



London's Community Safety and Well-Being Plan

2026 Update

Working together to meet the needs of all Londoners.

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Message From the Community Safety and Well-Being Implementation Group

In 2025, London once again demonstrated the strength of its collaborative spirit. Across sectors, individuals and organizations continued to contribute their expertise, compassion, and leadership to advance community safety and well-being. These collective efforts, reflected in programs, plans, and local initiatives, are making a meaningful difference in the lives of Londoners and merit recognition and celebration.

As we prepare for the next phase of the Community Safety and Well-Being (CSWB) Plan, our focus has been on listening to the community and understanding how priorities, energy, and needs have evolved. Over the past year, we conducted interviews with community partners to gain insight into current strategies, emerging issues, and the actions to be prioritized for 2026–2030. These conversations provided valuable perspectives on organizational plans, community-led initiatives, and where coordinated efforts can have the greatest impact. To complement this work, a survey was distributed to community partners to gather feedback on issue-based priorities, identify emerging risks, and assess the status of existing and emerging community plans.

As we move into 2026, the Community Safety and Well-Being (CSWB) Plan continues to evolve as a living framework, informed by data, guided by community voices, and strengthened through partnership. The insights gathered will inform collective action and help ensure that our efforts remain responsive to the needs of Londoners.

By working together, we can achieve far more than any one organization or sector could accomplish alone. We extend our sincere appreciation to everyone who contributed their time, expertise, and perspectives throughout this process. Your input helps shape the direction of this work and reinforces our shared commitment to building a healthy, safe, and equitable London for all.

The Community Safety and Well-Being Implementation Group

Section 1.0

Introduction

1.1 Background and Context

The Government of Ontario required all municipalities to prepare and adopt a Community Safety and Well-Being Plan by July 1, 2021. The City of London was designated to lead a collaborative planning process with the Community Safety and Well-Being Advisory Committee (CSWB Advisory Committee).

In accordance with the legislative requirement outlined in the [Community Safety and Policing Act, 2019](#), this report fulfills the obligation to review and, if necessary, revise the CSWB Plan every four years. The review ensures the CSWB Plan remains responsive to community needs and aligns with evolving priorities.

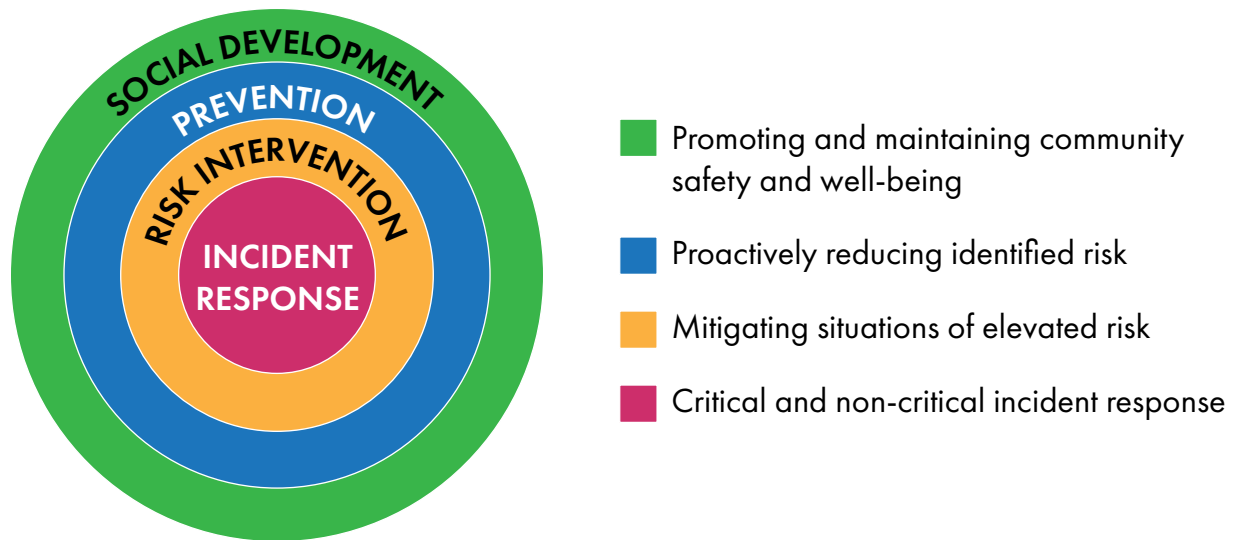
1.2 Purpose of the CSWB Plan

The purpose of the CSWB Plan is to work collectively towards a community where everyone is safe, has a sense of belonging, can meet their needs for health, security, and participation, and can contribute to their community. The CSWB Plan also ensures that London is prepared to respond to emerging community needs and priorities.

1.3 Ontario's CSWB Planning Framework

The Ministry of the Solicitor General developed the Provincial CSWB Planning Framework in Figure 1 to help guide municipalities in their planning efforts. The CSWB Planning Framework consists of four areas of intervention:

Figure 1. Provincial CSWB Planning Framework



According to the Provincial CSWB Planning Framework, CSWB Plans are intended to address all four intervention levels, with a particular focus on social development and prevention. By prioritizing upstream approaches, community needs can be addressed before issues escalate to crisis or emergencies. Ultimately, this improves overall personal and community well-being and reduces harm, crime, and victimization that would otherwise require more costly reactive responses, such as policing services.

1.4 How the Initial 2021 CSWB Plan Was Developed and Implemented

The development of the CSWB Plan, adopted in 2021, was a collaborative process led by the CSWB Advisory Committee. The CSWB Advisory Committee brought various sectors' perspectives to provide strategic advice and direction on the development and implementation of the CSWB Plan.

