

**12TH REPORT OF THE**  
**COMMUNITY AND PROTECTIVE SERVICES COMMITTEE**

Meeting held on May 26, 2014, commencing at 7:02 PM, in the Council Chambers, Second Floor, London City Hall.

**PRESENT:** Councillor M. Brown (Chair), Councillors B. Armstrong and D. Brown and B. Westlake-Power (Secretary).

**ABSENT:** Councillors N. Branscombe and J.P. Bryant.

**ALSO PRESENT:** Councillors B. Polhill and S. Orser and S. Datars Bere, H. Chapman, S. Giustizia, O. Katolyk, L. Livingstone, L. Marshall, R. Oke, M. Ribera, J. Smout and E. Soldo.

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**I. CALL TO ORDER**

1. Disclosures of Pecuniary Interest

Recommendation: That it BE NOTED that no pecuniary interests were disclosed.

**II. CONSENT ITEMS**

2. School Crossing Guard Program

Recommendation: That the following actions be taken with respect to the School Crossing Guard Program:

- a) the Civic Administration BE DIRECTED to undertake additional consultation with the impacted community stakeholders, as well as the Community Safety & Crime Prevention Advisory Committee (CSCP), with respect to the proposed changes to school crossing guard locations;
- b) consideration of any proposed decisions to remove existing school crossing guard locations BE POSTPONED until the above-noted consultation is completed and a further report related to the proposed safety enhancements at any locations and the evaluation process is brought forward to the CSCP; and,
- c) the following actions be taken with respect to the 3rd Report of the CSCP, from its meeting held on May 22, 2014:
  - i) notwithstanding part 11(e)(iii) of clause 5(16) of the Policy Manual, which indicates that financial grants/contributions or awards to third party individuals, organizations or groups shall be directed to the appropriate Civic Department to be addressed through the approval and reporting processes already established by the Municipal Council for those situations, the amount of \$330.00 for the replacement of the London Block Parent® sign on Wellington Road BE APPROVED from the CSCP 2014 Budget; it being noted that the CSCP reviewed and received a communication from M. O'Halloran, Executive Director, London Block Parent® Program, with respect to this matter;
  - ii) notwithstanding part 11(e)(iii) of clause 5(16) of the Policy Manual, which indicates that financial grants/contributions or awards to third party individuals, organizations or groups shall be directed to the appropriate Civic Department to be addressed through the approval and reporting processes already established by the Municipal Council for those situations, the amount of \$632.49 for the purchase of 4,000 London Block Parent®, Walking School Bus Program brochures (as attached) BE APPROVED from the CSCP 2014 Budget; it being noted that the

CSCP reviewed and received a communication from M. O'Halloran, Executive Director, London Block Parent® Program, with respect to this matter;

- iii) the following actions be taken with respect to the School Crossing Guard Program and the proposed removal of nine (9) existing school crossing guard locations:
  - A) the Chair of the CSCP BE DIRECTED to seek delegation status at the May 26, 2014 Community and Protective Service Committee (CPSC) meeting to speak to this matter on behalf of the CSCP;
  - B) the organizations represented on the CSCP BE ENCOURAGED to write to the City Staff, Councillors and the Mayor expressing their concerns with the removal of the nine (9) school crossing guards; and,
  - C) the Civic Administration BE REQUIRED to provide improved communications to the CSCP concerning any issues regarding safety, prior to their presentation to the CPSC; and,
- iv) clauses 4 to 7 BE RECEIVED;

it being noted that the CPSC received a verbal presentation from L. Norman, Chair of the CSCP.

Motion Passed

YEAS: D. Brown, B. Armstrong, M. Brown (3)

- 3. Execution of Documents between The Corporation of the City of London and the South West Local Health Integration Network (LHIN) and the Ministry of Health and Long Term Care

Recommendation: That, on the recommendation of the Managing Director, Housing, Social Services and Dearness Home, with the concurrence of the City Manager, the proposed by-law, as appended to the staff report dated May 26, 2014, BE INTRODUCED at the Municipal Council meeting of June 10, 2014 to authorize the Managing Director, Housing, Social Services and Dearness Home or designate to execute documents related to the Dearness Home (including the Long-Term Care Home and the Adult Day Program) with the Local Health Integration Network (LHIN) or with Her Majesty the Queen in Right of Ontario (Minister of Health and Long-Term Care). (2014-L04)

