

APPENDIX A

PROFILE OF LONDON'S ONTARIO WORKS PARTICIPANTS, 2014

A POLICY AND PLANNING SUPPORT REPORT

October 6, 2014

PROFILE OF LONDON'S ONTARIO WORKS PARTICIPANTS

SECTION 1: INFORMATION ON THE TOTAL CASELOAD

Data for this section of the report is from a variety of Service Delivery Management Technology (SDMT) reports and a local data extract. In some cases, data represents average monthly figures, in others; the data is a snapshot of July 17, 2014.

TECHNICAL NOTE:

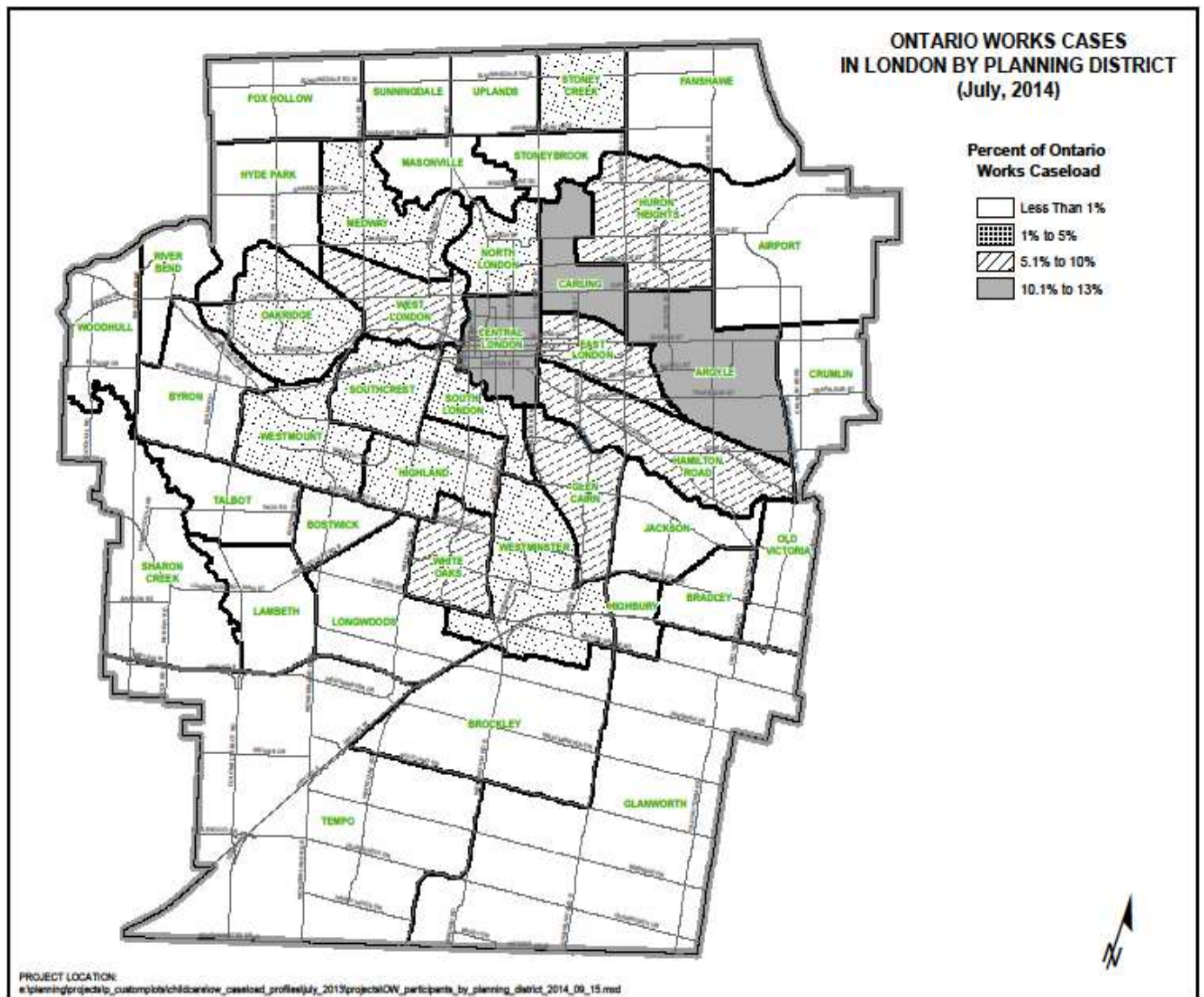
Average monthly data includes: caseload size including number of individuals and number of households, family type, number and age of children, entries, exits, and employment outcomes

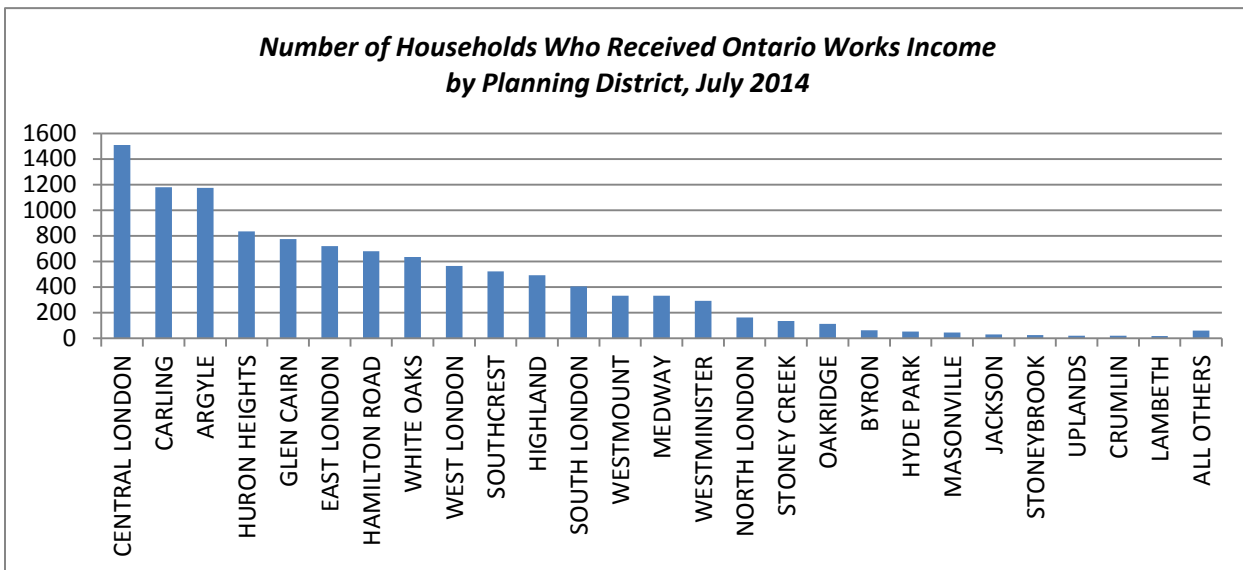
Snapshot data includes: caseload by postal code and planning district, housing tenure, age and gender, number of families with children, education, reason for needing assistance, length of time receiving assistance, profiles of selected populations, and interpreter requests

Caseload Size: Number of Individuals and Number of Households

Just over 11,000 households totalling an average of almost 20,000 people including all adults and children received Ontario Works income each month in the first half of 2014. This represents approximately 5.4% of London's total population.

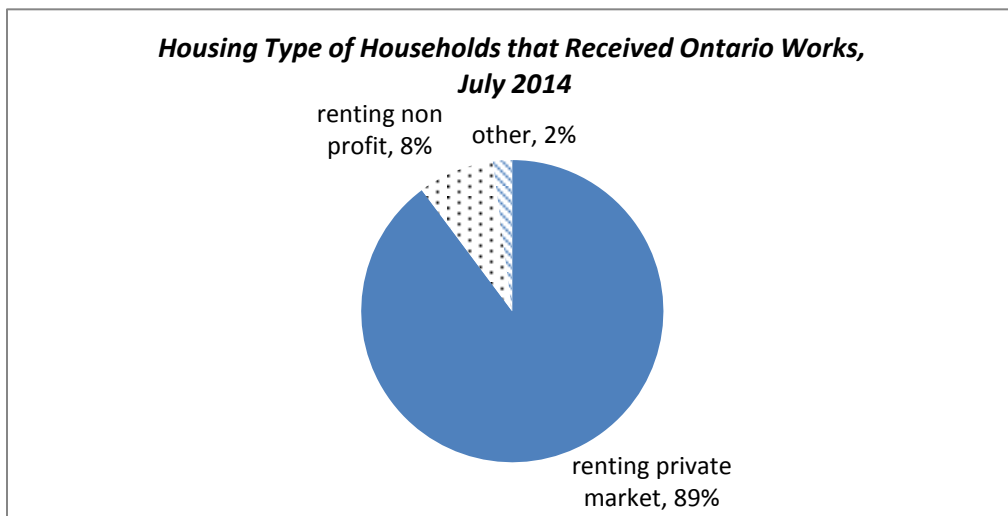
The Carling, Argyle, Glen Cairn and Huron Heights planning districts had the highest percentages of households participating in Ontario Works. The Central London planning district had the highest number of households that received assistance.





