

## Report to Community and Protective Services Committee

**To:** Chair and Members  
Community and Protective Services Committee

**From:** Kelly Scherr, Deputy City Manager, Environment and Infrastructure  
Cheryl Smith, Deputy City Manager, Neighbourhood and Community-wide Services

**Subject:** Publicly Accessible Washrooms – Parks and Facilities

**Date:** December 2, 2024

### Recommendation

That, on the recommendation of the Deputy City Manager, Environment and Infrastructure and the Deputy City Manager, Neighbourhood and Community-wide Services, the report entitled “Publicly Accessible Washrooms – Parks and Facilities” **BE RECEIVED**, it being noted that park washroom facility service provision will be a matter reviewed with the Parks and Recreation Master Plan Update.

### Executive Summary

The City provides publicly accessible washrooms at major parks, and recreation and sport facilities. Outdoor washrooms are generally clustered near major amenities and supplementary coverage is provided by portable washrooms.

Indoor washrooms have hours that match the operation of the facility (generally 7:00 am to 9:00 pm) each day. With the exception of most arena locations and outdoor pools, the washrooms are available year-round.

Outdoor washroom facilities are open between May 1<sup>st</sup> and October 31<sup>st</sup> and have operating hours from 8:30 am until 7:00 pm each day. Due to the phased opening and closing of outdoor washrooms, there may be circumstances where washrooms are available outside of these hours. Portable washrooms are available 24/7 during the summer months. With the exception of Victoria Park and Springbank Park, outdoor washrooms are not open between November 1<sup>st</sup> and April 30<sup>th</sup>.

Washroom cleaning and maintenance is provided by a combination of City staff and contracted services. All washrooms receive a thorough cleaning at the time of closure to ensure that the facilities are ready to serve Londoners the following day.

Usage of publicly accessible washrooms is challenging to determine as there is no active counting of users and, for outdoor washrooms, staff are not on site during the hours of operation. Generally, the washrooms do experience high usage as they are located in proximity of sports fields, playgrounds and ball diamonds, or an integral component of community and recreation facilities with high volumes of users.

The City’s provision targets and service standards for public washrooms will be reviewed with the upcoming Parks and Recreation Master Plan update. Public feedback will be gathered about washroom services in parks and community and recreation and sport facilities.

## Linkage to the Corporate Strategic Plan

### Wellbeing and Safety

- Outcome 1: London has safe, vibrant, and healthy neighbourhoods and communities.
  - 1.3 Londoners have safe access to public spaces, services and supports that increase wellbeing and quality of life.
  - 1.6 Improved park maintenance and garbage collection.

### Climate Action and Sustainable Growth

- Outcome 3: London's infrastructure and systems are built, maintained, and operated to meet the long-term needs of the community.
  - 3.1 The infrastructure gap is managed for all assets.
  - 3.2 Infrastructure is built, maintained, and secured to support future growth and protect the environment.

## Analysis

### 1.0 Background Information

#### 1.1 Previous Reports Related to this Matter

- Parks and Recreation Master Plan Update (Community and Protective Services Committee) – November 11, 2024
- Parks and Recreation Master Plan Annual Report (Community and Protective Services Committee) – March 18, 2024, January 31, 2023, March 29, 2022
- Parks and Recreation Master Plan Update (Community and Protective Services Committee) – June 17, 2019

#### 1.2 Council Resolutions

At its meeting of February 14, 2023, Council resolved the following:

c) the Civic Administration BE DIRECTED to compile a report on existing public washroom facilities across the city, their hours of operation, their locations, their staffing requirements and their usage for Q3 2023, to allow Council to determine if there is sufficient public washroom access and if the hours of operation align with community programming.

Additionally, at its meeting of June 26, 2024, Council resolved the following:

g) the Civic Administration BE DIRECTED to report back to a future meeting of the Strategic Priorities and Policy Committee on the existing public washroom facilities across the city, their hours of operation, their locations, their staffing requirements, and information about usage, to allow Council to determine if there is sufficient public washroom access and if the hours of operation align with community programming and our encampment/basic needs services;

This report provides an overview of the service delivery framework for publicly accessible washrooms throughout the city.