Motion Passed

YEAS: D. Brown, B. Armstrong, M. Brown (3)

- 4. By-law to Repeal the Delegation of Certain Duties Under the Long-Term Care Homes Act, 2007

Recommendation: That, on the recommendation of the Managing Director, Housing, Social Services and Dearness Home, with the concurrence of the City Manager, the proposed by-law, as appended to the staff report dated May 26, 2014, BE INTRODUCED at the Municipal Council meeting to be held on June 10, 2014 to repeal By-law No. A.-6584-257, as amended, being "A by-law to delegate to the City of London's Interim City Manager or City Manager certain of the duties of the Licensee under the Long-Term Care Homes Act, 2007" as the by-law is redundant given that the Civic Administration By-law A-44, sets out "the role and responsibility of the officers and employees of the Corporation" and as such, the Managing Director, Housing, Social Services and Dearness Home carries the responsibility under the Long Term Care Homes Act, 2007. (2014-C01/S03)

Motion Passed

YEAS: D. Brown, B. Armstrong, M. Brown (3)

5. 2013-2016 Multi-Sector Service Accountability Agreement Dearness Home Adult Day Program and the South West Local Health Integration Network Declaration of Compliance - October 1, 2013 - March 21, 2014

Recommendation: That, on the recommendation of the Managing Director, Housing, Social Services and Dearness Home, and with the concurrence of the City Manager, the City Manager BE AUTHORIZED by Council to execute the Compliance Declaration declaring that the Dearness Home Adult Day Program has complied with the terms of the 2013-2016 Multi-Sector Service Accountability Agreement for the period October 1, 2013 to March 31, 2014. (2014-L04)

Motion Passed

YEAS: D. Brown, B. Armstrong, M. Brown (3)

6. Expanded Animal Welfare Initiatives

Recommendation: That on the recommendation of the Managing Director, Development & Compliance Services and the Chief Building Official, the following actions be taken with respect to expanded animal welfare initiatives in the City of London:

- a) with respect to the Cat Adoption Centre Services contract, recognizing the vision for animal services where all pets have a caring, respectful and responsible home:
- i) the submission from Cats R Us Cat Rescue, implementing and operating the City of London Cat Adoption Centre, an expanded scope of animal welfare initiatives for the City of London and their submitted total annual cost for services of \$165,728 BE ACCEPTED;
  - ii) the Civic Administration BE AUTHORIZED to undertake all administrative acts which are necessary in connection with this contract; and
  - iii) the approvals hereby given BE CONDITIONAL upon the Corporation entering into a formal contract or issuing a purchase order, or contract record relating to the subject matter of this approval; and,
- b) the report dated May 26, 2014 with respect to RFP 14-17 Veterinary Services, BE RECEIVED.

Motion Passed

YEAS: D. Brown, B. Armstrong, M. Brown (3)

### III. SCHEDULED ITEMS

7. By-law Amendments for Expanding Animal Welfare Initiatives

Recommendation: That on the recommendation of the Managing Director, Development & Compliance Services and the Chief Building Official, the following actions be taken to amend various City of London by-laws in order to support enhanced animal care strategies and implement City Council's first principle of "no kill" and open shelter policy:

- a) the proposed by-law, as appended to the staff report dated May 26, 2014, BE INTRODUCED at the Municipal Council meeting to be held on June 10, 2014 to:
- i) amend By-law No. PH-3, Animal Control to implement the following animal welfare initiatives: increased pet limits for cats; new citizen clause; increased exemption period for licensing of new born animals; allow discretion of licensing fee amnesty periods; add provisions related to microchips as a form of identification for cats in place of cat identification tags; and the

