# DIVERSITY FORWARD TOGETHER Breakfast with LDRRAC Report of Common Themes from Table Discussions

**Please Note:** The common themes listed below emerged in each table discussion, in response to each of the 3 questions posed, and at both breakfasts. Sample verbatim comments listed with each common theme reflect the discussions which took place.

#### 2011 October 26 Participants:

City Councillors – Matt Brown, Harold Usher, Sandy White City Staff – Pat McNally, Bill Coxhead, Kate Graham, Ross Fair, Jeff Tudhope, Veronica Major, Kristen Keller

City Clerk's Office – Heather Lysynski

LDRRAC – Michelle Edwards, Meredith Fraser, Mary Singeris, , Jeff Robinson, Ulla Troughton, Ian Silver, Terri Tomchick-Condon, Kash Husein, Pat Shanahan, Nicole Buteau, Zelda Elijah, Dorothy Stolarski, Becky Howse

#### 2011 November 10 Participants:

Mayor Joe Fontana
City Staff – John Kobarda, Pat Photo, Kristen Keller
City Clerk's Office – Jackie Martin
LDRRAC – Michelle Edwards, Meredith Fraser, Mary Singeris, Jeff Robinson,
Ulla Troughton, Ian Silver, Terri Tomchick-Condon, Pat Shanahan, Zelda Elijah,
Dorothy Stolarski, Becky Howse

#### **COMMON THEMES**

## Give advice and make recommendations regularly to City Council and staff. Don't wait to be asked.

- Give information and propose action to City; if councilors approve this recommendation, Council directs staff action
- Prefer not to ask many issues send advice
- · Reasonable for you to bring issues forward without being asked
- Would prefer proactive being asked to provide advice
- · Councilors need to know what is going on 'out there'

### Communicate effectively with City Council.

- You see what's right or wrong 'out there' can make recommendations to City – if it can be implemented, City may take it forward
- You engage the public for us and recommendations are brought to the committee then brought to entire Council
- Recommendation how do we engage the public through LDRRAC?
- Suggestion 'marketing' one-pager to Council members less formal than mandate, what we do? What to call us about? How to contact us? – LDRRAC 'open for business'
- Key 'advice' looking for help, not for a problem balanced with 'if you don't act, you'll have a problem' advocacy at the appropriate level
- Provide concise reports what we did; what we need; what next? executive summary every time
- City Council needs to look at a mechanism to hear LDRRAC (1 time each year) – annual report
- Written reports are often ignored the attention it deserves needs to be more personal
- Effective communication with Council a brief page is a good idea receive so much information (Mayor, Council)- briefing note is critical
- Go to Council and make a presentation

## City staff want to make better use of LDRRAC's knowledge and connections.

- What are the 2-3 things we want/need from LDRRAC so that staff can act? – satisfying outcomes
- Two-way street leveraging expertise not making decisions in a vacuum – safety check
- Structure of committee resource with voting wearing multiple hats expertise
- Individually or collectively we have knowledge and expertise that we are willing to share
- Resource members benefit by providing advice back to our organizations and vice versa
- Diversity encompasses a lot of things LDRRAC would come in handy to Council – diversity more than skin colour
- Inclusion impacts on diversity
- Communications department concern about who the City is reaching (i.e. immigrants)
- Very interesting! first time an advisory committee has asked what kind of advice it could/should provide

# Rebrand LDRRAC; change its name to reflect more accurately the broad definition of 'diversity' and review its terms of reference to be more inclusive.

- Bigger issues need to be considered
- Mandate redo if it's not working Challenge if it limits what you do.
   Restructure if not in there to engage public 2007 reviewed
- Mandate look at and restructure and even the name before we put out to public – Diversity needs rebranding
- Mandate sub-committee that impacts invisible groups
- Average person doesn't know what LDRRAC does London needs to understand values and mission
- Redo the mandate
- Rebranding of LDRRAC

#### Use the City's new Strategic Plan as the focus for LDRRAC activities.

- look at City's strategic plan make recommendations on every point at which diversity should behighlighted
- make a list of ...items with 'Would you like us to provide advice on ....? strategic plan as base
- 'We believe, as LDRRAC, that we can assist in achieving that goal '....'
   Strategies City will accept it will be resourced
- 'fresh flavour' to strategic plan accomplishment of its goals needs a much larger pool of participants
- Council's strategic plan signing off of Dec. 5 advice on where LDRRAC could provide insight

### Engage the public/community.

- Symbiotic relationship amongst committee and City
- Is there a mechanism to move <u>outside</u> the above policy development/HR into community?
- We need to engage everyone move this forward
- Neighbourhood strength should be linked in with that strategy information about what's going on and integrate
- Impact with the people