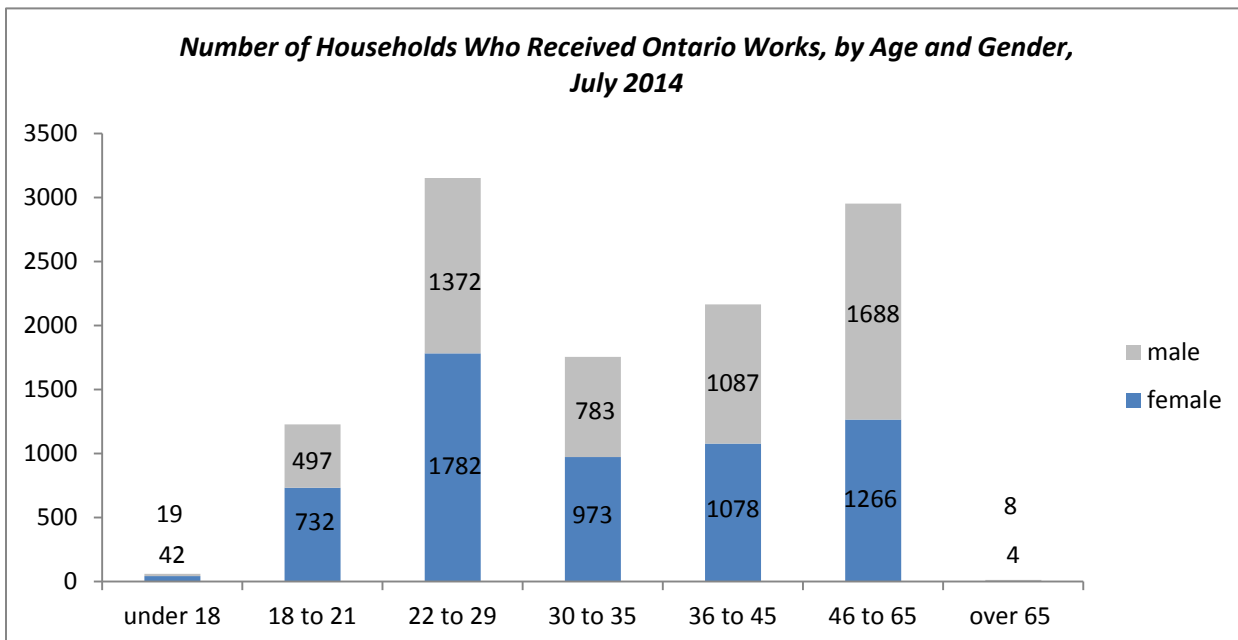
Housing Type

Almost nine out of 10 households that received assistance rented from the private market. Note that “other” housing type includes home ownership, boarding, homeless, interval or transition home, and unknown accommodation.



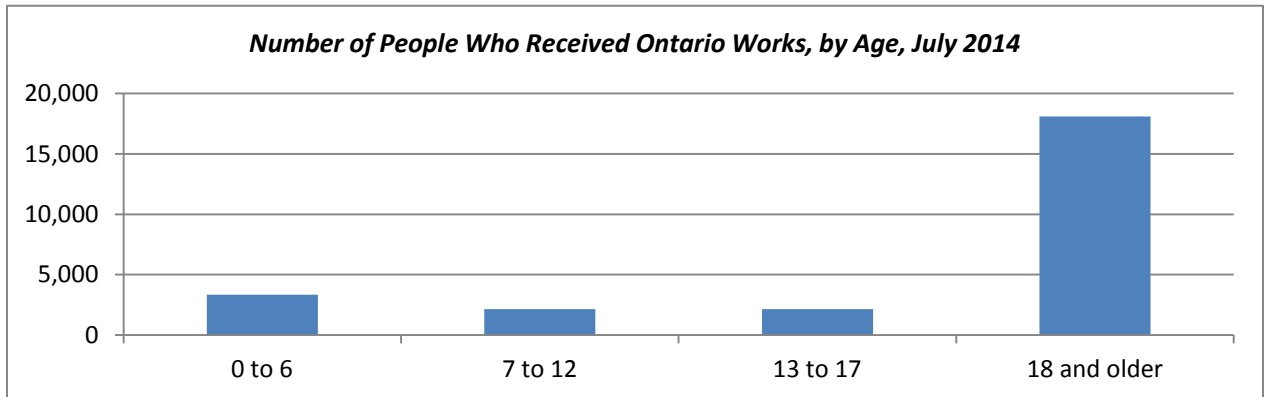
Age and Gender

In July 52% of the households receiving Ontario Works were headed by women and 48% were headed by men. As a population, women on the caseload are younger than men.



Beneficiaries by Age

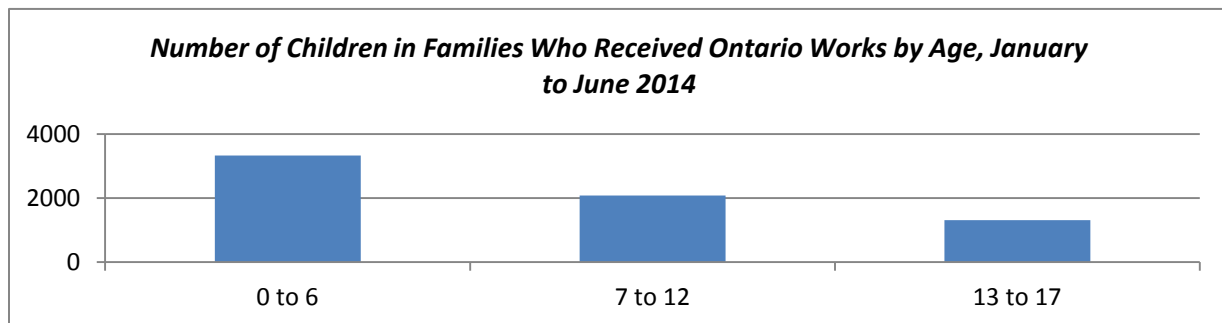
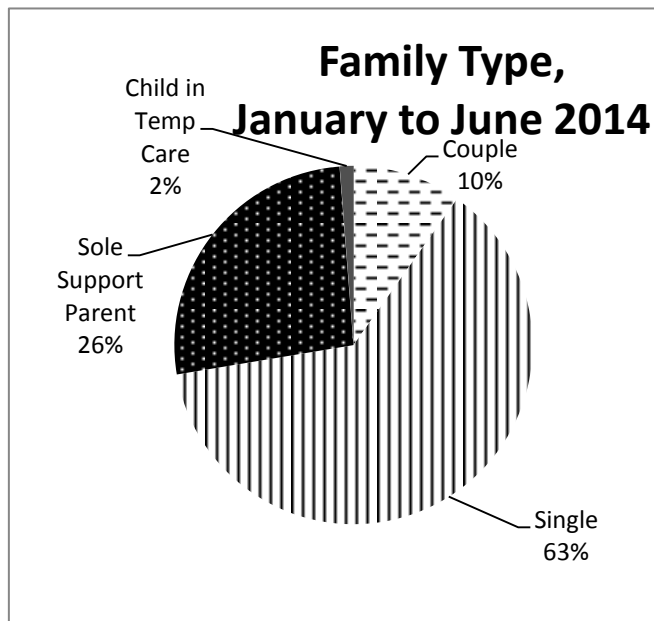
Of all the people who received benefits in July 2014, 75% were adults age 18 and older and 25% were children under the age of 18.



Family Type

On average each month from January to June, over 60 per cent of households were single individuals and just over one quarter were sole support parents.

In July, over one third of the caseload were families with children (3,806) and 78 per cent of these families were sole support families. The average family had almost 2 children, for a total of almost 6,800 children. On average each month, half of all children were under the age of seven.



Education

In July 2014, over half of households reported obtaining grade 12 education or higher.

