Design	4C	Review of CIP Initiatives	2D	Planning engagement strategy	1A
Review of Langarth/Garfield Area	1A		2A	UD Awards	4C	Back to the River	1C	Plain language initiative	1B
Lorne Ave School RFP	Ц	Rapid Transit EA (participate on team)	2A	Various Parks Projects	4D	Review of Planning Processes	ţ,	Website improvements	Ŋ
Sherwood Forest RFP	Ц	Thames Valley Parkway North - EA	2A	Byron Pits Secondary Plan	5A	Cultural Districts Strategy	Ц,	4-year budget Plng Serv.	ЗA
Closed Schools/Neighb. Park Policies	Ц	Westminster Open Space Linkage	2A	Meadowlilly Secondary Plan	5A	Review of Temp Zoning for Pkg DT	2A	LEAN Program review	5A
Secondy Suites policies	ЗС	Thames Valley Corridor Plan implementation	2A,3E	BIGS Secondary Plan	5A	My Dundas/Dundas Place	2A	At your service (A)	58
Humane Wildlife Conflict Policy	ЗE	Asian Long-horn Beatle Info Report	ЗС	Amend Drivethrough Regs	5A	Office Policy Review	2A	Review of Planning Service Exp.	5B
150th projects	4A	Tree Canopy Cover Study	ЗС	Commissioners Rd. Corridor Review	5A	State of the DT Report	2A	GIS Project for The London Plan	5B
Parks Projects	4C	Tree Compensation Guidelines	ЗС	Arva Servicing Request	5A	Incentive Programs Manual	2C	OMB Hearings	5B
Dog park by-law amendments	4C	Tree planting strategy	ЗС	Begin Work on new Zoning By-law	5A	Hamilton Road CIP	2D	London Plan Monitoring Report	5B
Parks & Rec Master Plan (A)	4C	Urban Forest Strategy implementation	ЗС	Finalize The London Plan	5A	Lambeth CIP	2D		
Wortley Village Green	4C	Boulevard Tree By-law	ЗЕ	Intensificaiton Target Review	5A	UGB Expansion referral back	2D		
Queens Park - Public Art	4C	ElS monitoring	ЗЕ	McCormick Secondary Plan	5A	OVH RFP Process & Zoning	2D		
Community Facility Zoning Review	4C	Environmental Management Guidelines Review	ЗЕ	Urban Agriculture Strategy	5D	South Street Project	2D		
West London SPA	51	Extension of Subdivisions - New PPS (w/DS)	ЗЕ	Mushroom Farm Regs	50	Smart Cities Strategy	38		
		Invasive sepeices review	ЗЕ	St. George Grosvenor HCD	6A	Hyde Park BIA	4A		
		Meadowlilly Conservation Master Plan - Phase 1	ЗЕ	SOHO HCD	6A				
		Medway South Conservation Master Plan - Phase 1	ЗE	Mun. Owned Heritage Bldgs	6B				
		Old East Village Design Guidelines	ЗЕ	Archaeological Master Plan	6B				
		Tree Conservation By-law	ЗЕ	Update Heritage Register	6B				
		Woodland Cons. Master Plans	ЗЕ						
		Civic Spaces Study	4A						
		DT Design Guidelines	4C						
		Urban Design Guidelines	4C						

А	Agenda Item #	Page #	
			J.M. Fleming
	SUMM	ARY]

SUMMARY

It is important to focus the Planning Services work program. The preceding report identifies the projects that will be addressed by Planning Services over the next 2 years. While there is some contingency allowance, if significant additional projects or service requirements come forward during this time, these targets may not be met. The report also identifies projects that will not be addressed by Staff in the next two years. Focusing the work program will ensure that Council's priority work items are addressed, will assist in meeting statutory timeframes within existing staff resources, and will allow for an appropriate and manageable workload for Staff.

PREPARED AND RECOMMENDED BY: JOHN M. FLEMING, MCIP, RPP MANAGING DIRECTOR, PLANNING AND CITY PLANNER