

[CUPW/Londoners for
Door-To-Door]

presents:

Denounce
Canada Post's
Community Mailboxes

Keep Door-To-Door Delivery

Facts (against Canada Post's Decision):

- Canada Post has decided to eliminate door-to-door delivery in all Canadian cities and replace it with community mail (CMB) delivery
- MYTH: Canada Post claims it has been losing money
- TRUTH: Canada Post has show a profit every year for the last 17 except for 2011 when it locked out its workers for two weeks and lost a legal dispute resulting in a one time pay equity settlement of \$150 million
- MYTH: The postal services is costing taxpayers hundreds of thousands of dollars
- TRUTH: Mail delivery is a free public service for all Canadians, Canada Post does indeed make money. It is a profitable industry with new parcel volume records being set on a monthly basis. In fact Canada Post has returned over \$1.5 billion to the federal government in the form of dividends and Income Tax
- Canada Post and the Federal Government are proposing to eliminate jobs and door-to-door delivery, increasing postage rates and closing, downsizing and reducing hours at post offices.
- Canada Post Corporation is not experiencing the financial difficulties that would justify such a drastic service reduction
- Community mailbox delivery will cause genuine hardship to a significant part of the population
- The loss of door-to-door delivery could also undermine local strategies and processes aimed at fostering and supporting age/disability-friendly communities
- Canada Post refuses to share future locations of CMB's and has no time line being indicated

Facts (against Canada Post's Decision):

- Based on incorrect information and a faulty analysis
- While letter volumes are down, parcel and junk mail volumes have increased – It is not the same kind of mail but it is the same amount
- Canada Post has made this decision unilaterally without consultation with municipalities or community members on placement of CMB's
- “Canada Post executives certainly did not consult adequately with Canadians prior to cutting their services.” said Denis Lemelin, National President of the Canadian Union of Postal Workers.
- Service delivery changes would directly impact local governments, including land-use policy, requirements for municipal land rights-of-ways, infrastructure for paving, lighting, and waste management, snow removal and storage, street maintenance, policing related to vandalism, graffiti and mail theft and public safety considerations
- Community mail box locations have financial effects on city's budgets – Municipalities will be responsible for incurring additional financial costs
- Massive changes to our public postal system should not occur without a public review. The government was supposed to conduct a review of *Canadian Postal Service Charter* in 2014, but did not.

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Statements / Concerns – Various Municipalities

Keep Door-To-Door Delivery

Statements / Concerns – Various Municipalities

- Hamilton

➤ <http://www.thespec.com/news-story/5298888-city-and-canada-post-set-for-showdown/>

- I. A report going to councillors this week says Hamilton should officially oppose the elimination of home mail delivery. It also suggests that Canada Post should stop moving forward with installing the community mailboxes until it consults further with residents.
- II. The report says each "community mailbox" will cost the city \$522. With roughly 4,000 of them after a city-wide conversion, that's about \$2.1 million. Costs include staff time to review each location, permit fees and utility installations.
- III. The city also has concerns about possible future costs involving the mailboxes, including requests for additional lighting and sidewalks, and conflicts with bus stops and parking spaces.
- IV. The staff report is expected to outline the city's chances in a legal challenge on being forced to accommodate the super mailboxes on public property. It may also suggest a bylaw that sets out exact conditions by which Canada Post must abide in order to install a community mailbox.

Statements / Concerns – Various Municipalities

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Statements / Concerns – Various Municipalities

• Hamilton

- http://robertchisholm.ndp.ca/sites/default/files/multisite/290664/field_content_files/hamilton_re_canada_post.pdf
- Canada Post has begun implementation of community mailboxes across Canada and plans to begin new installations of community mailboxes in select areas of Hamilton beginning in the spring of 2015. By letter dated October 3, 2014, staff advised Canada Post that until this report has been considered by the General Issues Committee and Council, staff will decline to comment on the submitted locations.
- Resource impacts on the City Canada Post has submitted just over 1,000 proposed community mailbox locations within Wards 6, 7, 8 and 9. Canada Post has not provided an estimate of the total number of community mailbox locations in Hamilton, but Corridor Planning staff estimate it to be about 4,000 (with, typically, three mailbox units per community mailbox location). The installation of community mailboxes raises several of the same concerns as the installation of above-ground plant (e.g. utility boxes) in City-owned right-of-way.
- However, they do have significant connection to the aboveground infrastructure such as sidewalks, lighting and bicycle lanes and require review in this respect. Staff will provide a technical guide for Canada Post to use for siting community mailboxes. At least one to two hours of time is required for the review of each community mailbox location. More time will be required if there are site visits, location changes and/or consultation with other Divisions/Departments. The current staffing level will not be able to review this high number of submissions. A detailed review of each location, given the large number, would require 1 to 1.5 additional FTEs. Staff levels required to process lower volumes of utility applications are currently 2.5 FTEs. Public engagement is not included in this assessment of the work and concerns would be referred to Canada Post.
- In addition, the permit/consent fee for this type of work, installations carried out by utilities and similar entities, is approximately \$522.00 per location, adjusted annually. Canada Post is offering the City \$50.00 per location.
- The citywide conversion of thousands of homes means a \$2.1-million expenditure for the Ontario city, leading some Hamilton councillors to believe the postal changes are the federal government downloading costs onto the municipality.