Through the development of the CSWB Plan, 2,000+ Londoners shared their insights on community and safety well-being. These insights served as the foundation from which the CSWB Advisory Committee built the CSWB Plan. The initial CSWB Plan can be accessed on the [City of London's website](#).

The CSWB Advisory Committee and Plan Holders transitioned into a single Implementation Group. This allowed the group to function more effectively as a single entity, share information, solve problems, leverage resources, and avoid duplication of effort.

Section 2.0

Plan Review

2.1 Legislative Requirements

In accordance with the legislative requirement outlined in the [Community Safety and Policing Act, 2019](#), noting “a municipal council must review and, if appropriate, revise its community safety and well-being plan within four years after the day the plan was adopted and every four years thereafter, subject to subsection (2).”

This report fulfills the obligation to review and, if necessary, revise the CSWB Plan every four years. The review ensures the CSWB Plan remains responsive to community needs and aligns with evolving priorities.

2.2 Plan Review Methodology

Engagement Methods

The engagement process consisted of three key activities designed to gather input from Implementation Group members and the broader community, including:

- 1. Interviews (n=20):** Interviews were conducted with twenty Implementation Group members and community partners to gather detailed insights on current strategies and priorities, community initiatives related to identified risk factors, and recommended actions for 2026. Additional community partners interviewed included the London Justice Centre, Regional HIV/AIDS Connection, London Coordinating Committee to End Woman Abuse, South London Neighbourhood Resource Centre, Northwest London Resource Centre and the Centre for Research on Health Equity and Social Inclusion (CRHESI).
- 2. Implementation Group Survey (n=17):** A follow-up survey was distributed to the Implementation Group to confirm direction on the shared vision and guiding principles. The survey also asked members to rank existing and emerging risk factors and emerging risks and to identify community plans that should be included in the CSWB ecosystem.
- 3. Community Survey (n=205):** A broader community survey was distributed through multiple channels and networks to community partners. Findings demonstrated strong alignment with the perspectives shared through the Implementation Group interviews, indicating consistent priorities across partners and the wider community.

Key Areas Reviewed and Strengthened

As part of this process, several key components of the CSWB Plan were reviewed and strengthened in response to community feedback. This work focused on the following areas:

- 1. **Community Plan Alignment:** The list of community plans connected to the CSWB ecosystem was updated to identify alignment, gaps, and shared outcomes across initiatives.
- 2. **Vision and Guiding Principles:** The vision and guiding principles were reviewed to ensure they remained relevant and aligned with current community priorities.
- 3. **Integrated System Priorities:** The core functions of the integrated system priorities were analyzed, with attention to how system partners coordinate, communicate, and uphold shared accountability across sectors.
- 4. **Risk Factors and Emerging Issues:** Existing priority risk factors were reaffirmed, emerging risks were identified, and areas for collective focus were refined. The following risk factors were identified through the comprehensive engagement process.

1. Mental Health
2. Housing
3. Substance Use
4. Crime
5. Gender-Based Violence*

Focus on at-risk groups, including youth and equity-denied groups.

* Combining A Safe London for Women, Girls, Trans and Gender-diverse individuals and Intimate Partner Violence

Together, these updates reflect a strengthened CSWB Plan that is aligned, integrated, and responsive to community priorities.

Section 3.0

A Framework for Community Safety and Well-Being

3.1 Vision

London is a healthy, safe, equitable city for all.

3.2 Guiding Principles

The following principles guide the implementation of the CSWB Plan:

- **Equity, Diversity, Inclusion:** We will embed an intersectional, anti-racism, and anti-oppression framework into all that we do.
- **Evidence-Informed:** We will use evidence to inform our decisions. Evidence will include voices of individuals with lived/living experience, experience of practitioners, and qualitative and quantitative research.
- **Collaboration:** We will leverage the expertise of our community and work collectively across sectors.
- **Outcome-Driven:** We will commit to taking concrete action to achieve our vision.
- **Continuous Improvement:** We will consistently evaluate our actions and use the results to improve our efforts.

3.3 The CSWB Strategic Framework

In London, many individuals, groups, and organizations work diligently to address community safety and well-being. There are a variety of community plans that have bold visions and concrete actions to enhance community safety and well-being in London. With that context, a key question in the development of the original CSWB Plan was “How does the CSWB Plan add value to what is currently being done in London?” The CSWB Strategic Framework in Figure 2 acknowledges community feedback and leverages, rather than duplicates, what is already happening in London. It creates an ecosystem that brings the community together to develop innovative solutions to intersectional challenges in community safety and well-being. It holds the community accountable together and moves us towards system integration.

Figure 2. CSWB Strategic Framework

Integrated system priorities are focused on the process of how the community works together.

Issue-based priorities are issues identified by the community as requiring immediate action.



Emerging issues priorities are identified as new issues that need to be addressed.