Reported Education Level	Percent of Caseload*
Unknown or less than grade 9	6%
Grade 9 to 11	38%
High school diploma	30%
Post secondary education	25%

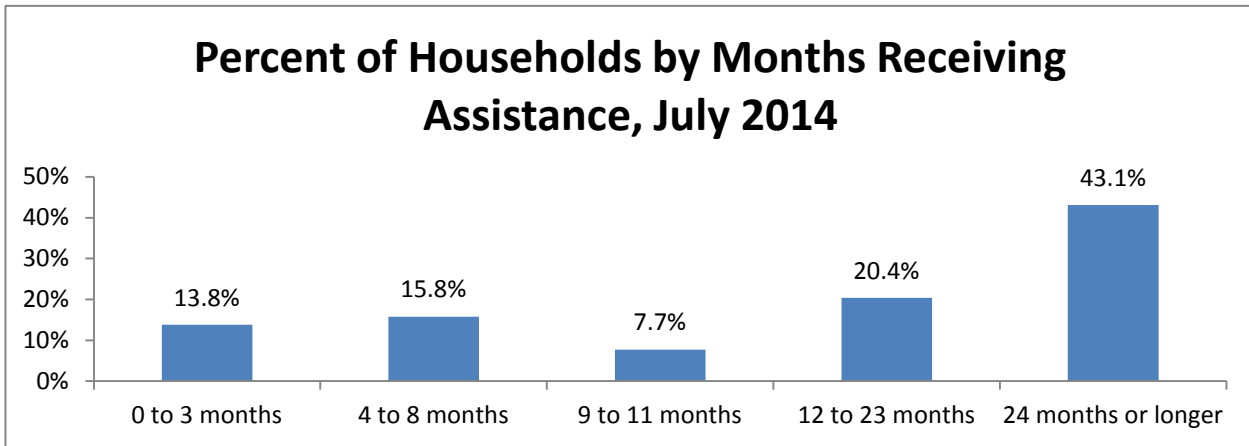
*numbers may not total 100 due to rounding

Caseload Dynamics

In the first half of 2014, a total of 3,778 households entered London's Ontario Works program and a total of 3,409 left.

The main reasons for needing assistance are: inability to obtain employment (66%), separated with dependents (8%), ill health (8%), Employment Insurance exhausted (4%), Earnings Less than OW Budget (4%) and Hostel – Homeless OW (2%).

In July, 37 per cent of households had received assistance for less than one year, and 63 per cent had been receiving benefits for one year or longer.

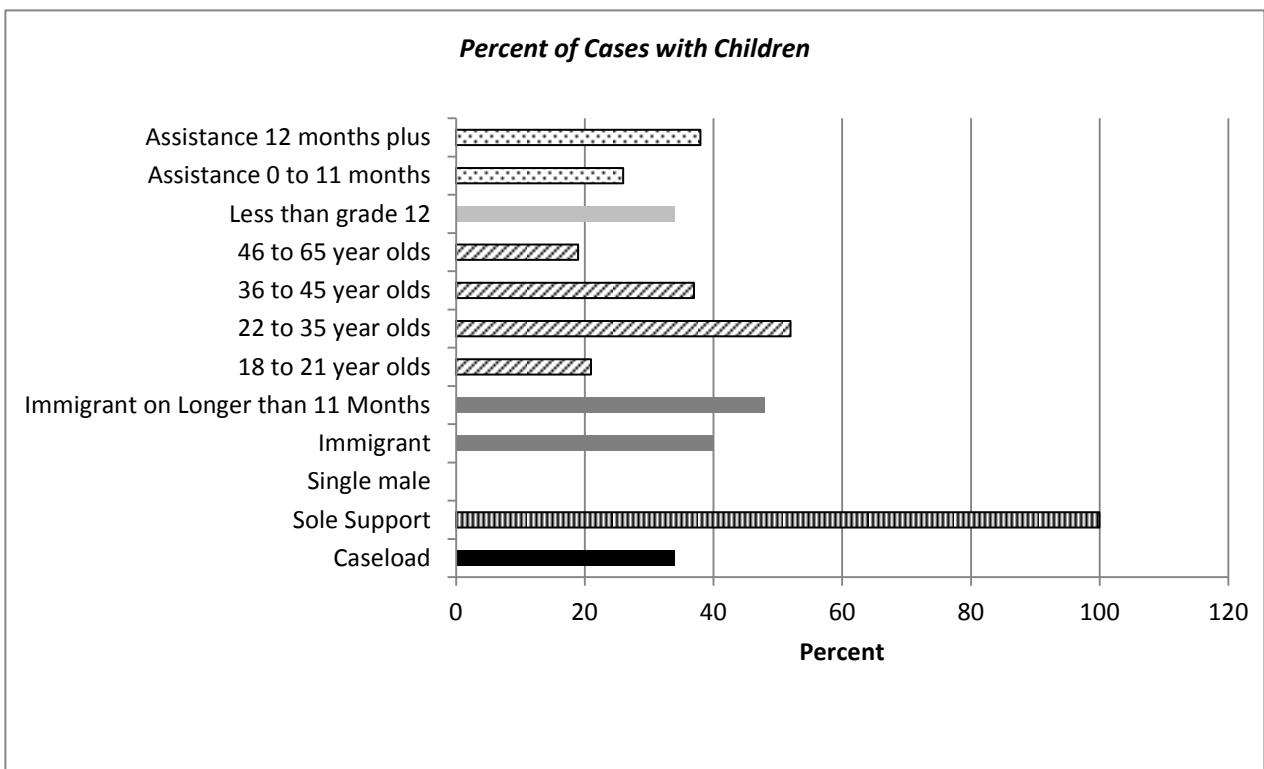
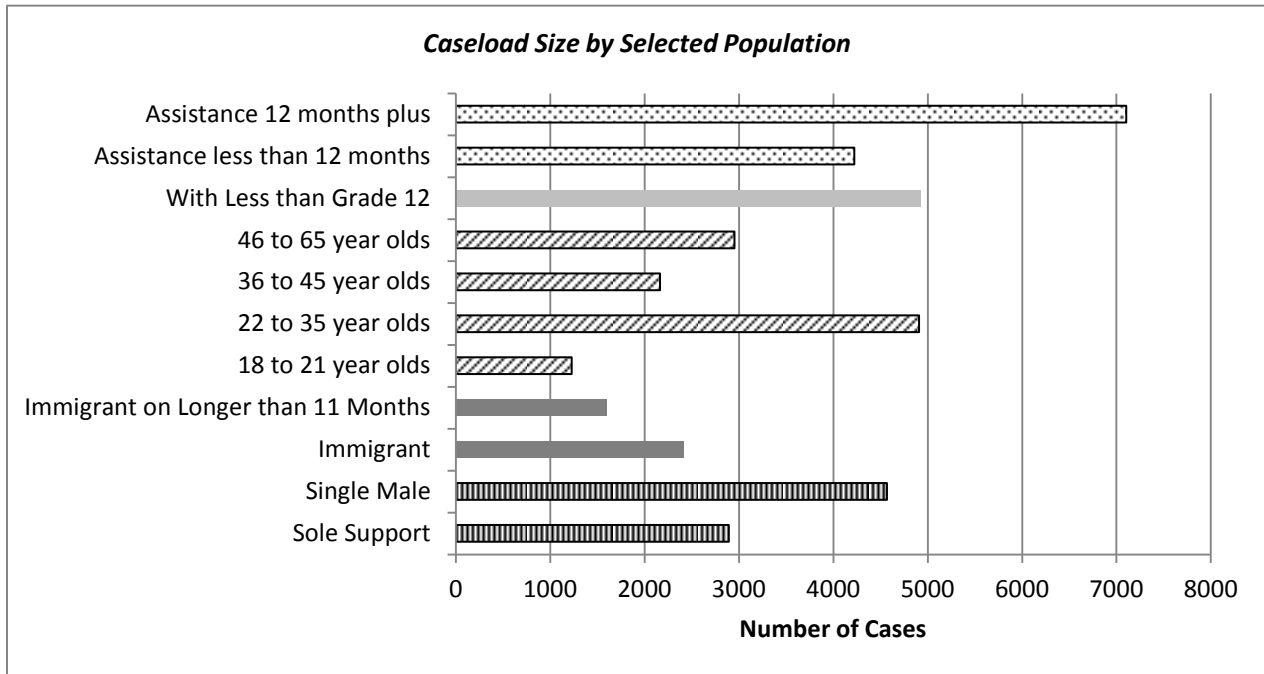