inclusion of fostering regulations; and

- ii) amend fees and charges related to cat registration fees within Schedule "A" attached to the by-law; and
- b) the proposed by-law, as appended to the staff report dated May 26, 2014, BE INTRODUCED at the Municipal Council meeting to be held on June 10, 2014 to amend By-law No. PH-4, Dog Licensing & Control to:
- i) implement the following animal welfare initiatives: increased pet limits for dogs; new citizen clause; increased exemption period for licensing of new born animals; and allow discretion of licensing fee amnesty periods; redefine "at large" in response to a citizen concern; revised wording regarding muzzling to clarify when a Notice of Caution will be issued, and the inclusion of fostering regulations fostering; and
  - ii) amend fees and charges related to dog registration licensing fees within Schedule "A" attached to the by-law; and,
- c) the proposed by-law, as appended to the staff report dated May 26, 2014, BE INTRODUCED at the Municipal Council meeting to be held on June 10th , 2014 to amend By-law No. PH-5, Public Pound By-law to reflect name and position changes due to organizational restructuring, and to update the means of maintaining the Poundkeeper's records; and,
- d) the information on by-law wording, "owners" and "ownership" versus "guardian" and "guardianship" BE RECEIVED; and,
- e) the information on mandatory spay and neuter BE RECEIVED;

it being noted that the Community and Protective Services Committee received submissions from S. Ross and W.R. Warder with respect to this matter;

it being pointed out that at the public participation meeting associated with this matter, the individuals indicated on the attached public participation meeting record made oral submissions in connection therewith. (2014-C01/P14)

Voting Record:

Motion Passed

YEAS: D. Brown, B. Armstrong, M. Brown (3)

Motion to open the public participation meeting related to by-law amendments for expanded animal welfare initiatives.

Motion Passed

YEAS: D. Brown, B. Armstrong, M. Brown (3)

Motion to close the public participation meeting related to by-law amendments for expanded animal welfare initiatives.

Motion Passed

YEAS: D. Brown, B. Armstrong, M. Brown (3)

#### **IV. ITEMS FOR DIRECTION**

##### **8. 2nd Report of the Council Housing Leadership Committee**

Recommendation: That the following actions be taken with respect to the 2nd Report of the Council Housing Leadership Committee, from its meeting held on May 12, 2014:

- a) on the recommendation of the Director, Municipal Housing, with the concurrence of the Managing Director, Housing, Social Services and

Dearness Home, the report dated May 12, 2014, and the enquiry raised by Councillor S. White on February 25, 2014, relating to the Housing Ambassador Program BE RECEIVED;

- b) on the recommendation of the Director of Municipal Housing, with the concurrence of the Managing Director, Housing, Social Services and Dearness Home, the following actions be taken with respect to the Convert-to-Rent/Rehabilitation Program for the properties located at 1554 and 1555 Allen Place:
  - i) Nelms Group Ltd. BE GIVEN a municipal allocation of \$96,000 for two (2) units at 1554 Allen Place;
  - ii) Nelms Group Ltd. BE GIVEN a municipal allocation of \$96,000 for two (2) units at 1555 Allen Place;
  - iii) in accordance with Municipal Housing Facilities By-law No A.-5814-11, the proposed by-law, as appended to the staff report dated May 12, 2014, BE INTRODUCED at the Municipal Council meeting to be held on June 10, 2014 to:
    - A) approve the Amendment to the Municipal Contribution Agreements, pertaining to the above-noted proposal, substantially in the form of agreement appended to the aforementioned by-law and to the satisfaction of the City Solicitor; and,
    - B) authorize the Mayor and the City Clerk to execute the above-noted Amendment;
- c) on the recommendation of the Director of Housing, with the concurrence of the Managing Director of Housing, Social Services and Dearness Home, the following actions be taken with respect to a proposed Housing Development Corporation (HDC):
  - i) the Civic Administration BE DIRECTED to report back to the Council Housing Leadership Committee (CHLC) in June or July 2014, with a finalized HDC business case from SHS Consulting;
  - ii) the Civic Administration BE DIRECTED to prepare a business plan, including a proposed implementation plan, for a Housing Development Corporation, to be presented to CHLC at its next meeting;
  - iii) the Civic Administration BE DIRECTED to explore funding opportunities that may be available through other levels of government to support the proposed HDC implementation plans and project specific initiatives within the proposed HDC plans; it being noted that the Council Housing Leadership Committee reviewed and received presentations from the Manager, Housing Services and C. Pacini, SHS Consulting, with respect to this matter; and,
- d) clauses 4 and 5 BE RECEIVED.