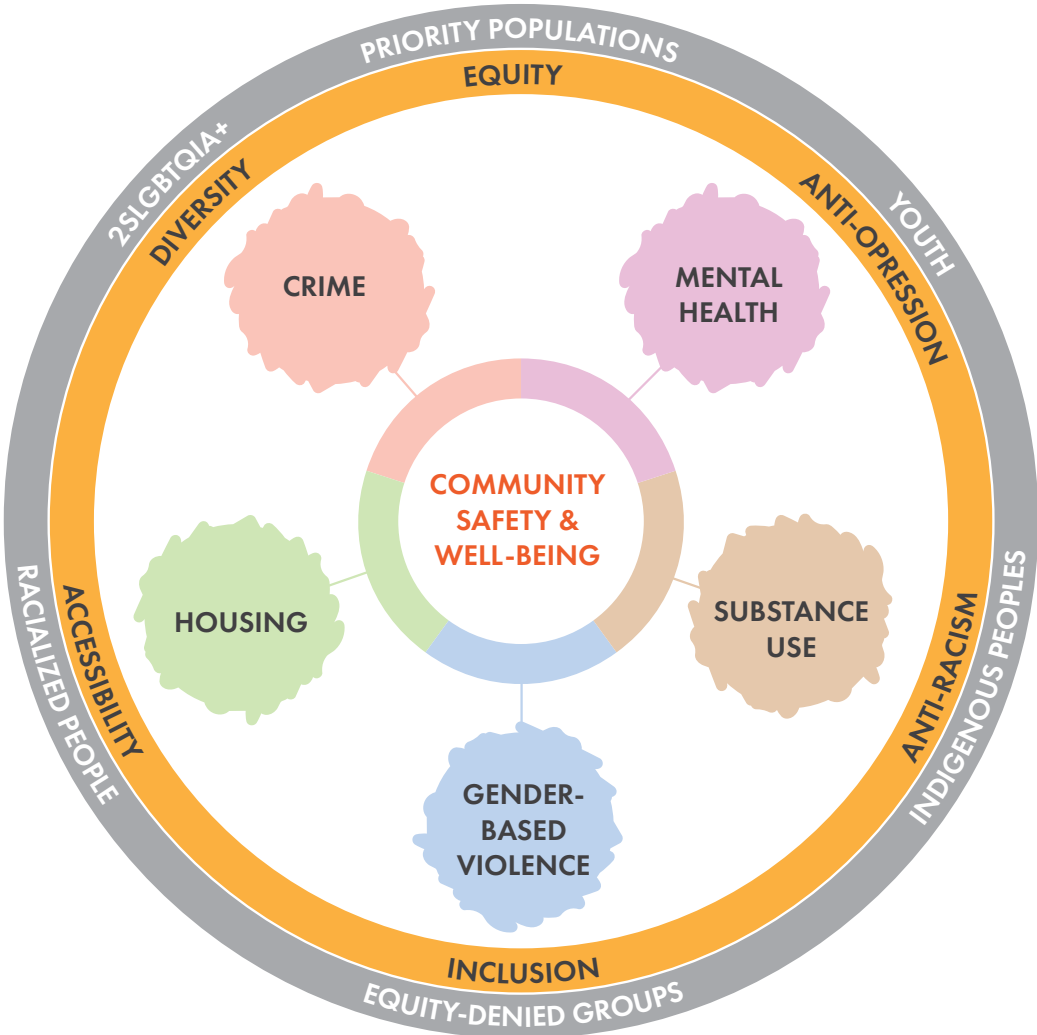
Section 4.0

Issue-Based Priorities

4.1 Risk Factors Model

Figure 3 below illustrates the risk factors, along with the priority populations and inclusion principles surrounding them, to highlight their foundational role in shaping responsive and equitable interventions.

Figure 3. Issue-Based Priorities



4.2 Community Plan Alignment

Each risk factor in sections 4.3 to 4.7 includes a high-level summary with an overall goal, measurable outcomes, and overarching strategies drawn from across multiple plans. These summaries are intended to show common direction and alignment across the system, rather than detailed actions or program-level activities. Program-level activities are implemented and reported through various community plans and networks. A consolidated overview of the community plans included in the CSWB ecosystem is provided in Appendix A.

Moving forward, the focus will be on strengthening connections among existing plans and networks and working with partners to identify priority actions for implementation, guided by community input and shared priorities.

4.3 Mental Health

Understanding mental health needs is fundamental to overall population health and well-being. Mental health challenges affect people across all ages and life stages, with impacts that extend beyond the individual to families, communities, and systems of care. In London, mental health challenges place significant pressure on individuals and services, particularly acute and emergency care. At the same time, London has a strong foundation of collaborative, community-driven mental health initiatives that are improving access, strengthening early intervention, and centring the voices of people with lived experience. These efforts reflect a shared commitment to building a more responsive, inclusive, and coordinated mental health system that supports well-being across the lifespan.

Goal, Outcomes, and Strategies

Goal:

Individuals and families experience improved mental health and well-being.

Measurable Outcomes:

- Decrease in Emergency Department visits for mental health
- Decrease in youth self-harm Emergency Department visits

Overarching Strategies:

1. Strengthen access to mental health services and supports.
2. Improve early intervention and prevention initiatives.
3. Enhance coordination and integration across mental health, health, and community systems.

Critical Networks/Groups:

- Mental Health and Addiction Cluster Table
- Middlesex London Ontario Health Team (MLOHT) Community Health Model Action Team

4.4 Housing

Like many communities across Canada, London continues to experience housing and homelessness challenges shaped by rising housing costs, limited rental availability, constrained affordable housing supply, and long-standing systemic inequities. These pressures have increased the number of people experiencing homelessness and the complexity of needs within the system. At the same time, local efforts to support housing stability continue to show positive results, including ongoing housing placements, investments in highly supportive housing, intensive in-home supports, and the addition of new housing supply. There is continued momentum to respond to evolving needs through collaboration, improved coordination, and a growing focus on prevention and equity. Together, these efforts point to a strong foundation for continued progress.

Goal, Outcomes, and Strategies

Goal:

Individuals and families secure and maintain stable housing.

