
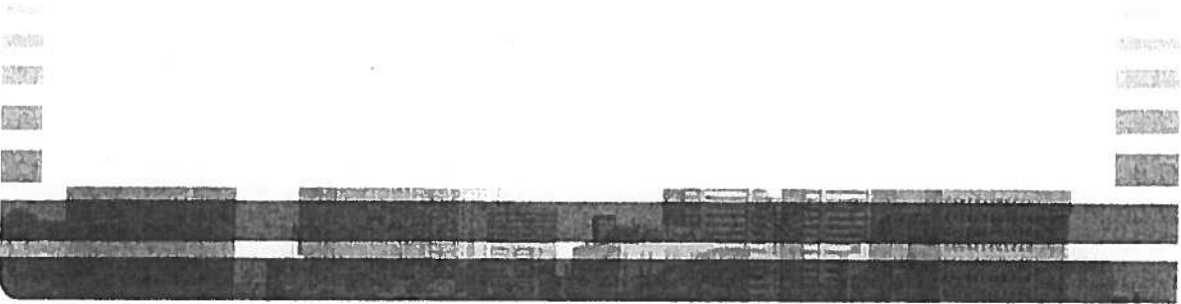



MUNICIPAL LAW ENFORCEMENT SERVICES





Great Near Campus Neighbourhood Strategy - 2008

- Welcome students
- Provide for safe housing
- Offer a higher level of public service
- Align expectations
- Protect residential amenity
- Provide housing alternatives
- Create great places and spaces
- Invest in infrastructure
- Level the playing field for landlords
- Provide for affordable housing







Community Consultation



CUSTOMERS



- Complainants – want action (NOW)
- Alleged violators – want no change (GO AWAY)
- General public – silent majority (LOW NUISANCE – HIGH QUALITY OF LIFE)