### 2.0 Discussion and Considerations

#### 2.1 Provision of Publicly Accessible Washroom Facilities

The Parks and Recreation Master Plan recognizes that washroom availability is an important service component of the City's parks and recreation and sport facilities. They promote a positive user experience for residents and visitors that are taking part in

recreational programming, enjoying outdoor play with their family, attending an outdoor event, or travelling along the pathway system.

Washrooms are provided in several different formats:

- Outdoor washrooms:
  - Park fieldhouses and stand-alone permanent washroom structures
  - Outdoor pools
  - Externally accessible washrooms at community and recreation centres
  - Portable washrooms
  - Comfort stations associated with encampment depots
- Indoor washrooms:
  - Recreation and sport facilities
  - Dundas Place Fieldhouse

The City provides 40 outdoor washrooms, 34 indoor washrooms and 31 portable washrooms that are geographically dispersed (see Appendix 'A' and Appendix 'B'). Permanent washroom facilities for qualifying parks are preferred, but where a facility cannot be accommodated or planned usage does not warrant a facility, therefore, washroom services are provided by portable washrooms. All recreation and sport facilities include publicly accessible washrooms.

The determination of service need for outdoor washroom facilities is based on a number of factors:

- **Park type:** Washroom facilities are located in major parks with large service areas (i.e., City-wide Parks, Sports Parks, District Parks, and Civic Spaces). These locations attract the highest intensity of park users, can be co-located with other park services (e.g., equipment rooms for spray pads), can be serviced by water and sewers, and can be efficiently maintained.
- **Mix of park amenities:** The number of park amenities and anticipated number of amenity users informs the need for, size of and location of washroom facilities. Best efforts are also made through park design to locate washrooms where pathway users can access the service.
- **Community needs:** Feedback from the community through the Parks and Recreation Master Plan as well as individual park project consultations helps to evaluate needs and gaps for outdoor washrooms. Indirect feedback is also generated through Service London inquiries/complaints, user group requests and initiatives like Neighbourhood Decision Making. This input informs overall service standards as well as locations through park design.
- **Timing of population growth and development:** Growth needs for washroom facilities are assessed during the planning of new major parks. Generally, the amenity mix and scale of the major park is phased in parallel with the progression of development for the growth area. Park washroom construction can lag the installation of park amenities and is frequently triggered when the park is fully developed and/or where user participation determines a need. Purpose-built Sports Parks are designed and budgeted to have washroom facilities available once the new park is operational.
- **Budget and funding:** Outdoor washroom provision is based on funding available through operating and capital budgets. Assessment growth requests from Parks and Forestry include funding to maintain service levels for newly constructed washroom facilities. Capital funding for new washrooms is limited by Development Charges recovery caps for Parks and Recreation services, which can lead to the deferral of projects until funding becomes available.

The City's 10-year capital budget forecast includes funding for 6 new outdoor washroom facilities and 2 new community and recreation facilities to maintain service levels as the

community grows. A number of older outdoor washroom facilities are also planned for renovation as part of lifecycle renewal.

## **2.2 Service Model Overview**

### **2.2.1 Hours of Operation**

#### **2.2.1.1 Outdoor Washrooms**

Washrooms located in parks have set hours based on providing service for daytime and early-evening use between May 1<sup>st</sup> and October 31<sup>st</sup>. Fieldhouses and standalone washroom facilities are open for use between 8:30 am and 7:00 pm weekdays and weekends. During winter months, three outdoor washrooms remain open (Victoria Park, and two facilities at Springbank Park) with reduced hours of 9:00 am to 6:00 pm, Monday to Friday.

Outdoor pools provide washrooms that are available from 7:00 am until 8:00 pm daily between July 1<sup>st</sup> and Labour Day weekend.

Portable washrooms are not opened and closed by staff and are available for use 24/7. With the exception of dog parks, all park-based portable washrooms are removed during the winter months due to logistical challenges of access and maintenance. Encampment-supportive comfort stations remain available year-round.

#### **2.2.1.2 Indoor Washrooms**

Interior washroom facilities at recreation and sport facilities have hours of operation that are identical to the overall hours of operation for the facility. Community Centres are generally open between 7:00 am and 9:00 pm daily, year-round. Most arenas are open from 7:00 am to 11:00 pm daily during the fall, winter, and spring months, with Kinsmen Arena and Earl Nichols Arena remaining open with reduced hours during the summer months.

The Dundas Place fieldhouse has operating hours of 9:00 am until 9:00 pm daily year-round, with the exception of December 25, 26 and January 1.