Measurable Outcomes:

- Decrease in the number of individuals and families experiencing homelessness
- Increase in individuals and families housed
- Increase in affordable and supportive housing options

Overarching Strategies:

1. Respond to the homelessness crisis.
2. Create more housing stock.
3. Provide housing supports.

Critical Networks/Tables:

- [Health & Homelessness Whole of Community System Response](#)

4.5 Substance Use

Substance use is a complex public health and community well-being challenge affecting London, as well as communities across Canada. The impacts extend to individuals, families, communities, and health and emergency systems, and are closely interconnected with mental health, physical health, and housing instability. These intersecting challenges contribute to increased system pressures and highlight the need for coordinated, cross-sector responses that address both immediate needs and longer-term stability. At the same time, local efforts continue to evolve through a range of approaches that support prevention, treatment, recovery, and system improvement, including the implementation of new and innovative models of care. Together, these efforts reflect a strong foundation and an ongoing commitment to strengthening community responses and improving outcomes over time.

Goal, Outcomes, and Strategies

Goal:

Individuals and families are supported to reduce the impacts of substance use and achieve greater stability, health, and well-being.

Measurable Outcomes:

- Decrease in Emergency Department visits due to opioid-related poisonings
- Decrease in hospitalization due to opioid-related poisonings
- Decrease in deaths due to opioid toxicity
- Decrease in wait times for assessment and admission to publicly funded substance use treatment services

Overarching Strategies:

1. Expand and adapt substance use programs to better meet community needs.
2. Strengthen prevention, outreach, and early response efforts.
3. Improve alignment and collaboration across substance use, health, housing, and social service systems.
4. Expand access to evidence-based treatment services through straight-forward pathways to voluntary substance use treatment.

Critical Networks/Tables:

- Mental Health and Addiction Cluster Table
- Middlesex-London Community Drug and Alcohol Committee
- Middlesex London Ontario Health Team (MLOHT) Community Health Model Action Team

4.6 Crime

Crime and community safety are complex and evolving issues in London, as they are in many communities of similar size. Residents and community partners have identified concerns related to property crime, violent crime, and hate-motivated incidents, underscoring the varied ways safety is experienced across neighbourhoods and populations. Addressing these issues requires a balanced approach that integrates prevention, enforcement, and community-based supports, while recognizing the broader social, economic, and systemic factors that influence safety and well-being. Local efforts continue to strengthen community safety through improved coordination, data-informed decision-making, and initiatives that build trust, promote inclusion, and support those most impacted by harm. Together, these approaches reflect a shared commitment to creating safer, more connected communities where people feel protected, supported, and able to thrive.

Goal, Outcomes, and Strategies

Goal:

Communities are safe, inclusive, and resilient, and individuals feel protected in their homes, neighbourhoods, and public spaces.

Measurable Outcomes:

- Decrease in the crime severity index
- Decrease in the crime severity rate
- Decrease in hate-motivated crimes

Overarching Strategies:

1. Strengthen prevention and early intervention approaches that address the root causes of crime.
2. Enhance community-based safety initiatives and neighbourhood-level responses.
3. Improve coordination, information sharing, and collaborative problem-solving across community safety and justice systems, including community-based justice models such as the London Justice Centre.

Critical Networks/Tables:

- Connectivity Table
- Crime Prevention Through Environmental Design Working Groups
- High Risk Action Table for Femicide Prevention
- [London Coordinating Committee to End Women Abuse](#)

4.7 Gender-Based Violence

Gender-based violence remains a serious community safety and well-being concern in London and across Canada. Experiences of intimate partner violence, sexual violence, and harassment continue to affect women, girls, and gender-diverse people, with impacts that extend beyond physical harm to mental health, economic security, and full participation in community life. These experiences are shaped by intersecting factors such as racism, colonialism, disability, immigration status, and other forms of systemic inequities, which can increase vulnerability and create barriers to safety and support. Addressing gender-based violence therefore requires coordinated, trauma-informed, and equity-driven approaches across systems and settings. Local initiatives strengthen prevention and response, including initiatives that focus on safety in both private and public spaces. Together, these efforts reflect a growing commitment to creating safer, more inclusive communities where everyone can live, move, and participate without fear.

Goal, Outcomes, and Strategies

Goal:

Women, girls, and gender-diverse people live free from violence in private and public spaces.

Measurable Outcomes:

- Decrease in incidents of gender-based and intimate partner violence
- Decrease in fatalities associated with gender-based violence (i.e., femicide)
- Increase in access to safe, timely, and appropriate supports for those experiencing violence

Overarching Strategies:

1. Strengthen prevention and education efforts that address the root causes of gender-based violence.
2. Improve access to coordinated supports and pathways to safety.
3. Enhance system responsiveness and accountability through collaboration and trauma-informed practices.

Critical Networks/Tables:

- High Risk Action Table for Femicide Prevention
- [London Coordinating Committee to End Women Abuse](#)
- Safe Cities London Advisory Committee

4.8 The CSWB Dashboard and Data Monitoring

The [CSWB Dashboard](#) was developed to report on a series of indicators and metrics used to assess the current state of specific community safety and well-being issues in London. It provides the opportunity to share relevant, consistent data related to community safety and well-being and help to inform change in our community. The CSWB Dashboard was developed through a collaborative process led by the CSWB Implementation Group, which brought together perspectives from various sectors to provide strategic advice and direction to the municipality on the development and implementation of the CSWB Plan.

