

TO:	CHAIR AND MEMBERS COMMUNITY AND PROTECTIVE SERVICES COMMITTEE MEETING ON JUNE 16, 2014
FROM:	LYNNE LIVINGSTONE MANAGING DIRECTOR, NEIGHBOURHOOD, CHILDREN & FIRE SERVICES
SUBJECT:	OLD EAST VILLAGE NEIGHBOURHOOD SAFETY PLAN

RECOMMENDATION

That, on the recommendation of the Managing Director of Neighbourhood, Children & Fire Services, the following actions BE TAKEN:

- i. The report as prepared by the Old East Village Neighbourhood Task Force “Old East Village Neighbourhood Safety Plan” **BE ENDORSED**;
- ii. Civic Administration **BE AUTHORIZED AND DIRECTED** to support the implementation of the Three Year Plan subject to annual budget approvals; and,
- iii. The Task Force members **BE THANKED AND COMMENDED** by City Council for their time and effort in developing the Plan over a period of 6 months in 2014.

PREVIOUS REPORTS PERTINENT TO THIS MATTER
--

N/A

BACKGROUND

On August 27, 2013, Municipal Council resolved that Civic Administration be requested to initiate a Neighbourhood Safety Task Force for the Old East Village for the purpose of developing a neighbourhood safety plan which would include various options and tools to increase public safety.

The purpose of this report is to inform Council of the process undertaken by Civic Administration and share the Old East Village Neighbourhood Safety Plan developed by the neighbourhood task force.

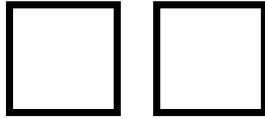
How was the Neighbourhood Plan Developed?

On November 6, 2013 after an open invitation to the Old East Village neighbourhood, over 50 people came together to talk about developing a **neighbourhood safety task force** in the Old East Village. The attendees at this meeting strongly supported sending out an open invitation to the Old East Village community seeking interested participants for the task force.

Based on this feedback, an invitation was sent out through a variety of means to the Old East Village neighbourhood inviting individuals to express their interest in being a member of a neighbourhood task force. They were asked to commit to one meeting a month from January to June, 2014. Sixty-eight individuals expressed their interest.

The first meeting was held on January 23, 2014 and over a 6 month period, task force members met monthly and worked hard to:

1. Develop a vision for the neighbourhood.
2. Identify the strengths, challenges and opportunities in Old East Village.
3. Develop key areas of focus in the neighbourhood and strategies that leverage the community’s strengths to build a safer neighbourhood.
4. Seek neighbourhood feedback on the work that was completed to date. Through an online and paper survey tools, 261 individuals responded providing feedback on the vision, areas of focus and strategies.
5. Develop a Neighbourhood Safety Plan and Implementation Strategy for Old East Village



Overview of the Plan

Facilitated by city staff from service areas across the corporation, the task force developed a neighbourhood safety plan for the Old East Village that is community driven and action oriented.

Below is an overview of the plan outlining the task force's Vision of a safer neighbourhood, 5 key areas of focus and strategies that will move the neighbourhood towards that Vision over the next 3 years (see Appendix 1 for the detailed OEV Neighbourhood Safety Plan):

1. Definition of a Safe Neighbourhood in the Old East Village (OEV)

For OEV, a safer neighbourhood weaves together residences, services, businesses, resources, and public spaces to promote inclusion, community ownership, collaboration to solve problems, and a celebration of shared cultural, social and historical values while discouraging crime and behaviours that are harmful to the community.

2. Five Areas of Focus in the Neighbourhood Safety Plan

1. Neighbourhood Engagement
2. Community Ownership
3. Physical Space
4. Economy
5. Programs and Services

3. Strategies to be Accomplished over the next 3 Years

Neighbourhood Engagement

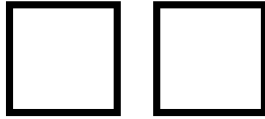
- Work with organizations to provide training/learning opportunities with respect to safety
- Build a culture of regular gathering places to meet your neighbours
- Add more events on a more regular schedule with more involvement from sectors like businesses, youth, older adults
- Strengthen public education of safety resources available in the community (such as London Police Foot Patrol, London CAReS, OEVCA Safety Committee, Neighbourhood Watch, Addiction Services Thames Valley (ADTSV))
- Determine how to communicate with residents in the most effective way possible including the use of social media
- Create a resident/community based leadership team to manage the implementation of the OEV neighbourhood safety plan