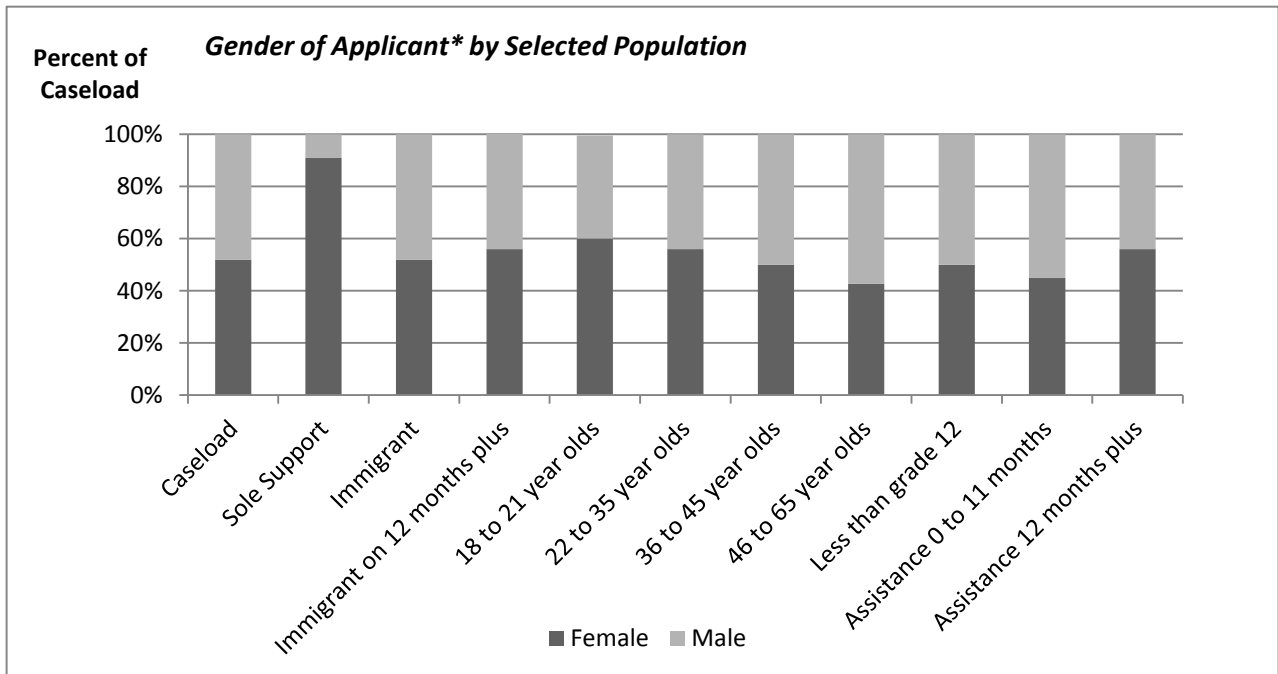
SECTION 2: INFORMATION ON SELECTED POPULATIONS

Data for this section of the report is a snapshot of the caseload on July 17, 2014. For this reason, data may not be consistent with what is cited earlier in this report.

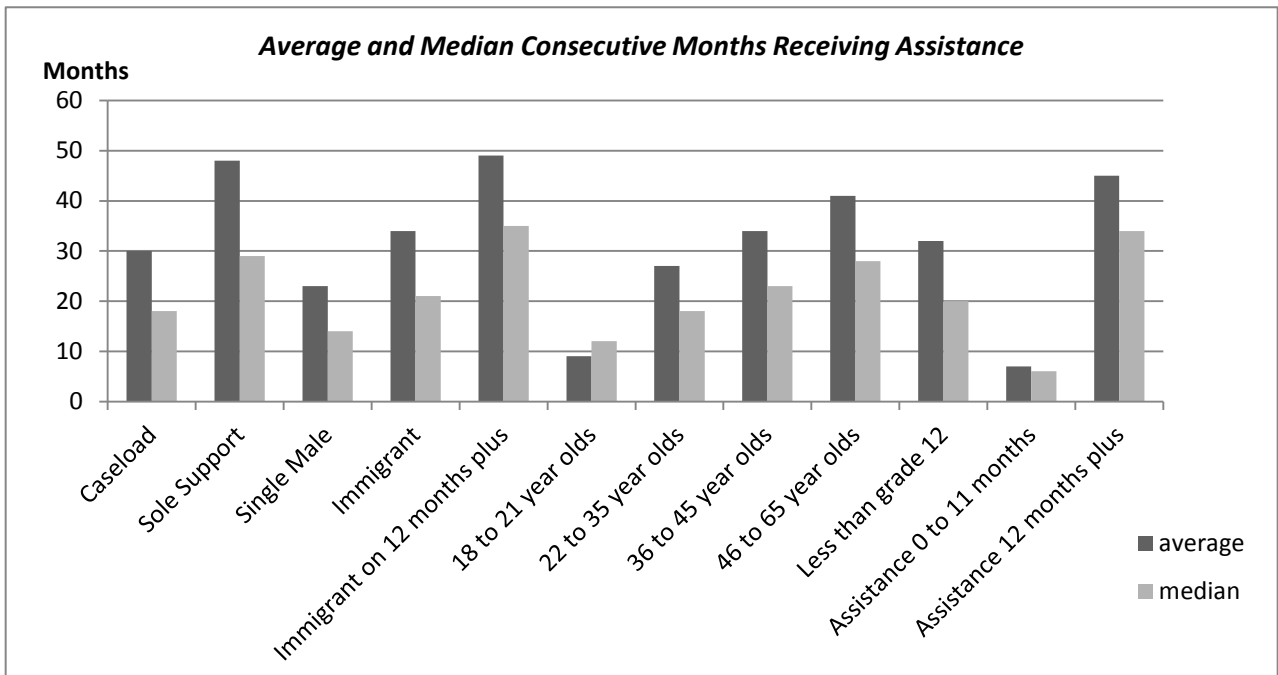
The following charts provide a visual comparison of the attributes of selected populations on the caseload. For more detail on these, please consult the tables provided at the end of this report.

*Applicant refers to the head of the household for each case.

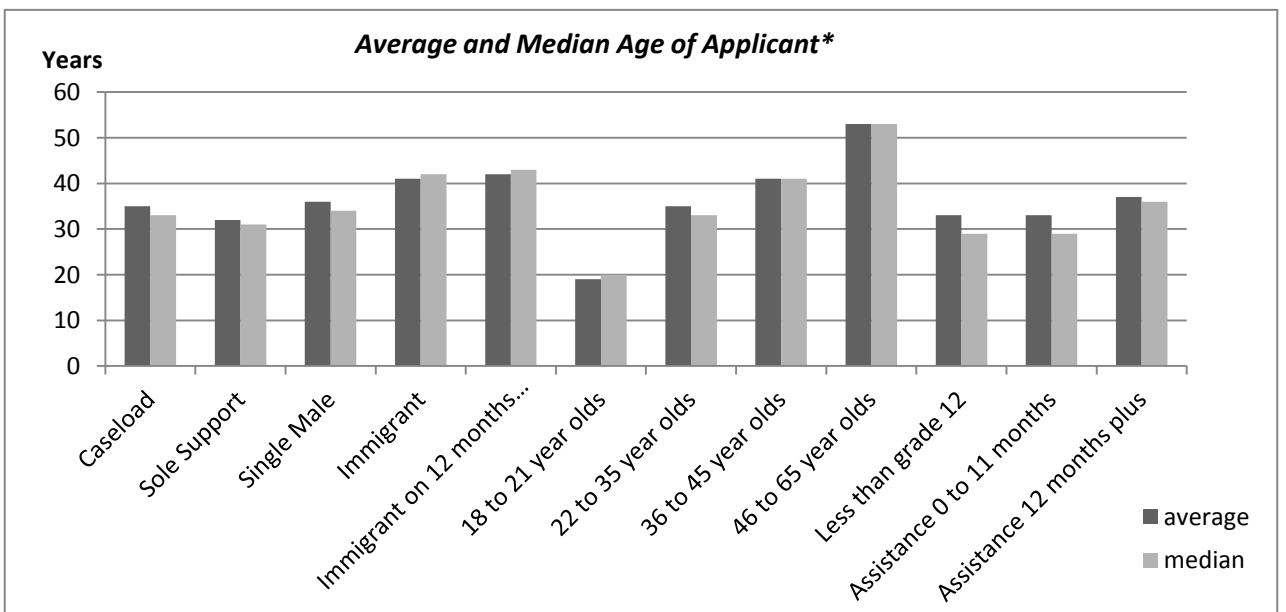




*Applicant refers to the head of the household for each population group.



