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- ArcGIS for Desktop (Advanced, Standard, or Basic)
   (26; Addendum 2, Note 1; Addendum 2, Note 6)
- ArcGIS Explorer Desktop (20; Addendum 2, Note 1)
- ArcGIS for AutoCAD (20)
- ArcLogistics
  - Desktop (<u>Addendum 2, Note 1</u>; <u>Addendum 2, Note 2</u>)
  - Using ArcGIS Online (20; 46; <u>Addendum 2</u>, <u>Note 1</u>)
  - Using ArcGIS for Server (20; 46; <u>Addendum 2</u>, Note 1)
  - Navigator (46; <u>Addendum 2, Note 1</u>; <u>Addendum 2</u>, Note 2)
- ArcPad (12; 13; <u>Addendum 2, Note 1</u>; <u>Addendum 2</u>, Note 2)
- ArcReader (20; <u>Addendum 2, Note 1</u>)
- ArcView 3.x and Extensions (17)
- Esri Business Analyst (<u>Addendum 2, Note 1</u>;
   Addendum 2, Note 4)
- Esri Maps for Office (Addendum 2, Note 1)
- Sourcebook America (20; <u>Addendum 2, Note 8</u>)
- ArcGIS for Windows Mobile (15; 54; Addendum 2, Note 1)
- ArcGIS for iOS; ArcGIS for Windows Phone; ArcGIS for Android (<u>Addendum 2, Note 1</u>)

#### Server

- ArcGIS for Server
  - Workgroup (8; 9; 28; 29; 30; 32; 38; 39;
     Addendum 2, Note 1; Addendum 2, Note 6)
  - Enterprise (8; 9; 27; 31; 38; 39; <u>Addendum 2</u>, <u>Note 1</u>; <u>Addendum 2</u>, <u>Note 6</u>)
  - Cloud Bundle (10; Addendum 3—Common Terms)
- ArcGIS for Server Extensions
- ArcGIS for INSPIRE (8; <u>Addendum 2, Note 1</u>)

- Esri Business Analyst Server
  - Workgroup (8; 9; 28; 29; 30; 31; 39; <u>Addendum 2</u>, <u>Note 1</u>; <u>Addendum 2</u>, <u>Note 4</u>)
  - Enterprise (8; 9; 27; 31; 39; <u>Addendum 2, Note 1</u>;
     <u>Addendum 2, Note 4</u>)
- Portal for ArcGIS (31; 61; 62; Addendum 2, Note 1)
- Esri Tracking Server (31)
- Esri Maps for IBM Cognos (53)
- Esri Maps for SharePoint (<u>Addendum 2, Note 1</u>)

## **Developer Tools**

- ArcGIS Runtime SDK for iOS, Windows Phone, Windows Mobile, or Android (16; <u>Addendum 2</u>, Note 1)
- ArcGIS Engine Developer Kit and Extensions (16, 22, 26)
- ArcGIS Engine for Windows/Linux and Extensions (15; 22; 26; <u>Addendum 2, Note 1</u>; <u>Addendum 2, Note 6</u>)
- ArcGIS for Windows Mobile Deployments (15; 54; Addendum 2, Note 1)
- ArcGIS Runtime (18; 59; <u>Addendum 2, Note 1</u>)
- ArcGIS Runtime SDK (16; 60; Addendum 2, Note 1)
- ArcGIS Web Mapping (including ArcGIS API for JavaScript/HTML5, ArcGIS API for Flex, ArcGIS API for Microsoft Silverlight, ArcGIS API for WPF) (15; 16; 64; 66; <u>Addendum 2, Note 1</u>)
- Esri Business Analyst Server Developer (Addendum 2, Note 1; Addendum 2, Note 4)
- Esri Developer Network (EDN) Software, Online Services, and Data (24; 26; <u>Addendum 2, Note 1</u>; Addendum 2, Note 6)
- Esri File Geodatabase API (47)