Community Ownership

- Undertake a community safety audit to highlight areas of risk or concern. Use this as way to bring community agencies and groups together to address outcomes of audit.
- Expand and increase participation in Neighbourhood Watch and other watch/community safety groups
- Improve the feedback and communication method with London Police Service to address perception that reporting incidents can be pointless. Understand how London Police Service are responding to issues

Physical Space

- Improve lighting in the neighbourhood
- Deter unwanted behaviour within residential areas and improve safety conditions at meeting points within residential areas
- Make streets safer for pedestrians and cyclists
- Develop a local reporting program and educational information regarding property maintenance standards (homes, businesses, parking lots, abandoned buildings and lots)
- Replace play surface at Boyle playground
- Work with the owner and property standards to improve the Embassy lot
- Keep the Dundas Street corridor clean and free of trash, litter, needles and graffiti
- Beautify the neighbourhood
- Examine the parking issues in the neighbourhood as it relates to safety concerns
- Engage the City of London once Lorne Ave Public School is declared surplus so that the building does not remain vacant
- Engage with the City of London in the development of the Official Plan (the London Plan) to advocate for a balance of business and services in the neighbourhood



Economy

- Engage the Old East Village BIA and other economic leaders regarding neighbourhood economic development

Programs and Services

- Integrated multi-party efforts to complement the efforts of London Police Service led by the Old East Village
- Improve needle collection in the Old East Village
- Develop effective practices for service providers, participants, businesses and neighbours to work together
- Use pre-existing resources to add an innovative range of housing

4. OEV Neighbourhood Task Force’s Implementation Strategy

The OEV Task Force supported creating a resident /community based leadership team/network to oversee implementation of the safety plan. The members further articulated that:

- There will be a broad call out to the OEV neighbourhood. Representation may include residents, service providers, service recipients, business operators and others.
- Ownership is with the community.
- City may act as a resource for the implementation strategy.

Next Steps

Civic Administration will support the initial first steps of bringing together the leadership team as identified in the OEV Neighbourhood Safety Plan.

In addition, the Task Force identified some immediate next steps for the newly formed leadership team:

- review the year one strategies, actions steps and timelines to prioritize implementation;
- determine the sense of priority for strategies that may require financial resources and identify when and whom to ask: and,
- identify some strategies that are quick wins in order to show momentum and progress to the neighbourhood.

FINANCIAL IMPACT

There is no financial impact to the City of London’s 2014 budget.

In 2015, the community will identify the strategies that may require additional resources. Any additional funding requirements for new resources or new service growth opportunities will be brought forward through the 2016 and/or 2017 budget development and approval process.

SUMMARY

Neighbourhoods are important. Strong neighbourhoods contribute to the quality of life for everyone – clean streets, vibrant local businesses, walkable communities with nearby amenities and parkland, an environment that shuns crime and violence and a strong feeling of support and connectedness amongst neighbours.

SUBMITTED BY:	RECOMMENDED AND CONCURRED BY:
CHERYL SMITH, MANAGER COMMUNITY DEVELOPMENT & FUNDING NEIGHBOURHOOD, CHILDREN & FIRE SERVICES	LYNNE LIVINGSTONE MANAGING DIRECTOR NEIGHBOURHOOD, CHILDREN & FIRE SERVICES



APPENDIX 1

Old East Village Neighbourhood Safety Plan (June 4, 2014)

On November 6, 2013 after an open invitation to the Old East Village neighbourhood, over 50 people came together to form a task force to develop a neighbourhood safety plan for the Old East Village that is community driven and action oriented. Over a period of 6 months, task force members met monthly and have worked hard to:

1. Develop a vision for the neighbourhood.
2. Identify the strengths, challenges and opportunities in Old East Village.
3. Develop key areas of focus in the neighbourhood and strategies that leverage the community's strengths to build a safer neighbourhood.
4. Seek neighbourhood feedback on the work that was completed to date. Through an online and paper survey tools, 261 individuals responded providing feedback on the vision, areas of focus and strategies
5. Develop a Neighbourhood Safety Plan and Implementation Strategy for Old East Village

The information below reflects that plan.