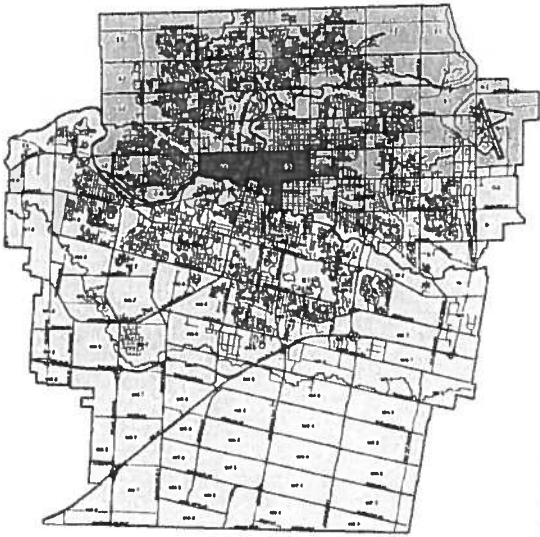



Compliance Protocol


- Education
- Voluntary Compliance
- Enforcement Actions





MLEO Zone Map




 Peer 2 Peer

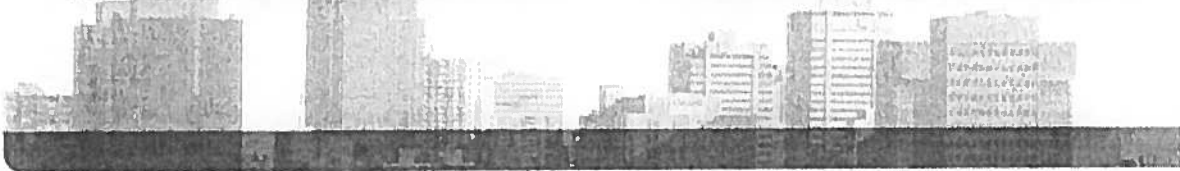




 Yard maintenance


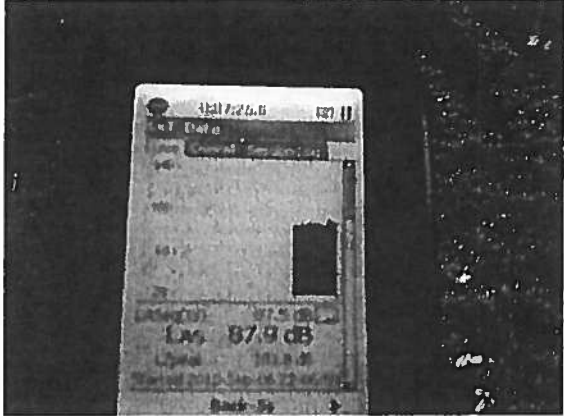




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 **Parking**

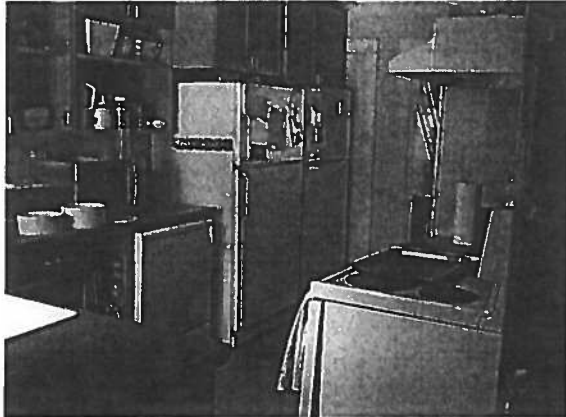




 **Noise By-law**



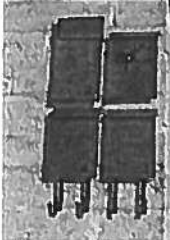


Zoning By-law

Residential Rental Licensing


Residential Rental Units Licensing By-Law

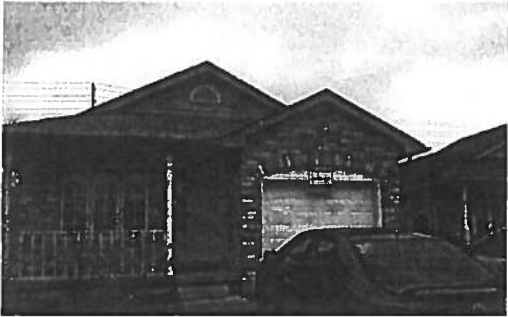



Now In Effect

For Rental Property Owner

Ensuring safe, suitable housing for property owners, landlords and tenants





From: Dan Schaefer
Sent: Saturday, October 19, 2013 4:35 PM
To: Lysynski, Heather
Subject: Poor Relations between UWO and Fanshawe and City of London Police

The recent actions of the London Police in their dealings with students must stop. The actions of the police with their Project Learn is very heavy handed and providing a total disregard to the rights of the students in London.

I am still reeling from the \$400,000 the police spent pursuing students and others from the St Patricks Day violence on Fleming Drive. This showed the complete lack of constraint by the London Police, it was embarrassing.

The recent fining of the cheerleaders was a national embarrassment. There were articles about this story in the Globe and Mail. In today's London Free Press we have an article about the London Police going door to door requesting personal information from students. The students feel vulnerable and feel obligated to provide this information to the police. Students are being harassed walking down the street. These actions are wrong in so many ways, this is a moral outrage. The London Police are doing a disservice to the citizens of London.

<http://www.lfpress.com/2013/10/18/cops-doorstep-visits-with-students-under-fire>

The City of London needs to refocus their relationship with students. College and University students should be a major focus in Rethink London.

UWO and Fanshawe are major employers in this city. The students bring life and vitality and major financial potential to this city.

The City of London needs to retain these students they are not to be just visitors for 4 years but potential future employers and employees.

The students do not feel welcome here and show this by their mass exodus.

It is time to speak up and say lets turn this around.

What are the next steps, what is the City of London prepared to do about this?

Dan Schaefer

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Background

I have lived in London for 15 years. We moved here for my wife to go back to Western University, we liked London and decided to stay and work and bring up our children here. My wife and oldest son are graduates of Western U, and my middle son is currently attending Western U.

While my wife was attending Western U we lived in close proximity to Western University and our neighbourhood was a mix of students and families basically living in harmony. Both the University and College are growing and getting larger and that is positive both for Western and Fanshawe as well as the City. Most students will move off campus into neighbourhoods in and around the campuses. This is also a positive fact that must be understood to accommodate everyone.

I am very concerned with the perceived negative attitude that the City of London and the London Police have towards College and University students in this city. I had written a few weeks ago expressing my concern about the lack of judgement and heavy handedness being used on these students by the London Police. I am aware that the Police Chief has now relented on his zero tolerance policy. I had never heard of the Town and Gown Committee until I had written to my Councillor and was told that this committee exists and that this was the venue to express my concerns. I believe the Town and Gown Committee can be a very important and useful tool for everyone.