#### **Bundled Products**

 ArcGIS for Transportation Analytics (1; <u>Addendum 2</u>, <u>Note 2</u>; Addendum 2, Note 11)

#### Notes

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- StreetMap Premium for ArcGIS (2)
- StreetMap Premium for Windows Mobile (2)
- StreetMap Premium for ArcPad (2)
- StreetMap Premium for ArcGIS for Transportation Analytics (2; Addendum 1, Note 1)
- NAVTEQ Traffic Data (11; Addendum 1, Note 1)
- ArcLogistics Data (2)

- Data Appliance for ArcGIS (3)
- Business Analyst/Location Analytics Data (4, 10)
- Demographic, Consumer, and Business Data ("Esri Data") (5, 10)
- Data and Maps for ArcGIS (6)
- Address Coder Data (7, 10)
- Sourcebook America Data (8, 10)
- MapStudio Data (9)

#### Notes

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# ADDENDUM 3 ONLINE SERVICES ADDENDUM (E300-3)

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#### SECTION 1—COMMON TERMS OF USE OF ONLINE SERVICES

#### **ARTICLE 1—DEFINITIONS**

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#### ARTICLE 3—TERM AND TERMINATION

The following supplements Article 5—Term and Termination of the License Agreement:

**3.1 Term of Subscriptions.** The term of any subscription will be provided in the Ordering Document under which it is purchased or in the Online Services description referenced therein.

- **3.2 Subscription Rate Changes.** Monthly subscription rates may be increased upon thirty (30) days' notice. Esri may increase rates for subscriptions with a term greater than one (1) month by notifying Licensee at least sixty (60) days prior to expiration of the then-current subscription term.
- **3.3 Service Interruption.** Licensee's access (including access on behalf of Licensee's customers) to and use of Online Services may be temporarily unavailable, without prior notice, for any unanticipated or unscheduled downtime or unavailability of all or any portion of Online Services, including system failure or other events beyond the reasonable control of Esri or its affiliates.
- **3.4 Service Suspension.** Esri and its affiliates shall be entitled, without any liability to Licensee, to suspend access to any portion or all of Online Services at any time on a service-wide basis (a) if Licensee breaches the License Agreement, exceeds Licensee's usage limits, and fails to purchase additional license capacity sufficient to support Licensee's continued use of Online Services as described in Article 5 of this Addendum; (b) if there is reason to believe that Licensee's use of Online Services will adversely affect the integrity, functionality, or usability of the Online Services or that Esri and its licensors may incur liability by not suspending Licensee's account; (c) for scheduled downtime to conduct maintenance or make modifications to Online Services; (d) in the event of a threat or attack on Online Services (including a denial-of-service attack) or other event that may create a risk to the applicable part of Online Services; or (e) in the event that Esri or its affiliates determine that Online Services (or portions thereof) are prohibited by law or otherwise that it is necessary or prudent to do so for legal or regulatory reasons. If warranted under these circumstances, Licensee will be notified of any Service Suspension beforehand and allowed reasonable opportunity to take remedial action.
- **3.5** Esri is not responsible for any damage, liabilities, losses (including any loss of data or profits), or any other consequences that Licensee or any Licensee customer may incur as a result of any Service Interruption or Service Suspension.

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# ARTICLE 5—LIMITS ON USE OF ONLINE SERVICES; SERVICE CREDITS

Esri may establish limits on the Online Services available to Licensee. These limits may be controlled through Service Credits. Service Credits are used to measure the consumption of ArcGIS Online services made available through Licensee's account. The maximum Service Credits provided with Licensee's ArcGIS Online account will be addressed in the applicable Ordering Document. Esri will notify Licensee's account administrator when Licensee's Service consumption reaches approximately seventy-five percent (75%) of the Service Credits allocated to Licensee through Licensee's subscription. Esri reserves the right to suspend Licensee's account when consumption reaches one hundred percent (100%) of the Service Credits allocated to Licensee's subscription. Licensee's access to the account will be restored immediately upon the completion of Licensee's purchase transaction for additional Service Credits for the subscription account.