Definition of a Safe Neighbourhood

For OEV, a safer neighbourhood weaves together residences, services, businesses, resources, and public spaces to promote inclusion, community ownership, collaboration to solve problems, and a celebration of shared cultural, social and historical values while discouraging crime and behaviours that are harmful to the community.

Five Areas of Focus in the Neighbourhood Safety Plan

1. Neighbourhood Engagement
2. Community Ownership
3. Physical Space
4. Economy
5. Programs and Services

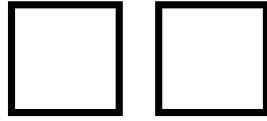
Strategies to be Accomplished over the next 3 Years

1. Neighbourhood Engagement

- Work with organizations to provide training/learning opportunities with respect to safety
- Build a culture of regular gathering places to meet your neighbours
- Add more events on a more regular schedule with more involvement from sectors like businesses, youth, older adults
- Strengthen public education of safety resources available in the community (such as London Police Foot Patrol, London CARES, OEVCA Safety Committee, Neighbourhood Watch, Addiction Services Thames Valley (ADTSV))
- Determine how to communicate with residents in the most effective way possible including the use of social media
- Create a resident/community based leadership team to manage the implementation of the OEV neighbourhood safety plan

2. Community Ownership

- Undertake a community safety audit to highlight areas of risk or concern. Use this as way to bring community agencies and groups together to address outcomes of audit.



- Expand and increase participation in Neighbourhood Watch and other watch/community safety groups
- Improve the feedback and communication method with London Police Service to address perception that reporting incidents can be pointless. Understand how London Police Service are responding to issues

3. Physical Space

- Improve lighting in the neighbourhood
- Deter unwanted behaviour within residential areas and improve safety conditions at meeting points within residential areas
- Make streets safer for pedestrians and cyclists
- Develop a local reporting program and educational information regarding property maintenance standards (homes, businesses, parking lots, abandoned buildings and lots)
- Replace play surface at Boyle playground
- Work with the owner and property standards to improve the Embassy lot
- Keep the Dundas Street corridor clean and free of trash, litter, needles and graffiti
- Beautify the neighbourhood
- Examine the parking issues in the neighbourhood as it relates to safety concerns
- Engage the City of London once Lorne Ave Public School is declared surplus so that the building does not remain vacant
- Engage with the City of London in the development of the Official Plan (the London Plan) to advocate for a balance of business and services in the neighbourhood

4. Economy

- Engage the Old East Village BIA and other economic leaders regarding neighbourhood economic development

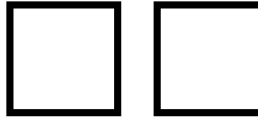
5. Programs and Services

- Integrated multi-party efforts to complement the efforts of London Police Service led by the Old East Village
- Improve needle collection in the Old East Village
- Develop effective practices for service providers, participants, businesses and neighbours to work together
- Use pre-existing resources to add an innovative range of housing

Implementation Strategy

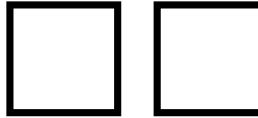
Create a resident /community based leadership team/network to oversee implementation of the safety plan:

- Representation may include residents, service providers, service recipients, business operators and others.
- There will be a broad call out to the OEV neighbourhood.
- Ownership is with the community.
- City may act as a resource for the implementation strategy.



