

Please add this written submission to the CPSC report item number 4.2 Report Back: Basic Needs and Pathway Options Feasibility of Contract Extension - 519 Pursuit Umbrella Relief Programs Inc.

I am writing this letter to express my sincere gratitude for the services given to me and my service dog throughout a devastating time of our lives. I'm a senior of age 65, diagnosed with PTSD.

During our time unhoused, nearly 2 years, we found ourselves on the street, having to take with us no more than we could carry.

After cycling through friends, and staying in the only crash bed facility that accepted dogs, until it was closed down, we were then literally on the streets.

That is when we discovered the community outreach of 519 Pursuit.

Daily meals were always available, including food for my dog.

Clothing, tents, sleeping bags, and hygiene products were always supplied when needed.

One time when all our things were stolen, they were there to get us set up again, including purchasing a new service dog vest.

They were there to offer directions and assistance to services such as Ontario Works, housing, and ID replacement.

The Outreach Teams of 519 Pursuit know the challenges, and take pride in what they do. They sincerely care for all they are able to help, and I know they wish they could help more.

Allison, Michelle, Patty, Sean, and all their volunteers became our family, and we became part of theirs.

Me and Shadow have recently been housed, and I can't express enough the gratitude I have for all those caring people at 519 Pursuit. With their help we've been given a new beginning.

Sincerely,
John Spindler & Shadow

Please reply to this email to confirm the receipt of my letter and to confirm its addition to the council agenda.

I am giving my consent for this letter to be included in the public agenda.