#### **2.2.1.3 Extended Hours**

Notwithstanding the standard hours of operation for park and community centre washrooms, staff do work with community organizations, sport user groups, event operators and other individuals who request extended hours at specific parks to meet their needs. These times and locations vary and do not result in permanent adjustments to washroom hours of operation.

### **2.2.2 Managing Washroom Schedules and Cleaning**

#### **2.2.2.1 Outdoor Washrooms**

With 40 fieldhouse and standalone washroom facilities spread throughout the city, staff are not able to be at every location to open and close washrooms at the same time. While the hours of operation above are guaranteed, the City uses a phased opening and closing approach. Staff begin to open washrooms at 7:00 am and begin closing washrooms at 7:00 pm. As a result, some washrooms will have extended hours beyond those that are set, depending on when staff are able to arrive at that location. In order to avoid concerns that some washrooms are regularly provided with extended hours while others are not, staff randomizes the locations of openings and closings. However, the set hours of operation are still maintained.

Cleaning of outdoor washrooms is performed by staff and occurs when the washrooms are closed for the day. This ensures that the washroom is ready for use when opened the following day. Fieldhouse and standalone washrooms are not checked and cleaned

throughout the day; if complaints are received, staff will be dispatched to remedy the concern.

Portable washrooms are maintained by an external provider, with contractual expectations of cleaning and servicing twice per week.

#### **2.2.2.2 Indoor Washrooms**

Washrooms located in recreation and sport facilities are inspected and cleaned on an hourly basis, reflective of the high number of daily visitors. Additionally, washrooms are deep cleaned each night after the facility closure.

The Dundas Place Fieldhouse washrooms are inspected and cleaned at a minimum hourly during hours of operation. If required, more frequent cleans are completed. The washrooms are deep cleaned each night when the facility closes.

#### **2.2.2.3 Encampment-supportive Washrooms**

During the Covid-19 pandemic, a number of portable washrooms were installed in public spaces to off-set social distancing requirements for available public washrooms. Funding supporting the additional portable washroom was tied to the Covid-19 response and as social distancing restrictions were lifted, the City returned to its prior service levels.

At present, the only additional encampment-supportive washrooms that are provided are the comfort stations co-located with service depots. The comfort stations are temporary structures and are accessible 24/7. A third-party contractor maintains the comfort stations and they are cleaned and serviced three times per week.

### **2.2.3 Washroom Operations Staffing**

Park washroom facilities are opened and cleaned by 10 seasonal employees, with staggered work hours to provide evening and weekend coverage. In addition to their washroom maintenance duties, staff have other varying responsibilities such as park groundskeeping, special event support, outdoor pool and splashpad maintenance, and roadside mowing. As mentioned above, if washroom-related complaints are received, these individuals will be dispatched to address the concern.

Washrooms located in recreation and sport facilities are maintained by staff that provide the general daily maintenance and janitorial services for the entire facility. There is contracted cleaning staff for some of the busiest facilities.

Dunda Place Fieldhouse washrooms are maintained by staff that also assist with Dundas Place operations.

As mentioned above, portable washrooms are a contracted service.

## **3.0 Key Issues and Considerations**

### **3.1 Usage of Public Washrooms**

#### **3.1.1 Outdoor Washrooms**

Outdoor washrooms are used throughout the day by members of the public, primarily in association with programmed activities and passive park use. The washrooms are located to be near pathways and recreational amenities to provide convenience and to support a positive user experience of parks and open space. The City does not presently maintain usage data for outdoor washrooms as features such as counters are not in place and staff are not on site to record user numbers throughout the day.

Usage is monitored by proxy, based on several inputs:

- **Park bookings and recreational programming:** Most park event booking, and recreational programming occurs in parks that have washroom facilities. Given the sizable number of participants, it is expected that the washrooms will experience regular use. The location and frequency of these activities can be gathered to aid with service delivery (planning, design, and operations).
- **Public feedback:** There are numerous channels available to members of the public to submit feedback on their user experience with public washrooms. These include Service London requests, direct contact from user groups, social media, and structured public engagement sessions for park improvements. Public washroom provision is also part of the community conversation when the City updates its Parks and Recreation Master Plan.
- **Nightly cleaning:** Washroom usage is a factor in the amount of daily cleaning required. Locations that regularly require additional time to clean usually indicate that the washroom has high usage numbers.

