From: judy lamport

Sent: Thursday, December 15, 2011 3:41 PM

To: Rowe, Linda

Subject: FW: I want my e-mail to be a matter of public record

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Date: Thu, 15 Dec 2011 15:40:31 -0500

I have serious concerns over the proposed changes to the Limousine/Taxi regulations:

Concerns:

- 1. Would have to book trips in advance.
- 2. Would have to pay for every zone passing thru.
- 3. Rates would increase
- 4 In-car cameras.
- 5. Physical Hardships.

Why I object to these changes:

- 1. Many times Medical appointments and other issues are changed or arranged at last minute. Having the ability to call for a car when needed is essential. Also, if required to book a round trip is difficult because there is no guarantee of wait times for the return.
- 2. The way the zones are set out, it would make this a financial hardship. For example- I am a senior who lives in Cherry Hill. Oxford street is one block away. If the amendments are pursued, that would mean that I would pass thru 2 zones within a 2 block radius. I am sure there are other examples where this would happen.
- 3. A rate increase, and especially if forced to pay for each zone, would price the Checker Limousine Service out of business. I am a senior on a fixed income with serious health issues. Now, I am able to afford the service to get to the Cancer Clinic and other medical appointments. Taking a taxi is not an option for me as I am allergic to smoke and need a clean and professional driver.

Also, for someone on fixed income, having the ability to set up an account for monthly billing and knowing exactly how much the fare will be in advance is essential. Taxi services do not offer this.

- 4. The cameras are an invasion of privacy. I know of no other limousine services that are required to have cameras. The number of crimes against these drivers is also next to none. It appears to be just another tactic on behalf of a competitor to raise the costs and put Checker out of business. How can the City allow this kind of tactic by a comtetitor.
- 5. I am fighting breast cancer and need a safe clean environment to get to and from my appointments. I do not get that with the local taxi services. A very large percentage of taxies smell like smoke, are not clean, the drivers have communication issues and the drivers do not want to help unless tipped(open doors or carry a package, store a walker, etc). Often, if they think you do not know the area, you get taken the very long way to your destination so you never know what the cost will be. I do not want to arrive smelling like I rode in an ashtray and sometimes need the drivers help..

Please do not make the changes to the excellent and much needed services of Checker Limousine.