For a number of years I have been frustrated with the disconnect and antagonism between the City of London and the University and College Students. As we heard in last night's meeting a very large number of Western Students have no intention of staying in London when they have completed their studies. Yearly we read in the London Free Press articles about the concern the City of London express's about not retaining these students to London's detriment. I know from my discussions with students that they don't feel welcome here. Recent actions by the City Bylaw Officers and London Police have certainly exasperated the students feelings of disconnect and dissatisfaction with the City of London.

I attended last night's Town and Gown Committee unsure of what to expect thus I was unprepared to read a written statement and don't feel confident enough to stand up and voice my concerns in what was a fairly divisive and emotional atmosphere. I do commend the Chair of the meeting for his conducting of the meeting and suppression of outbursts by local residents and his containment of speakers talking for too long. I also commend the Western U Student Council Chair for his grasp of the situation and defence of the student body.

Both the Chief of Police and London's Chief By Law Officer both admitted to enforcing two sets of By Laws and Policing Standards on students and in the Near Campus Area as compared to the rest of the City of London, shame, unlawful, probably.

I agreed with a lot of what was said on both sides of the presentations. I can understand the students perspectives on the police actions and as a property owner I can understand the frustration of the neighbours to the College and University with undue noise and parties.

I heard a lot of fear being expressed at the meeting.

Fears that the students were out of control.

Fear from the local residents for their neighbourhoods.

Fear and disdain of the London Police and City of London officials towards students.

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Fear of the students of being prosecuted with broad brush actions by London Police.
Fear of the profiling discrimination and a double standard within the community.
Fear from the students walking in their neighbourhoods of harassment by the Police

Fear was the underlying driving force of the public participation of the meeting. This is not a good recipe to create sound decisions.

I fully agree with the Committees decision to have further public meetings and also to change the format of some of the meetings to more of round table discussions. Somehow we must move from where we are now with confrontational meetings.

Just as important this Committee has to realize and embrace its potential to make real progress in both improving relations between the City and the students as well as moving towards a bigger picture of inclusion of the Students in the City of London and to realize the retention of these Students within the City of London after graduation.

It also became painfully obvious that the structure of the Committee was definitely not inclusive enough. Both to solve the current concerns but more importantly to move on to see and grasp the bigger picture of inclusion of these Students while they are in London and the retention of the Students into the City of London after graduation.

There needs to inclusion of at least one Landlord from both the Western and Fanshawe areas. I am aware that there is a non voting member from London Property Managers Association and the London Real Estate Board but these organizations are not on the voting side of the committee and may not be a local landlord. Many of the policies that spring from this Committee affects the Landlords in this area just as much as the residents and the students. Landlords and Real Estate Agents were demonized at the Committee meeting by the residents, Police and Politicians, this is hardly a positive manner in which to progress. There needs to be business people, civic leaders, other interest groups and interested people etc also on the Committee. If this Committee is to move forward it must see the bigger picture and head toward it. The current Committee representation is not inclusive enough and lends itself to finger pointing and repressive policies.

I do not believe most of the City of London as well as people with concerns and interests are aware of the existence of this Committee and the potential good that can come from this. Wider advertisement of the meetings and a email distribution list of interested citizens and interest groups would assist in getting all voices heard.

I believe this Committee holds real potential in bringing the University and College students and the City of London together. This Committee must get beyond a finger pointing exercise to truly enveloping and developing the students into the City of London.

- 1) How do we make the students feel welcome and a contributing member of this City?
- 2) How do we utilize their energy and enthusiasm in a positive manner?
- 3) What must change within the City of London and London Police to value these students instead of fearing them?

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4) How do we work together as vibrant neighbourhoods to embrace each other?

5) How and when can we change the membership of the Committee to be more inclusive off any of the citizens and students of this City to ensure all voices are being heard and moving towards the bigger picture of the inclusion and retention of these students into the City of London?

As I am not a public speaker please include these thoughts into your circulation of information from last nights meting.

According to the Town and Gown website all communication are published electronically through the City of London Website. I see no link for this on the Town and Gown Website.

I look forward to seeing my concerns answered (as was stated at the Committee meeting last night) and the possibility of this Committee moving ahead to embracing the bigger picture of inclusion and retention of the University and College Students.

Please advise me of any future Committee meetings.