NEIGHBOURHOOD ENGAGEMENT

Strategy	Action Steps	Timeline	Champion/Lead	Resources Required	Immediate Next Steps
Work with organizations to provide training/learning opportunities with respect to safety	<ol style="list-style-type: none"> Resurrect the Course/Certificate held by the Police-Business Academy and Citizen Academy Broaden invitation of LIHC session where residents, businesses, agencies, service recipients attend a drop in to discuss what they can do to increase safety 	Spring 2015		Staff Srgt. Henry Pateman Henry Eastabrook - LIHC	
Build a culture of regular gathering places to meet your neighbours	<ol style="list-style-type: none"> Identify spaces for safe gathering places (such as a dog park and community garden) 				
Add more events on a more regular schedule with more involvement from sectors like businesses, youth, older adults	<ol style="list-style-type: none"> Create events that are inclusive of all Londoners Tweed Ride, Heritage Day Weekly events in the OEV Market Parking lot in the evenings –dancing, drumming, parties Movie Nights Youth led events A taste of OEV Organize ability specific sports leagues 	This year October	OEVA has a sub-committee just started Youth Opportunities Unlimited?	Brandon – Movie nights (City of London movie kit) Person to work with youth possibly from the community Kate (Taste of OEV) Boyle Activity Centre (sports)	<ul style="list-style-type: none"> Continue discussion with other groups in the community to create a plan for the year Connect with Tourism London to promote events/awareness Promote opportunities at high schools, challenge between schools
Strengthen public education of safety resources available in the community (such as London Police Foot Patrol, London CARES, OEVCA Safety Committee, Neighbourhood Watch, Addiction Services Thames Valley (ADTSV))	<ol style="list-style-type: none"> Gather and distribute safety resources, points of contact, contact information, etc for the organizations: <ul style="list-style-type: none"> Magnets with contact info – who to call if... Create “electronic portal” of safety info that people can contribute “valuable” safety info to Create print resources with this same information Talk to the City of London to understand how the OEV neighbourhood and London CARES can work together Engage with other services to better understand their roles and the impact on the neighbourhood 		City of London OEVCA – safety sub-committee (Greg Fowler) LPS		<ul style="list-style-type: none"> Produce print resource in collaboration with COL OEVCA determines what needs/resources are required Combine “problem property” info (now on physical space)



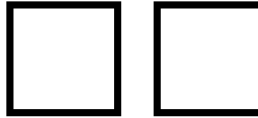
NEIGHBOURHOOD ENGAGEMENT

Strategy	Action Steps	Timeline	Champion/Lead	Resources Required	Immediate Next Steps
<p>Determine how to communicate with residents in the most effective way possible including the use of social media</p>	<ol style="list-style-type: none"> 1. Conduct focus groups (inclusive) at accessible locations to determine: <ul style="list-style-type: none"> • How people currently find out about events • What residents don't know about that they wish they did (community events, City "happenings", points of contact, how to get involved etc) 2. Centralize neighbourhood information and intent of Task Force (purchase web domain eg. OEV.ca, oldeastvillage.ca) 3. Communicate with realtors to enhance the message of investing in a neighbourhood and lifestyle vs. "just buying a house" <ul style="list-style-type: none"> • Invite realtors to events/host event for realtors • Block party so realtors can get to know OEV community, residents, etc. • Send communications to realtors about benefits of living in OEV 4. Strategic, targeted tweets 5. Consider the use of "hoot suite" to manage and schedule social media 6. Adopt the use of Instagram as a way of engaging younger population 7. Promote events (think outside the box in terms of "how") 8. "Positive energy campaign" to encourage and allow people/Londoners to begin thinking about OEV in a different way – positive story telling 	<p>Ongoing</p> <p>Paul will talk to Sarah within next month re: BIA's use of social media</p>	<p>Joanne Bishop (Hub)</p> <p>Paul Seale (BIA)</p>	<p>OEVCA Communications Committee</p>	<ul style="list-style-type: none"> • Ask Boyle if we can use space to run activity program to teach people about social media • Determine who will carry on "meeting" • If receptive approach BIA about their use (or current lack thereof) of social media • Coaching people how to use it • Contact Dayna Morningstar (Paul Hubert will make connection) • Recruit a student to develop social media strategy for BIA and broader community and improve BIA website • Contact OEVCA Communications Committee to discuss opportunities to enhance outward communication to the rest of London
<p>Create a resident/community based leadership team to manage the implementation of the OEV neighbourhood safety plan</p>	<ol style="list-style-type: none"> 1. Inventory existing human resources and leaders 2. Recruit persons interested in taking a leadership role 3. Describing roles and tasks 4. Identify skill sets to do tasks 5. Develop new leaders 6. Open to entire community 7. Establish Rules of Governance 	<p>immediate</p>	<p>Members at large (taskforce) City of London OEV BIA Resident management implementation team</p>	<p>City Staff</p>	<ul style="list-style-type: none"> • City to do call out to persons interested in implementation



