

**4TH REPORT OF THE**  
**COMMUNITY SAFETY & CRIME PREVENTION**  
**ADVISORY COMMITTEE**

Meeting held on September 24, 2015, commencing at 12:15 PM, in Committee Room #5, Second Floor, London City Hall.

**PRESENT:** L. Norman (Chair), P. Arcese, I. Bielaska-Hornblower, S. Davis, B. Hall, M. Melling, M. Sherritt and B. Spearman and H. Lysynski (Secretary).

**ABSENT:** M.L. Albanese, J. Bennett, D. Judson, S. Pont, B. Rankin, L. Steel and J. Walter.

**ALSO PRESENT:** N. Collister, D. Lebold, D. MacRae, S. Maguire, M. O'Halloran and E. Van Kesteren.

---

**I. CALL TO ORDER**

1. Disclosures of Pecuniary Interest

That it **BE NOTED** that no pecuniary interests were disclosed.

**II. ORGANIZATIONAL MATTERS**

2. Orientation - Accessibility for Ontarians with Disabilities Act (AODA) - Integrated Accessibility Standards

That the Accessibility for Ontarians with Disabilities Act (AODA) - Integrated Accessibility Standards **BE POSTPONED** to the next meeting; it being noted that some members have previously completed training in their individual workplaces.

**III. SCHEDULED ITEMS**

3. Community Mailboxes

That the following comments related to the negotiations with Canada Post for the placement of Community Mailboxes (CMB) **BE FORWARDED** to the Civic Administration for consideration:

- a) safety and precautions against the potential to fall when retrieving the mail;
- b) the potential for elder abuse, should seniors need to rely on someone else to retrieve their mail;
- c) signage requirements for increased pedestrian traffic on the street if there is not a sidewalk on the same side as the CMB;
- d) the lack of public consultation by Canada Post with respect to public safety and the proposed locations of the community mailboxes;
- e) that community mailboxes not be placed near where school buses pick up or drop off children;
- f) that community mailboxes not be placed near stop signs or on narrow streets;
- g) proper lighting where the proposed community mailboxes are to be placed;
- h) that persons with disabilities may only be able to receive their mail once a week; and,

- i) winter maintenance to allow access to the mailboxes and prevent potential ice build-up on the cement pads;

it being noted that the CSCP heard verbal delegations from J. Pennycook, 333 Regal Drive and L. Purser-Conley, 337 Regal Drive and D. MacRae, Division Manager, Transportation Planning and Design, with respect to this matter; and,

it being further noted that the CSCP reviewed and received the following communications with respect to this matter:

- a communication dated May 6, 2105, from L. Purser-Conley, 337 Regal Drive;
- a communication dated May 1, 2015 from J. Pennycook, 333 Regal Drive; and,
- staff reports from the Managing Director, Environmental and Engineering Services & City Engineer dated February 3, 2015, March 3, 2015 and September 14, 2015.

#### 4. School Speed Zones

That the following comments related to the review of reducing the speed limit near schools **BE FORWARDED** to the Civic Administration for consideration:

- a) the previous comments of the Community Safety and Crime Prevention Advisory Committee (CSCP), from its meeting held on March 26, 2015;
- b) the CSCP supports the reduction of speed limits in school zones while having concern with the ability to enforce the reduced speed lanes;
- c) the need for consultation with the School Boards when designing access points to schools;
- d) the roadway design influences the speed at which people travel the road;
- e) the installation of traffic calming measures when existing streets are being reconstructed;
- f) the installation of flashing yellow lights that operate during high-traffic times during the day; and,
- g) consideration of a sign with a face that frowns when people are driving too quickly and a happy face when people are driving at the correct speed;

it being noted that the CSCP reviewed and received a staff report dated May 20, 2015, from E. Soldo, Director, Roads and Transportation and heard a verbal delegation from S. Maguire, Division Manager, Roadway Lighting and Traffic Control, with respect to this matter; it being further noted that the CSCP has previously and consistently recommended and supported speed limit reductions near schools.

## IV. CONSENT ITEMS

#### 5. 3rd Report of the Community Safety and Crime Prevention Advisory Committee

That it **BE NOTED** that the 3rd Report of the Community Safety and Crime Prevention Advisory Committee from its meeting held on March 26, 2015, was received.

#### 6. Canada Post Community Mailboxes

That it **BE NOTED** that the Municipal Council resolution adopted at its meeting held on September 15, 2015, with respect to the Canada Post Community Mailbox installations, was received.

