



March 13, 2014

Dear Valued Client and Caregiver

**Subject:** Changes to Fees

Adult Day Programs (ADP) are funded in part by the South West Local Health Integration Network (LHIN). Over the last several months, the Dearness Home ADP has been working with other ADPs and the LHIN to ensure all potential clients are offered access to consistent, high quality programs. There are a number of changes resulting from this work which we will be implementing here at Dearness in the months to come.

One of the most important changes relates to fees. The fee to attend any Adult Day Program located in the South West Region, including at the Dearness Home is being lowered to \$10 per day. This will include all social and recreational programming, meals and assistance with activities of daily living such as toileting and assistance with medication. This \$10 fee will be charged for each day you are signed up to attend regardless of whether you are present or not. The only exceptions are for statutory holidays and cancellations by the ADP due to weather or other emergency situations such as no hydro at the site.

Bathing and foot care, while important community services, are not part of the core services of ADPs and are not supported by any LHIN funding. As a result, in the future, they will only be offered as optional services. This means each organization will be charging fees for these services which cover the full cost of providing them. At the Dearness Home Adult Day Program, the fee for basic foot care will be \$22.00 and \$45.00 for a whirlpool bath.

There will also be changes in the way transportation is provided. Currently some programs include transportation in the daily fee and others do not. Going forward, all ADPs will coordinate transportation for their clients and there will be a separate fee attached to it. With respect to the Dearness Home ADP, if a client/caregiver chooses to have their ride arranged through the ADP, there will be an additional \$10 daily fee charged for the trip, so the new fee for program attendance and transportation would be \$20 total (down from the previous total of \$26). If a client chooses to provide their own ride to and from the ADP, they would only be charged the \$10 daily fee to attend.

The proposed changes in the daily ADP attendance and foot bathing charges will be considered by City Council for approval at its meeting on April 1, 2014. A Public Participation meeting is being held prior to approval, on March 24, 2014 to receive delegations and comments regarding the proposed fee changes. A copy of the notice of this meeting is attached to this letter for your information.

If approved, the daily ADP fee will be reduced to \$10 from \$26, beginning April 1, 2014 while new bathing fees will be implemented on May 1, 2014. The new transportation charge of \$10, which has been set by the LHIN and does not require council approval, will also be implemented on April 1, 2014.

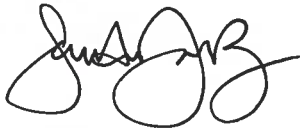
Below is a comparison of fees:

	<b>Current rate</b>	<b>New Rate</b>
Visits	\$ 26.00	\$ 10.00
Transportation		\$ 10.00
Baths	\$ 20.00	\$ 45.00
Foot Care	\$ 22.00	\$ 22.00

The Dearness Adult Day Program, in partnership with other day programs and the SW LHIN, want to support clients and caregivers with these changes. Staff are available to provide additional information and answer questions or address concerns that you may have. Please contact Cheryl Gilmour, Manager of Community Life, at 519-661-2500 x 8271 or [cgilmour@london.ca](mailto:cgilmour@london.ca).

Thank you for your attention to this matter.

Sincerely,



fr: Cindy Sheppard, Administrator  
Dearness Home

Cc: C. Gilmour, Manager of Community Life  
S. Datars Bere, Managing Director, Housing, Social Services and Dearness Home