## ARTICLE 6—ONLINE CONTENT; THIRD-PARTY CONTENT AND WEBSITES

- **6.1 Online Content.** ArcGIS Online Data is included as a component of Online Services and is licensed under the terms of the License Agreement.
- **6.2 Third-Party Content and Websites.** Online Services and ArcGIS Website may reference or link to third-party websites or enable Licensee to access, view, use, and download third-party Content. This Agreement does not address Licensee's use of third-party Content, and Licensee may be required to agree to different or additional terms in order to use third-party Content. Esri does not control these websites and is not responsible for their operation, content, or availability; Licensee's use of any third-party websites and third-party Content is *as is*, without warranty, and at Licensee's sole risk. The presence of any links or references in Online Services to third-party websites and resources does not imply an endorsement, affiliation, or sponsorship of any kind.

### ARTICLE 7—LICENSEE'S WARRANTIES

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# SECTION 2—TERMS OF USE FOR SPECIFIC ONLINE SERVICES

Specific Online Services are subject to the terms of use set forth in the notes referenced below:

- ArcGIS Online (1; 2; <u>Addendum 2, Note 1</u>;
   Addendum 2, Note 6)
- Business Analyst Online (3; <u>Addendum 2, Note 1</u>; <u>Addendum 2, Note 4</u>)
- Business Analyst Online Mobile (3; <u>Addendum 2</u>, <u>Note 1</u>; <u>Addendum 2</u>, <u>Note 4</u>)
- Esri Business Analyst Online API for Adobe Flex, Microsoft Silverlight, SOAP, and REST (5; Addendum 2, Note 1; Addendum 2, Note 4)
- Community Analyst (3; <u>Addendum 2, Note 1</u>; Addendum 2, Note 4)
- Esri Community Analyst API for Adobe Flex, Microsoft Silverlight, SOAP, and REST (5; Addendum 2, Note 1; Addendum 2, Note 4)
- Esri Location Analytics API for Adobe Flex, Microsoft Silverlight, SOAP, and REST (5; Addendum 2, Note 1; Addendum 2, Note 4)
- Redistricting Online (2; Addendum 2, Note 1)
- MapStudio (2a; 4; <u>Addendum 2, Note 1; Addendum 2, Note 9</u>)

#### Notes

- 1. In addition to the common terms of use of Online Services:
  - a. Licensee may use Licensee's ArcGIS Online account to build a Value-Added Application(s) using the ArcGIS Online Development Tools and Services enabled through Licensee's ArcGIS Online Plan account for Licensee's internal use.
  - b. Licensee may also provide access to Licensee's Value-Added Application(s) to third parties, subject to the following terms:
    - i. Licensee may allow Anonymous Users to access Licensee's Value-Added Application(s).
    - ii. Licensee shall not add third parties as Named Users to Licensee's ArcGIS Online account for the purpose of allowing third parties to access Licensee's Value-Added Application(s). This restriction does not apply to third parties included within the definition of Named Users.
    - iii. Licensee shall not provide a third party with access to ArcGIS Online Services enabled through Licensee's ArcGIS Online account other than through Licensee's Value-Added Application(s). This restriction does not apply to third parties included within the definition of Named Users.
    - iv. Licensee is responsible for any fees accrued through the use of Licensee's ArcGIS Online account by third parties accessing Licensee's Value-Added Application(s). This includes Service Credits required to support third-party Online Services usage and any additional subscription fees for Online Services as required.
    - v. Licensee is solely responsible for providing technical support for Licensee's Value-Added Application(s).
    - vi. Licensee will restrict third-party use of Online Services as required by the terms of this Agreement.
  - c. For ArcGIS Online ELA and Organization Plan accounts:
    - i. Licensee is also permitted to:
      - (1) Charge an additional fee to third parties to access Licensee's Value-Added Application(s), subject to the terms of this License Agreement; or
      - (2) Transfer Licensee's Value-Added Application(s) to a third party's ArcGIS Online account, subject to the following:
        - (a) Licensee may charge third parties a fee for Licensee's Value-Added Application(s).
        - (b) Licensee is not obligated to provide technical support for the third party's general use of its ArcGIS Online account not related to Licensee's Value-Added Application(s).
        - (c) Licensee is not responsible for any fees accrued through the third party's use of Licensee's Value-Added Application(s) that have been transferred to or implemented on the third party's ArcGIS Online account.