Motion Passed

YEAS: D. Brown, B. Armstrong, M. Brown (3)

9. 3rd Report of the London Diversity and Race Relations Advisory Committee

Recommendation: That the following actions be taken with respect to the 3rd Report of the London Diversity and Race Relations Advisory Committee, from its meeting held on May 15, 2014:

- a) the following actions be taken with respect to London Diversity and Race Relations Advisory Committee (LDRRAC) Policy and Planning Sub-Committee meeting minutes dated May 1, 2014:

- i) the City Clerk BE REQUESTED to consider the attached new member orientation checklist;
  - ii) the proposed LDRRAC Sub-Committee Structure, outlined in the 3rd Report, BE RECEIVED;
- b) the following actions be taken with respect to envisioning and planning for the London Diversity and Race Relations Advisory Committee (LDRRAC):
- i) a brainstorming session BE HELD on June 5, 2015 from 4:00 p.m. - 6:00 p.m. at the Kinsman Recreation Centre; and,
  - ii) an expenditure of up to \$200.00 BE APPROVED for refreshments for the session; it being noted that the LDRRAC has sufficient funds in its 2014 Budget for this expense; and,
- c) clauses 3 to 10 BE RECEIVED.

Motion Passed

YEAS: D. Brown, B. Armstrong, M. Brown (3)

10. Town and Gown Committee

Recommendation: That the following actions be taken with respect to the 1st and 2nd Reports of the Town and Gown Committee, from its meetings held on May 8, 2014:

- a) clause 4 of the 1st Report, BE AMENDED to read as follows:
- "4. Western University and Huron University College BE REQUESTED to permit the consultants to undertake a three-season inventory and to participate in the Medway Valley Heritage Forest Environmentally Significant Area Conservation Master Plan Study; it being noted that the Town and Gown Committee reviewed and received a communication dated February 12, 2014 from S. Levin, on behalf of the Orchard Park Sherwood Forest Ratepayers and a communication from D. Hill, 12 Longbow Road and heard verbal presentations from S. Levin, Orchard Park Sherwood Forest Ratepayers and P. White, Executive Director, Government Relations & Strategic Partnerships, Western University, with respect to the Medway Valley Heritage Forest Environmentally Significant Area Conservation Master Plan";
- b) clauses 1, 2, 3 and 5 to 8 of the 1st Report BE RECEIVED;
- c) the following actions be taken with respect to Project Learn:
- i) the Civic Administration BE DIRECTED to establish a "Your London Calling Student Task Force" for the purpose of developing a website focusing on post-secondary student resources with a target launch of September 2014;
  - ii) the comments, as appended to the 2nd Report of the Town and Gown Advisory Committee, BE REFERRED to the Task Force for consideration;

it being pointed out that at the public participation meeting associated with this matter, the following individuals made oral submissions in connection therewith:

- G. Matthews, Housing and Mediation Officer, Western and Fanshawe College – see ~~attached~~ presentation.
- B. Duncan, Police Chief, London Police Services – indicating that in the fall there was a change in the Students' Council; advising that they have done ride-alongs; noting that the current student councils are continuing on with the work of the previous councils; advising that this spring, there were no major issues; advising that through Project Learn they have

issued warnings; advising that they are trying to avoid the large parties spilling onto the street; indicating that Western University has engaged in new strategies and advising that he is encouraged by the changes that he has seen.

- A. Eftekharpour, Vice-President, Western University Students' Council – see ~~attached~~ presentation.
  - A. Beaton, 811 Talbot Street – advising that he has resided here for 10 years; indicating that he has rentals to the South, North and across the street from his property; advising that he has heard lots of great words spoken tonight; advising that there seems to be an overlap with enforcement; advising that there are a number of unrelated people living in one house; advising that, during Homecoming, at 1:30 AM, there was a car that he had never seen before parked in his driveway; indicating that he contacted the Police and By-law Enforcement and both showed up quite promptly but were unable to do anything about the car parked in his driveway; and requesting that the Civic Administration review the parking by-law and put some teeth into the by-law
- d) the communication dated May 5, 2014 from S. Levin, President, Orchard Park/Sherwood Forest Ratepayers and the attached presentation received by J. Schlemmer, Neighbourhood Legal Services, relating to secondary dwelling units BE REFERRED to the Civic Administration for consideration;