Based on these inputs, adjustments may be made to maintenance staff assignments and/or the temporary adjustment of hours of operation. Additionally, the proxy usage information is examined as part of the Parks and Recreation Master Plan updates to assess if changes to City standards should be recommended for Council's consideration.

In general, the City's standard is to provide washroom facilities in parks that have an amenity mix and servicing area that draws residents from multiple neighbourhoods. These park types and locations are chosen based on expected high levels of community use and are geographically distributed throughout the city to maximize service delivery and coverage.

### **3.1.2 Indoor Washrooms**

Since the beginning of 2024, the City's community centres, arenas and indoor pools have served a total of 2.3 million visitors. Individual facility usage varies based on participation rates for activities (e.g., hockey, swimming, court-based programming, etc.) and the amenity mix provided within the facility (e.g., community centre with arena and pool, stand-alone arena, seniors centre, etc.).

Washroom usage is not specifically tracked separate from the number of overall facility users, although the number of visitors can serve as a general approximation. Staff are not able to distinguish between visitors that are using the facility for City-provided programming and those that are using the facility for its washroom facilities.

When community and recreation facilities are designed, they incorporate washrooms based on the expected number of visitors and anticipated peak times for programming, recognizing that these standards have ancillary benefits of providing publicly accessible washrooms for those that are in need of them beyond their participation in recreational and sport activities.

### **3.1.3 Service Delivery Challenges – Outdoor Washrooms**

Although Londoners are provided with outdoor washroom services that generally meet needs during peak usage periods, there are a number of challenges associated with the City's present service delivery model:

- **Climate Change:** The city is routinely experiencing fall, winter and spring weather and temperature conditions that are enabling residents to use parks beyond the traditional operating season. It is anticipated that these conditions will be more common, increasing the need for more year-round services.

- **Level of service expectations:** An increasing number of formal and informal complaints are being received about washroom cleanliness and hours of operation (especially the limited services provided in the wintertime). As the city continues to become more urbanized and larger, residents have a growing expectation for improved service, especially in comparison to services provided in other large municipalities. It is anticipated that outdoor washroom service provision and service delivery will be a matter raised during future public engagement activities.
- **Seasonal limitations:** Washroom services are presently based on periods of temporary staffing availability and warm weather. A substantial extension of outdoor washroom services into fall, winter and spring months will have labour relations considerations for the determined staffing model. Additionally, most of the existing outdoor washrooms are not designed or equipped for cold weather operation, which would require retrofits. Both the staffing and renovations required to extend washroom services would require additional funding.
- **Washroom location coverage:** The City has over 250 parks that contain park amenities (e.g., playgrounds, courts, fields, etc.) and over 150 kilometres of multi-use pathways. Outdoor washroom facilities are located in approximately 20% of parks with amenities, and when portable washrooms are included, the percentage increases to approximately 30%. Although additional locations may be preferred, Neighbourhood Parks have historically not been viewed as optimal due to the number of Neighbourhood Parks (160+), usage patterns, technical challenges for water and sanitary servicing, and overall operating and capital costs.
- **Security and vandalism:** With the exception of Victoria Park, outdoor washrooms do not have a staff or contractor presence on-site throughout the hours of operation. Siting and design standards include Crime Prevention Through Environmental Design (CPTED) considerations, including sight lines and lighting. Hours of operation are also limited to the daytime, and facilities are locked at night. Notwithstanding these mitigative measures, outdoor washroom facilities frequently experience vandalism, break-ins and impacts experienced by all publicly accessible washrooms. Washroom repair costs are increasing and leading to some facilities being off-line for extended periods of time. Requests for staff presence or increased security measures are also becoming more frequent.
- **Temporary washroom facilities:** Portable washrooms are a less-than-ideal form of washroom service. Residents routinely express concerns about the quality of temporary washrooms and it can be difficult to find acceptable locations that minimize impacts on neighbouring property owners. The City has also experienced service delivery deficiencies with multiple porta-potty providers. Although an option may be to remove the temporary facilities, this decreased service level will be negatively received by the community as poor service is generally preferred over no service. Staff are of the opinion that alternatives to portable washroom should be pursued in future reviews of washroom services.