CSWB partners described the CSWB Dashboard as a valuable tool for understanding local trends and monitoring priority risk factors. The CSWB Dashboard is designed for use by service providers, community plan leads, and action tables to inform programming and service design. It is updated annually and is a critical tool for evaluating the CSWB Plan, providing information on trends and areas of need for each risk factor.

Integrated System Priorities

5.1 Integrated System Priorities

Integrated System Priorities build an integrated system of support and enable the work in all other priorities. Issues that impact the safety and well-being of communities are often complex and require collective and combined action from multiple partners.

The Integrated System Priorities in Figure 4 focus on working together to create a more streamlined, integrated system to identify issues, gather community input, design and implement solutions, and measure and report progress and achievements.

Figure 4. Components of an Integrated System



Implementing the Integrated System Priorities strengthens outcomes across all prioritized risk factors. These risk factors are complex and cannot be addressed in isolation. By building a more integrated system, CSWB partners can act across the full continuum of intervention, including incident response, risk intervention, prevention, and social development.

Addressing each risk factor will require tailored approaches at different levels of intervention, along with coordinated efforts across sectors and organizations. Together, partners will take practical and inclusive steps that reflect the diversity of the London community. For each integrated system priority, the outcomes, expected results, and strategies are outlined below.

5.2 Leadership

Outcome: London is a leader in safety and well-being.

Expected Results: Improved understanding of community safety and well-being initiatives, results, and gaps, as well as support for solutions.

Strategies:

1. Raise awareness of safety and well-being issues and challenge norms and expectations across communities and systems.
2. Work with local, provincial, and federal governments and interested parties to lead change.
3. Champion policy, resources, and funding for prioritized risks and emerging issues.

5.3 Knowledge Mobilization

Outcome: CSWB partners and interested parties have a shared understanding of current, evolving, and emerging risk and protective factors and how to take action.

Expected Results: Improved use of evidence to inform system-wide decision-making and action related to community safety and well-being.

Strategies:

1. Provide opportunities for the voices of individuals with lived and living experience, researchers, and practitioners to be heard.
2. Identify community gaps and needs.
3. Create opportunities for shared learning, exchange of ideas, and development of solutions.
4. Use evidence to inform decisions, policy, and action.

5.4 Coordinated Planning

Outcome: CSWB partners and interested parties have integrated community plans that address complex, interconnected community issues.

Expected Results: Improved system-wide approach to support the development of comprehensive action plans.

Strategies:

1. Facilitate collaborative community engagement processes to inform planning.
2. Integrate and align current plans to streamline and maximize impact.
3. Support opportunities for aligned activities and innovative, cross-sectoral solutions

5.5 Collective Action

Outcome: CSWB partners and interested parties take concrete action towards common community safety and well-being goals.

Expected Results: Increased partner mobilization and action on community plans, strategies, and initiatives.

Strategies:

1. Maximize opportunities to share resources.
2. Collaborate to implement common systems, processes, and practices.
3. Pilot solutions to address emerging and evolving needs.

5.6 Evaluation

Outcome: CSWB partners and interested parties are informed about the effects and impacts of community safety and well-being initiatives, strategies, and community plans.

Expected Results: Improved availability and use of community safety and well-being data.

Strategies:

1. Assess the effectiveness of community safety and well-being initiatives, strategies, and community plans.
2. Use evaluation results to scale or course correct and inform changes based on what is and isn't working.
3. Demonstrate transparency and accountability for action to interested parties and the community.

Section 6.0

The Emerging Issues Model

6.1 The Emerging Issues Model

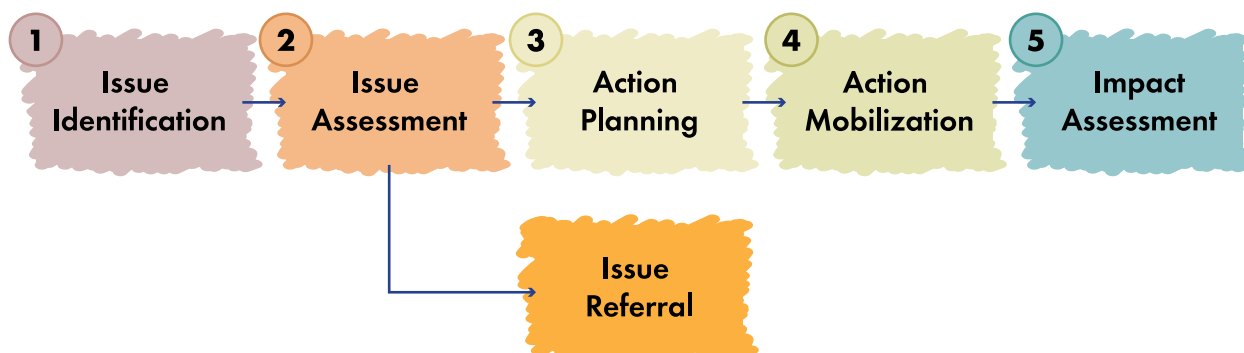
An emerging issue is an issue that is not yet generally recognized or identified but could have a significant impact on community safety and well-being. An emerging issue may not yet have received adequate attention, which could lead to negative effects in the future if left unaddressed.

The Emerging Issues Model in Figure 5 outlines how new and evolving issues are identified and addressed through the CSWB Plan. The implementation of the Emerging Issues Model demonstrates that the CSWB Plan is not a one-time planning exercise, but rather an evidence-based, nimble system for issue identification and resolution. The model recognizes the need for ongoing community engagement to identify emerging issues.

6.2 Implementation of the Emerging Issues Model

Identifying emerging issues is a collective effort involving the CSWB Implementation Group, community plan holders, researchers, practitioners, individuals with lived/living experience, and community partners. The emerging issues model was validated through the review and remains a vital component of the CSWB Plan.

