



HOUSING MEDIATION SERVICE

- Educational Outreach



HOUSING MEDIATION SERVICE - Mandate

- To assist students, landlords and neighbours with issues related to the housing of students in the London community
 - one of the parties involved must be a Western or Fanshawe student
 - to proactively counsel & educate students regarding their responsibilities
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HOUSING MEDIATION SERVICE - Education

- Focus in Dec. – Feb. with literature to students in residence – educate students in residence before they move into the community
 - Handouts & presentations to students in residence
 - emails to students in residence
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HOUSING MEDIATION SERVICE - Education

- Include literature like Renting in London booklet, Bylaw info, Roommate Accord, etc.
 - Give out over 20,000 garbage schedules per year
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HOUSING MEDIATION SERVICE - Education

- Academic Year - September
 - mailout to 13,000 homes with bylaw and garbage info
 - Welcome package to homes near Western and Fanshawe
 - electronic newsletter to all students
 - Twitter and facebook messaging
 - Info Booths
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HOUSING MEDIATION SERVICE - Education

- Academic Year – Oct. to Mar.
 - Electronic newsletter to all students each month
 - Facebook & Twitter messaging regularly
 - Info Booths monthly
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HOUSING MEDIATION SERVICE - Education

- Video created to provide further method of education
 - Position created this year to do monthly video pertinent to the time of year
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HOUSING MEDIATION SERVICE - Education

- Students (OCAs) at Western hired to go door-to-door monthly ... hired to be on-call
 - Fanshawe Community Officer and FSU go door-to-door at strategic times
 - Provide info re variety of issues depending on time of year
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HOUSING MEDIATION SERVICE - Education

- Newsletters to landlords
 - Presentations to landlord groups
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HOUSING MEDIATION SERVICE – Pro-active

-encouraged support for ...

- Furniture Bylaw
 - Near Campus Neighbourhood Report
 - Zoning Issues
 - 5 Bedroom Bylaw ... 3 Bdrm multi
 - Noise Bylaw Update
 - Rental Licensing Bylaw
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HOUSING MEDIATION SERVICE - Abatement

- Hire staff and students fall & spring re litter
 - Flyer and garbage bag handed out to houses early April
 - Furniture Exchange/Garage Sale
 - Year-end dumpsters
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HOUSING MEDIATION SERVICE - Collaboration

- Work with different groups to work on solutions & education
 - USC & FSU
 - Neighbourhood Assoc.
 - Fraternities, Faculty Councils
 - City Departments
 - City Councillors
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