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Social Services: Supporting Employment, Workforce Development, and Inclusion

Presentation for CPSC
March 24, 2015



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Overview of Ontario Works Caseload



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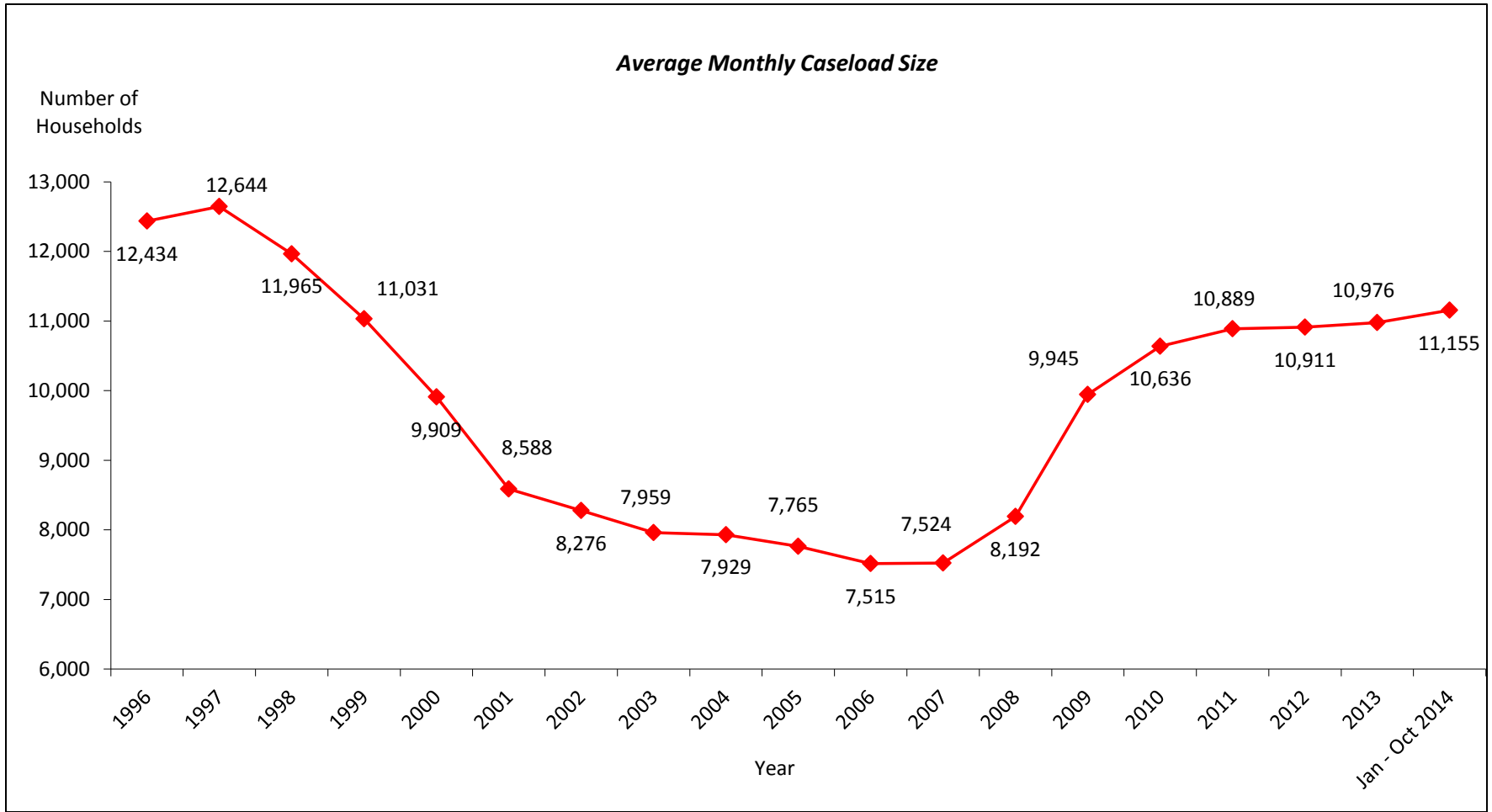
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Social Services