Currently, a specific service provision target for outdoor washrooms is not identified in the Parks and Recreation Master Plan (separate from a tie-in with service standards for other amenities). The service delivery model has also not been explored in detail for 10+ years. Noting the observations and the challenges articulated above, it is intended that the upcoming Parks and Recreation Master Plan update will undertake a more comprehensive review of outdoor washroom services and may result in specific recommendations for Council's consideration.

#### 4.0 Financial Impact

The City's base operating budget provides funding for indoor and outdoor washroom services. As the duties performed by City staff and contracted services also include non-washroom services, it is difficult to isolate the specific costs of operating and

cleaning responsibilities. Presently, the available funding is sufficient to maintain existing service levels.

The adopted 10-year capital budget forecast includes an investment of \$4.4 million in new outdoor washrooms. Washroom facility construction costs can range between \$250,000 and \$600,000, depending on the size of facility necessary to meet service demands, population growth and proximity to other facilities. To benefit from economies of scale associated with the installation of water services, washrooms are increasingly co-located with new spray pads.

A number of the City's existing outdoor washroom facilities are aging and are in need of renewal. Many of the facilities were also constructed at a time when each building was a one-off design, creating a number of inconsistencies throughout the park system. The City's Corporate Asset Management Plan has incorporated the replacement of legacy washroom facilities, and the 10-year lifecycle capital budget includes approximately \$3 million in total investment.

The City's adopted Multi-Year Budget included an annual funding increase of \$175,000 to be allocated by Civic Administration to both the Dundas Place Fieldhouse and Victoria Park washrooms in order to provide a level of continued enhanced service. The funding has been allocated on a 50/50 basis, which is providing ongoing extended hours for Dundas Place and a continued security presence for the washrooms at Victoria Park. Staff will monitor the impacts of this investment and may alter the allocated split based on observed needs.

Staff will continue to submit cases for assessment growth funding for newly installed washrooms in order to maintain city-wide service levels. Depending on the outcomes of the Parks and Recreation Master Plan update, additional funding for washroom services may be submitted with the next Multi-Year Budget.

## **5.0 Next Steps**

As a continuous improvement initiative, the City's outdoor washrooms will be updated with signage to identify the washroom hours of operation, months of operation and contact information for submitting feedback on washroom availability and conditions. The City's website will also be updated with information on washroom locations and hours of operation. This will improve service delivery expectations and ensure that residents can engage directly with the City when concerns are identified.

An amendment to the Mayor's proposed Annual Budget Update has been tabled that includes a request for additional funding in part to increase staffing levels for the maintenance and operation of outdoor washroom facilities. If adopted, the operating budget increase will assist with improving service quality concerns and provide opportunities for some additional winter washroom services.

As mentioned above, the provision of outdoor washroom services will be a matter reviewed as part of the upcoming Parks and Recreation Master Plan update. If changes are recommended, they will be informed by service delivery best practices, community consultation, financial implications, and analyses of technical limitations.

The draft Parks and Recreation Master Plan update will be submitted for Council review in Q3 to 2025 and final approval will be considered by Council in Q1 of 2026.

## **Conclusion**

The provision of publicly accessible washrooms takes into account several essential factors to ensure that facilities meet the needs of the communities they serve. Park type, amenities, community needs, future growth, and budget are all critical in determining outdoor washroom requirements, while hours of operation are tailored to balance accessibility, safety, and staff availability. Cleaning schedules are carefully structured, with regular and responsive procedures in place to maintain facility standards. Additionally, portable washrooms supplement permanent facilities, especially in high-activity parks.



Recreation and sport facilities all provide washrooms that are not restricted to only those participating in recreation and sport. The facilities have broad operating hours and, with the exception of most arenas, are available year-round.

Although the City provides public washroom facilities to meet peak demand from residents and visitors, there are a number of challenges associated with the washroom service delivery model for outdoor locations. Community feedback has also indicated that there increased expectations for washroom services, especially outside of the summer months. Washroom provision targets and service standards will be reviewed with the upcoming Parks and Recreation Master Plan update.