Dan Schaefer
398 Chambers Place
London, Ont

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From: Gerald Parker
Date: November 13, 2013, 11:37:07 PM EST
To: Joe Swan

Subject: City of London Project Learn -Under The Gun

Dear Colleagues:

Thank you for your important time, consideration and the answers to all the public questions that has been promised tonight at the City of London Town and Gown Committee. I will also look forward to Chief Duncan honouring his word on contact. That would be a really good start as he has publicly promised.

Please keep us informed of all future meetings and engagements.

I am interested in the generated report on the "pre-criming" you referred to Councillor Swan and that the London Free Press and the CBC London has commented upon. Can you have it provided so we can do our due diligence and share in the consultations solutions. Tough issues need tough people to create solutions.

Project Learn and its targeted zero tolerance campaign has failed and is by itself generating civil unrest and radical results. Some are making those connections such as my colleague Abby Dershman at the CCLA and her co-authored report, has already others incredibly interested. The simple question is why do 86% of London students leave and others disproportionately end up in terrorist campaigns. I will not avoid the obvious and I will ask the tough questions. Project Learn could not be anymore of an abject failure through this reality. Things are moving quickly for a reason. This is not lost on us. Cause and effect.

I will endeavour to keep you informed. The Information Commission has asked for a specific complaint in order to buttress the Commission initiated complaint. Others are drawing connections to and from good kids to really bad ones- cause and effect of systemic oppression.

This is not about tweaking. The Charter has been breached. Project Learn will be ruled ultra vires, the Ontario Human Rights Tribunal and the Information and Privacy Commissioner of Ontario will rule against the City of London and London Polices Services. And, that is if I do not call the Office for the Independent Review Director and the Ombudsman and demand an inquiry and Police Service Act complaints for each and every reported infraction for each and every offending officer and its chain of command. May sound harsh well stop targeting youth, stop Project Learn, refund the ill-gotten funds, reinstall the public trust, help stop bad kids going radical and the pressure will immeasurably subside. It starts by Chief Duncan keeping his word and making contact with me so that decency will prevail.

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Listen to the examples and what if this was your kid. We have a constitution that demands Police and State act judiciously not over zealously engage in zero tolerance and without constraint in order to primarily engage in revenue over rights.

Again, thank and I do hope decency continues to prevail and look forward to the time in which public trust can be restored and Canada's most draconian anti-youth laws repealed.

Kindest Thoughts and Expectations,

Gerald Parker

Executive Director

Institute of Canadian Justice

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34, Mayfair Drive,
London,
Ontario N6A 2M6
Canada

Cllr Matt Brown
Chair, Town and Gown Committee
City of London,
300 Dufferin St
London
Ontario

November 14, 2013

Dear Mr. Brown,

Please share these comments with the City Clerk to be shared with staff and included within the public public record.

Unfortunately, I was unable to attend last night's public participation meeting hosted by your Committee, and hope that it is not too late to add some comments and to pose some questions. I understand that such questions will be addressed by officials at a subsequent public meeting.

First, let me say that the recent public actions of some Western students during Homecoming were disgraceful and lamentable, and that anything that brings the reputation and of the City of London and the University into disrepute is more than unfortunate, not least because it so adversely affects public perceptions and thus diminishes respect for the degrees that most students are working hard to earn.

For many years, Western has fought to raise its academic standards and recruit the brightest and best high school graduates in Ontario and elsewhere. As a result it has largely succeeded in diminishing the University's "party school" image in the wider community. This benefits everyone associated with the University, including the City of London, and it would be a very great shame if this hard-won reputation were to be lost, as it might well be should the unfettered drunken behavior of some students be allowed to continue. One need only think of what has happened to the reputations of Queen's and Kingston as a result of the disgraceful events there during Homecoming a number of years ago.

Vast gatherings on city streets of any group of alcohol-fuelled people, including students, are unacceptable because of their potential for illegal, dangerous, and destructive activities, so I fully support the efforts of London's Police to contain and control such gatherings. Moreover, I wholeheartedly support Project LEARN, which, it needs to be remembered, the Police developed in response to the many requests of local citizens for greater protection from the impact of student partying. Our police force has the motto "To Serve and Protect," and to my mind they are doing a highly creditable job of both serving and protecting the neighbourhoods surrounding the Western and, of course, Fanshawe campuses.

My questions are these.