**V. SUB-COMMITTEES & WORKING GROUPS**

None.

**VI. ITEMS FOR DISCUSSION**

7. London Block Parent® Program Updates

That it **BE NOTED** that the Community Safety and Crime Prevention Advisory Committee heard a verbal update from M. O'Halloran, Executive Director, London Block Parent® Program, with respect to the activities undertaken by the organization.

8. Neighbourhood Watch London

That it **BE NOTED** that the Community Safety and Crime Prevention Advisory Committee reviewed and received the attached Executive Director's Report for the period of June 17, 2015 to September 11, 2015, from S. Pont and heard a verbal update from P. Arcese, Neighbourhood Watch London, with respect to the activities undertaken by the organization.

9. 2016 Mayor's New Year's Honour List

That the communication dated August 5, 2015, from the City Clerk, with respect to the 2015 Mayor's New Year's Honour List nomination request **BE RECEIVED**; it being noted that Members were requested to bring nominations to the next meeting.

10. Crime Prevention Conference

That it **BE NOTED** that the Community Safety and Crime Prevention Advisory Committee (CSCP) received a communication with respect to the National Crime Prevention Council Conference to be held on November 10 to 12, 2015 in Montreal, Quebec. The CSCP approved L. Norman to attend the above-noted Conference, on behalf of the CSCP, from its 2015 Budget allocation.

**VII. DEFERRED MATTERS/ADDITIONAL BUSINESS**

11. Fire Department Statistics

That it **BE NOTED** that the attached Fire Department Statistics, as provided by D. Lebold, London Fire Services, were received.

**VIII. ADJOURNMENT**

The meeting adjourned at 2:30 PM.

Next Meeting Date: To be determined
-------------------------------------

# Executive Director's Report

Executive Director: **Simon Pont**

Reporting period: **June 17<sup>th</sup> 2015 to September 11<sup>th</sup> 2015**

## Core Funding Performance Indicators

**RED** = Significant risk of not meeting targets.

**AMBER** = Cause for concern, trending below performance target. Risk of not meeting targets exists.

**GREEN** = On track.

No.	Performance Indicator	Status	Monthly Activity / Impact						
1	Watch members feeling safer and better informed of crime and crime prevention measures. (Qualitative)	<b>GREEN</b>	<p>The office takes a proactive stance in sending advisory notices (where appropriate) to help keep Watch Area Coordinators up to date and engaged.</p> <p>In the period from <b>June 17<sup>th</sup> 2015 to September 11<sup>th</sup> 2015</b>, the office sent out five (5) alerts:</p> <ol style="list-style-type: none"> <li>1. Air Transat scam calls</li> <li>2. Reducing theft from motor vehicles.</li> <li>3. Theft of Columbia sportswear.</li> <li>4. New Watch Initiative</li> <li>5. Old North Car Crime Pattern</li> </ol> <p>Feedback from Watch members continues to show that alert information is of use and is being acted upon.</p> <p>The September 2015 newsletter was published on <b>10<sup>th</sup> September</b>. There are currently <b>100</b> direct subscribers.</p> <p>Increasing use of Social Media will also have an impact on the use and frequency of alerts in future reports.</p>						
2	To increase the number of Watch Areas across the City, particularly in those Wards / Planning Districts where they are under-represented. (Quantitative)	<b>GREEN</b>	<table border="1"> <tr> <td>New Watch Enquiries: <b>6</b></td> <td>Watches Closed: <b>0</b></td> </tr> <tr> <td>Watches Launched: <b>0</b></td> <td>Watches in Jeopardy: <b>2</b></td> </tr> <tr> <td>Watches Saved: <b>1</b></td> <td></td> </tr> </table> <p><b>Notes</b></p> <p>Currently there are only <b>2</b> watches flagged as 'In Jeopardy'. We continue to offer to split or re-size watches rather than close them.</p>	New Watch Enquiries: <b>6</b>	Watches Closed: <b>0</b>	Watches Launched: <b>0</b>	Watches in Jeopardy: <b>2</b>	Watches Saved: <b>1</b>	
New Watch Enquiries: <b>6</b>	Watches Closed: <b>0</b>								
Watches Launched: <b>0</b>	Watches in Jeopardy: <b>2</b>								
Watches Saved: <b>1</b>									
3	Watches to carry out Safety Audits. (Quantitative)	<b>GREEN</b>	Neighbourhood Watch London is now working to promote walking Safety Audits in the Medway area of London. A safety audit is planned for the Denlaw Road area on <b>29<sup>th</sup> September</b> .						
4	To increase partnerships with local community groups and associations, improve crime prevention awareness, community safety and increase reporting of suspicious incidents to Police. (Quantitative)	<b>GREEN</b>	<p><b>20<sup>th</sup> June.</b> Discover Argyle Day and Launch of #TTYN (Talk To Your Neighbours) campaign.</p> <p><b>30<sup>th</sup> June.</b> NWL now represented at the Medway Working Group – A community organization aimed at improving neighbourhoods in the Medway area of NW London.</p> <p><b>8<sup>th</sup> July.</b> Presentation to group of 40 seniors on NWL and seniors safety.</p> <p><b>8<sup>th</sup> July.</b> OEV Safety Team meeting.</p> <p><b>12<sup>th</sup> July.</b> NWL presentation to community group. Church of St. Jude,</p>						