**Prepared by:**                    **Dustin Milburn, Manager, Parks Operations**  
**Scott Preece, Manager, Recreation Operations**

**Submitted by:**                **Paul Yeoman, Director, Parks and Forestry**

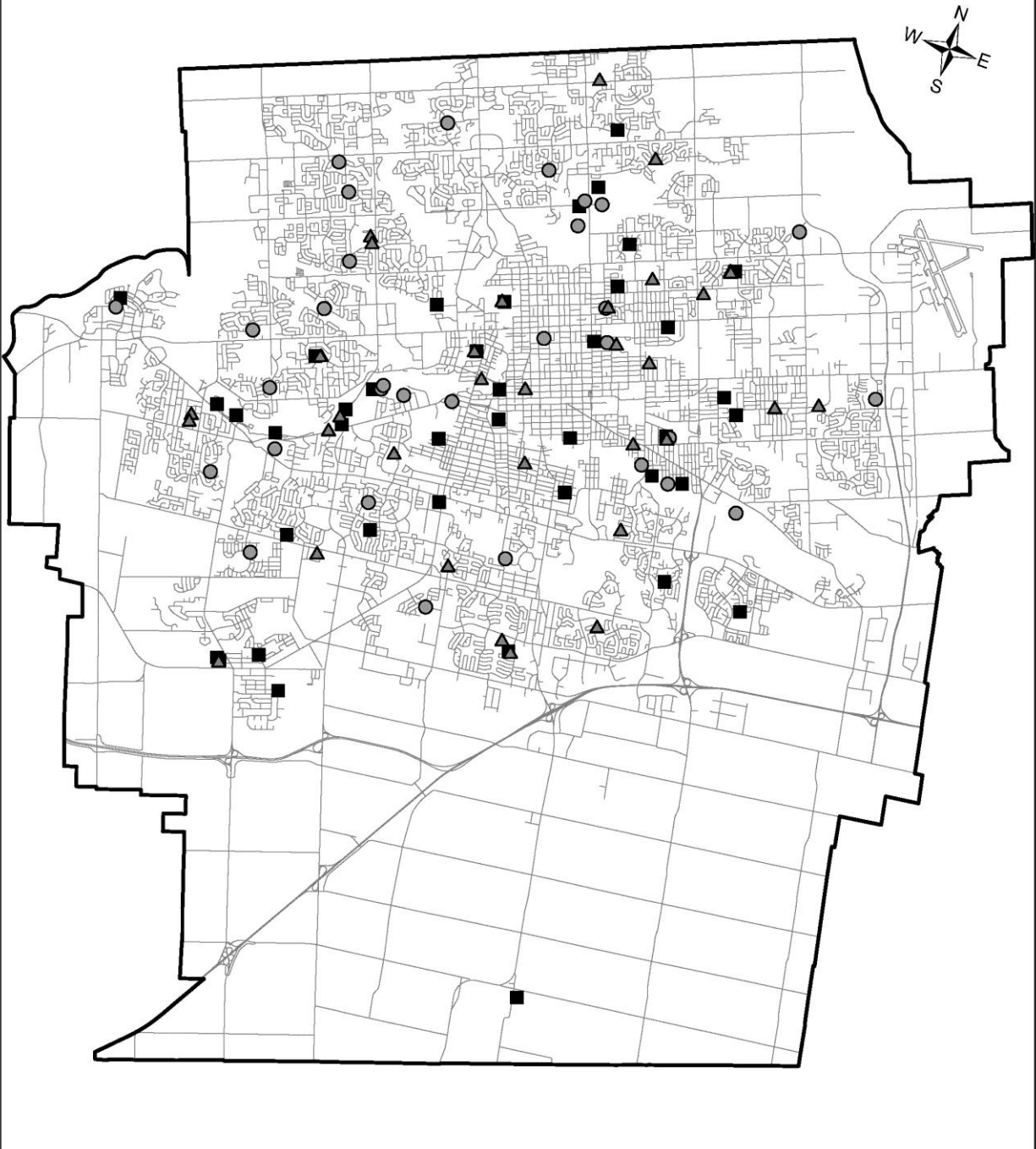
**Recommended by:**        **Kelly Scherr, Deputy City Manager, Environment and Infrastructure**  
**Cheryl Smith, Deputy City Manager, Neighbourhood and Community-Wide Services**