Figure 5. The Emerging Issues Model.



- 1 Issue Identification:** Research will be conducted and/or reviewed to identify evidence of emerging issues. Evidence will include data from individuals with lived/living experience, practitioners, and qualitative and quantitative research.
- 2 Issue Assessment:** Data will be analyzed and results will be reviewed to determine whether the issue needs to be addressed through the CSWB ecosystem or another entity. Emerging issues that are not related to community safety and well-being will be referred to an appropriate group so that they can be addressed.
- 3 Action Planning:** If an issue is related to community safety and well-being, it will be referred to a group that, due to their expertise, is positioned to address the issue through their community plan. Ideally, this group becomes part of the CSWB ecosystem model. Where a community plan does not exist, a new community plan or initiative will be developed to address the emerging issue.
- 4 Action Mobilization:** Implementation of actions will occur through community efforts. Skills, expertise, and resources of existing groups will be leveraged. Action-taking will be done collectively and collaboratively.
- 5 Impact Assessment:** Performance will be monitored, outcomes will be assessed, and actions will be refined to ensure efforts result in the desired impact.

Section 7.0

Next Steps

7.1 Implementation Planning and Alignment

Building on feedback from the CSWB Plan review, prioritized risk factors, and community plans within the CSWB ecosystem, a detailed implementation plan will be developed with guidance from the CSWB Implementation Group. The implementation plan will outline actions for each integrated system priority. Any actions related to the prioritized risk factors will be developed with input from community plan leads and will be based on identified gaps and needs.

The CSWB Backbone Team and Implementation Group will strengthen connections with existing networks, working groups, and action tables that are already leading community responses. Through this collaboration, partners will identify implementation strategies that build on existing work and align with current action plans.

The CSWB Backbone Team will continue to support partners and plan holders through training and capacity-building opportunities. Ongoing coordination and knowledge sharing will be supported through regular CSWB newsletters, working meetings, and networking events.

7.2 Data, Monitoring, and Evaluation

The CSWB Dashboard will continue to support ongoing monitoring and evaluation. Indicators and metrics will be refined to reflect updated risk factors, improve clarity and interpretation, and incorporate additional measures where reliable local data is available.

Enhancements will include expanding relevant indicators, such as crime trends and socioeconomic data, improving the consistency of data visualization, and ensuring the dashboard remains current and aligned with evolving community priorities. The Implementation Group will promote use of the dashboard and oversee regular updates, so it becomes a routine tool for system-level planning and decision-making.

7.3 A Living Plan and Ongoing Adaptation

The CSWB Plan will continue to function as a living document that guides and supports efforts to improve safety and well-being in London. As relationships across the system strengthen, new opportunities for alignment will emerge and be supported through coordinated, cross-sector action.

The CSWB Implementation Group will monitor changes in the community planning landscape and update the CSWB ecosystem as needed. Through the implementation of integrated system priorities and actions addressing prioritized risk factors, community partners will be supported to build stronger, safer communities where well-being is advanced for all.

Appendix A:

Community Plans

About the Community Plans

The community plans listed below are recommended for inclusion in the CSWB ecosystem because of their relevance to one or more prioritized risk factors. Plans within the ecosystem align with the integrated system priorities, enabling actions to be developed and implemented collaboratively across partners and sectors, with a particular emphasis on social development and prevention. For each plan, the risk factors that are addressed are listed, along with the level of intervention according to the Provincial CSWB Planning Framework.

As the CSWB Plan functions as a framework for multiple pathways of community action, its outcomes and strategies are reflected through the community plans within the ecosystem. Each plan includes measurable outcomes informed by ongoing engagement with the public, relevant sectors, and people with lived experience. Because plans evolve, the most current information can be found on each plan's website.

The plans identified are not an exhaustive list of all community safety and well-being initiatives. Rather, their inclusion highlights the strong foundation of work already underway. Additional plans may be added to the ecosystem over time to further strengthen and align community action.

Age Friendly London Network and Child & Youth Network Community Plan

Contact Organization: City of London

Email Address: Agefriendlylondon@london.ca or CYN@london.ca

Website: <https://london.ca/living-london/community-services/senior-supports/age-friendly-london-network>

Intervention Level(s) Addressed: Social development, prevention.

Risk Factors Addressed: Mental health, as well as addressing equity and inclusion as a foundational principle across all CSWB work.

Alignment to CSWB:

The Age Friendly London Network and Child & Youth Network Community Plan was developed in partnership with non-profit organizations and community residents who work collaboratively on initiatives that focus on the most urgent community needs in London. The Community Plan strongly aligns with strategies that strengthen social development, prevention, outreach, and early response efforts. Initiatives are organized under two outcomes areas: 1. Basic Needs & Essential Skills and 2. Inclusion & Belonging. Actions are led by a group of community partners and address issues such as access to services, basic needs, literacy, community building, income supports, food security, social inclusion and strong neighbourhoods. Actions such as providing mental health first aid training to front-line staff help to foster inclusive community spaces. The Community Plan prioritizes children, youth, families and older adults, while placing strong emphasis on equity-denied populations, particularly low-income and racialized communities.

A London for Everyone: An Action Plan to Disrupt Islamophobia

Contact Organization: City of London

Email Address: arao@london.ca

Website: <https://london.ca/living-london/anti-racism-anti-oppression>

Intervention Level(s) Addressed: Social development, prevention.

Risk Factors Addressed: Crime, mental health, and equity and inclusion as a foundational principle across all CSWB work.