- Legislated to deliver “Ontario Works” program
- All clients deemed eligible receive supports
- Employment supports and assistance
 - Delivered through service partnership with community agencies
- Financial assistance
 - Basic needs and shelter
 - Discretionary/essential needs benefits



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Highlights of Ontario Works Caseload

- 25% have at least post secondary education
- 30% have a high school diploma
- 63% are single
- Over 12% of the people on the caseload are employed



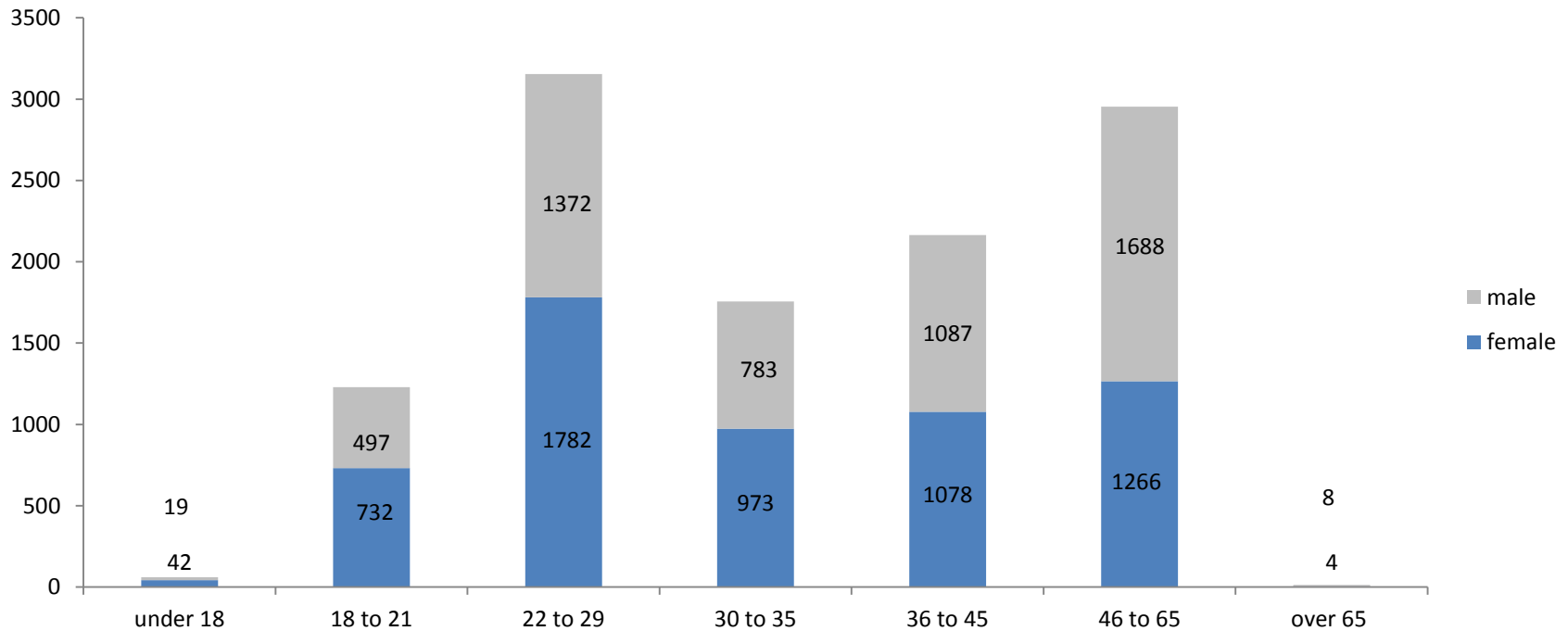
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Age and Gender

In July, 52% of the households receiving Ontario Works were headed by women and 48% were headed by men. As a population, women on the caseload are younger than men.