Appendix 'A': Map of Publicly Accessible Washroom Facilities

Appendix 'B': Washroom Locations and Washroom Formats

Appendix 'A': Map of Publicly Accessible Washroom Facilities

# PUBLICLY ACCESSIBLE WASHROOMS



**LEGEND**

- ▲ Indoor Washroom
- Outdoor Washroom
- Portable Washroom

NOTES:  
1. Spatial Referencing: NAD 83 UTM Zone 17N  
2. Produced by the City of London, contains information under the Open Data Portal  
3. Date Saved: 11/20/2024



## Appendix 'B': Washroom Locations and Washroom Formats

Washroom Location	Address	Washroom Type
Basil Grover Park	555 Wharncliffe Rd S	Outdoor Washroom
Constitution Park	725 Grenfell Dr.	Outdoor Washroom
Ed Blake Park	449 Barker St.	Outdoor Washroom
Fork of the Thames	331 Thames St.	Outdoor Washroom
Gibbons Splash Pad	2A Grosvenor St.	Outdoor Washroom
Greenway Park	50 Greenside Ave.	Outdoor Washroom
Glanworth Park	6536 Bradish Rd.	Outdoor Washroom
Jessie Davidson Park	731 Viscount Rd.	Outdoor Washroom
Kiwanis Skate Park	1475 Brydges St.	Outdoor Washroom
Kiwanis Splash Pad	612 Hale St.	Outdoor Washroom
Lambeth Centennial Park	7112 Beattie St.	Outdoor Washroom
Lambeth Optimist Park	4200 Campbell St. N	Outdoor Washroom
Meredith Park	450 Nelson St.	Outdoor Washroom
McMahen Park	640 Adelaide St. N	Outdoor Washroom
Meadowgate Park	1165 Darnley Blvd.	Outdoor Washroom
Mornington Park	800 High Holborn St.	Outdoor Washroom
Murray Park	75 Cliftonvale Ave.	Outdoor Washroom
Northridge Fields	1360 Adelaide St. N	Outdoor Washroom
Oakridge Optimist Park	825 Valetta St.	Outdoor Washroom
Rowntree Park	750 Whetter Ave.	Outdoor Washroom
Ralph Hamlyn Park	83 Dennis Ave.	Outdoor Washroom
Southeast Optimist Park	237 Deveron Cres.	Outdoor Washroom
Smith Park	194 Brampton Rd.	Outdoor Washroom
Springbank Park North St.	1085 Commissioners Rd. W	Outdoor Washroom
Springbank Park West	1085 Commissioners Rd. W	Outdoor Washroom
Springbank Park Pumphouse	1085 Commissioners Rd. W	Outdoor Washroom
St. Julien Park	15 Tommy Hunter Way	Outdoor Washroom
Stronach Park	1221 Sandford St.	Outdoor Washroom
Southwest Optimist Park	682 Southdale Rd. W	Outdoor Washroom
Thames Park	25 Ridout St. S	Outdoor Washroom
University Heights Park	290 Trott Dr.	Outdoor Washroom
Vauxhaul Park	54 Price St.	Outdoor Washroom
Victoria Park	580 Clarence St.	Outdoor Washroom
White Oaks Park	1119 Jalna Blvd.	Outdoor Washroom
Windermere Fields	733 Windermere Rd.	Outdoor Washroom
Argyle Arena	1948 Wavell St.	Indoor Washroom
Bostwick Arena and Community Centre	501 Southdale Rd. W	Indoor Washroom
Carling Arena	675 Grosvenor St.	Indoor Washroom
Earl Nichols Arena and Community Centre	799 Homeview Rd.	Indoor Washroom
Farquharson Arena	411 Tecumseh Ave. E	Indoor Washroom
Kinsmen Arena and Community Centre	20 Granville St.	Indoor Washroom
Lambeth Arena and Community Centre	7112 Beattie St.	Indoor Washroom
Medway Arena and Community Centre	119 Sherwood Forest Sq.	Indoor Washroom
Oakridge Arena	825 Valetta St.	Indoor Washroom
Stronach Arena and Community Centre	1221 Sandford St.	Indoor Washroom
Boyle Community Centre	530 Charlotte Ave.	Indoor Washroom
Byron Optimist Community Centre	1306 Norman Ave.	Indoor Washroom