Alignment to CSWB:

A London for Everyone: An Action Plan to Disrupt Islamophobia was developed in response to an Islamophobic hate crime targeting a Muslim family in London, as well as the broader context of marginalization and systemic exclusion faced by the Muslim community. Community engagement affirmed that Islamophobia is a persistent issue in London and that Muslim women disproportionately experience its impacts.

The Plan provides recommendations for the City of London and community-based and public sector organizations across several areas, including remembering and honouring our London family, the contributions of the London Muslim communities, advocacy and public policy, education and awareness, programs and services, and accountability and implementation.

The recommendations address safety and crime-related concerns affecting the Muslim community, including consideration of municipal street harassment bylaws to respond to hateful verbal assaults. Additional recommendations emphasize funding for community-based anti-Islamophobia initiatives, enhancing safety in public settings, particularly for Muslim women, supporting youth-focused initiatives to counter Islamophobia, and strengthening ongoing relationship-building between the London Police Service and the Muslim community.

Anti-Black Racism Action Plan (2025-2029)

Contact Organization: City of London

Email Address: arao@london.ca

Website: <https://london.ca/living-london/anti-racism-anti-oppression>

Intervention Level(s) Addressed: Social development, prevention.

Risk Factors Addressed: Crime, housing, along with equity and inclusion as foundational principles across all CSWB work.

Alignment to CSWB:

The Anti-Black Racism Action Plan was developed to prioritize and address the inequities experienced by Black communities in London. As the third largest visible minority group in the city, Black residents continue to experience systemic anti-Black racism, including prejudice, harmful attitudes and beliefs, stereotyping, and discrimination directed at people of African descent.

The plan seeks to address these inequities by improving access to City services and increasing inclusion, safety and support for Black communities in London. It provides recommendations across City functions, with equity and inclusion embedded throughout, to strengthen community wellbeing, social connectedness, and safety. The plan also includes recommendations for ongoing training to recognize, address, and prevent hate and violence against Black residents, as well as policy-related recommendations aimed at increasing equitable access to housing.

City of London ReconciliAction Plan 2025-2035

Contact Organization: City of London

Email Address: arao@london.ca

Website: <https://london.ca/living-london/anti-racism-anti-oppression>

Intervention Level(s) Addressed: Social development, prevention.

Risk Factors Addressed: Housing, gender-based violence, along with addressing equity and inclusion as a foundational principle across all CSWB work.

Alignment to CSWB:

The City of London ReconciliAction Plan was developed with guidance and input from local Indigenous communities and outlines the City of London's commitment to implementing 155 actions over the next ten years in partnership with Indigenous communities. The Plan focuses on addressing the devastating impacts of colonialism by improving access to essential services, increasing Indigenous representation in municipal decision-making, strengthening relationships with First Nations, and supporting collaboration with Indigenous organizations to advance equity across City programs and services.

Rooted in reconciliation, equity, and inclusion, the Plan includes recommendations to continue anti-racism and anti-oppression foundations training, while also advancing Indigenous-led approaches to housing and homelessness. These recommendations emphasize strengthening the use of Indigenous-specific data, procuring Indigenous-led services, and supporting community leadership and representation within homelessness system governance.

The Plan also addresses gender-based violence by honouring and raising awareness of Missing and Murdered Indigenous Women, Girls, and 2SLGBTQIA+ individuals, and working collaboratively with Indigenous organizations to advance the Calls to Justice from the National Inquiry.

City of London Strategic Plan 2023-2027

Contact Organization: City of London

Email Address: cocc@london.ca

Website: <https://london.ca/government/council-civic-administration/master-plans-strategies/strategic-plan>

Intervention Level(s) Addressed: Social development, prevention, risk intervention, incident response.

Risk Factors Addressed: Housing, crime, gender-based violence, and equity and inclusion as a foundational principle across all CSWB work.

Alignment to CSWB:

The City of London Strategic Plan was developed by Council, informed by public input, and sets the City's future direction over four years. The plan outlines City Council's vision, mission, values, and strategic areas of focus, and details the outcomes, expected results, and strategies to be implemented by Council and Civic Administration.

The plan includes eight strategic areas of focus, four of which are directly related to CSWB priorities. These include Reconciliation, Equity, Accessibility, and Inclusion; Housing and Homelessness; Wellbeing and Safety; and A Safe London for Women, Girls, and Gender-Diverse and Trans People.

The strategic area of focus of Reconciliation, Equity, Accessibility, and Inclusion outlines strategies to strengthen relationships with Indigenous communities, welcome and support newcomers, and promote inclusivity and accessibility across London. The housing and homelessness priority includes strategies to reduce homelessness by increasing housing affordability and expanding the supply of supportive housing. The Wellbeing and Safety area of focus includes strategies related to improving community perceptions and experiences of safety. The Safe London for Women, Girls, and Gender-Diverse and Trans People priority outlines strategies to address gender-based and intimate partner violence and to enhance safety for women, girls, and gender-diverse and trans people across the city.

Housing Stability for All: Housing Stability Action Plan 2025-2030

Contact Organization: City of London

Email Address: hac@london.ca

Website:

Housing Stability for All: Housing Stability Action Plan: <https://london.ca/living-london/community-services/homeless-prevention-housing/housing-stability-action-plan-2019>

Health & Homelessness Whole of Community System Response: <https://london.ca/living-london/community-services/homeless-prevention-housing/health-homelessness-whole-community>

Intervention Level(s) Addressed: Social development, prevention, risk intervention, incident response.