COMMUNITY OWNERSHIP

Strategy	Action Steps	Timeline	Champion/Lead	Resources Required	Immediate Next Steps
<p>Undertake a community safety audit to highlight areas of risk or concern. Use this as way to bring community agencies and groups together to address outcomes of audit.</p>	<ol style="list-style-type: none"> 1. Talk to City of London regarding the Neighbourhood Safety Audit tool kit 2. Promote safety audit to all sections of the community, invites groups, residents, businesses to participate 	<p>June to September 2014</p>	<p>Community Association</p>	<p>Residents Community Association Community groups City of London</p>	<ul style="list-style-type: none"> • Plan audit • Undertake audit • Organize a meeting to review outcomes from the audit • Identify groups to lead on areas from the audit and develop action plans
<p>Expand and increase participation in Neighbourhood Watch and other watch/community safety groups</p>	<ol style="list-style-type: none"> 1. Increase promotion of Neighbourhood Watch in the community. Ensure clear message of what Neighbourhood Watch does and how it operates. 2. Increase number of watches and block parent homes in the community. 3. On a monthly basis have a group of residents, businesses etc. go out and clean up graffiti – Neighbourhood Watch can provide supplies 	<p>June to October 2014</p>	<p>Local residents</p>	<p>Neighbourhood Watch (as a facilitator organization – helping people to help themselves – not running programs) Local event organizers Police, Fire and EMS Local venues Community newsletter</p>	<ul style="list-style-type: none"> • Promote “neighbour night out”, organized by Neighbourhood Watch for June 11 • Meet with event organizers to identify opportunities to promote local Neighbourhood Watch • Arrange for attendance of volunteers at events • Provide information about the operation of the Neighbourhood Watch, and promote Neighbourhood Watch through the community newsletter and community events providing contact information for interested parties, share information on how to help yourself
	<ol style="list-style-type: none"> 1. Expansion of Block Parent walking school bus 	<p>June to December 2014</p>	<p>Local resident/Block Parent</p>	<p>Block Parent Local event organizers Residents Community newsletter Police Service Neighbourhood Watch</p>	<ul style="list-style-type: none"> • Liaise with Police Service to explore fast-tracking of police checks for a recruitment drive • Promote the Block Parent walking school bus at local community events; identify demand for new routes • Recruit residents to participate in walking school bus

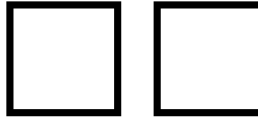


COMMUNITY OWNERSHIP

Strategy	Action Steps	Timeline	Champion/Lead	Resources Required	Immediate Next Steps
<p>Improve the feedback and communication method with London Police Service to address perception that reporting incidents can be pointless. Understand how London Police Service are responding to issues</p>	<ol style="list-style-type: none"> 1. Develop a mechanism to provide feedback to the community of Police actions and initiatives 2. Increase invitations to Community Oriented Response Officer (COR Police) to attend and participate in neighbourhood events 3. Provide general information in relation to crime and responding to crime. Increase confidence of residents unsure whether to make a report <ul style="list-style-type: none"> • Develop an FAQ: When is it okay to call police – provide concrete examples for example: if someone is sleeping on your porch what you should and shouldn't do and that it's okay to call police.... • Explore opportunity for police to share crime mapping 	<p>June – December 2014</p> <p>September – December 2014</p>	<p>Neighbourhood Watch OEVCA</p> <p>Neighbourhood Watch OEVCA</p>	<p>Neighbourhood Watch Residents Community agencies Businesses Police Service Community newsletter</p>	<ul style="list-style-type: none"> • Identify how community can be advised of what issues the Police Service are aware of and are investigating, monitoring • Develop a line of communication from the local Police via the Neighbourhood Watch • Plan opportunities for police to engage with local community through local community events (eg community forum to provide updates) • Share summary information through the community newsletter • Organize a meeting for residents and local businesses to identify the information that they would like to receive from the police service (eg rights when reporting a crime, how the police will respond to a report, how to report, what should be reported) • Feedback requests for information via Neighbourhood Watch • Circulate information via Neighbourhood Watch groups and community newsletter