Number of Households Who Received Ontario Works, by Age and Gender, July 2014





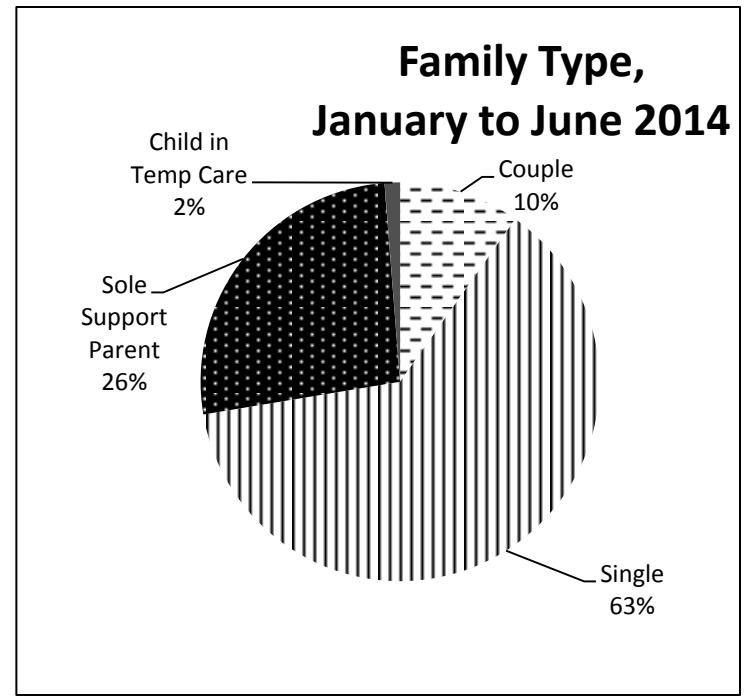
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Education

In July 2014 over half of households reported obtaining grade 12 education or higher.

Reported Education Level	Percent of Caseload
Unknown or less than grade 9	6%
Grade 9 to 11	38%
High school diploma	30%
Post secondary education	25%