- (d) Licensee is not permitted to invite licensees of an ArcGIS Online Public Plan to participate in private groups. This restriction also applies to licensees of Education Plan accounts and NPO/NGO Plan accounts.
- d. For ArcGIS Online Public Plan accounts, Education Plan accounts, and NPO/NGO use of ArcGIS Online Organization accounts: Licensee is not permitted to charge an additional fee to third parties to access Licensee's Value-Added Application(s) or generate more than incidental advertising revenue as a consequence of the deployment or use of the Value-Added Application(s). Charging a fee to access Licensee's Value-Added Application(s) or generating more than incidental advertising revenue requires an ArcGIS Online ELA or Organization Plan account.
- e. ArcGIS Online Public Plan accounts:
  - i. Public Plan accounts are licensed for the personal use of an individual. Any use of Public Plan accounts by an individual for the benefit of a for-profit business or a government agency is prohibited.
    - This restriction does not apply to educational institutions when used for teaching purposes only, qualified NGO/NPO organizations, and press or media organizations. Individuals affiliated with these specific types of organization are permitted to use ArcGIS Online Public Plan accounts for the benefit of their affiliated organization(s).
  - ii. Public Plan account licensees are not permitted to create private groups or participate in any private group created by licensees of ArcGIS Online Organization, Education, NGO/NPO, or ELA Plans.
- f. Licensee is not permitted to be the licensee of an ArcGIS Online account for or on behalf of a third party.
  - This restriction does not apply to education institutions that are permitted to license ArcGIS Online Public Plan accounts on behalf of registered students of the education institution for teaching purposes only. Education institutions are also permitted to provide access to a single ArcGIS Online Public Plan account to more than one (1) registered student when used for teaching purposes only.
- g. The terms "Online ELA account," "Organization Plan account," "Public Plan account," and "Education Plan" account refer to different types of ArcGIS Online accounts.
- 2. Terms of Use for ArcGIS Online Content and Task Services:
  - a. The following ArcGIS Online Content and Task Services are not subject to ArcGIS Online Organization Plan feebased Service Credit consumption usage. There is no fee (unless otherwise noted) to use these services up to the predefined maximum usage limits shown below. Use of these services beyond the predefined usage limits requires an additional fee. These services may be used only in conjunction with ArcGIS Software or an ArcGIS Online account.
    - i. *Map Services, Imagery Services, and Geometry Services:* Licensee may put these services to any use consistent with these terms of use, subject to an aggregate limit of fifty million (50,000,000) transactions during any twelve (12)-month period. "Transaction" is defined in the Documentation at the ArcGIS Online Content resource center at <a href="http://links.esri.com/agol/transactiondef">http://links.esri.com/agol/transactiondef</a>.
    - ii. Standard Task Services (available at <a href="http://tasks.arcgisonline.com">http://tasks.arcgisonline.com</a>): Licensee may put these services to any use consistent with these terms of use, subject to the following:
      - Standard Geocoding Services: Licensee may use these services for search capabilities only, and results may not be stored for later use. Whenever results are stored for later use, a subscription is required.
      - Standard Routing Services: Licensee is subject to a limit of five thousand (5,000) routing requests (as defined in the Documentation) during any twelve (12)-month period.
    - iii. Subscription Task Services (available at <a href="http://premiumtasks.arcgisonline.com">http://premiumtasks.arcgisonline.com</a>): Upon Licensee's payment to Esri of the applicable fee(s), Licensee may put these services to any use consistent with these terms of use. Licensee may store results for later use.

iv. *Sample Services:* Licensee may use these services for internal evaluation and development purposes only. All licenses for ArcGIS Online Services are subject to these terms of use and any additional restrictions or requirements identified in the Documentation.

