



**Working Together. Building Community.**

**Employment Sector Council London-Middlesex (ESCLM) represents more than 40 member organizations which form our collaborative network** of employment service delivery agencies, educational institutions, workforce interests, economic development partners, and representatives from all three levels of government.

**For more than 20 years, we have been a main London area forum** to identify employment needs and trends, share information, plan for services and resources, and promote community growth and development in collaboration with other labour market partners.

**We promote quality and excellent standards in service excellence** to ensure public satisfaction and consistency in service regardless of point of client access: for newcomers, youth, First Nations people, older workers, people with disabilities, Francophones, rural populations, among others in the general population, as well as the thousands of local businesses seeking to connect with the talents and skills of these Londoners.

**We represent decades of experience and a well-known reputation for excellence and innovation in employment service delivery for all community members.**

- **ESCLM's Job Developers Network:** 17 agencies working together to ensure a level playing field for all job seekers and employers, and a 'no wrong door' approach to employment services.
- **ESCLM's Rapid Response:** the only such sector-wide strategy for responding to the significant layoffs and plant closures occurring in the London region, including the thousands affected by the closing of Ford-Talbotville and Electro Motive Canada.
- **ESCLM Training:** Two decades of training for front-line employment workers to ensure common, consistent, and high quality service delivery across our community, regardless of agency or staff.
- **ESCLM OneClient Standards:** Ontario's only employment service delivery standards framework, designed by our Council as a model for network building, improving organizational capacity, and ensuring high quality employment services.

**ESCLM is a unique and widely recognized centre for excellence and innovation.** Our integrated network and cross-agency referrals provide clients with choice, respect, and individual need-based service.

**Agency members address the "whole person" in client service,** considering the diversity of challenges facing clients: from child care to clothing for interviews, and from language acquisition to literacy skills.