Statements / Concerns – Various Municipalities

- Woodstock

- <http://www.woodstocksentinelreview.com/2015/02/02/woodstock-city-council-urged-to-oppose-canada-post-decision-to-discontinue-door-to-door-delivery>
- It is recommended for council to not support Canada Post's proposed plan and to send the resolution to the Association of Municipalities of Ontario, the Federation of Canadian Municipalities, other municipalities in Ontario, local MP Dave MacKenzie and MPP Ernie Hardeman, as well as representatives of Canada Post and its unions to encourage others to speak against the plan.
- The report drafted by the Woodstock accessibility advisory committee (WAAC) contends this change will be a detriment to seniors and others with ability and health issues who rely on the door-to-door service.
- The WAAC also has concerns about the security of community mailboxes, noting problems with vandalism, arson and mail or identity theft. In addition, the WAAC suggests discontinuing the door-to-door service would deny individuals access to their regular mail delivery and have an adverse impact on their quality of life.
- Here's a problem which has already arisen, in at least one instance I know of: One key, was able to open numerous the mailboxes at one location. ONE KEY. An friend placed his key into the wrong box, and only after reading a different owner's name on the envelope, realized it wasn't his box. Thankfully he's honest, and alerted CP. But yes: I'd say that's a serious design/security issue.

Statements / Concerns – Various Municipalities

- **Quebec (Rosemère, Lorraine and Bois-des-Filion)**

- <http://www.ville.rosemere.qc.ca/canada-post-dissatisfaction/>

- I. Mayor Leduc deplores the fact that Canada Post only informed the Town of Rosemère some twelve hours prior to installing the first boxes, despite what had been agreed to by the two parties.

- <http://ville.rosemere.qc.ca/canada-post-mayors-set-14-03-06/>

- I. "In fact, our position has been the same from day one: we deplore and denounce this action by Canada Post and we are concerned about its resulting inconvenience to our communities. We therefore invite Mr. Giguère to identify those who are actually responsible for this decision, rather than the towns, which are its primary victims," concluded the three mayors.

- II. In spite of this unfortunate situation, after meeting with Canada Post, the Town understood the financial difficulties facing the Corporation and that changes could be needed. However, it could not help but note that the population would be directly affected by any reduction in service. Indeed, it fears that many vulnerable seniors and citizens with reduced mobility will find it difficult to receive their mail. It should be noted that the average age of Rosemerites is 44, which is two years higher than the provincial average.

- III. http://www.cupw.ca/index.cfm/ci_id/15387/la_id/1/document/1/re_id/0 - Resolution

RESOLVED: - to oppose Canada Post's decision to eliminate door-to-door delivery and replace it with CMBs; - to ask Canada Post to suspend its decision; - to encourage Canada Post and the Canadian government to reconsider their postal policy and maintain a quality service involving the traditional door-to-door delivery in urban areas; - to send a copy of this resolution to the Chairman of the Canada Post Board of Directors, to the President and Chief Executive Officer of Canada Post, to the Group President – Physical Delivery Network, Canada Post, to the minister responsible for the Canada Post Corporation, to MP Alain Giguère, to the Union des municipalités du Québec (Quebec Federation of Municipalities), as well as the Canadian Federation of Municipalities.

Statements / Concerns – Various Municipalities

- **City of Port Alberni**

- <http://www.avtimes.net/news/local-news/council-joins-in-on-mail-protest-1.1764976>
- In response to plans of cutting positions and eliminating door-to-door mail delivery, the City of Port Alberni has joined a growing wave of opposition to changes in Canada's postal service. A motion was passed by city council on Jan. 26 to back the Canadian Union of Postal Workers in their fight against changes planned by Canada Post to reach financial sustainability by 2019. First announced in December 2013, these plans include eliminating the delivery of mail to individual homes; instead groups of mailboxes will be situated in neighbourhoods for residents to access with keys.
- Canada Post stated that these community mailboxes have been used in rural neighbourhoods for 30 years. Just one third of homes still depend on door-to-door delivery as apartment buildings and condominiums use grouped mailboxes as well. But with 20 per cent of Port Alberni over the age of 65, council brought up concerns of how the upcoming changes could create inconveniences for this growing demographic. Coun. Denis Sauv   spoke of the importance of door-to-door delivery for seniors.
- http://www.portalberni.ca/sites/default/files/council_mtg/Minutes%20Jan%2026.pdf

3. Canadian Union of Postal Workers

It was moved and seconded:

That the letter dated January 15, 2015 from Canadian Union of Postal Workers requesting Council consider passing a resolution opposing a plan by Canada Post to cut services, be received.

