

4TH REPORT OF THE

ACCESSIBILITY ADVISORY COMMITTEE

Meeting to be held on April 23, 2015, commencing at 3:02 PM, in Committee Room #4, Second Floor, London City Hall.

PRESENT: Michael Dawthorne (Chair), S. Abray, J. Bell, J. Cunningham, F. de Lasa, A. Forrest, M. Mavrikkou, J. Sanders, D. Tam and D. Thomas and B. Mercier (Secretary).

ABSENT: R. Campbell, C. Dodman, M. Hale, K. Husain and V. Waines.

ALSO PRESENT: Councillors J. Helmer and M. Salih; A. DiCicco and J. Bennett.

I. CALL TO ORDER

1. Disclosures of Pecuniary Interest

That it **BE NOTED** that no pecuniary interests were disclosed.

II. ORGANIZATIONAL MATTERS

2. Orientation - *Accessibility for Ontarians with Disabilities Act* (AODA) - Integrated Accessibility Standards

That it **BE NOTED** that an orientation on the *Accessibility for Ontarians with Disabilities Act* (AODA) Integrated Accessibility Standards, was received.

III. SCHEDULED ITEMS

3. Committee Orientation - Accessibility Plan

That it **BE NOTED** that the attached Committee orientation from K. Graham, Director, Community and Economic Innovation, with respect to an overview of the *Accessibility for Ontarians with Disabilities Act* (AODA) and the City's Accessibility Plan, were received.

4. Urban Design Manual and Downtown Design Manual

That it **BE NOTED** that a verbal presentation from B. O'Hagan, Urban Designer, with respect to the Urban and Downtown Design Manuals, was received; it being noted that the Accessibility Advisory Committee (ACCAC) referred this matter to its Built Environment and Facilities Sub-Committee to review the design manuals and report back at the next meeting of the ACCAC.

IV. SUB-COMMITTEES & WORKING GROUPS

5. Education and Awareness Sub-Committee Report

That it **BE NOTED** that the Education and Awareness Sub-Committee Report from its meeting held on April 7, 2015, was received.

6. Built Environment and Facilities Sub-Committee Report

That it **BE NOTED** that the Built Environment and Facilities Sub-Committee Report from its meeting held on April 1, 2015, was received.

7. Policy and By-laws Sub-Committee Report

That it **BE NOTED** that the Policy and By-laws Sub-Committee Report from its meeting held on April 9, 2015, was received.

V. CONSENT ITEMS

8. 3rd Report of the Accessibility Advisory Committee

That it **BE NOTED** that the 3rd Report of the Accessibility Advisory Committee from its meeting held on March 26, 2015, was received.

VI. ITEMS FOR DISCUSSION

9. Audible Pedestrian Signal List

That it **BE NOTED** that the communication dated February 26, 2015 from S. Maguire, Division Manager, Roadway Lighting and Traffic Control, with respect to the audible pedestrian signal list, was received.

VII. DEFERRED MATTERS/ADDITIONAL BUSINESS

None.

VIII. ADJOURNMENT

The meeting adjourned at 4:49 PM.

NEXT MEETING DATE: May 28, 2015



Overview of the AODA

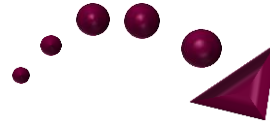
Kate Graham | City of London

Why is it **important**?

Disability in Ontario



now




soon



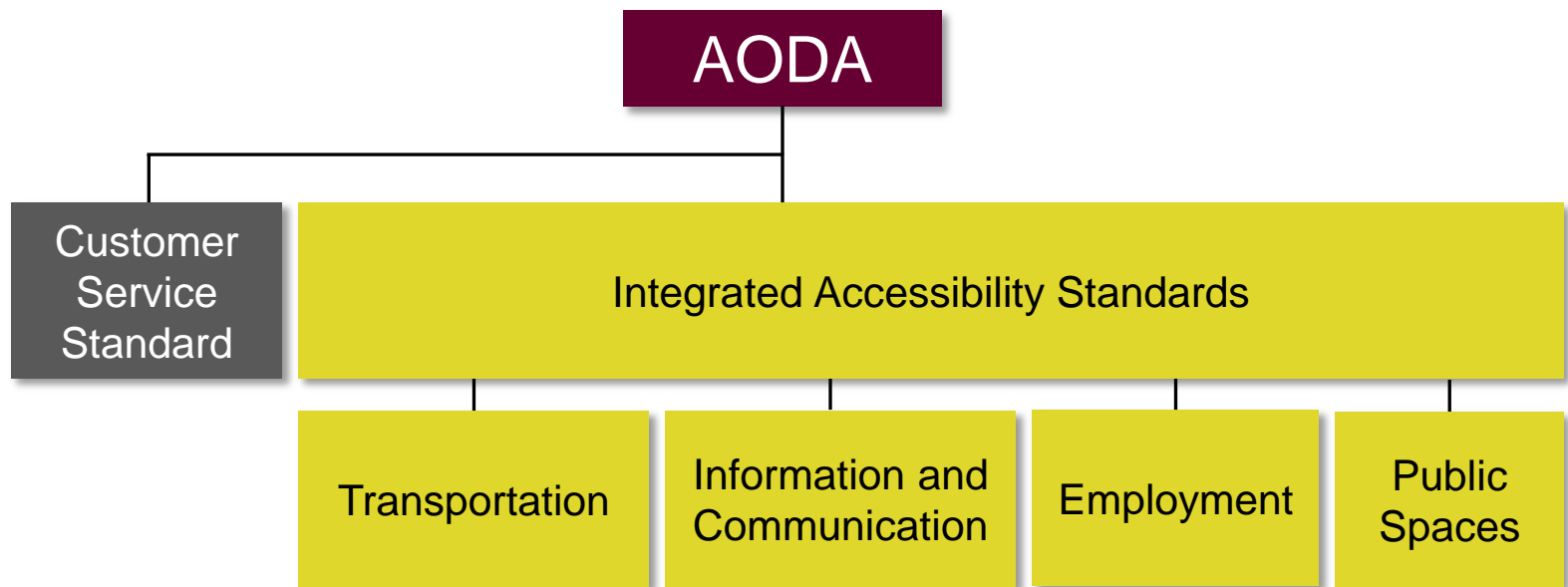
1 in 7 people in Ontario have a disability, that's **1.85 million** Ontarians.