1. **To the Chief of Police.** Please may we have an explanation as to why the officer at the Broughdale Homecoming Street party ticketed the Western University Cheering Squad rather than issuing a warning? And please may we have a description from the Police as to the situation on Broughdale Avenue on Homecoming Saturday? I believe the media has given a very one-sided account of this event so it would be valuable to hear from the Police for the public record.



2. **To the USC.** What actions could you take to ensure that Western students understand their responsibilities in and to the community in which they find themselves BEFORE Homecoming and other celebratory events such as Halloween and St. Patrick's Day.
3. **To the administration of Western University.** What actions do you propose to take to ensure that these mass gatherings of Western students become a thing of the past?

Finally, and in short, if events such as those in Broughdale are permitted to continue, it is surely only a matter of time before one of them gets out of control with catastrophic results for all concerned – London, the University, and the students.

Yours sincerely,

David Bentley
Distinguished University Professor and
Carl F. Klinck Professor in Canadian Literature
Department of English
Western University



The Fanshawe Student Union has been a supporter of Project LEARN and we did support London Police Services knocking on doors for casual conversation. As previously communicated to Chief Duncan, we do not support the actions of London Police Services in the instances where they were asking for personal information of students without due cause. The FSU and USC met with London Police Services, separately, and we were pleased with outcomes announced during the Chief of Police press conference. We felt this showed that London Police Services are open to listening to the student groups.

Over the past few years at Fanshawe College, the FSU has worked co-operatively, and we believe successfully, with our own Town and Gown Committee. The members include representatives from the London Police Services, sometimes the London Fire Department, City of London personal, our housing officer, college staff and senior management we meet regularly to help address concerns and develop strategies in informing and educating our students to their responsibilities in the neighbourhoods. This information would include city by-law information, a heads up on police enforcement, plus garbage collection and housing concerns.

We do believe Project LEARN to be positive for the community as an education piece, and it should develop as such. Given that most of the criminal charges were given to non-students in student areas, we view the project as one that can and will help the community if implemented correctly. We also ask that this educational piece be developed with positive goals, timely updates, and reviewable procedures that are presented to the Town and Gown Committee.

We also ask that London Police Services not underestimate the extent to which the door-to-door campaign has affected the relationship between them and post-secondary students. This feedback has been provided to our student representatives.

As partners in Project LEARN we have received regular communication and updates, we hope this will continue in the future. As we continue to work with the London Police Services through the various Town and Gown Committees, we hope it will foster a strong commitment for students, citizens and the police to respect each other within the greater London community. The Fanshawe Student Union was put in an uncomfortable situation as it was perceived by much of the public that we were aware of the pursuits of London Police Services.

To move forward as a supporting partner of Project LEARN we need agreed upon outcomes and actions.

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ST. BEES CLOSE RESIDENTIAL SUBDIVISION

- MEETING:** TOWN & GOWN COMMITTEE Public Mtg.
- WHERE:** City Hall Council Chambers
- WHEN:** Wednesday, November 13, 2013...7 to 10
- CHAIR:** Matt Brown, Town & Gown Chair & Councillor Ward 7
- PURPOSE:** Solicit views of various Community Members around the issues of Policing & Managing Disruptive Behaviours (UNACCEPTABLE STUDENT ROWDYISM...)

FIRST: I want to make it clear...that I do not agree with Project LEARN uniformed police officers gathering personal information from residents...without giving proper prior notice & communicating the reasoning for gathering that information... & that providing personal information is optional & by choice of the individual...& that the information being provided is treated in a confidential manner...& that prior public consultations were held to ensure they had support & agreement to implement something new that could be perceived as a violation of individual privacy rights...& then only proceeding with the consent of the individual.

But having said this...I realize & believe Project LEARN & the Officers involved had the right honourable intentions...& were gathering personal information as a way to improve the safety of the person(s) giving the info as well as all others in the immediate area & community..."SAFETY IS THE PRIMARY COMMONALITY OF EVERYONE IN THIS ROOM" or we wouldn't be here...

SECOND: I fully support Project LEARN... & their educational & zero intolerance enforcement approach...with the goal to ensure law-breakers are charged & penalized where warranted...& to ensure sound community safety policies are in place & upheld...including the value-added educational service they provide through the communication of consequences & benefits of bad & good behaviours & judgment...through continued full community

involvement & participation...that includes Students, UWO & Fanshawe College, Student Councils, Student Alumni & the Media & all the Drinking Establishments & the City & Fire Departments...as all of these sources have a vested interest on a daily basis...& as such, the responsibility to support & ensure public safety is maintained at all times & to ensure enforcement law-breaking fines are proactively applied appropriately!...