CARRIED

It was moved and seconded:

That Council for City of Port Alberni endorse Canadian Union of Postal Workers request to oppose Canada Post's plan for cuts to service.

CARRIED

Statements / Concerns – Various Municipalities

- **Campbell River**

- <http://www.campbellrivermirror.com/news/290253721.html>

- Coun. Larry Samson is concerned about the upkeep of community postal boxes being proposed by Canada Post across the city. Existing boxes, like this one pictured above, have already been hit by vandals.

- Council, at its Monday night meeting, endorsed asking the Federation of Canadian Municipalities to request the federal government consult with the public before allowing Canada Post to move forward with the changes.

- **Antigonish**

- http://www.cupw.ca/index.cfm/ci_id/15174/la_id/1/document/1/re_id/0

- WHEREAS local governments in Canada have a direct financial interest in the security and stability of Canada's postal system, to ensure reliable communications with ratepayers and certainty in the timely payment of taxes and other fees;

- AND WHEREAS Canada Post, a consistently profitable Crown Corporation, has announced its intention to eliminate residential door-to-door mail delivery in Canada, calling into question the stability of Canada's postal system, the certainty of communications and payments, and the reliability of business transactions;

- AND WHEREAS this proposed change would entail the downloading of responsibilities, costs, and liabilities to local government, including requirements for municipal land and rights-of-way, infrastructure such as paving and lighting, and policing related to vandalism, graffiti, mail theft, and litter;

- THEREFORE BE IT RESOLVED THAT the Town of Antigonish requires that the Federal Government direct Canada Post to maintain the current system of residential door-to-door postal delivery in Canada.

Statements / Concerns – Various Municipalities

- **Moosejaw**

- <http://www.mjtimes.sk.ca/News/Local/2014-11-17/article-3942831/Council-to-send-a-message-to-Canada-Post/1>
- Councillor Don Mitchell explains why he believes council should express opposition to the announced elimination of door-to-door mail delivery by Canada Post, effective 2015, at the Nov. 17, 2014 council meeting.
- He said more than 70 municipalities across Canada have expressed their opposition to Canada Post and the federal government and more than 60 per cent of Canadians are opposed to the change.
- He said the federal government claims most people aren't using the post office, but Mitchell said only 25 per cent of people rely on community mailboxes that can fall victim to litter, vandalism and added traffic.
- "It's like a lot of other government initiatives in terms of attempts to reduce deficit. It's a downloading of costs to individual mail recipients, to municipalities and to property owners whose property values will potentially be negatively affected by the location of the boxes," said Mitchell.

- **Renfrew**

- http://www.cupw.ca/index.cfm/ci_id/15174/la_id/1/document/1/re_id/0
- The Township of Admaston Bromley has joined the more than 400 municipalities and municipal organizations that have passed a resolution opposing the halt of door to door mail delivery. Council quickly agreed to support the Canadian Union of Postal Workers' resolution. Over a year ago, Canada Post Corporation announced plans to eliminate door to door service and reduce post office hours.

Statements / Concerns – Various Municipalities

- **Ingersoll**

- <http://www.ingersolltimes.com/2015/02/10/keep-door-to-door-delivery-ingersoll-to-canada-post>
- Ingersoll is petitioning Canada Post to retain door-to-door mail delivery in town.
- “They've done this in a horrible way,” said Coun. Brian Petrie who brought forward a motion opposing Canada Post's plan to cut door-to-door delivery as a cost saving measure. “They've rushed it through and not given good information (to the public).”
- In his motion, which carried, Petrie said, “the lack of home delivery will disadvantage many seniors and people with mobility problems and will be compounded during inclement weather.”
- Besides Canada Post and its unions, a copy of the resolution will be forwarded to the Association of Municipalities of Ontario, Federation of Canadian Municipalities, municipalities in Ontario, Oxford MP Dave Mackenzie and MPP Ernie Hardeman.

- **Halifax**

- <http://www.thecoast.ca/halifax/halifaxs-mail-fail/Content?oid=4433828>
- Upkeep of the new community mailboxes will generally be the responsibility of Canada Post. The crown corporation plans to handle snow and ice removal in the winter, as well as tidying up garbage from around the sites. But it's refusing to install any garbage or recycling containers near the mailboxes, and instead advises residents to properly dispose of all junk mail at home. Another problem will be box security. A CBC investigation on community mailboxes in British Columbia found nearly 5,000 incidents of vandalism, arson and mail theft over five years.
- Jim Matthews - Over July and August he corresponded multiple times with those who were supposed to be in charge. He gathered signatures from all 22 houses and two postal codes involved, begging not to put mailboxes at this corner. He met with representatives from city & Canada Post, to show them the problem with their own eyes. Over and over again he was told there was nothing to be done. CPost can put boxes wherever they want, and they've chosen to put it where someone's likely to be killed.