By 2036, that number will rise to **1 in 5** as the population ages.

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- In the next 20 years, an aging population and people with disabilities will represent **40% of total income in Ontario** – that's **\$536 Billion**.
 - **360,000** Ontario businesses and organizations are affected by Ontario's accessibility law. It helps them meet the needs of people with disabilities and **attract their growing spending power**
 - Improved accessibility in Ontario can help generate up to: **\$9.6 Billion** in new retail spending & **\$1.6 Billion** in new tourism spending

What is the **AODA**?

Accessibility for Ontarians with Disabilities Act (AODA)



Customer Service Standard

- Public sector organizations must provide goods and services in a way that makes them accessible to persons with disabilities by January 2010. Private Sector by January 2012
- Policies, use of service animals and support persons, training



Integrated Accessibility Standards Regulation (IASR)

Information and Communication

- Accessible formats upon request
- Accessible emergency plans and procedures
- Accessible websites
- Feedback mechanisms

Employment

- Accessible recruitment
- Individual Accommodation Plans
- Accessible return to work process
- Accessible Performance measurement and advancement

Public Spaces

- Outdoor public-use eating areas
- Outdoor play spaces
- Exterior paths of travel (sidewalks, ramps, stairs, curb ramps, accessible pedestrian signals)
- Accessible parking

Compliance

- Penalty for being out of compliance with the regulation is a fine of up to **\$100,000 per day**
- Public sector organizations must file an accessibility report with the Province **every two years**
- We are open to Human Rights complaints at any time

So, what does this mean
for **municipalities**?

Implementation

- Internal AODA work, involving all Service Areas
- Accessibility Advisory Committee
- Ontario Network of Accessibility Professionals (ONAP)
- Budget

Policy Implications

- Accessibility Policies
- Training for all staff
- Accessible hiring practices
- Embedding accessibility into various policies and bylaws



Taxis

- Change the Bylaw to ensure taxis cannot charge a higher fare for persons with disabilities, cannot charge to store mobility aids, and that all owners place vehicle registration information on the rear bumper of the cab
- Consult with our Advisory Committee to determine the proportion of accessible taxicabs required in the community



TAXI



Parking

- Changes to the Parking Bylaw, and the Zoning Bylaw, site plan approvals, etc.
- New requirements for number, size, and type of accessible spaces

Facility Accessibility Design Standards (FADS)

- Used when planning and designing municipal facilities as an aid to remove and prevent barriers for people with disabilities
- Originally introduced in 2001
- Extensive research on accessible, barrier-free environments that included consultation with organizations such as
 - Canadian Hearing Society
 - Canadian National Institute for the Blind
 - Community Living London
 - Learning Disabilities Association
 - Ontario March of Dimes
 - Thames Valley Children's Centre.
- Adopted by over 50 municipalities and organizations in North America

Building Code

As of January 1, 2015, new construction and renovations will be subject to updated accessibility requirements:

- Visual fire alarms to be installed in multi-unit residential buildings
- All smoke alarms in all buildings, including houses, to include a visual component
- Elevators to be provided between storeys in most buildings, with some exemptions for small residential and business occupancy buildings
- Power door operators to be provided at entrances to a wider range of buildings
- Updated requirements for barrier-free washrooms
- Barrier-free access to public pools and spas
- Accessible seating spaces in public assembly buildings such as theatres, lecture halls and places of worship

What's our **plan**?



City of London Multi-Year Accessibility Plan

Annual Status Update
2014

This document is available in alternate formats upon
[request](mailto:accessibility@london.ca) by contacting accessibility@london.ca



Program or Service Area	Barrier	Action	Timeline
		opportunities for persons with disabilities	
Human Resources	Barriers to Employment	Continue to accommodate employees with disabilities	Ongoing
Human Resources	Barriers to Communication and Safety	Provide individualized workplace emergency plans and response information to employees with disabilities	Ongoing
Human Resources	Attitudinal Barriers, Barriers to Employment	Deliver Inclusive Recruitment and Selection training to hiring managers	Ongoing
INFORMATION AND COMMUNICATIONS			
Communications	Communication Barriers	Print City's TTY number on all promotional materials	Ongoing
Communications	Communication Barriers	Notify the public about availability of alternate formats and communication supports upon request	Added to website in 2014



Questions?