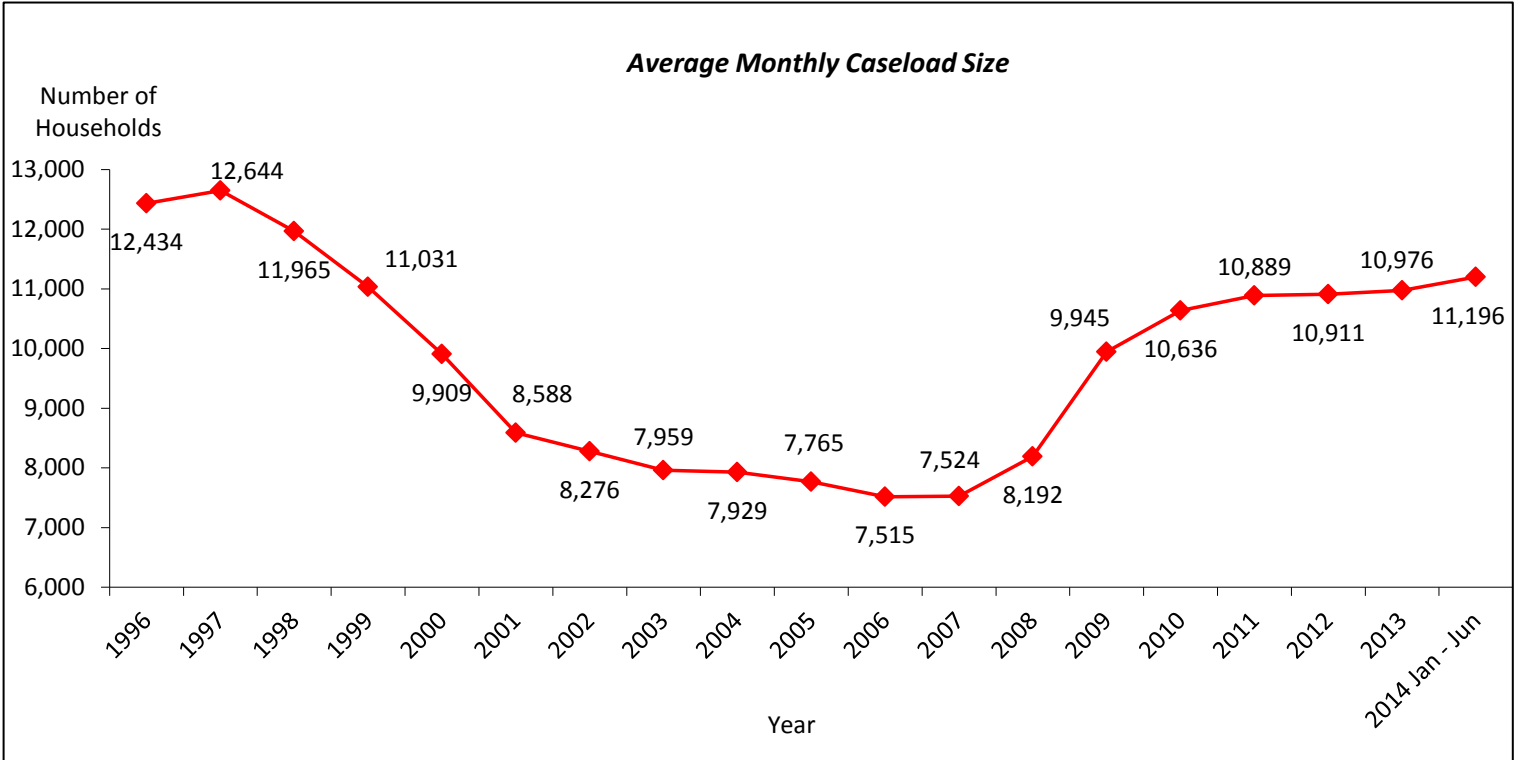
The average figure is the total cumulative number of months that all households on the caseload have received assistance divided by the number of cases. The median is the middle value. The difference between the months on assistance average and median figures for most of the populations signifies that the median figure is more representative of the population's time on assistance than is the average figure.



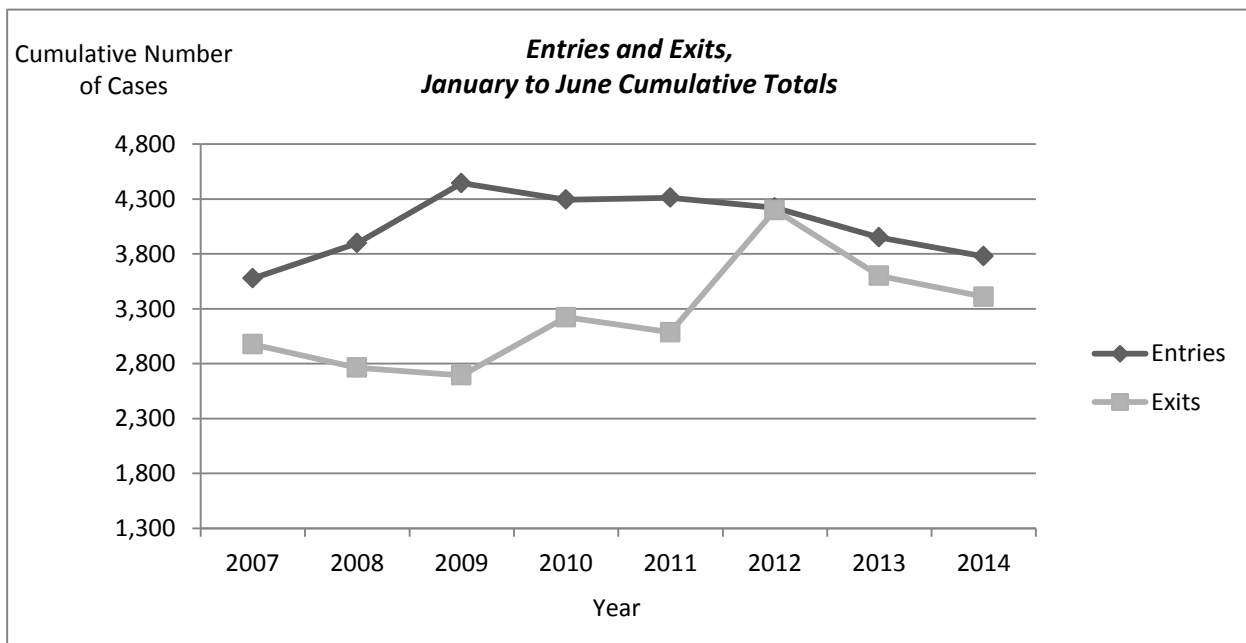
SECTION 3: TRENDS

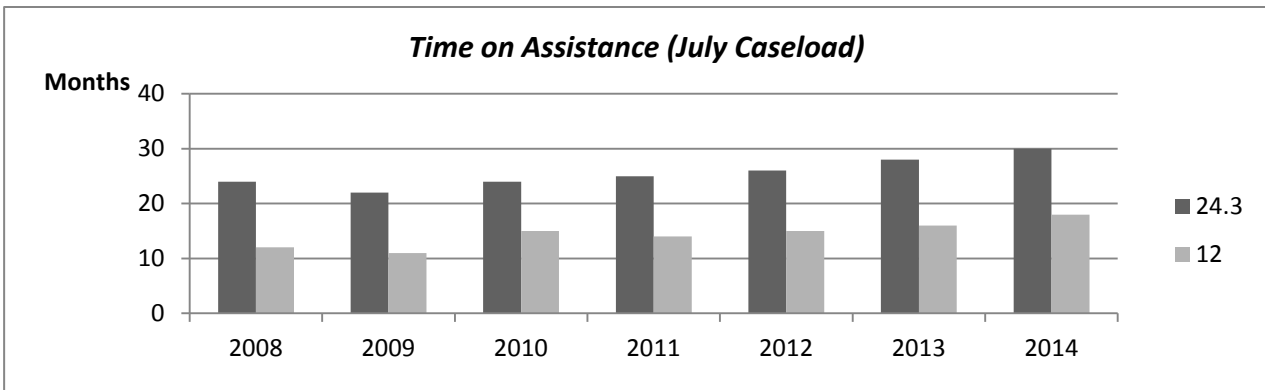
Caseload Size and Dynamics

Since 2007, the year that sustained caseload growth began, the caseload has increased by 49 per cent.



From 2007 to 2009, caseload growth was been driven by an increase in the cumulative number of households entering the Ontario Works program, coupled with a reduction in the cumulative number exiting the program. Caseload growth in 2011 has been driven by a decline in the number of households leaving Ontario Works. In the first six months of 2012, the number of caseload exits was almost equal to the number of caseload entries. In the first six months of 2013 and 2014, the number of caseload entries is once again outpacing the number of caseload exits.

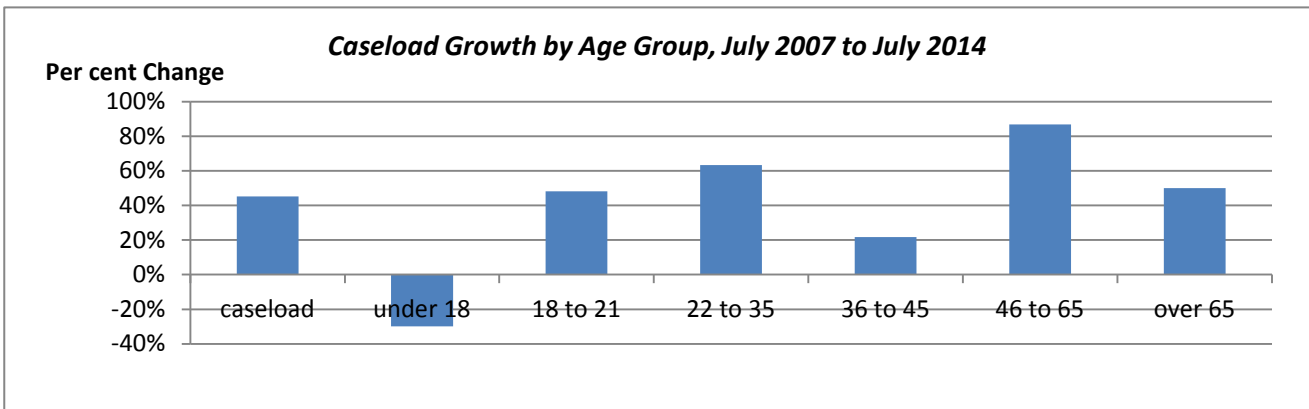




The average and median number of months on assistance was at its lowest in 2009. This was due to the high number of entries to Ontario Works and the low number of exits from the program. Since then, times on assistance figures have increased to the highest point to date.