Statements / Concerns – Various Municipalities

- **Ottawa**

- <http://www.ingersolltimes.com/2015/02/10/keep-door-to-door-delivery-ingersoll-to-canada-post>

- Evidence suggests that the introduction of community mailboxes, which are being installed without consulting municipalities nor homeowners, may deteriorate property values. The centralized boxes will increase noise and air pollution from new traffic, and will certainly increase litter in our neighbourhoods given the increased distance from home recycling boxes.
- We ask that the City of Ottawa take a position in opposition to the elimination of door-to-door delivery, service cuts, and layoffs at Canada Post. We ask that you defend the public's right to an accessible public postal service, and oppose any efforts towards its privatization. Please join the more than 70 municipalities across Canada that have already taken this step.

- **Montreal**

- The motion being tabled criticizes Canada Post for lacking transparency and pushing through its plan to replace home-delivery service without properly consulting municipalities and their residents.
- "The lack of transparency, the lack of public consultation and quite frankly, just the arrogance in moving forward with something when they clearly know that [there are] problems," committee member and Verdun city councillor Sterling Downey says.
- Downey says the superboxes would be bad news for Montrealers, particularly those with any kind of mobility issue.
- That's why, he says, the recommendations being made by the committee include getting the city to file a motion for intervention at the Federal Court so that it can keep tabs on a challenge launched by the [Canadian Union of Postal Workers](#), along with groups representing seniors and the disabled.
- Having The City of Montreal and the greater region surrounding it do everything possible to prevent Canada Post from putting community mailboxes on its territory.
- Refusing [Canada Post's five-point action plan](#) in the name of Montreal residents and imploring the Crown corporation to maintain urban home delivery.
- Asking Canada Post to perform a study on the economic consequences of the direct and indirect job losses the end of home delivery would have.
- If Canada Post's community mailboxes plan were to go ahead in Montreal, the committee said it would need to install 15,000 superboxes to properly serve the population — or about 25 kilometres of boxes placed end-to-end.

Statements / Concerns – Various Municipalities

- **Brampton**

- <http://www.brampton.ca/EN/City-Hall/meetings-agendas/Committee%20of%20Council%202010/20140611cwmn.pdf>
- **The following motion was considered. CW255-2014 1. That the report from J. Pitman, Manager, Parks Maintenance and Operations, Planning and Infrastructure Services, dated May 22, 2014, to the Committee of Council Meeting of June 11, 2014, re: Cost of Maintenance Around Super Mailboxes – RML #2014 015 (File R20) be received; and, 2. That staff be requested to invoice Canada Post for maintenance around Canada Post super mailboxes. Carried**
- http://www.brampton.ca/EN/City-Hall/meetings-agendas/PDD%20Committee%202010/20150126pis_Ag.pdf
- “We have received invoice # PMO 14-002 from the Planning and Infrastructure Service Department of the City of Brampton in the amount of \$21,450.79. The invoice states that it relates to "maintenance costs for clean up around super mailboxes within the City of Brampton". Please be advised that Canada Post does not pay municipalities for such services. “
- Financial Implications: The following is a list of yearly costs incurred by the City of Brampton to control paper, litter, and debris at the super mailboxes: • Cost for removing litter from around super mailboxes. \$10,000.00 • Contract administration (PO for purchase of containers). \$109.00 • Clerk for coordination of container requests. \$3051.00 • Staff resources for placement of new containers. \$5823.00 Total cost to Parks Operation per year, \$18,983.00 In addition there was an initial capital cost component of \$30,762 to address the litter issue at all super mailbox locations. 2 These costs do not include costs incurred by the Region of Peel for emptying the recycling containers as part of the curbside collection program. The Region of Peel currently pays \$48.95 per super mailbox recycling container for a month of servicing. Assuming it was serviced 4 times during the month on a weekly collection schedule, the cost would be \$12.24 per collection (\$48.95/4 service occurrences).

- **Charlottetown**

- <http://www.msn.com/en-ca/news/other/charlottetown-calling-for-reversal-of-postal-changes/ar-AA9jBtP>
- Residents in Coun. Tweel's Ward 4 don't want to lose their door-to-door mail delivery and they don't want inconvenient community mailboxes half a kilometre away from their homes.
- <http://www.city.charlottetown.pe.ca/pdfs2013/council-minutes/Feb%2010-14%20Reg%20Mtg.pdf>
- It was suggested that a resolution be brought forward whereby the City of Charlottetown support continued door-to-door mail service by Canada Post. Moved by Councillor Mitchell Tweel Seconded by Councillor Danny Redmond RESOLVED: That the City of Charlottetown advise Canada Post of its opposition to the elimination of door-to-door service. And that Canada Post be requested to reconsider this decision and continue to provide door-to-door service within the City of Charlottetown.

