



Community Services Committee

Departmental Service
Orientation Briefing
2011/12/19



Council Strategic Plan

- London – A City of Opportunity...(for all)
 - Seizing a bright future
 - Working together to enhance the quality of life in our community



Council Strategic Plan

- Five results Areas:
 - *A Strong Economy*
 - **A Vibrant and Diverse Community**
 - A Green and Growing City
 - A Sustainable Infrastructure
 - **A Caring Community**



Council Strategic Plan

A Vibrant and Diverse Community:

- ...We celebrate our rich heritage and ensure that a high quality of life is enjoyed by all. We are a place where people are welcomed and want to be.
- Key Strategies:
 - Welcome and support newcomers.
 - Invest in neighbourhoods.
 - Encourage volunteerism and community engagement



Council Strategic Plan

A Caring Community:

- London is a community where people look out for one another and where a helping hand is never far away. We are a safe community where people know their neighbours and take pride in their neighbourhoods. We are a city with exceptional health care and social support networks that ensure the health and well-being of all Londoners.
- Key Strategies:
 - Increase the health and well-being of all Londoners
 - Ensure affordability and accessibility in all areas
 - Provide effective and integrated community based social and housing supports
 - Support individuals at all stages of life, from newborns to the elderly, and from newcomers to the established
 - Promote safety in all neighbourhoods
 - Promote public awareness through prevention programs



Council Strategic Plan

- Measures of Success:
 - **Health and well-being** – citizens in good health, children ready to learn
 - **Feelings of Safety** – Londoners who feel safe in their neighbourhood
 - **Stability** – families in need of housing, children living in poverty
 - **Services** – citizens satisfied that they have access to the services they need
- *These key result areas, strategies and measures of success form the essence of the mandate of the Community Services Committee.*



Procedural By-Law – Schedule ‘C’ Jurisdiction – Community Services Committee

The Community Services Committee shall consider and report to the Council on the following:

Public Health – Middlesex London Health Unit

Housing – Louise Stevens, Director of Municipal Housing

- Social Housing
- Affordable Housing

Social Services – Cindy Howard, Director of Social and Community Supports/Administrator,
Dearness Home

- Ontario Works
- Homeless Support and Emergency Shelters
- Long Term Care Homes and Services

Neighbourhood Services – Lynne Livingstone, Director of Neighbourhood and Children’s
Services

- Childcare and Early Learning
- Community Grants and Development
- Community Recreational and Leisure Programming
- Community Centres



Procedural By-Law – Schedule ‘C’ Jurisdiction – Community Services Committee

Recreation and Sports Services/Parks and Facilities – Bill Coxhead, Director of Parks and Recreation

- Aquatics
- Golf
- Special Events Coordination
- Sports Services
- Storybook Gardens
- Arenas
- Parks Maintenance

- Parks and Facilities Planning and Construction (multiple Director leadership)
- Approval of Parks and Recreation Master Plan (multiple Director leadership)



Procedural By-Law – Schedule ‘C’ Jurisdiction – Community Services Committee

Mandate also includes the following specific matters/subjects:

- Contracts with Middlesex London Housing Authority
- Liaison/communication with Middlesex London Health Unit
- Liaison/communication with local school boards
- Dearness Committee of Management – may provide information updates
- Any other matters the Clerk identified as relevant to the jurisdiction of the committee

Also:

- Council Housing Leadership Committee
- Advisory Committees



Key Departmental Multi-Year Strategies

- Parks and Recreation Master Plan
- Child and Youth Agenda
- Community Housing Strategy/Homelessness Plan and London CARES
- Strengthening Neighbourhoods Strategy
- London-Middlesex Local Immigration Plan

- Provincially required service plans
 - Ontario Works
 - Child Care
 - Long Term Care
 - Investment Affordable Housing – Administrative Agreement and Program Delivery and Fiscal Plan

- Departmental Service Business Plans (all filed with SRC)
 - For all service delivery channels
 - Golf
 - Storybook Gardens



Key Departmental Multi-Year Strategies

- All of these strategies have been endorsed by City Council and/or approved by the Province and are in full implementation, subject to annual budget approvals.
- The Administration will be providing regular progress reports and updates on all of these strategies.
- Many of these plans have been funded through savings within your social spending envelope – upstream investments to save downstream costs:
 - ODSP Upload - \$23M./yr – \$1.2M per year for five years re-invested in London CARES
 - Wind down of \$2M/yr basic needs support program (NCBS) as a result of introduction of the Ontario Child Benefit - \$600K/yr investment in the Child and Youth Agenda



Key Departmental Multi-Year Strategies

- For 2012 – new OW funding formula – savings of \$4.5M/yr – Request for :
 - \$500K/yr for Child and Youth Agenda implementation
 - To offset loss of reserve fund contributions(\$300K)
 - to launch Neighbourhood Child and Family Centres (\$200)
 - \$300K/yr for community development work in LMHC communities
 - 500K /yr to fund deficit in OW Child Care spaces
 - \$200K/yr to cover growth costs associated with parks maintenance
 - \$100K/yr for implementation of the Strengthening Neighbourhoods Strategy.
- Business cases have been reviewed by the SRC
- Remaining \$2.9M has been applied to reduce the City budget.



Key Challenges/Opportunities/Decisions for Committee in 2012

- **Housing**

- Implementation of the Community Housing Strategy
 - Continuation of \$2M per year allocation of municipal funds to leverage provincial and private sector matching funds to meet targets
- Implementing Housing Services Act 2011
 - New policies, procedures and local rules

- **Social Services**

- New OW Employment Services Strategy
- Provincial Community Addictions and Mental Health Strategy
- OW in the Community
- Poverty Reduction
 - Social Assistance Review Commission Report
 - Citizen's Panel



Key Challenges/Opportunities/Decisions for Committee in 2012

- **Long Term Care (Committee of Management)**
 - Pressure to place patients exiting the RMHC psycho-geriatric ward without sufficient funding to manage care and safety issues.
 - Potential funding threat, could reduce staffing and care levels.
- **Neighbourhood and Children's Services**
 - Child Care Wait List
 - Full Day learning rollout – impact on community agencies
 - System Re-Engineering (Lynne's briefing to follow)
 - Age Friendly London
- **Parks and Recreation Services**
 - Future Direction of the Municipal Golf System



Foundation Briefings to Follow

Are there other subject/issues that members of Committee would like to hear about?