# Executive Director's Report

Executive Director: **Simon Pont**

		<p>Fanshawe and Adelaide.</p> <p><b>14<sup>th</sup> July.</b> NWL meeting at 363 Colborne Street regarding vehicle crime and building security.</p> <p><b>18<sup>th</sup> July.</b> OEV Block Party, Dufferin Avenue.</p> <p><b>26<sup>th</sup> July.</b> NWL supported Allstate Insurance in the London Pride march.</p> <p><b>1<sup>st</sup> August.</b> NWL present in community booth at RibFest (yummy).</p> <p><b>4<sup>th</sup> August.</b> Meeting with Habitat For Humanity regarding future collaboration.</p> <p><b>6<sup>th</sup> August to 24<sup>th</sup> August.</b> Office Closed.</p> <p><b>25<sup>th</sup> August.</b> Medway Working Group meeting. NWL to promote walking safety audits.</p> <p><b>3<sup>rd</sup> September.</b> NWL attended meeting at Forest Edge Community Pool regarding arson and damage incidents over the summer.</p> <p><b>8<sup>th</sup> September.</b> Meeting with London Police to discuss initiative to expand NWL areas using data from RAIDSOnline.</p> <p><b>9<sup>th</sup> September.</b> NWL Executive Director presented at "IGNITE London" event, Aeolian Hall.</p> <p><b><u>Social Media</u></b></p> <p><b>Facebook</b> 'Likes' - May (239), June (254), July (261), August (268). During July and August, our posts reached an average of 377 people.</p> <ul style="list-style-type: none"> <li>• A Motor Vehicle Theft message on 4<sup>th</sup> August reached 2,400 people.</li> <li>• The #TTYN campaign reached 145 people in the week of 15<sup>th</sup> June.</li> </ul> <p><b>Twitter</b> 'Followers' June (201), August (238). "Retweeting" of our messages continues to rise.</p>
<p><b>5</b></p>	<p>Crime rates in Neighbourhood Watch Areas remain static or decrease. (Quantitative)</p>	<p><b>GREEN</b></p> <p>In the period from <b>June 1<sup>st</sup> 2015 to August 31<sup>st</sup> 2015</b> there were:</p> <p><b>37</b> Break &amp; Enters reported inside Watch areas, a reduction of <b>27</b> on the same period in 2014.</p> <p><b>10</b> Vehicle-related crimes reported inside Watch areas, an increase of <b>1</b> on the same period in 2014.</p> <p><b>London Police report that vehicle-related crime is still the most under-reported crime in the City.</b></p>

## Government Payables

	Agency	Payable	Date	Status
1	Canada Revenue Agency (CRA)  Employer contributions (Tax / EI / CPP)	For period: 1 <sup>st</sup> to 30 <sup>th</sup> June 2015 For period: 1 <sup>st</sup> to 20 <sup>th</sup> July 2015 For period: 1 <sup>st</sup> to 31 <sup>st</sup> August 2015	2 <sup>nd</sup> June 2015 28 <sup>th</sup> July 2015 26 <sup>th</sup> August 2015	\$1180.07 (Paid) \$1176.49 (Paid) \$1068.96 (Paid)
2	Workplace Safety & Insurance Board (WSIB)	Latest statement dated 16 <sup>th</sup> August 2015	16 <sup>th</sup> August 2015	\$430.53 (Credit)
<b>Notes:</b>		<ul style="list-style-type: none"><li>• Next <b>CRA</b> payment due on 15<sup>th</sup> October 2015</li><li>• Next e-update to <b>WSIB</b> due on 30<sup>th</sup> September 2015</li></ul>		

## Strategic Planning

The NWL Strategic Plan was completed in July and is now in electronic and printed format. It is proposed that the plan be published on the NWL website and should be made available in limited numbers as a printed document.