Statements / Concerns – Various Municipalities

- **Grand Bank, NL**

- <http://sauvonspostescanada.ca/sites/default/files/Grand%20Bank.pdf>

BE IT RESOLVED THAT the Town of Grand Bank write a letter to the Minister responsible for Canada Post that calls on the government to reverse the changes to services announced by Canada Post, and to look instead for ways to increase service and revenues in areas such as postal banking.

BE IT FURTHER RESOLVED THAT the Town of Grand Bank as the Federation of Canadian Municipalities to request that the federal government properly consult with the public about what kind of postal service they need before allowing Canada Post to make such major changes to public postal service.

- **Kanata / Beaverbrook**

- <http://www.kanatabeaverbrook.ca/resources/Canada%20Post%20Report%20Card%20-%20Beaverbrook.pdf>

- The Canada Post community survey was very shallow, asking about concerns such as the relative importance of safety, lighting, security, accessibility, plus the only question which actually mattered, which was how mailboxes should be distributed – a choice of either a larger number of locale mailbox clusters or a smaller number of more centrally located mailboxes.

- Residents were given a phone number and a few were able to obtain Canada email addresses with which to raise issues for which Canada Post provided “service tickets”. In several cases, residents that did raise issues and obtained service tickets never heard from Canada Post again.

- After the survey was complete, Canada Post did not meet with the KBCA nor did any Canada Post representatives attend any public meeting. Both the KBCA and City Councillor were unable to get any further meaningful response out of Canada Post. Canada Post never updated the list of mailbox locations provided to the KBCA nor the City Councillor.

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Results / Impacts – Various Municipalities

Keep Door-To-Door Delivery

Results / Impacts – Various Municipalities

- **Quebec**

- <http://www.cbc.ca/news/canada/montreal/canada-post-s-community-mailboxes-a-headache-for-some-quebecers-1.2805605>

- One *Daybreak* listener in Repentigny was given a key that opened three neighbours' mailboxes, but not his own.

- In Bois-des-Filion, Mayor Paul Larocque said mailbox installers have damaged some of the town's property in their haste to set up the boxes.

- Time Will Tell: Losier assured the Bois-des-Filion mayor that Canada Post would fix and pay for any work done in error.

- **New Requirement for Medical Notes**

- <http://www.cbc.ca/news/canada/montreal/canada-post-asking-for-doctor-s-note-to-keep-home-mail-delivery-1.2735572>

- Hamilton said Canada Post has consulted with organizations that specialize in seniors and disability issues to develop the process for determining special services.

- Canada Post said the organization needs to know the specifics of a person's disability — including medical history — to find the best solution for everyone. Canada Post asking for doctor's note to keep home mail delivery

- Questionnaires being sent to people who say they can't pick up mail from a community box

- **Court Challenge**

- <http://www.cbc.ca/news/politics/canada-post-court-challenge-launched-to-save-home-mail-delivery-1.2800697>

- The case will argue: The elimination of mail delivery violates Section 15 of the Charter of Rights and Freedoms, which guarantees equality rights for groups like disabled citizens.

- The decision violates the federal Human Rights Act because of its effects on employees and vulnerable citizens without prior consultation.

- Canada Post did not have the authority to declare it will no longer perform a public service that's defined as part of the statutory monopoly it enjoys. Only the Parliament of Canada can take this decision.

- Canada has contravened its international law obligations, such as the UN Convention on the Rights of Persons with Disabilities, which requires all states to provide accessible public services, and the Universal Postal Union obligations, which require all states to provide affordable and accessible service.

Results / Impacts – Various Municipalities

- **New Westminster, B.C.**

- <http://savecanadapost.ca/sites/default/files/20140320154651001.pdf>

- Thank you for attending and speaking at our Canada Post Town Hall last month. As per your request, please see the following main points made by the attendees at the event:

- 1. Canada Post is profitable, returning \$1.6 billion to taxpayers, and can afford home delivery;
- 2. No valid economic case has been made to justify the elimination of home delivery and the virtual doubling of stamp costs;
- 3. No information has been released on the economic impacts of the elimination of home delivery and the virtual doubling of stamp costs;
- 4. Ending home delivery will see the elimination of 6000-8000 well-paying, good jobs;
- 5. The elimination of thousands of jobs hurts young people and the hearing impaired by reducing job opportunities;
- 6. Ending home mail delivery is a step toward the possible privatization of our public postal service;
- 7. Ending home delivery and increasing stamp costs will hurt the business community, in particular small. business and the non-profit sector;
- 8. Stamp price increases disproportionately hurt seniors (often on fixed incomes) and those without computers;
- 9. Removing letter carriers from our neighbourhoods reduces the "eyes and ears" in our communities; letter carriers play an important public role in checking on seniors and those with mobility limitations, and in reporting suspicious activity;
- 10. Moving to "superboxes" will increase litter in our neighbourhoods;
- 11. Moving to "superboxes" will lead to more mail theft; theft of identity, credit cards, cheques and important documents are particular concerns;
- 12. Moving to "superboxes" will increase traffic and pollution in our neighbourhoods;
- 13. Moving to "superboxes" will decrease property values for homes in the immediate vicinity;
- 14. Moving to "superboxes" will be disruptive to neighbourhoods, with cars and people accessing mail at all hours of the day and night;
- 15. Moving to "superboxes" will lead to suspicious activity, increased trespassing and crime in our neighbourhoods;

Results / Impacts – Various Municipalities

- **Prince Albert**

- <http://panow.com/article/496943/city-backs-call-save-door-door-mail-delivery>

- Coun. Tim Scharkowski changed the motion from a receive and file of the information presented by CUPW to supporting the union's resolution.
- Mail Theft • Today's thief will often just tip a whole box into the back of a truck and open it elsewhere at their convenience. Social insurance and credit card numbers are the primary targets of identity thieves. This picture was taken in Fort McMurray.
- Snow Removal • When asked by employees "Who will be dealing with the clearance of snow and ice in front of community mail boxes?" Canada post responded that the municipality would be taking care of it.³ No information has been released on the economic impacts of the elimination of home delivery and the virtual doubling of stamp costs; Snow removal in Prince Albert is a challenge. We see this as the municipality struggles to maintain clear roads and pathways to vital tire hydrants throughout the winter months. • The maintenance of access ways to an estimated 100 new OMB sites and possibly the currently existing sites will be costly.
- Litter Clean Up • Garbage and unwanted flyers are often scattered on the ground. • The onus of clean up falls directly on the municipality.
- Recycling Receptacles • The capital cost for the purchase and installment was \$146,775. • The collection costs are estimated to be \$26,000 annually. • This would be a substantial investment for Prince Albert to have to face.
- Prince Albert City Council Resolution Canada Post Corporation WHEREAS...Local Governments in Canada have a direct financial interest in the security and stability of Canada's postal system, to ensure reliable communications with rate payers and certainty in the timely payment of taxes and other fees; AND WHEREAS...Canada Post, a consistently profitable Crown Corporation, has announced its intention to eliminate residential door-to-door mail delivery in Prince Albert, calling into question the stability of Canada's postal system, the certainty of communications and payments, and the reliability of business transactions; AND WHEREAS...going to Community Mail Box (CMB) delivery would be especially hard on seniors and persons with disabilities as well as single parents and would undermine their ability to live independently and their health and safety; AND WHEREAS...this proposed change would entail the downloading of responsibilities, costs, and liabilities to local governments, including requirements for municipal land and rights-of-way, infrastructure such as paving and lighting, and policing related to vandalism, graffiti and mail theft; AND WHEREAS...this fundamental change to Canada's communications system is unprecedented in the 67 countries and has been announced in the absence of any meaningful consultation with local governments, Canada Post costumers or postal workers; BE IT RESOLVED...that Prince Albert City Council send a letter to Canada Post requesting that it reverse its decision to eliminate door-to-door delivery service within the City. AG14. Moving to "superboxes" will be disruptive to neighbourhoods, with cars and people accessing mail at all hours of the day and night;

Results / Impacts – Various Municipalities

- **Thunder Bay – Mail Theft**

- <http://www.cbc.ca/m/touch/canada/thunderbay/story/1.2878133>

- The union reports a large number of community mailboxes, including at Woodcrest Road at John St. Road and Woodcrest at Greenwood Lane were broken into over the weekend, resulting in stolen mail for more than 100 residents.
- Knapik said the community boxes are "relatively" secure, but Canada Post is not immune to criminal activity, adding that "determined criminals can break into just about anything."

- **Canada Post – Mailbox Fee**

- <http://www.chba.ca/members-area/toolkit-cp.aspx>

- CHBA is very pleased to announce that today we have been informed that **Canada Post has agreed to "defer the implementation date of the community mailbox fee for new development for a [further] two-year period until January 1, 2016."**
- Based on that Board decision, CHBA advised Canada Post of its absolute opposition to any such fee. Further discussions and correspondence ensued, as CHBA emphasized to Canada Post the fee's blatant unfairness on several levels and the Association's ongoing commitment to actively oppose any attempts to implement the fee.