it being noted that the Town & Gown Committee reviewed and received a Municipal Council resolution adopted at its meeting held on December 3, 2013, with respect to this matter;

it being pointed out that this meeting was not a public participation meeting within the meaning of the *Planning Act*; and your participation in this meeting, and any submissions made at this meeting (either orally or in writing), will not preserve rights under the *Planning Act*, an appeal any decision made by Council concerning secondary dwelling units. To preserve rights to an appeal under the *Planning Act*, attend once at a public participation meeting or written submission to the Planning and Environment Committee is required.

- e) the Civic Administration BE REQUESTED to report to the appropriate Standing Committee with respect to the correlation between Lodging Houses and R-1 Zoning prior to the conclusion of the current term of Council; it being noted that a home, rented to more than three unrelated people, none of whom is the owner, and whose only common bond is the need for shared temporary rental accommodation is considered a Class 2 Lodging House and therefore not a permitted use in an R-1 Zone single detached dwelling;

it being pointed out that this meeting was not a public participation meeting within the meaning of the *Planning Act*; and your participation in this meeting, and any submissions made at this meeting (either orally or in writing), will not preserve rights under the *Planning Act*, an appeal any decision made by Council concerning secondary dwelling units. To preserve rights to an appeal under the *Planning Act*, attend once at a public participation meeting or written submission to the Planning and Environment Committee is required;

it being noted that the Town & Gown Committee received the following presentations with respect to this matter:

- P. Beechey, on behalf of the London Neighbourhood Community Association – see ~~attached~~ presentation.
- S. Levin, President, Orchard Park/Sherwood Forest Ratepayers – advising that Western University has done an excellent job encouraging students to stay on-campus; expressing support for the Near Campus Neighbourhood Strategy; advising that the concerns raised by P. Beechey in his presentation are worth exploring; recommending that the concerns be reviewed prior to the end of this Council term; requesting that the Civic Administration provide an updated report on what a lodging house is in relation to a R-1 Zone; suggesting that the City needs to avoid turning more neighbourhoods into Broughdale;
- E. Sims, London Property Management Association – reiterating her

comments from her communication dated May 8, 2014.

- C. Joles, 1022 Waterloo Street - see attached presentation.
- S. Boerson, 310 Huron Street – advising that the five bedroom maximum that was brought into force and effect started as a safety concern; advising that this has turned her neighbourhood into a five bedroom minimum neighbourhood; noting that every house that has been sold on her street has been listed as 4+ bedrooms; advising that it does not matter if the house was an existing four bedroom house; noting that it does nothing to protect this neighbourhood; advising that the house could be three bedroom, but it is rented to 6, 8, 10 or 12 people; indicating that she believes that “mixed” neighbourhoods should be encouraged; advising that it is hard to live next to a student because they are so transient; noting that she knows all of her permanent neighbours; advising that this takes the heart of the neighbourhood away; advising that she attended University in Waterloo, went to school, did her work and graduated; and indicating that most students attend school in London but do not plan on getting a job in London and the area residents have to live with the problems.
- Mr. Squire, 506 Grosvenor Street – reading a communication from concerned Ryerson Public School parents; expressing support for Mr. Beechey’s recommendation; indicating that Ryerson is an excellent school; indicating that, with the increase in rental units, it drives families out of the neighbourhood; indicating that schools are closing because the number of families living the area near the school is declining; requesting that this be dealt with one step at a time; and indicating that he supports maintaining students and mixed communities.
- P. House, 189 Irving Place - advising that the area residents have asked for help from Council for many years and it has fallen on deaf ears until the St. Patrick’s Day riot; indicating that landlords are not the ones going to work with no sleep; requesting that the area residents be listened to; requesting that no more than three unrelated people live in one house; indicating that there is a significant amount of money spent by the London Police Force; indicating that the City is losing money; asking that Council stop and think about this and keep the money in London; reiterating that the money be kept in London to improve the roads, parks and schools; suggesting that the City of London consider purchasing housing for students; advising that absentee landlords are the problem; indicating that there is not enough enforcement staff to do everything and, advising that changes need to happen.
- J. Lenardon, 997 Waterloo Street – indicating that branding has been discussed; advising that the London Neighbourhood Community Association does not just represent one neighbourhood; noting that there are at least 10 postal codes represented by the Association; and advising that they represent the interests of people throughout London.
- K. McKeating, 329 Victoria Street – indicating that there is no zoning change; advising that Goodman’s provided a thorough legal opinion; advising that her niece lived in a house with 12 bedrooms; indicating that landlords pack students in like sardines to make more money; advising that it is not desirable to live in or beside this type of housing; and asking for enforcement of this type of housing.
- D. Schaefer, 398 Chambers Place – expressing support for the comments made by E. Sims, London Property Management Association; advising that the R-1 Zone is for a house; expressing concern with the timing of the meeting as a majority of the students have left the City; advising that he has a couple of rental houses within a five minute drive; and indicating that all student rental property owners are being portrayed as living in Toronto.
- Resident – expressing agreement with the three bedroom maximum limit that has been set under the Near Campus Neighbourhoods Strategy.
- Josh, 4 Glendale Avenue – advising that he works in property management and is a mature student; indicating that a narrow view is being taken as all of the comments relate to one particular neighbourhood, not the entire city; enquiring as to how you determine if there are 13 unrelated people in one house without violating their human rights; indicating that most students live near the University; advising that all costs go into the house and to think that three students could break even baffles him; advising that the motion made by the Neighbourhood



