

November 3, 2013

Attention: Chair and Members of the Civic Works Committee

Re: Request for Compassionate Compensation – Sump Pump Program 124 Blanchard Road

The City of London undertook a program to make improvements to prevent sewer backups in the Blanchard Road neighbourhood. The residents of the area were advised that the City of London would “pay 100 percent of the cost to disconnect the weeping tile from the sanitary sewer; install a sump pump and connection to the storm sewer; and install a backwater valve to further prevent the possibility of future sewer backups.” The City also stated in this letter that, “We’ll also give you a cheque for \$1,000 in the event your sump pump should require future maintenance. We are strongly encouraging all residents in your area, including yourself, to participate.” This was again iterated during a neighbourhood meeting held at a church in the area.

Subsequent to this letter and meeting, when inquiring as to the time frame I would receive the \$1000 cheque and my driveway credit, I was advised by City staff that the \$1,000 would not be provided to me as I had installed a sump pump, disconnect weeping tile from sanitary and installed backwater valve, in my home, prior to the City advising us of this particular program would be undertaken in our neighbourhood. I find this decision to be very unfair, as it appears that I am being penalized for taking the initiative and financial burden to resolve this problem prior to the City taking this particular action of covering all the costs and a \$1000 incentive.

I respectfully request that I be provided with the \$1,000 to assist with future costs to maintain the sump pump, and be compensated for financial costs that were incurred correcting this problem, which was provided free of charge to others, just as my neighbours have been.

Sincerely,

A handwritten signature in black ink, appearing to read 'P. Machuk', written in a cursive style.

Paris Machuk
124 Blanchard Crescent