- **Surrey, B.C. – Thieves Crack Canada Post Superboxes**

- The end of Canada Post's door-to-door service has introduced a new problem in Surrey, B.C.: a rise in community mailbox break-ins.
- Thieves have apparently figured out how to break into Canada Post's supposedly high-security "superboxes," leaving residents' mail vulnerable.
- Surrey resident Julie Parker says her community mailbox has been broken into three times since autumn, with the latest break-in coming on Wednesday. The multi-compartment mailbox was still broken and taped up on Saturday.

Results / Impacts – Various Municipalities

- **Community Mailbox - Vandalism**

- <http://www.huffingtonpost.ca/news/community-mailbox-vandalism/>

- The union reports a large number of community mailboxes, including at Woodcrest Road at John St. Road and Woodcrest at Greenwood Lane were broken into over the weekend, resulting in stolen mail for more than 100 residents.
- Knapik said the community boxes are "relatively" secure, but Canada Post is not immune to criminal activity, adding that "determined criminals can break into just about anything."

- **More Vandalism**

- http://www.huffingtonpost.ca/2013/07/30/super-mailboxes-vandalized_n_3682075.html

- Pressure is growing on Canada Post amid revelations there are far more incidents of community mailbox vandalism, break-ins and tampering in British Columbia than previously revealed.
- Documents obtained by CBC News through a freedom of information request show that Canada Post has recorded more than 4,800 incidents involving community mailboxes, ranging from vandalism and arson to mail theft.
- The incidents were recorded in more than 130 communities across the province between 2008 and 2013.

- **Property Values – CMB's could lower value of home**

- "It is my professional opinion that community mailbox will have a negative impact on demand and pricing for residential homes," says the report from the unnamed appraiser. "The extent of the impact on market value is speculative and anecdotal at this stage and difficult to quantify without further research and study."
- Keith Lancaster, chief executive officer of the Appraisal Institute of Canada, said there's no question if a community mailbox is in front of your house it will be marked down as factor affecting price on most appraisals.
- "You've got traffic issues. I want to be four or five houses away from one of these things for it not to have an impact [on price]," says the realtor. "I'd fight one of these things tooth and nail."

Results / Impacts – Various Municipalities

- **Injuries (Re: Accessibility)**

- <http://www.aoda.ca/scooter-tumble-down-stairs-leads-to-wheelchairs-only-message/>

- Keith Hurst was getting his mail in December when he slid down the Burk's Falls Canada Post accessible ramp on his scooter. He was then told the ramp is for wheelchairs only.

- "The ramp is up to national standard building codes. A wheelchair is not a scooter." – Anick Losier

- **CMB's – Frozen Locks**

- <http://oakvillenews.org/frozen-canada-post-community-mail-box-lock-really/>

- Canada Post Community Mail Box locks are freezing in the cold locking their customers out of their own boxes. It appears from the number of calls coming into their call centre this is not an isolated incident but rather an issue with the design.

- This appears to be the way Canada Post has decided to handle residential service. First they terminated door to door service, even to condominium town-homes, and installed community mail boxes. Then when they have a problem, they then ask the consumer to solve it themselves. The consumer doesn't own the mailboxes, didn't install them, nor can they service them, but Canada Post believes we should fix them ourselves. So you might want to take along your hand-sanitizer every time you need to get your mail – just in case.

- Can you imagine going to your doctor, and they would start by asking you your temperature. When you don't have a response, they ask you to get your thermometer to take your temperature. If you don't have a thermometer then you'll have to wait until they can get to it. However, that may take a while.

- **Montreal – Failure to consult residents**

- <http://www.cbc.ca/news/canada/montreal/canada-post-community-mailboxes-not-welcome-montreal-officials-say-1.2966598>

- The motion being tabled criticizes Canada Post for lacking transparency and pushing through its plan to replace home-delivery service without properly consulting municipalities and their residents."

[CUPW/Londoners for
Door-To-Door]
presents:

Submissions / Reports – Re: Canada Post's Decision

Keep Door-To-Door Delivery

Submissions / Reports (Re: Canada Post's Decision)