The following ArcGIS Online Service is subject to ArcGIS Online Organization Plan fee-based Service Credit consumption usage:

ArcGIS Online World Geocoding Service (available at <a href="http://geocode.arcgis.com">http://geocode.arcgis.com</a>): Licensee may use this service for search capabilities at no cost, but results may not be stored for later use. Upon Licensee's payment for an ArcGIS Online subscription or Service Credits, Licensee may batch geocode and store results for later use.

- 3. Licensee may not display or post any combination of more than one hundred (100) Esri Business Analyst Online or Community Analyst Reports and maps on Licensee's external websites.
- 4. Licensee may create, publicly display, and distribute maps in hard copy and static electronic format for news-reporting purposes, subject to any restrictions for ArcGIS Online Data set forth in <a href="Addendum 2">Addendum 2</a>, <a href="Note 1">Note 1</a>.
- 5. Licensee may develop software or web applications that use Business Analyst Online API, Community Analyst API, or Location Analytics API to access, query, create, display, and redistribute Reports and resultant static, electronic maps to end user(s) of Licensee's software or web applications. If Licensee has an anonymous user subscription, Licensee may provide access to Licensee's Value-Added Application(s) to anonymous end users, limited to the number of Reports Licensee has paid for. End user(s) of Licensee's software or web applications may use Reports and maps for internal purposes only and not for further redistribution. "Report(s)" means any formatted output created by the Business Analyst Online API, Community Analyst API, or Location Analytics API Products, which includes PDF, CSV, Excel, HTML, and XML formats. Licensee shall not redistribute any Data in vector formats. Licensee and Licensee's end users are prohibited from using Reports or other output generated by Business Analyst Online API, Community Analyst API, or Location Analytics API as a substitute for Business Analyst Online API. Community Analyst API, or Location Analytics API, including, but not limited to, (i) combining and including such output in one or more files or databases and (ii) making such output available through a multiuser computer application. For clarity, end users may save Reports locally for their own internal use. For publicly facing applications developed with Business Analyst Online API (Canadian Edition), Reports and Data may be produced or exported in static formats only (e.g., JPEG, PDF); Licensee must ensure that Licensee's application does not allow Canadian Edition Reports to be exported as CSV, XML, HTML, or XLS files or in any other format that readily enables extraction or manipulation of the file's contents. Licensee is solely responsible for providing technical support for Licensee's Value-Added Application(s).

# ADDENDUM 4 LIMITED USE PROGRAMS (E300-4)

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	Educational Programs (1)	Home Use Program (3)
	Grant Programs (2)	Other Esri Limited Use Programs (4)

#### Notes

- 1. *Educational Programs*: Licensee agrees to use Products solely for educational purposes during the educational use Term. Licensee shall not use Products for any administrative use unless Licensee has acquired an administrative use Term Licensee. Licensee shall not use Products for revenue-generating or for-profit purposes.
- 2. *Grant Programs:* Licensee may use Products only for Noncommercial purposes as specified in the Esri grant document. Licensee shall not use Products for revenue-generating or for-profit purposes.
- 3. ArcGIS for Home Use Program:
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  - c. **Installation Support.** Installation Support for a period of ninety (90) days is included with ArcGIS for Home Use. As discussed further on the Esri or authorized distributor's website, Esri provides technical support in response to specific inquiries. Installation Support will apply only to unmodified Software. Software is provided only for standard hardware platforms and operating systems supported by Esri as described in the Software Documentation. Esri is not responsible for making or arranging for updates to interfaces for nonstandard devices or custom applications.

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