

TO:	CHAIR AND MEMBERS FINANCE AND ADMINISTRATIVE SERVICES COMMITTEE MEETING ON FEBRUARY 6, 2012
FROM:	JOHN KOBARDA FIRE CHIEF
SUBJECT:	UPGRADE TO THE COMPUTER AIDED DISPATCH SYSTEM LONDON FIRE DEPARTMENT

RECOMMENDATION

That, on the recommendation of the Fire Chief, with the concurrence of the Executive Director of Community Services, the following actions **BE TAKEN** with respect to the Upgrade of the Computer Aided Dispatch System:

- (a) The quotation submitted by Intergraph Canada Ltd, 250 – 770 Mississauga Road, Mississauga, ON L5N 7G2 for the upgrade of software for the upgrade of software for Computer Aided Dispatch at their proposed price of \$65,173, HST extra, **BE ACCEPTED**; it being noted that funding for this acquisition is included in the 2012 budget of the Fire Department; it being further noted that implementation of the upgrade is time sensitive.
- (b) The Civic Administration **BE AUTHORIZED** to undertake all the administrative acts that are necessary in connection with this purchase; and
- (c) The approval hereby given **BE CONDITIONAL** upon the Corporation entering into a formal contract or having a purchase order or contract record relating to the subject matter of this approval.

PREVIOUS REPORTS PERTINENT TO THIS MATTER
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- Community and Neighbourhoods Committee report September 27, 2011 – Business Intelligence Program
- Finance and Administration Report – February 6, 2012 - Master Purchase Agreement with Intergraph Canada Ltd.

BACKGROUND

The City purchased and implemented computer aided dispatch software from Intergraph Canada Ltd. in 1998. The computer hardware from that time has been acquired through the Corporation's lease agreement and with assistance from Technical Services Division is upgraded every three (3) years, as per Corporate computer hardware procurement practices. In order to ensure that the London Fire Department (LFD) maintains the most current offering of the software, the Department takes the opportunity to upgrade the software to the most current edition and aligns it with the hardware replacement. This planned program will be the fifth (5th) upgrade since the original implementation of the software. The cost to the City is \$65,173 plus GST, noting that the value of the contract will be accommodated in the 2012 Operating Budget.

The LFD has also submitted a report on the February 6, 2012 Finance Administration Committee agenda a report recommending a Master Agreement be approved by Council. If approved, that agreement will form the terms and conditions related to all Purchase Orders for all Intergraph products and services including this upgrade to the CAD system.

APPENDIX A