- **Impact of Canada Post's Decision to Eliminate Home Mail Delivery in Urban Areas for the population of Montreal**
 - http://ville.montreal.qc.ca/pls/portal/docs/PAGE/COMMISSIONS_PERM_V2_FR/MEDIA/DOCUMENTS/MEM_STTP_ANG_20150120.PDF
 - COMMUNITY MAILBOX DELIVERY: A SOLUTION IN SEARCH OF A PROBLEM
 - CONFERENCE BOARD REPORT: INCORRECT PROJECTIONS, BIAS AND REFUSAL TO EXAMINE ALTERNATIVES
 - 2014 CPC REPORTS SIGNIFICANT PROFITS
 - WIDESPREAD PUBLIC OPPOSITION
 - HARDSHIP FOR MANY PEOPLE
 - COST TO MUNICIPALITIES
 - POSTAL BANKING: A PRACTICAL ALTERNATIVE TO CUTBACKS IN SERVICE
 - CANADIAN POSTAL SERVICE CHARTER REVIEW IS NECESSARY AND OVERDUE
- **Research Study: Impact of Eliminating Door-To-Door Services**
 - <http://www.prnewswire.com/news-releases/proper-public-consultation-needed-study-on-impact-of-canada-post-delivery-cuts-on-vulnerable-groups-264376001.html>
 - Stordy noted that 64% of those she interviewed said that they had not been contacted by Canada Post for input on how to make community mailbox conversions more accessible. Only 18% had been contacted.
 - Asked about its consultations with vulnerable populations, Canada Post provided what Stordy described as a "generic statement" - its standard response to the many concerns being raised about the impact of the cuts.
 - She focused specifically on organizations representing individuals with disability and mobility issues, seniors and low-income earners. Security, safety and accessibility were the most prominent concerns raised by members of these groups, a majority of whom disagreed with the decision to eliminate door-to-door service.

[CUPW/Londoners for
Door-To-Door]
presents:

Videos Re: Canada Post's Decision

Keep Door-To-Door Delivery

- **VIDEOS: Canada Post's Decision to Eliminate Home Mail**

- <http://thechronicleherald.ca/novascotia/1173269-canada-post-to-stop-door-to-door-delivery-in-urban-centres>
- http://www.huffingtonpost.ca/2013/12/11/canada-post-urban-delivery-halted_n_4425562.html
- <http://www.cbc.ca/player/News/Canada/Montreal/ID/2649045489/>
- <http://www.lfpres.com/2013/12/11/canada-post-phasing-out-door-to-door-delivery-in-urban-areas>
- <https://www.youtube.com/watch?v=68OiQID6YTo>
- https://www.youtube.com/watch?v=qbV_TkU0hoI
- <http://www.cbc.ca/player/News/Canada/Montreal/ID/2649045489/>
- <http://www.cbc.ca/player/Radio/Local+Shows/Newfoundland/ID/2634263822/>
- <http://london.ctvnews.ca/london-mp-fighting-to-keep-canada-post-s-home-delivery-system-1.2247161>

- **Future of Canada Post & Benefits of Postal Carriers**

- <http://www.dailyheraldtribune.com/2015/01/07/canada-post-restoring-delivery-to-mail-boxes>
- After a holiday season plagued by breached mailboxes and reports of mail theft in and around Grande Prairie, Canada Post has decided to gradually resume its delivery service.
- The Crown corporation cut delivery to some community boxes after receiving complaints in early December that mail had been stolen.
- Letter carrier honoured for helping Scarborough woman who had broken leg - Incident shows need to continue home delivery, says CUPW director at presentation ceremony
- Canada Post has said thanks, but no thanks, to a city suggestion to have mail carriers double as 3-1-1 eyes on the street.
- [Windsor senior gets eight stitches with his mail, blames Canada Post for not removing snow](#)

Additional Submission links: (Re: Canada Post's Decision)

- **Insurance Questions and Injuries: Canada Post's Decision to Eliminate Home Mail**

- This was just posted. C.A.R.P. organization in Sudbury asks for an apology from Chopra - (see news story below)
Note this information given in the news story. Please refer to the attachment from Grey County noting that Canada Post must maintain liability insurance on CMBs (item 8 - page 2) to the tune of \$5 million per claim
- How are they going to afford to pay for all those falls at the CMBs ? This doesn't seem like the smartest way to save money by putting the company at risk for tons of liability claims because they did not shovel the snow or put sand down for the ice.
- file:///C:/Documents%20and%20Settings/Administrator/My%20Documents/Downloads/GC_018809.pdf

- **Further Q & A's:** <http://feedback.canadapost.ca/>

- Who maintains the area around the CMB, eg, snow removal, litter?
<http://feedback.canadapost.ca/who-maintains-the-area-around-the-cmb-eg-snow-removal-litter/>

LITTER: Herman S. - Edmonton - Alberta

How will Canada post deal with the litter issue adjacent to community mail box. When I lived in Spruce Grove it was a major problem.

Hi Herman. We will not be placing a paper recycling bin or garbage bin at each community mailbox. We understand that the actions of a small minority of people can result in litter and unwanted mail at some community mailboxes. There's no easy solution when people litter. Simply placing a garbage bin next to the community mailbox doesn't work. The bin would soon be filled with dog waste, or things people forgot to put out on garbage day. It would make sense for people to do what they do with mail delivered at home: recycle it. Most municipalities have well-established programs. To reduce the amount of unwanted mail being delivered to your mailbox, you may wish to register for Canada Post's Consumer's Choice program. The program allows Canadians to opt out of receiving Unaddressed Admail delivered by Canada Post, at no cost. If you're interested in learning more about the program, please [click here](#).