

Draft Email

Dear.....

Thank you for your past interest in the London Transit Route Structure and Service Guidelines Review (Let's Talk Transit). Our study team has been working hard over the past 10 months reviewing the existing system and listening to passenger and resident input. This has resulted in the development of a five year plan for London Transit, which includes:

- Modifications to existing routes, service frequency and hours of service to address customer concerns. The changes will be rolled out over the next five years.
- Changes to the bus network to accommodate the concept of Rapid Transit in London.
- Decision making tools for London Transit to base future route and service decisions on.

WE NEED YOUR INPUT!

We want your input on the study's recommendations before they are officially approved. **Did the study team get it right? Are there additional changes required?**

The study team will be hosting a **public drop in centre** to present the changes and gather your feedback.

Date: Wednesday April 8, 2015

Time: 2:00pm to 4:00pm and 6:00pm to 8:00pm

Location: Goodwill Industries, 255 Horton Street East, London

We would like to invite you to attend one of these two sessions to learn more about and provide your feedback on the preliminary recommendations. More information about the preliminary recommendations is posted on the study website <http://www.ltconline.ca/LetsTalkTransit.htm>.

Following the public open house, the study team will take the input received, modify the strategy where appropriate and present the recommended plan to the London Transit Commission for approval.

We look forward to seeing you.

**John Ford
Director of Transportation and Planning
London Transit Commission**

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