Association creates prices that students cannot afford; advising that some student housing costs \$800 for a room; indicating that we can do better than this; noting that he sees everyone's points of view and their frustrations; and, advising that the Neighbourhood Association's recommendation is not the answer, it will only cause more headaches.

- M. Bax, 192 Sherwood Avenue – indicating that students are not able to afford to rent a house; advising that it is a vicious cycle where the prices of houses go up, families cannot afford to buy the house and a number of students room together to make it affordable; indicating that the house is advertised as six units in order to get the price; noting that it is better for students and families to bring the prices down; indicating that it is a bad situation with rentals with all of these bedrooms; and, advising that all of the money is going to the landlords.
- V. Moretti, 281 Regent Street – indicating that there should be a proactive way to deal with students and enforcement; indicating that we are not Town versus Gown; advising that University students want to be considered as law-abiding citizens; and, indicating that this is about people who build rooms in their garage for someone else's child to live in.
- B. Davis, Old Masonville Ratepayers' Association, 25 Cherokee Road – advising that, in his area, there is a strip of nine houses of student housing with more than five bedrooms; and, indicating that 13 houses are being removed and a building with 120 units will be built so that student housing can be accommodated in an organized manner.
- D. Pederson, 797 Colborne Street – indicating that this is becoming a battle of one against the other; advising that he has a basement rental unit; indicating that she has students who live beside her who attend Fanshawe College; advising that, with peer pressure, common sense may be forgotten; indicating that the house next to hers sold and it was turned into a five bedroom home; advising that she lives in a mixed neighbourhood; wondering how we find the proper balance; indicating that she gets to know the students who live beside her; noting that once you know your neighbours, it is harder to violate their rights; and, indicating that five students in one house is too many.
- M. Salih - advising that he has served in the Canadian Forces and when some of them come back from Tour, they live in the same house; noting that you may have four responsible adults living in one house; enquiring as to whether or not this pertains to them; and expressing concern with the immigrant population who is not partying and not making a lot of noise.

f) clauses 4 to 6 of the 2nd Report BE RECEIVED.

Motion Passed

YEAS: D. Brown, B. Armstrong, M. Brown (3)

11. H. Hussein, Project Coordinator, London and Middlesex Local Immigration Partnership Project

Recommendation: That the request of H. Hussein, Project Coordinator, London and Middlesex Local immigration Partnership Project, for delegation status before the Community and Protective Services Committee with respect to the London & Middlesex Local Immigration Partnership, BE APPROVED.

Motion Passed

YEAS: D. Brown, B. Armstrong, M. Brown (3)

## **V. DEFERRED MATTERS/ADDITIONAL BUSINESS**

None.

## **VI. ADJOURNMENT**

The meeting adjourned at 9:10 PM.