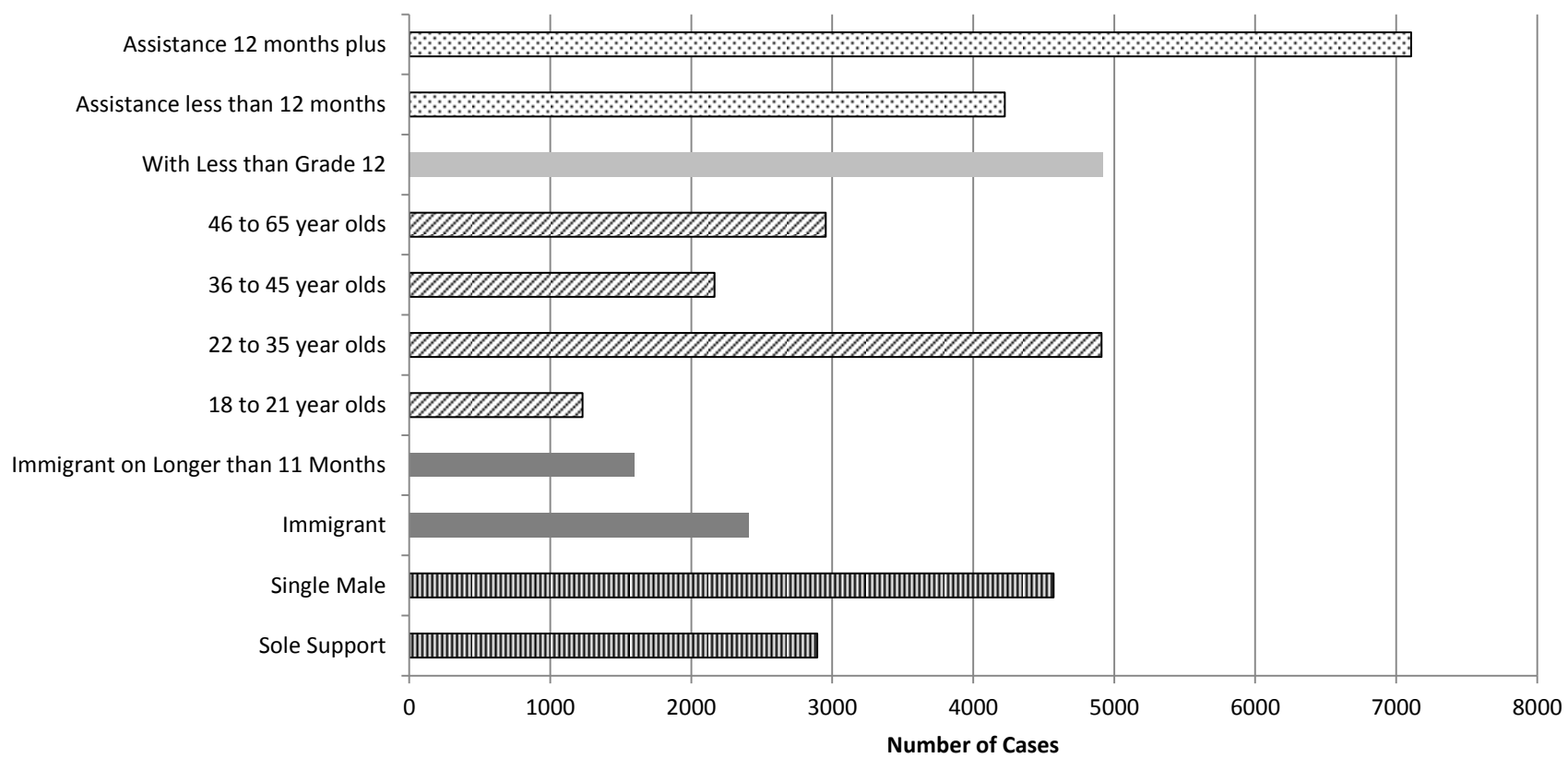
Family Type





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Caseload Size by Selected Population