PHYSICAL SPACE					
Strategy	Action Steps	Timeline	Champion/Lead	Resources Required	Immediate Next Steps
	traffic due to trains) h. Promote safer driving practices				
Develop a local reporting program and educational information regarding property maintenance standards (homes, businesses, parking lots, abandoned buildings and lots)	1. Report program for Property Maintenance 2. Create group to champion property standards 3. A system to allow for people to report Property Standards issues to group rather than directly to City 4. Clean up abandoned lots a. Temporary uses (tactical urbanism, cleaning up abandoned lots and creating activity within the space) b. Property Standards (ensuring the spaces are kept clean)	Year 1	OEVCA Local Residents		<ul style="list-style-type: none"> • Contact OEVCA • Spread word of idea, gain community support
Replace play surface at Boyle playground	1. Contact City of London Parks Planning to request the surface of the park be replaced	Year 1		City of London Parks Planning	
Work with the owner and property standards to improve the Embassy lot	1. Work with the owner to improve sight (clean up) of the lot 2. Explore possible uses in the future for the space (such as dog park or community garden)	Year 1	Kim Walker	Local Councillor	<ul style="list-style-type: none"> • Find out who owns the property – contact the City to determine / BIA • Contact owner to discuss idea • Connect with city to determine process
Keep the Dundas Street corridor clean and free of trash, litter, needles and graffiti	1. Increase the number of waste receptacles on the Dundas corridor 2. Get waste containers specifically for Dundas Street businesses to use 3. Create a shopping cart collection team and designated pick-up spot 4. Clean city parking lots more regularly 5. Increase frequency of community clean-up days	1 – 2 years	OEV BIA City of London – Waste Management	City of London staff support Funds for waste containers for Dundas Street Businesses (could come from the businesses?) Neighbourhood Watch (graffiti)	<ul style="list-style-type: none"> • Meet with OEVBIA to discuss idea • Identify ideal locations for new waste receptacles • Research other cities that have waste containers for businesses • Connect with Police and needle exchange • Connect with Neighbourhood Watch London regarding their graffiti removal program
Beautify the neighbourhood	1. “Greenification” of Dundas corridor with business-focused garden contest 2. Coordinate with existing garden tour to help grow and increase visibility (Garden Gates Open) 3. Explore the possibility of having a community garden in Queens Park 4. Beautify the tracks 5. Ensure that all OEV parks are adopted	1 – 2 years	OEV BIA OEVCA Food Not Lawns	BIA staff time to coordinate with businesses Garden supplies (donated?) City of London Adopt-a-Park program	<ul style="list-style-type: none"> • Coordinate meeting with the OEV BIA and garden-focused groups in the neighbourhood to create plan and move forward • Contact City of London about Queens Park Garden • Contact City of London regarding the Adopt-a-Park program



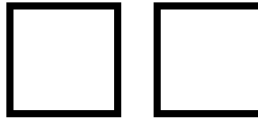
PHYSICAL SPACE					
Strategy	Action Steps	Timeline	Champion/Lead	Resources Required	Immediate Next Steps
Examine the parking issues in the neighbourhood as it relates to safety concerns	1. Consult with the OEVCA regarding their current parking plan for the OEV neighbourhood	Year 1	Implementation Team	OEVCA	
Engage the City of London once Lorne Ave Public School is declared surplus so that the building does not remain vacant	1. Encourage the Thames Valley District School Board to act quickly to complete the process to declare the building surplus				
Engage with the City of London in the development of the Official Plan (the London Plan) to advocate for a balance of business and services in the neighbourhood	1. Attend community events, public meetings and other opportunities to advocate for a balance of business and services in the Old East Village neighbourhood be incorporated into the Official Plan				

ECONOMY					
Strategy	Action Steps	Timeline	Champion/Lead	Resources Required	Immediate Next Steps
Engage the Old East Village BIA and other economic leaders regarding neighbourhood economic development	1. Promote shopping in the OEV business corridor 2. Engage with the OEVBIA regarding their economic development plan for the neighbourhood 3. Engage with the OEV Merchants Association			OEVBIA OEV Business Merchants Association	