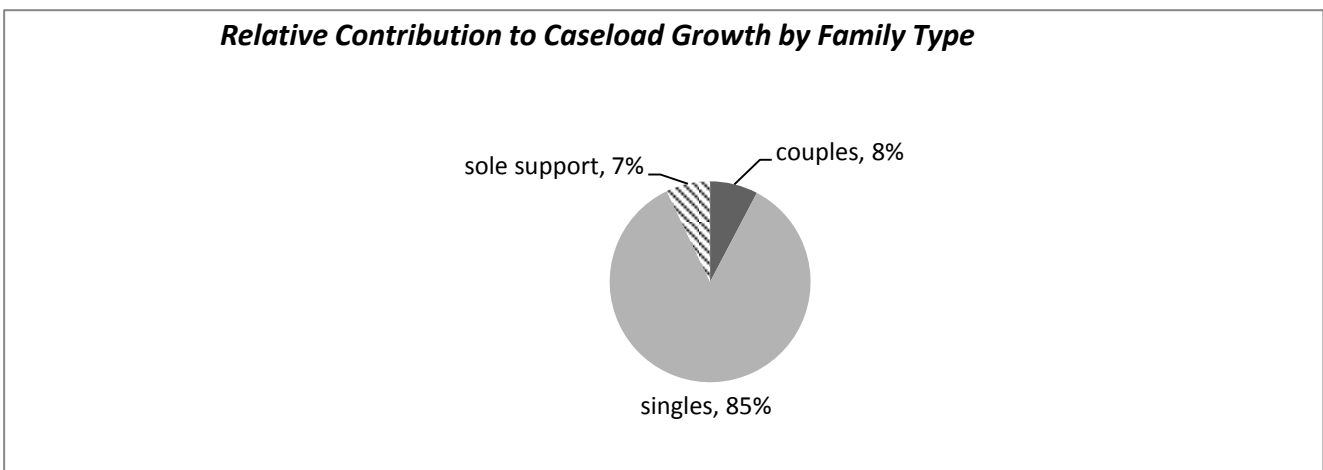
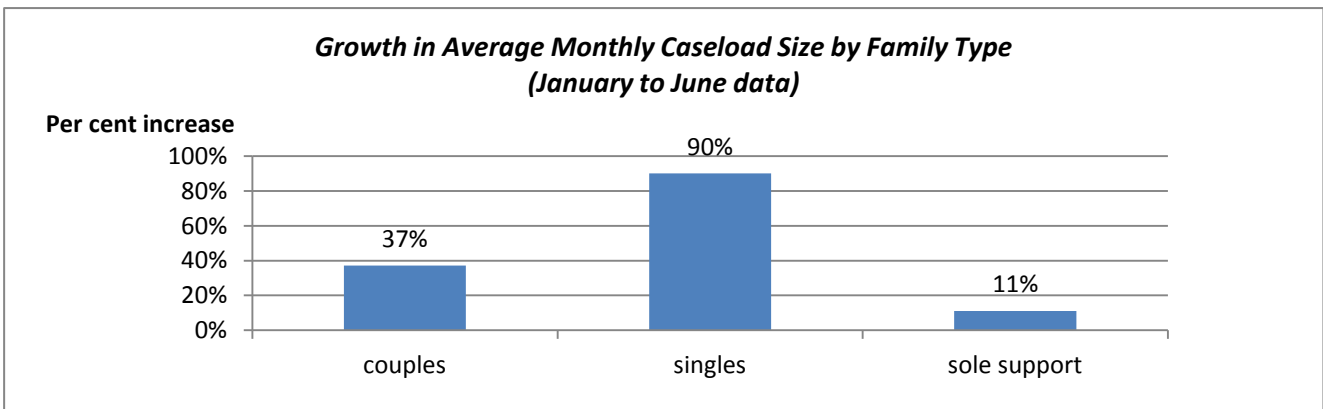
Age

Compared to 2007, the 46 to 65 year old age group and the 22 to 35 year old age group have grown the most, increasing by 87 per cent and 62 percent respectively.



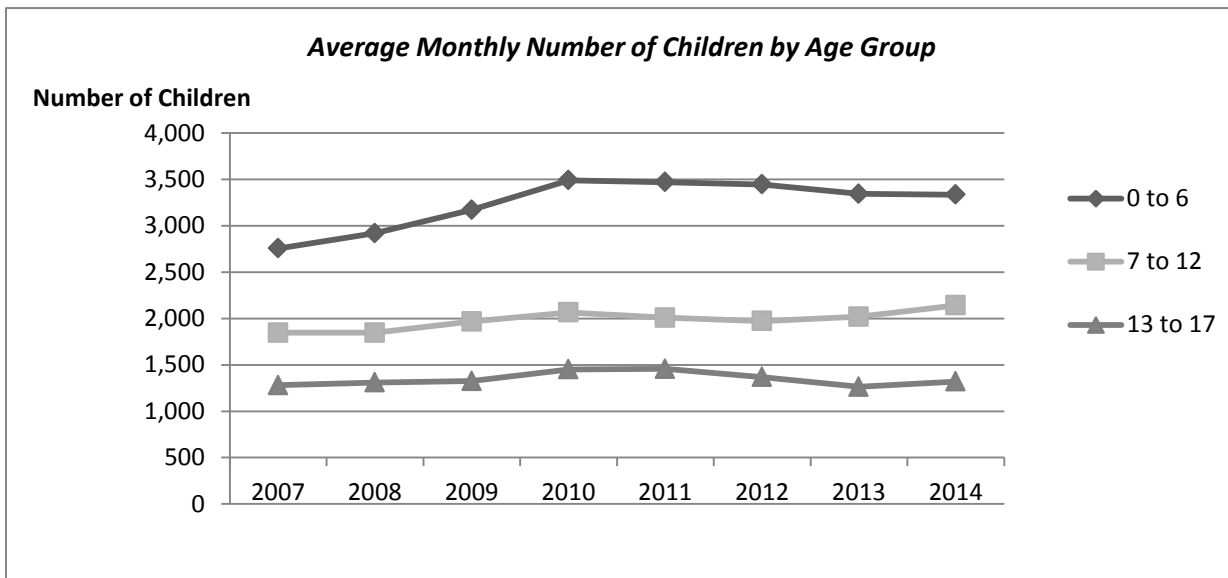
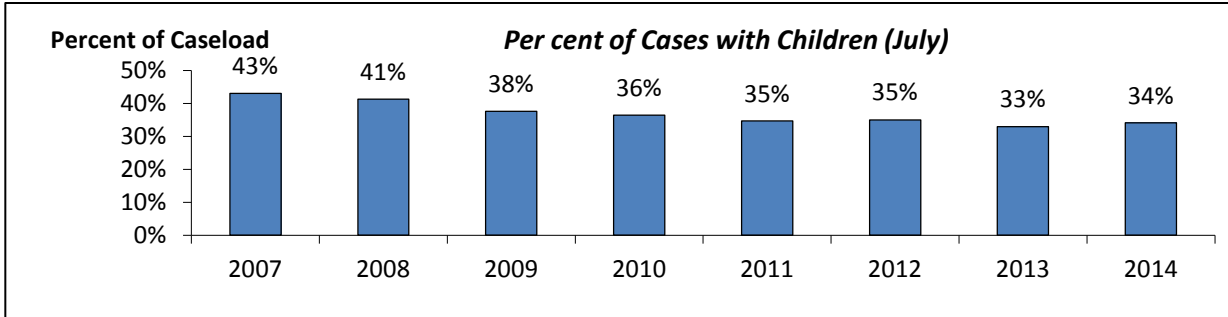
Family Type

Since 2007, the single caseload has grown by 90 per cent, the couples caseload by 37 per cent, and the sole support caseload by 11 per cent. The singles caseload accounted for 85 per cent of overall caseload growth since 2007 while the sole support caseload accounted for 7 per cent and the couples caseload accounted for 8 per cent.



Children

The proportion of households with children receiving Ontario Works has declined 18 per cent between 2007 and 2014. In 2014 the proportion of households with children receiving Ontario Works edged up slightly to 34 per cent largely driven by an increase in the number of 7 to 13 years olds. From 2007 to 2014, the number of children living in families receiving assistance increased by 16 per cent. Most of this growth from 2007 to 2014 was due to an increase in the number of 0 to 6 year olds.