Source: Profile of London's Ontario Works Participants, 2014

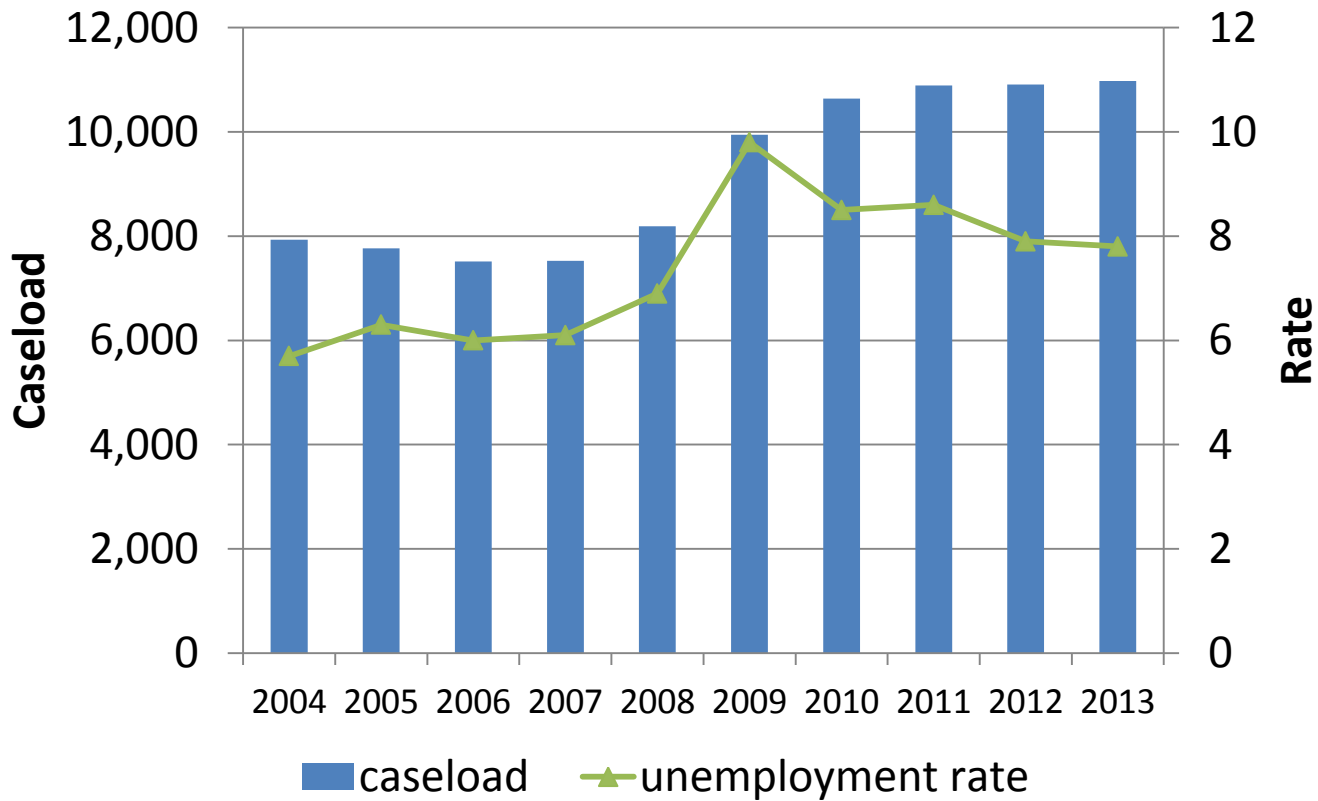




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Ontario Works Caseload and Unemployment Rate