PROGRAMS AND SERVICES

Strategy	Action Steps	Timeline	Champion/Lead	Resources Required	Immediate Next Steps
<p>Integrated multi-party efforts to complement the efforts of London Police Service led by the Old East Village</p>	<ol style="list-style-type: none"> 1. OEV to receive regular education/information on the role of London Police Services (LPS) /foot patrol /Persons at Risk including local crime issues - start with an open house 2. Help the OEV what the police can and cannot do 3. Determine economically viable alternatives to a police presence 4. Proactively work with LPS when community events take place 5. Increase Neighbourhood Watch 6. Hold community information sessions 7. Link to Block Parties 	<p>Before Oct. 2014</p> <p>Sept 2014-ongoing</p> <p>June 2014</p> <p>June to October 2014</p>	<p>LPS</p> <p>Community association</p> <p>Community association</p> <p>Neighbourhood Watch</p>	<p>Open house at 601 Dundas Invitations</p> <p>Meeting location</p> <p>Meeting location No cost - or lost cost</p>	<ul style="list-style-type: none"> • Open house
<p>Improve needle collection in the Old East Village</p>	<ol style="list-style-type: none"> 1. Install more stationary needle bins 2. Install creatively designed needle collection bins 3. Expand communication of location of stationary bins <ul style="list-style-type: none"> • Provide a map of the locations and links to Middlesex London Health Unite (MLHU)/ London CARES/City of London/ Regional HIV and Aids Connection (RHAC) websites 4. Train residents and have local cleanup crews <ul style="list-style-type: none"> • Determine costs of small sharp containers for the cleanup crews • Determine who will accept the collected needles in OEV 5. Implement needle walks with a trained group of volunteers 	<p>June 2014</p>	<p>RHAC London CARES MLHU</p>	<p>Small sharp's containers</p> <p>Stationary needle bins</p>	<ul style="list-style-type: none"> • Expand communication of location of stationary bins - provide a map of locations and links to MLHU/London CARES/City of London/RHAC websites
<p>Develop effective practices for service providers, participants, businesses and neighbours to work together</p>	<p>De-mystify social services to residents through the following actions:</p> <ol style="list-style-type: none"> 1. Social services/LPS collaborate together to provide OEV quarterly meetings, events such as open house 2. Increase accessibility of social services to local residents to increase their engagement 3. Gather a list of who is interested, develop a schedule 4. Consider a passport booklet- like Open Doors/ Kavalcade 5. Provide regular training education events for residents on prevailing issues such as homelessness, addictions, mental illness 	<p>September 2014</p>	<p>Unity Project to Champion</p>	<p>London Police Service London CARES Unity Project ADTSV RHAC Neighbourhood Watch OEVCA OEV BIA OEV Merchants</p>	<ul style="list-style-type: none"> • Meet with all agencies, residents, businesses, etc • Study European and other countries models of community collaboration



PROGRAMS AND SERVICES

Strategy	Action Steps	Timeline	Champion/Lead	Resources Required	Immediate Next Steps
	6. Encourage involvement of residents in the services. Agencies develop volunteer opportunities using existing volunteers to canvas 7. Encourage positive media stories with accurate information 8. Anchor support from those that live and work in the neighbourhood 9. Build on the goodwill of the OEV safety task force to continue to implement strategies 10. Study European and other countries models of community collaboration 11. Support the knowledge transfer and exchange of ideas and opportunities 12. Learn through web/library/videos 13. Host a session to present the finding to OEV with a call to action 14. Create meaningful opportunities for service recipients. Have regular meetings dedicated to service recipients with a focus on creative mindfulness and how they can be part of community safety planning 15. Provide community/neighbor training on universal precautions 16. BIA to include in OEV Economic Development Plan entrepreneurial enterprises/mentorship models and investing in those most vulnerable. Link to agency open doors	June – ongoing June – December 2014 September – December 2014 June–Dec 2014 Sept to March 2015	Community Association London Intercommunity Health Centre LPS/RHAC OEV BIA	Association Location Website handouts	
Use pre-existing resources to add an innovative range of housing	1. Create a bylaw making it mandatory for any new housing development to allocate at least 15% to rent geared to income units 2. Focus on innovation and attractive looking space	September-March June - Ongoing	London Council Housing Leadership London Homeless Coalition (LHC) (future) Housing Development Corporation Residents	City of London Residents	