<b>Washroom Location</b>	<b>Address</b>	<b>Washroom Type</b>
Carling Heights Optimist Community Centre	656 Elizabeth St.	Indoor Washroom
Civic Gardens Complex	625 Springbank Dr.	Indoor Washroom
East Lions Community Centre	1731 Churchill Ave.	Indoor Washroom
Hamilton Road Seniors' Community Centre	525 Hamilton Rd.	Indoor Washroom
Kiwanis Seniors' Community Centre	78 Riverside Dr.	Indoor Washroom
North London Optimist Community Centre	1345 Cheapside St.	Indoor Washroom
South London Community Centre	1119 Jalna Blvd.	Indoor Washroom
Springbank Gardens Community Centre	285 Wonderland Rd. S	Indoor Washroom
Stoneycreek Community Centre	920 Sunningdale Rd. E	Indoor Washroom
Byron Pool	1330 Brock Lane	Indoor Washroom
Gibbons Pool	2A Grosvenor St.	Indoor Washroom
Gibbons Pool Exterior	2A Grosvenor St.	Outdoor Washroom
Glen Cairn Pool	370 Chippendale Cres.	Indoor Washroom
Northeast Pool	1050 Victoria Ave.	Indoor Washroom
Northridge Pool	15 McLean Dr.	Indoor Washroom
Oakridge Pool	825 Valetta St.	Indoor Washroom
Southcrest Pool	15 Hazelwood Ave.	Indoor Washroom
Silverwoods Pool	36 Sycamore St.	Indoor Washroom
Silverwood Park Exterior	36 Sycamore St.	Outdoor Washroom
Stronach Pool	1221 Sandford St.	Indoor Washroom
Westminster Pool	650 Osgoode Dr.	Indoor Washroom
Canada Games Aquatic Centre	1045 Wonderland Rd. N	Indoor Washroom
South London Community Pool	585 Bradley Ave.	Indoor Washroom
Kinsmen Arena - Exterior	20 Granville St.	Outdoor Washroom
Lambeth Arena - Exterior	7112 Beattie St.	Outdoor Washroom
Springbank Gardens Community Centre – Exterior	205 Wonderland Rd. S	Outdoor Washroom
Dundas Place Fieldhouse	179 Dundas St. W	Indoor Washroom
Adelaide Dog Park	1343 Adelaide St. N	Portable Toilet
Bonaventure Splash Pad	141 Bonaventure Dr.	Portable Toilet
Carling Park	675 Grosvenor St.	Portable Toilet
Dan Pulham Fields	815 Windermere Rd.	Portable Toilet
Dillabough Community Garden	2 Homan St.	Portable Toilet
Greenway Dog Park	109 Greenside Ave.	Portable Toilet
Greenway Sports Fields	50 Greenside Ave.	Portable Toilet
Hastings Park	1428 Hastings Drive	Portable Toilet
Hazelden Park	430 Hyde Park Rd.	Portable Toilet
Jaycee Park	1830 Aldersbrook Rd.	Portable Toilet
Kensal Park	109 Greenside Ave.	Portable Toilet
Mitches Park	598 Upper Queen St.	Portable Toilet
North London Athletic Fields	1225 Adelaide St. N	Portable Toilet
Norwest Park	48 Hawthorne Rd.	Portable Toilet
Oak Park	1207 Royal York Rd.	Portable Toilet
Bateman Trail Park	2875 Bateman Trail	Portable Toilet
Piccadilly Park	695 Waterloo St.	Portable Toilet

<b>Washroom Location</b>	<b>Address</b>	<b>Washroom Type</b>
Plane Tree Park	214 Plane Tree Dr.	Portable Toilet
Pottersburg Dog Park	1139 Hamilton Rd.	Portable Toilet
Reservoir Park Community Garden	552 Crestwood Dr.	Portable Toilet
Riverbend Park	1585 Riverbend Dr.	Portable Toilet
Silverwood Park	36 Sycamore St.	Portable Toilet
Springbank Flats	67 Springbank Dr.	Portable Toilet
St. Julien Disc Golf	15 Tommy Hunter Way	Portable Toilet
Talbot Park	3470 Settlement Trail	Portable Toilet
Ted Earley Park	1375 Clarke Rd.	Portable Toilet
Thistledown Park	996 Thistledown Way	Portable Toilet
Westmount Lions Park	784 Viscount Rd.	Portable Toilet
Whetherfield Park	1115 Whetherfield St.	Portable Toilet
Whisperwood Park	211 Whisperwood Ave.	Portable Toilet
Wolseley Skate Park	654 Elizabeth St.	Portable Toilet