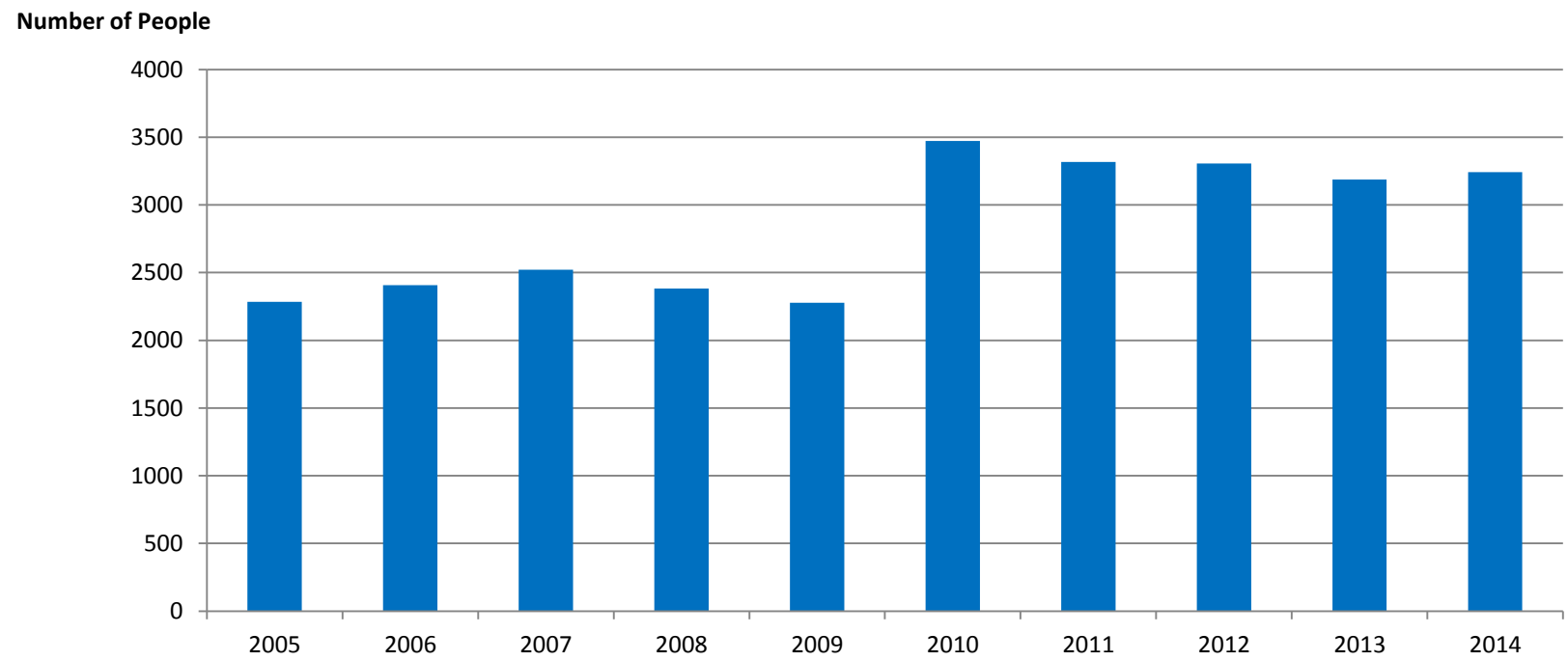


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Employment Outcomes

*Number of People Gaining Employment,
January to October, Cumulative Total*

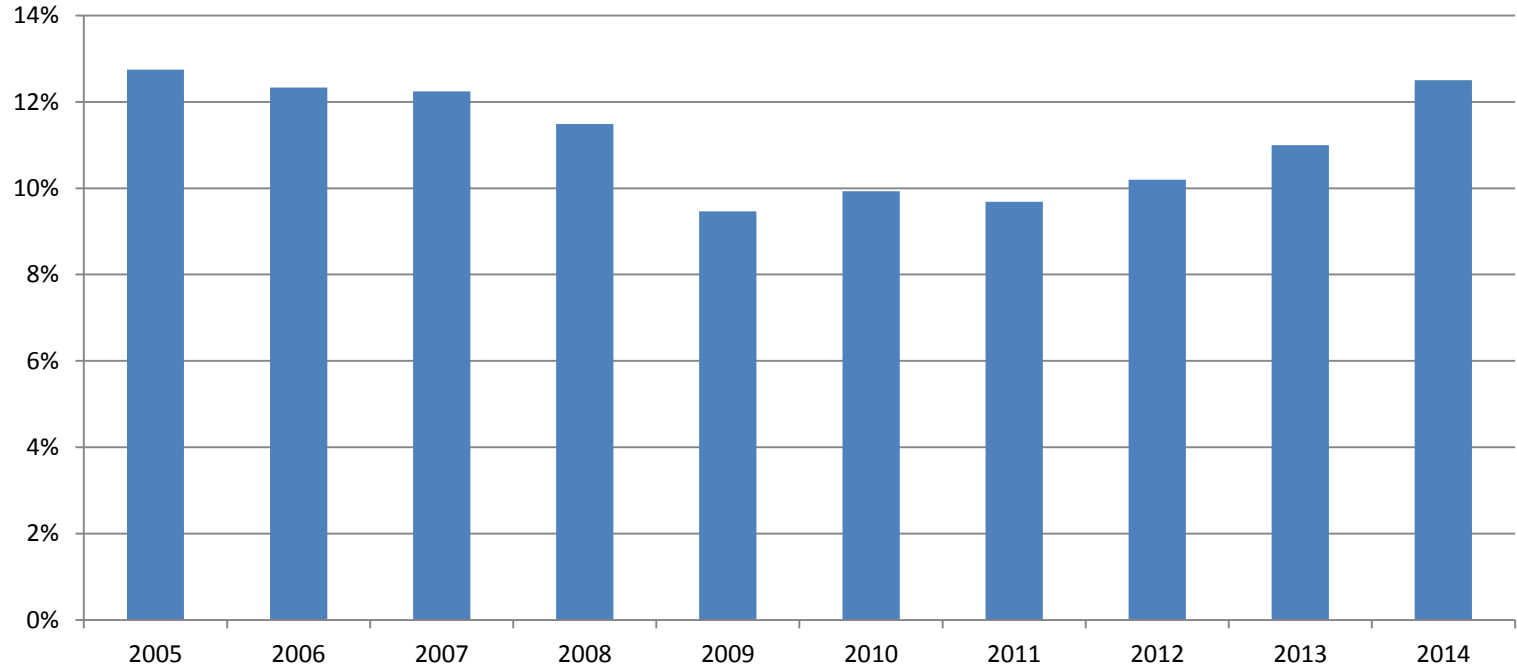




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*Percent of Caseload with Employment Income,
January to June, Average Monthly*