Risk Factors Addressed: Housing, mental health, substance use, along with addressing equity and inclusion as a foundational principle across all CSWB work.

Alignment to CSWB:

The Housing Stability Action Plan assesses the current housing environment in London and identifies future needs through collaborative efforts to promote housing stability. The Plan recognizes that homelessness in London has reached crisis levels, with more people experiencing homelessness than ever before. It is structured around four strategic areas: responding to the homelessness crisis, creating additional housing stock, transforming the service system, and providing housing supports. The Plan also highlights the importance of supporting equity-denied populations and individuals experiencing mental health and addiction challenges, who are at heightened risk of housing instability. Civic Administration has begun developing the next ten-year housing and homelessness plan, as required by the Housing Services Act, 2011, to guide the work of Housing Stability Services and Municipal Housing and Industrial Development Division from 2025 through 2035. The development of an updated housing and homelessness plan will include broad community consultation with a wide range of community members. A variety of related initiatives are focused on increasing London's housing supply, including *London's Housing Pledge: A Path to 47,000 units by 2031*.

In addition to the Housing Stability Action Plan, the Health and Homelessness Whole of Community System Response continues to be a community-led response to help the most marginalized Londoners move safely inside, become stabilized, supported, and connected to the right housing, and stay housed.

London & Middlesex Local Immigration Partnership (LMLIP) Community Plan (2025–2028)

Contact Organization: London & Middlesex Local Immigration Partnership

Email Address: info@lmlip.ca

Website: <https://london.ca/immigration/moving-immigration/london-middlesex-local-immigration-partnership/initiatives>

Intervention Level(s) Addressed: Social development, prevention.

Risk Factors Addressed: Housing, crime, gender-based violence, mental health, and addressing equity and inclusion as a foundational principle across all CSWB work.

Alignment to CSWB:

The London & Middlesex Local Immigration Partnership (LMLIP) Community Plan 2025–2028 aligns with Community Safety and Well-Being priorities by addressing upstream and systemic factors that contribute to risk among newcomers and equity-denied populations. The Plan, developed collaboratively across health, settlement, education, employment, social services, policing, and community sectors to identify challenges and opportunities for newcomers. Racism, discrimination, housing insatiability, barriers to health care (including access to mental health), gender-based violence, are some of the factors that the LMLIP is working on to educate both the newcomers and the community at large to support the integration of the new residents of the region. The Community Plan promotes access to affordable, adequate housing.

Equity, anti-racism, and Truth and Reconciliation are embedded throughout this Community Plan as foundational principles, supporting prevention-focused, system-level responses that strengthen community safety, belonging, and long-term wellbeing for newcomers and the broader community.

London Police Service Strategic Plan 2024-2027

Contact Organization: London Police Service

Email Address: csd@londonpolice.ca

Website: <https://www.londonpolice.ca/about/reports-and-statistics/business-strategic-plans/2024-2027-strategic-plan/>

Intervention Level(s) Addressed: Social development, prevention, risk intervention, incident response.

Risk Factors Addressed: Crime, substance use, gender-based violence, along with addressing equity and inclusion as a foundational principle across all CSWB work.

Alignment to CSWB:

The London Police Service Strategic Plan was developed to guide the organization's operations and priorities over the next four years. The plan outlines objectives and strategic directions across three priority areas: police staff, community support, and service delivery. It emphasizes the importance of inclusion, enhanced support for equity-denied and vulnerable populations, and increased diversity within the police service.

Crime prevention is the primary risk factor addressed through the Strategic Plan. The Plan identifies five key policing priorities: drugs and drug-related crimes, property crime, violent crime, homelessness and poverty, and traffic-related concerns. It also outlines strategies to increase police visibility and presence within the community to address feelings of safety, and to strengthen collaboration with partner agencies to support crime prevention and community safety, with a particular focus on addressing high-harm crime.

Middlesex-London Community Drug and Alcohol Strategy

Contact Organization: Middlesex-London Health Unit

Email Address: health@mlhu.on.ca

Website: <https://www.healthunit.com/community-safety/community-drug-and-alcohol-committee/>

Intervention Level(s) Addressed: Social development, prevention, risk intervention, incident response.

Risk Factors Addressed: Substance use, mental health, housing, as well as addressing equity and inclusion as a foundational principle across all CSWB work.

Alignment to CSWB:

In 2015, leaders and agencies in Middlesex County and the City of London identified the need for a long-term comprehensive strategy to prevent and reduce harms related to substance use in the region. The Middlesex-London Community Drug and Alcohol Strategy (CDAS) Steering Committee was formed. Through extensive community consultation, the Strategy was developed and released in October 2018. The CDAS consisted of 23 recommendations with 98 associated actions. By 2024, 83 of the actions had been assessed as advancing or completed.

Despite this progress, and the emergence of other critical strategies and tables, the burden of problematic and harmful substance use continued to negatively impact individuals, families and the community. It was determined that there remained a need for a strategic leadership table to support and coordinate the community's approach to substance use, independent of the 2018 Strategy. In 2024, the Community Drug and Alcohol Strategy Steering Committee was reconstituted as the Middlesex-London Community Drug and Alcohol Committee (CDAC), reflecting a shift from a strategy-steering committee to a strategic coordination committee. The purpose of the committee is to provide leadership in supporting and coordinating an all-of-community approach to reduce and eliminate the harms associated with drugs and alcohol in Middlesex County and the City of London.

The CDAC works together to identify priorities, coordinate community partners, support communication and messaging, and evaluate interventions. The current priority area of focus is opioids and the toxic drug supply.