## City Support for IT

- Throughout April, May and June the office experienced increasing disruption to telephone and internet services. Both services are provided by the City IT department at very minimal cost to NWL. Further discussions with Cheryl Smith at the City showed that the line serving our office is shared by at least six other users and simply cannot sustain the level of performance we require. In addition, the City wishes to see NWL (and London Block Parent) become responsible for their own telephone and internet services through publically available sources (Bell, Rogers, etc.). At the same time, the City will remove the three computers and telephones currently in the office. We will also lose the use of the shared network printer/scanner/copier.
- To date research has shown that it may be possible to obtain a landline and internet through Teksavvy at a reasonable cost. The City has indicated that it will be able to fund the purchase of hardware to a maximum of \$5,000. We have been looking at IT options and have fair quotes from Apple for two MacBook Air computers and a laptop for the database (running in Windows only). A meeting with Cheryl Smith is planned for 17<sup>th</sup> September when further options and timescales will be discussed.

## Community Initiatives

- **TTYN – Summer Campaign:** Launched on 20<sup>th</sup> June at the “Discover Argyle” event, “Talk To Your Neighbours” has proved to be a popular campaign, capturing the imagination of many Watch members and London’s citizens. Attended by Mayor Matt Brown, supported by Allstate Insurance and promoted by Classic Rock – 98.1 FM, the simple idea of talking to each other spread quickly. NWL’s presence at Community Events and at Rib Fest this summer means that we have got our message out to a wide audience.
- **TTYN – Autumn Watch Initiative:** In August, we contacted Area Coordinators, suggesting that we target neighbourhoods, adjacent to existing Watch areas that are experiencing higher crime. By monitoring RAIDSONline, we can spot emerging crime patterns, check them with London Police and enlist the help of Watch members to deliver flyers to non-Watch areas. We asked AC’s if they would be prepared to deliver flyers to help recruit new watches. As at 9<sup>th</sup> September, of 27 responses, 25 were positive and were very keen to help.

## Working with Newcomer Communities

- NWL was invited to join the Family Settlement Collaborative group in June and September.

## Sponsorship / Funding

- **HomeFinder:** Sales of HomeFinder™ plates rose significantly in June, providing a welcome income to supplement the #TTYN initiative.
- **New Horizons For Seniors:** In early June, NWL joined a number of London organizations (including Meals On Wheels, Hutton House and The Boys and Girls Club of London) in a collaborative bid for funding. The funding source is from the Federal Government under the “New Horizons For Seniors” banner. The deadline was very short (10<sup>th</sup> July) and a completed bid was submitted on time. NWL has bid to be part of the ‘backbone’ structure of the collaborative organization. If successful, the bid could provide funding for a three-year, full-time post for NWL, supporting and working with key seniors organizations in London.
- **New Funding Model for the City of London:** On 23<sup>rd</sup> June, representatives from the City of London hosted a consultation meeting to discuss the proposed new funding model for City-funded organizations. Proposals included moving to a four-year grant model and alternative sources of revenue being possible (OLG, Non Tax-Base). As a result of the feedback, a second meeting was held on 27<sup>th</sup> August. It was announced that the 2016 funding year will be the last single-year funding (no increases) with applications for new funding being invited in January 2016.

## Upcoming Events / commitments

Date	Location	Event
17 <sup>th</sup> September	Market Tower	Meeting with Cheryl Smith to discuss IT matters.
18 <sup>th</sup> September	NWL Office	Meeting with Security One to discuss sponsorship.
21 <sup>st</sup> September	265 Maitland St.	Family Settlement Collaborative mtg.
24 <sup>th</sup> September	City Hall	CSCPC Meeting
24 <sup>th</sup> September	MLHU	NWL and CPTED presentation
28 <sup>th</sup> September	NWL Office	Launch of TTYN – Autumn Initiative
29 <sup>th</sup> September	Denlaw Road	Planned Walking Safety Audit