Interpreter Requests

Although the proportion of the caseload that are landed immigrants and refugee claimants has stayed between 11 per cent and 16 per cent since 2007, the top languages requested have changed. Spanish has consistently been the top requested language followed by Arabic. In 2014, Spanish accounted for 32 per cent of all interpreter requests while Arabic accounted for 30 per cent.

Immigrant Trends: Top Ten Interpreter Requests (January to June)

2009	2010	2011	2012	2013	2104
183 requests per month	222 requests per month	210 requests per month	189 requests per month	169 Requests per month	146 Requests per month
SPANISH	SPANISH	SPANISH	SPANISH	SPANISH	SPANISH
ARABIC	ARABIC	ARABIC	ARABIC	ARABIC	ARABIC
PERSIAN	KAREN	FARSI	OTHER	FARSI	NAPALI
KAREN	PERSIAN	FRENCH	FARSI	NEPALI	FRENCH
VIETNAMESE	VIETNAMESE	KAREN	VIETNAMESE	KAREN	VIETNAMESE
FRENCH	KHMER	VIETNAMESE	KAREN	KHMER	FARSI
ALBANIAN	AMHARIC	KHMER	DARI	VIETNAMESE	DARI
KURDISH	FRENCH	OTHER	FRENCH	DARI	KAREN
KHMER	ALBANIAN	DARI	KHMER	FRENCH	ASSYRIAN
SOMALI	KURDISH	SOMALI	SOMALI	SOMALI	KURDISH

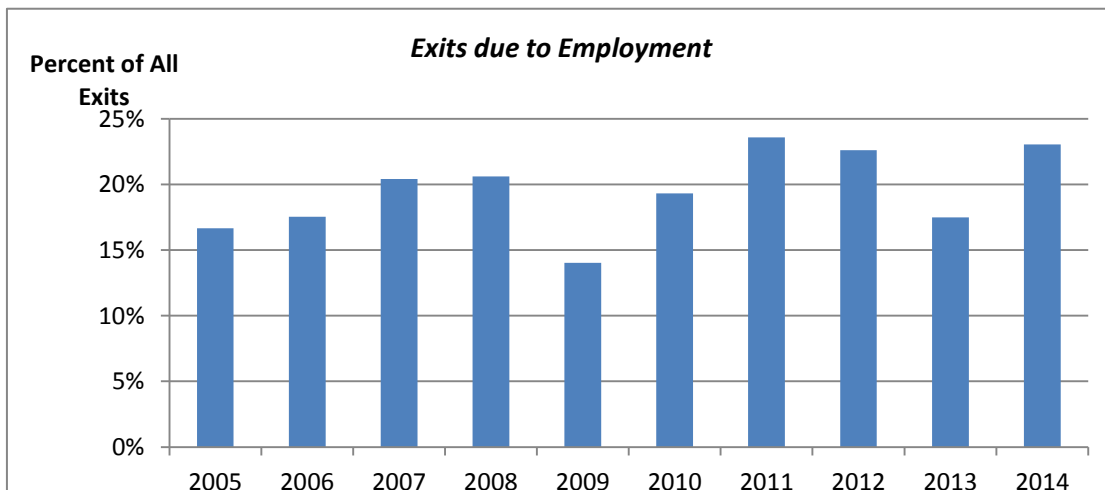
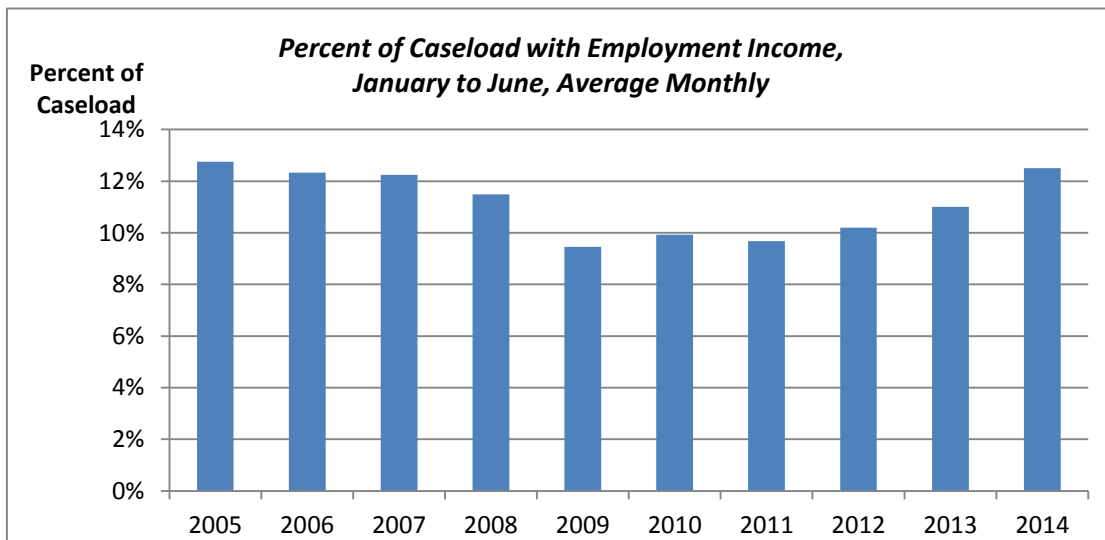
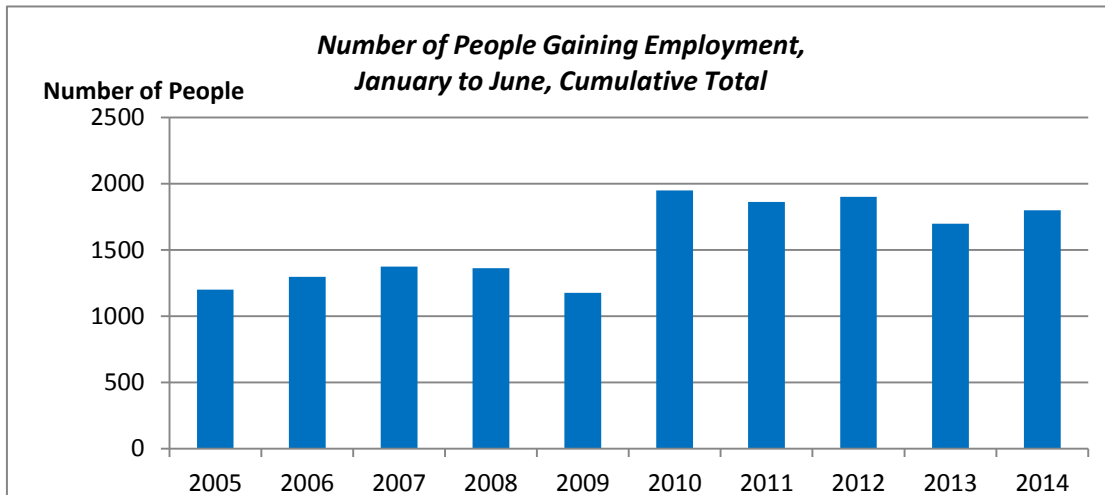
Employment Outcomes

In the first half of 2013, 12.5 per cent of households earned employment income and a total of 1,799 people gained employment. Over 18 per cent of households that exited Ontario Works left with employment income.

Compared to 2013, the number of people gaining employment in the first half of 2014 has increased.¹

The per cent of the caseload with employment income has increased for the last four years and it is the highest since 2005.

Exits due to employment have decreased since 2011 in terms of actual numbers, but as a percentage of cases leaving Ontario Works, exits due to employment were higher in 2014 compared to 2013.



¹ The data source reporting the number of people gaining employment has changed in 2012 due to the discontinuation of a provincially produced report (the Service Contract). While another provincially produced SDMT report provides data for the number of people gaining employment, the two reports do not reconcile and the year over year patterns differ. For this reason, data from this Profile Report cannot be compared to data contained in previous Profile Reports.