THIRD: If anyone is in doubt as to the value of Project LEARN... Ask yourself the question...Where would we be today without Project LEARN?...

Over the past few years, Project Learn & City By-Law Enforcement have made great strides in our Community to protect students & the public...& do their utmost best to keep the peace in all sorts of situations...taking the abusive comments directed their way...& avoid ticketing to be fair...cutting partying students some slack...realizing they were young once too...& many have teenagers & student sons & daughters...who got/get a little out of hand at times over-celebrating & having fun...getting caught up in the moment... However, they also realize they have a job to do to ensure public safety & prevent lawbreaking & the issuing of tickets as a consequence or penalty to punish & dissuade law-breakers to help keep them in line & to discourage those who are watching to stay in line too...& expect Public support in the process!...

Stats show 2% are the trouble makers; 8% are watching & will become trouble makers too if they think they can get away with it...& 90% stay in line & encourage others to do so..."Life is all about the Choices we make..."

Recent information shared with me by 3rd & 5th year University students reveal booze & drug usage is way out of line at University parties...which leads me to believe that we can start applying the 80/20 Pareto Rule...whereby 80% of Party Goers are now way over the line. My questions of why, how & when?...are answered with it all started in High School & just keeps gathering momentum right into University... This saddens my heart as I find it hard to believe. We all have a big job to do to stop this & roll it back. In my mind

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Project LEARN is one of the leaders to help do this & believe this is a hidden benefit we are realizing as a community without recognition... The media name booze as the trouble maker...with little mention to drugs...or drugs & booze mixed... Denying the truth or the inevitable is not an option...

LAST: 3 Suggestions to help control Student Rowdyism & Improve Student & Community Safety...

1: UWO & Fanshawe "Student Code of Ethics" must be extended beyond their gates...& it must be communicated clearly to the students as part of their "Applications to Register" & as part of their extensive "Orientation Programs" & their responsibility to uphold as good Community Citizens...that we all welcome to our City & hope they stay to work & raise their families here too...

2: Communicate to students from the get go, that if they are found guilty of a criminal charge...they may not be able to get bonding...& as such, a job decline...even though they have the degree required & the ability to do the job.

3: Suggest the name of Insurance Company & Policy Number be added to the Rental Licensing Application...(like auto licensing) which will help to hold Landlords more responsible & accountable...because they may lose their Insurance if an out-of- hand party or a serious law-breaking tenant is reported.

Respectfully,

**George Lightfoot, Joint Property Owner 170 St. Bees Close
Past President Old Masonville Ratepayers Association (OMRA)
Past Member of London Neighbourhood Coalition on Town &
Gown Issues
Owner, Business Trainer & Management Consultant of
Entrepreneur Support Services
#519-858-2099 & Business #519-642-3455**

①

Good evening ladies and gentleman. My name is Kyle Parker and I attend Fanshawe College. I live in the student neighborhood by Fanshawe College. I am here tonight to be rather blunt with you and point out the facts.

I made the decision to come to Fanshawe because of the amazing program that they offer and I am currently enrolled in. I faced questions from my parents, grandparents family friends and neighbors about why I wanted to come to Fanshawe. And I kept being asked the same question. Isn't that the place that had a riot? Yes it is. "Well that's not a good area you shouldn't go there."

I beg to differ.

Yes the riot happened. I'm not going to pretend like it didn't. Those students that were involved and participated did make the City of London and the London police service look bad. The riot was handled by the police, charges were laid and people have been held accountable for their actions in the court of law. This happened 2 years ago. Now let me remind you that Fanshawe is a 2-3 year program school. Obviously actions need to be taken to prevent another scenario like this but the City of London and the police have jumped over the line when it comes to their response on the situation.

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The police constantly patrolled our streets. More like what I like to call fishing. They drive up and down our streets looking to prosecute us. Giving out noise violations that are complete bogus. The noise isn't bothering anybody else, just them. Police officers have pulled over and started questioning my friends to who they are and where they are going at 3pm on a Wednesday afternoon. The police constantly patrol the streets and are very intimidating and threatening. One day I was walking back home from a friends house. 7 pm on a Thursday. I witnessed 4 cop cars and 3 paddy wagons on the corner of Fleming and Farnsborough.