*Isabel Lebad*  
Fire Services

**SUMMARY OF FIRES**

Days in Year: 365

Day No. at End of Week: 261

Classification of Fire	2008	2009	2010	2011	2012	2013	2014	Projected 2015	7 Year Avg
Assembly	20	11	5	13	6	8	11	10	11
Institutional	6	4	4	2	2	5	6	3	4
Residential	231	162	177	173	168	131	135	158	168
Business/Personal Services	3	9	4	7	13	5	4	6	6
Mercantile	8	8	8	8	9	6	9	8	8
Industrial	27	13	12	15	17	7	12	7	15
Other Non - OBC	254	101	76	68	73	50	60	66	97
Vehicle/Other OBC	105	88	72	74	86	75	54	66	79
<b>Total</b>	<b>654</b>	<b>396</b>	<b>358</b>	<b>360</b>	<b>374</b>	<b>287</b>	<b>291</b>	<b>316</b>	<b>389</b>

2015

Fires - Year to Date	Projected 2015	% Change
7	10	22.4%
2	3	-44.1%
113	158	20.6%
4	6	11.9%
1	1	-76.7%
5	7	-0.1%
47	66	31.5%
226	316	-12.4%

**INJURIES - CIVILIAN AND FIREFIGHTER**

Occupancy Type	Injuries Civ	Fatalities Civ	Injuries FF	Fatalities FF
A	0	0	0	0
B	0	0	0	0
C	10	1	5	0
D	0	0	0	0
E	1	0	0	0
F	0	0	0	0
Other Non OBC	1	0	1	0
Vehicle	1	0	1	0
<b>TOTAL</b>	<b>17</b>	<b>1</b>	<b>7</b>	<b>0</b>

Structure Fires	295	207	210	218	215	162	177	185	4.3%
Other Non OBC & Vehicles	359	189	148	142	159	125	114	131	15.3%
<b>Total</b>	<b>654</b>	<b>396</b>	<b>358</b>	<b>360</b>	<b>374</b>	<b>287</b>	<b>291</b>	<b>316</b>	<b>8.6%</b>

Estimated Population	358,800	362,000	365,200	366,151	369,080	372,033	375,009	378,009	4.18
Residential Fires/10,000 Pop.	6.44	4.48	4.85	4.72	4.55	3.52	3.60	3.60	3.60

**SUMMARY OF INJURIES**

Days in Year: 365

Day No. at End of Week: 261

Building Classification	2008	2009	2010	2011	2012	2013	2014	Projected 2015	7 Year Avg
Assembly	2	0	0	1	0	0	0	0	0.4
Institutional	0	0	0	0	0	1	1	0	0.3
Residential	22	28	22	37	24	26	23	20	26.0
Business/Personal Services	0	0	0	0	0	0	1	0	0.1
Mercantile	0	0	0	0	0	0	0	1	0.0
Industrial	0	0	0	1	0	0	1	1	0.3
Other Non - OBC	0	1	3	0	0	0	1	1	0.7
Vehicle/Other OBC	2	3	1	0	4	1	0	1	1.6
<b>Total</b>	<b>26</b>	<b>32</b>	<b>26</b>	<b>39</b>	<b>28</b>	<b>28</b>	<b>27</b>	<b>24</b>	<b>29.4</b>
<b>Injuries - Structures Fires</b>	<b>24</b>	<b>28</b>	<b>22</b>	<b>39</b>	<b>24</b>	<b>27</b>	<b>26</b>	<b>21</b>	<b>-22.3%</b>
<b>Other Non OBC &amp; Vehicles</b>	<b>2</b>	<b>4</b>	<b>4</b>	<b>0</b>	<b>4</b>	<b>1</b>	<b>1</b>	<b>3</b>	<b>179.7%</b>
<b>Total</b>	<b>26</b>	<b>32</b>	<b>26</b>	<b>39</b>	<b>28</b>	<b>28</b>	<b>27</b>	<b>24</b>	<b>-15.1%</b>

2015

Injuries - Year to Date	Projected 2015	% Change
0	0	#DIV/0!
0	0	-100.0%
14	20	-24.7%
0	0	#DIV/0!
1	1	#DIV/0!
0	0	#DIV/0!
1	1	#DIV/0!
1	1	39.8%
17	24	-15.1%

Estimated Population	358,800	362,000	365,200	366,151	369,080	372,033	375,009	378,009
Residential Injuries/10,000 Pop.	0.61	0.77	0.60	1.01	0.65	0.70	0.61	0.52
Structure Injuries/10,000 Pop.	0.67	0.77	0.60	1.07	0.65	0.73	0.69	0.55
<b>Total Injuries/10,000 Pop.</b>	<b>0.72</b>	<b>0.88</b>	<b>0.71</b>	<b>1.07</b>	<b>0.76</b>	<b>0.75</b>	<b>0.72</b>	<b>0.63</b>

Note: 2011 population is based on census with other projections based on 0.8% annual growth