Percent of Caseload



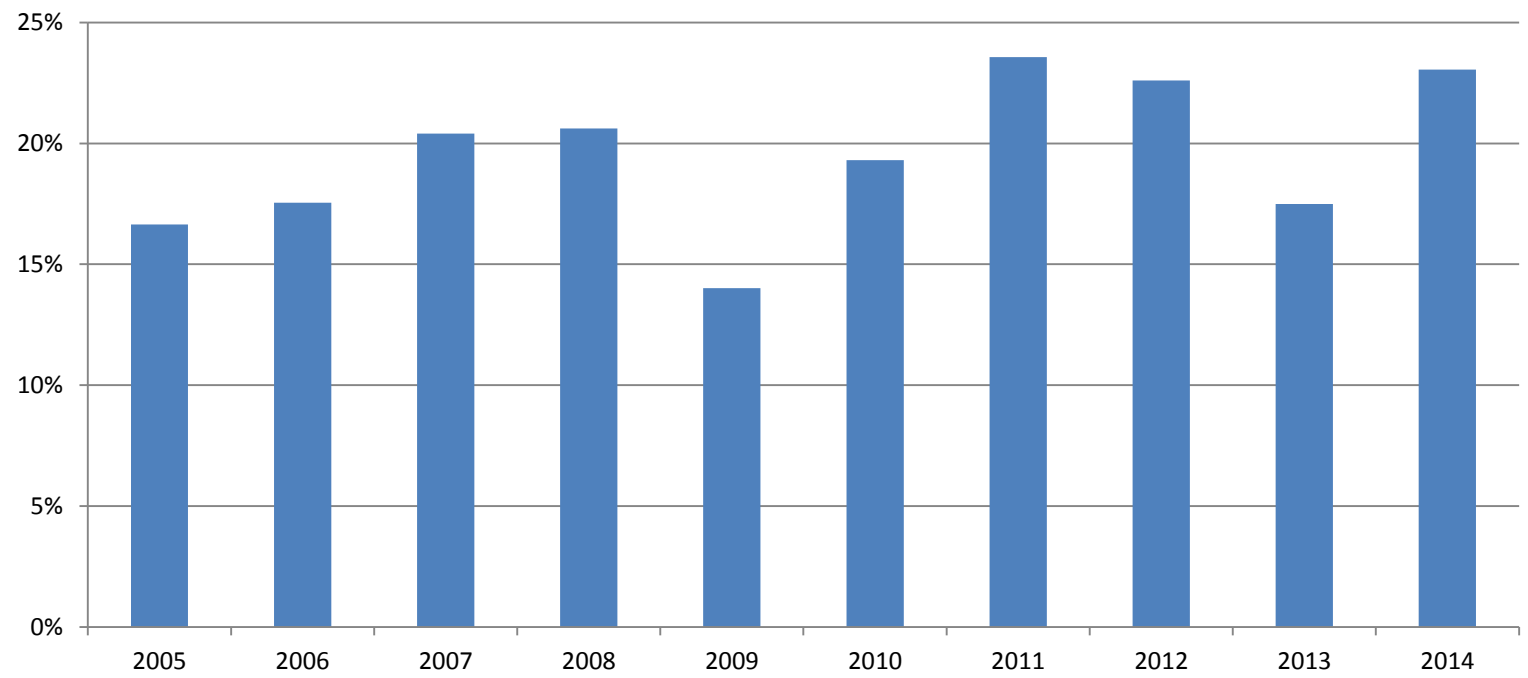


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Exits due to Employment

Percent of All Exits



Source: Profile of London's Ontario Works Participants, 2014



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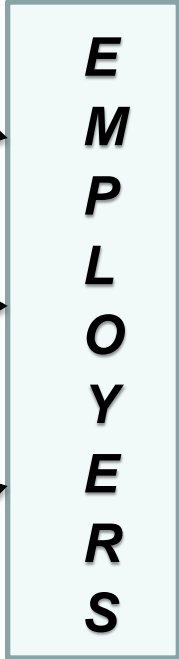
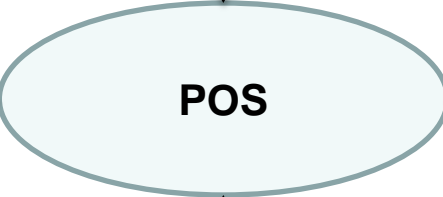
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Supporting Employment, Workforce Development, and Inclusion

Income Support
Ontario Works
Employment Support

Employment Assistance Framework

Available Information
Accessible &



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<p>ONTARIO WORKS: Team Structure; Pilot Initiatives; Employer Incentives; Individual Services & Supports; Assessment; Employment Planning; Participation Agreements; Stabilization & Income Support; Crisis Intervention; Intensive Case Management; Referrals</p>	<p>OTHER FUNDED EMPLOYMENT SUPPORTS: Literacy; Basic Education & Training; Employment Ontario; Immigrant Employment Services; Pillar</p>	<p>ACCOUNTABILITY & RESULTS: Quality Assurance; Communication; Commitment to Reporting; Customer Satisfaction; Education and Employment Outcomes</p>	<p>TARGETED INITIATIVES Employer facing; One time; Employment outcome</p>	<p>Purchase of Service (POS): Employment Placement; Essential Employment Services (Foundational Skills, Career Management, Workplace Experience, Individualized Program Delivery); Skills Training Linked to Employment; Pilot Initiatives; Specialized Individual Supports; Self-Employment Development</p>
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Priority Populations





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Key Aspects of Framework

- Individualized Services and Supports
 - Delivered by Ontario Works
 - Employment review, service planning, referrals
 - Financial supports
- Other Funded Employment Supports
 - MTCU
 - Service Canada



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Key Aspects of Framework cont'd