Appendix 1: City of London Participant Profile, July 17, 2014



	Total Caseload	Sole Support	Single Male	Immigrant	Immigrant on Assistance more than 11 months	18 to 21 yrs old	22 to 29 yrs old	30 to 35 yrs old	36 to 45 yrs old	Older Worker (Age 46 to 65)	Education Less than Grade 12	On Assistance Less than 4 months	On Assistance 4 to 8 months	On Assistance 9 to 11 months	On Assistance Longer than 11 months
Caseload	11,331	2,894	4,570	2,409	1,599	1,229	3,154	1,756	2,127	2,723	5,017	1,563	1,789	872	7,106
	100%	26%	40%	21%	14%	11%	28%	15%	20%	26%	44%	14%	16%	8%	63%
Total Beneficiaries	19,615	8,105	4,639	5,381	3,548	1,659	5,346	3,563	4,511	4,337	8,561	2,771	2,630	1,326	13,247
Applicants and Spouses	12,497	3,026	4,615	2,976	1,891	1,314	3,418	1,948	2,451	3,265	5,480	2,042	1,911	914	7,891
Dependent Children	6,691	4,924	0	2,154	1,463	345	1,928	1,609	1,906	815	2,905	698	697	395	5,032
Dependant Adult	427	155	24	251	194	0	0	6	154	257	176	31	22	17	324
Average number of persons per case	1.7	2.8	1.0	2.2	2.2	1.3	1.7	2.0	2.1	1.6	1.7	1.8	1.5	1.6	1.9
Gender															
Male	5454	261	4570	1160	714	497	1327	783	1078	1688	2478	852	1034	460	3107
% male	48.1%	9%	100%	48.2%	45%	40.4%	43.5%	44.6%	50%	57.1%	49.4%	55%	58%	53%	43.7%
Female	5877	2366	0	1249	885	732	1782	973	1087	1266	2539	711	755	412	3999
% female	51.9%	91%	0%	51.8%	55%	59.6%	56.5%	55.4%	50%	42.9%	50.6%	45%	42%	47%	56.3%
Family Type															
Single	7285	0	4570	1226	758	915	1921	928	1159	2317	3293	1185	1327	608	4164
% single	64.3%	0%	100%	50.9%	47%	74.5%	60.9%	52.8%	54%	78.4%	65.6%	76%	74%	70%	58.6%
Sole Support	2894	2894	0	585	442	248	977	639	701	305	1301	253	292	178	2171
% sole support	25.5%	100%	0%	24.3%	28%	20.2%	31%	36.4%	32%	10.3%	25.9%	16%	16%	20%	30.6%
Couple - No Children	355	0	0	153	102	27	78	37	50	160	135	43	63	25	224
% couple with no children	3.1%	0%	0%	6.4%	6%	2.2%	2.5%	2.1%	2%	6.4%	2.7%	3%	4%	3%	3.2%
Couple - With Children	797	0	0	445	297	39	178	152	255	172	288	82	107	61	547
% couple with children	7%	0%	0%	18.5%	19%	3.2%	5.6%	8.7%	12%	5.8%	5.7%	5%	6%	7%	7.7%



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Time on Assistance Frequency (London)															
0 to 3 Months	1563	253	760	276	0	283	526	241	223	272	565	1,563	0	0	0
4 to 8 Months	1789	292	911	342	0	307	501	256	217	374	744	0	1,789	0	0
9 to 11 Months	872	178	394	190	0	136	261	124	164	174	405	0	0	850	0
% 0 to 11 months	37.3%	25%	45.1%	33.6%	0%	59.1%	40.9%	35.6%	33%	27.8%	34.2%	100%	100%	100%	0%
12 to 17 Months	1262	290	523	271	246	171	390	188	217	288	538	0	0	0	1262
18 to 23 Months	1045	253	460	225	219	116	318	160	216	231	498	0	0	0	1045
% 12 to 23 months	18.8%	16.2%	20%	19.1%	31%	25%	20.7%	17.8%	20%	15.6%	22.9%	0%	0%	0%	32.5%
24 to 29 Months	773	203	279	163	168	89	231	128	143	182	365	0	0	0	773
30 to 35 Months	657	173	252	151	144	56	180	99	122	200	314	0	0	0	657
36 to 41 Months	542	174	175	117	112	40	162	87	95	158	248	0	0	0	542
42 to 47 Months	440	150	137	100	89	23	112	71	93	140	224	0	0	0	440
% 24 to 47 months	21.3%	24.2%	18.4%	22.2%	34%	17%	21.7%	21.9%	21%	23%	23%	0%	0%	0%	33.9%
48 to 53 Months	352	139	101	78	71	3	104	59	87	99	160	0	0	0	352
54 to 59 Months	324	98	125	71	94	3	81	54	75	110	139	0	0	0	324
60 to 65 Months	247	92	82	52	41	1	54	51	48	93	111	0	0	0	247
Over 65 Months	1464	599	370	371	307	1	234	238	358	633	705	0	0	0	1464
% 48 + months	21.1%	32.1%	14.8%	23.7%	34%	.6%	15%	15%	26%	31.6%	22.3%	0%	0%	0%	33.9%
Avg Months on Assistance	30	40	23	34	46	12	23	31	31	41	32	2	5	9	45
Median Months on Assistance	18	29	14	21	32	9	15	20	19	28	20	2	5	9	34

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Age															
Under 18	61	24	16	9	5	0	0	0	0	0	58	14	26	13	8
18 to 21	1229	248	471	105	116	1229	0	0	0	0	848	283	307	136	503
% 21 years of age and younger	11.3%	9.4%	10.7%	4.8%	4%	100%	0%	0%	0%	0%	18.1%	18%	19%	17%	7.2%
22 to 29	3154	977	1249	378	180	0	3154	0	0	0	1603	526	501	261	1866
% 22 to 29 years of age	27.8%	33.8%	27.3%	15.7%	12%	0%	100%	0%	0%	0%	32.0%	34%	28%	30%	26.3%
30 to 35	1756	639	645	341	204	0	0	1756	0	0	689	241	256	124	1135
% 30 to 35 years of age	15.5%	22.1%	14.1%	14.2%	14	0%	0%	100%	0%	0%	13.7%	15%	14%	14%	16%
36 to 45	2165	701	798	596	408	0	0	0	2165	0	763	223	323	164	1454
% 36 to 45 years of age	19.1%	24.2%	17.5%	24.7%	27%	0%	0%	0%	100%	0%	15.2%	14%	18%	19%	20.5%
46 to 55	2009	275	950	613	395	0	0	0	0	2009	717	196	270	130	1413
% 46 to 55 years of age	17.7%	9.5%	20.8%	25.4%	26%	0%	0%	0%	0%	68%	14.3%	13%	15%	15%	19.9%
56 to 65	945	30	436	357	247	0	0	0	0	945	335	76	104	44	721
Over 65	12	0	5	10	4	0	0	0	0	0	4	4	2	0	6
% 56 + years	8.4%	1%	9.6%	15.2%	17%	0%	0%	0%	0%	32%	6.8%	5%	6%	5%	10.2%
Average Age	35	32	36	41	42	19	25	32	41	53	33	32	32	34	37
Median Age	33	31	34	42	43	20	25	32	41	53	29	29	29	30	36

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Immigrant Status															
Total	2410	585	692	2409	1,491	105	378	341	596	542	971	278	342	190	1599
% of Total Caseload Population	22%	5%	6%	22%	14%	1%	4%	3%	5%	8%	7%	3%	3%	2%	13%
% of Selected Population Group	22%	20%	16%	100.0%	100.0%	9.0%	13%	21%	28.0%	33%	16%	18%	19%	22%	23%
Canadian Citizen	1209	325	400	1209	679	45	174	163	280	542	347	152	174	76	807
% of immigrant population	50.2%	55.6%	57.5%	50.2%	46%	42.9%	46%	47.8%	47%	55.8%	45.5%	55%	51%	40%	50.5%
Convention Refugee	80	10	21	80	45	4	14	11	24	26	13	2	14	13	51
% of immigrant population	3.3%	1.7%	3%	3.3%	3%	3.8%	3.7%	3.2%	4%	2.7%	1.7%	1%	4%	7%	3.2%
Landed Immigrant	946	230	230	946	621	46	159	137	252	346	372	98	120	86	642
% of immigrant population	39.3%	39.3%	39.3%	39.3%	42%	43.6%	42.1%	40.2%	42%	35.6%	48.8%	35%	35%	45%	40.2%
Refugee Claimant	174	20	42	174	138	10	31	30	40	56	29	26	34	15	99
% of immigrant population	7.2%	3.4%	6.1%	7.2%	9%	9.5%	8.2%	8.8%	7%	5.8%	3.8%	9%	14%	8%	6.2%
Education															
Unknown or No Education Reported	93	23	11	87	87	0	3	5	28	57	93	7	7	8	71
Less than Grade 9	607	147	207	231	231	37	130	75	105	252	607	52	61	41	453
% less than grade 9 or unknown	5.4%	5.1%	4.5%	9.6%	16%	3%	4.1%	4.3%	6%	8.5%	12.1%	4%	4%	6%	6.4%
Grade 9 to 11	4317	1131	1926	443		811	1470	609	630	743	1926	506	676	356	2778
% grade 9 to 11	38.1%	39.1%	42.1%	18.4%	20%	66%	46.6%	34.7%	29%	25.2%	86%	32%	38%	41%	3901%
Grade 12 to 13	3438	815	1527	703	426	288	918	547	692	985	0	487	587	248	2116
% grade 12 or 13	30.3%	28.2%	33.4%	29.2%	29%	23.4%	29.1%	31.2%	32%	33.3%	0%	31%	33%	28%	29.8%
Post Secondary	2,685	767	827	909	537	71	603	454	710	847	0	511	458	212	1,503
% post secondary	25%	27%	19%	39%	36%	6%	20%	28%	33%	31%	0%	33%	26%	25%	23%