I agree with increased police presence on certain days and times but this is ridiculous and there is no other point then pure intimidation and show of force. I have friends that take different way home from school because they are afraid of the police. They are afraid that they will be questioned without reason and be subject to police ^{harassment} ~~profiling~~ if they walk home the normal way through the subdivision. I have realized that I do not live in a bad neighborhood. I love my neighborhood and I feel safe in it. But only when the police are not patrolling the streets because of the actions that they have displayed.

①

As im sure you all know the police came door to door canvassing us students for personal information. This included our full names, phone numbers email address, home residence, where we attend school, what program we are in, what year of study, if we have a car and if so what is the make model and license plate number. The police have abused the trust, respect and sense of security that members of our community had for them. Former police services board member Jeff Schlemmer said this about Project LEARN “ clearly they are targeting students.... They wouldn't have tried it with me and my generation.”

The police and the city of London are acting with prejudice and discrimination against us students because we are exactly that, students. Apparently the worst crime that we have committed was choosing to come to London for our post secondary education because we are being treated like criminals. OH by the way, we are being treated as criminals and rioters for a crime that we did not commit nor a riot that we were apart of.

Let me remind you on what the Canadian charter of rights and freedoms says.



Section 8: Legal Rights

Everyone has the right to be secure against unreasonable search or seizure.

So I would like to ask the police chief, the city of London and the rest of you here tonight, is there justification to this search and seizure of personal information? Or are you doing this because we are students and we happen to live and go to school in the area?

Section 15: Equality Rights

Every individual is equal before and under the law and has the right to the equal protection and equal benefit of the law without discrimination and, in particular, without discrimination based on race, national or ethnic origin, colour, religion, sex, age or mental or physical disability.

Discrimination and Prejudice ladies and gentlemen. That's how the police and the city of London have treated us students. This kind of treatment doesn't happen anywhere else in the city besides the student part. Constable Ken Steeves said "You ask the majority of the population, and they would welcome police to patrol their streets (more) often." Constable Steeves is probably right. But would majority of the population willingly give their information to the police without a warrant or any



probable cause? Or would they tell them to get lost because they have no lawful right to be on their property or asking personal information questions? How are we any different from the rest of London?

Students are just as much apart of the community as every single one of you. We pay tuition, rent and taxes. We shop at local businesses. We volunteer in the community and we work in your stores for minimum wage. We are citizens of Canada and believe or not we have the exact same rights as you.

It is no longer the students that are making the City of London look bad, it is the police and the city of London. The police patrol frequently, the parking commissioner rolls through every 15 minutes yet the town neglects to pick up the overflowing garbage bags that have been sitting in Farnsborough Park for 3 and a half weeks now. The constant overly excessive patrolling of neighborhoods isn't on us. We didn't riot. We didn't do it. The police are bringing negative attention to student areas and the rest of Canada and the world is taking note. When the cheerleaders received the ticket for cheerleading in the street, who do you think makes London look bad? The cheerleaders showing their school pride and love for the city, or the police for giving out that ticket. By the way, that story did receive international attention.



Project LEARN has created an adversarial relationship between us students, the London police and the city of London. This is not needed. And you wonder why London struggles to retain students after graduation.

Mr Duncan says that the information gathered during the door to door canvassing has been destroyed. I have no reason to believe or trust this man as he swore an oath to uphold the Law. Mr Duncan has violated the exact laws and charter that he swore to defend. Sir I have no respect for you.

We want equality. We want our rights to be guaranteed like they are in the Constitution. We want the police and the City of London to stop acting with prejudice against students for a event that we were not involved in.

We want to be treated like a Canadian Citizens.

Thank you.



I am in complete agreement with Project Learn. I salute their due diligence as I have had to call on them several times and they put an end to noise, poor behaviour and do it in a timely manner.

My neighbourhood at the St. James, St. George and Sydenham Street area is very much student housing. We need the Project Learn to be available to us.

Of course Student Council will ask for lesser fines etc..

Too bad as far as I am concerned! If they act out disrespectful ^{1.3in} of a residential area" sock it to 'em "to go go back to Laugh-in! This is no laughing matter.

I will be out of the country on Nov. 13th but my spirit will be there.

I agree with whatever the group want as long as it acts on the behalf of residential area home owners.

Cathy Cave
220 Saint George St.
519-439-6141