- Purchase Of Service (POS) Supports
 - To meet more intensive/specialized needs of individuals on caseload
 - RFP process for the delivery of:
 - a) Essential Employment Services
 - b) Skills Training Directly Linked to Employment
 - c) Self Employment Development
 - d) Specialized Individual Support
 - a) & b) include opportunity to propose & participate in pilot projects



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Key Aspects of Framework cont'd

- Pilot Initiatives
 - Targeted employment service
 - Flexible to meet emerging employer hiring needs
 - Support employment & economic development outcomes
 - Maximum \$100,000 for each approved project



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Strategies & Supports to Connect People to the Workforce

- Specific Skill Training Programs include:
 - Light Industrial
 - Construction Technologies
 - Property Maintenance
 - Administrative and Clerical
 - Environmental Service Worker Certificate
 - Expert Customer Service
 - Hands On Hospitality Certificate
 - Food Services
 - Manufacturing – Woodworking
 - Manufacturing – Recycling
 - Sales/Marketing



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Strategies & Supports to Connect People to the Workforce

- Supporting internationally trained individuals get credentials through recognition process
- Employment Placement Innovations Demonstration project
 - innovative approaches
 - employer focused
 - training support
 - WSIB



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System Supports

- Community Employment Assistance Strategic Group addressing system issues including:
 - Transportation
 - Mental health
 - Marketing
- Co-ordinating partnership campaign with CTV
 - London + Area Works
- Co-lead London & Middlesex Local Immigration Partnership
 - To foster a more welcoming and inclusive community
 - Employment Sub-council addresses system supports in partnership with London-Middlesex Immigrant Employment Council and others



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