

Strategic Priorities and Policy Committee Report

11th Meeting of the Strategic Priorities and Policy Committee
June 18, 2024

PRESENT: Councillors S. Lewis (Chair), H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, E. Pelozza, D. Ferreira, S. Hillier, Mayor J. Morgan

ALSO PRESENT: S. Datars Bere, A. Barbon, D. Bordin, M. Bower, M. Butlin, C. Cooper, S. Corman, K. Dickins, M. Feldberg, S. King, D. Kramers, T. Macbeth, S. Mathers, H. McNeely, V. Morgado, J. Paradis, T. Pollitt, K. Scherr, M. Schulthess, J. Senese, K. Shahata, E. Skalski, C. Smith, L. Stewart, J. Taylor, B. Warner

Remote Attendance: E. Hunt

The meeting is called to order at 1:00 PM; it being noted that Councillors P. Van Meerbergen, S. Franke, E. Pelozza (5:21 PM) and S. Hillier were in remote attendance.

1. Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

2. Consent

2.1 Asset Management Plans for Agencies, Boards and Commissions

Moved by: S. Lehman

Seconded by: P. Cuddy

That, on the recommendation of the Deputy City Manager, Finance Supports, the following actions be taken with respect to the City related Agencies, Boards and Commissions' Asset Management Plans:

- a) the report entitled "Asset Management Plans for Agencies, Boards and Commissions" BE RECEIVED for information; and
- b) the "Agencies, Boards and Commissions Asset Management Plans", as appended to the staff report as Appendix "A", BE APPROVED;

it being noted that the London & Middlesex Community Housing Asset Management Plan dated November 2020 will be revised and be brought forward to Municipal Council for review and approval in 2025.

ADDITIONAL VOTES:

Moved by: S. Trosow

Seconded by: A. Hopkins

That the motion BE AMENDED to include the following:

it being noted that the London & Middlesex Community Housing Asset Management Plan dated November 2020 will be revised and be brought forward to Municipal Council for review and approval in 2025.

Yeas: (10): S. Lewis, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, A. Hopkins, P. Van Meerbergen, D. Ferreira, and J. Morgan

Nays: (5): H. McAlister, S. Lehman, S. Franke, E. Pelozza, and S. Hillier

Motion Passed (10 to 5)

Moved by: S. Stevenson
Seconded by: J. Pribil

That the motion, as amended, BE APPROVED.

Yeas: (15): S. Lewis, H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, E. Pelozza, D. Ferreira, S. Hillier, and J. Morgan

Motion Passed (15 to 0)

Moved by: A. Hopkins
Seconded by: J. Pribil

That the Strategic Priorities and Policy Committee recess at this time, for 20 minutes.

Motion Passed

The Strategic Priorities and Policy Committee recesses at 7:19 PM and reconvenes at 7:43 PM.

2.2 Master Accommodation Plan - Redevelopment of City Hall Campus

Moved by: P. Cuddy
Seconded by: P. Van Meerbergen

That, on the recommendation of the Deputy City Manager, Finance Supports with the concurrence of the City Manager, the following actions be taken with respect to the Master Accommodation Plan:

- a) the report dated June 18, 2024, titled "Master Accommodation Plan – Redevelopment of City Hall Campus" BE RECEIVED for information;
- b) the Civic Administration BE DIRECTED to initiate a competitive procurement process to implement the Master Accommodation Plan guiding overall space needs and the redevelopment of the existing City Hall Campus site which will accommodate civic administration and governance functions in modernized facilities to support effective service delivery, sustainability, and alternative work strategies; and
- c) the Civic Administration BE DIRECTED to consult with the relevant Agencies, Boards and Commissions with respect to participating in the range of uses in the redevelopment of the City Hall Campus;

it being noted that the Strategic Priorities and Policy Committee received a communication dated June 14, 2024 from C. Butler and a communication dated June 14, 2024 from J. M. Fleming, Principal, City Planning Solutions.

ADDITIONAL VOTES:

Moved by: S. Stevenson
Seconded by: P. Cuddy

That the Master Accommodation Plan - Redevelopment of City Hall Campus BE REFERRED to the next Strategic Priorities and Policy Committee on July 18, 2024 to allow Municipal Council to engage with the public and allow for input.

it being noted that the Strategic Priorities and Policy Committee received a communication dated June 14, 2024 from C. Butler and a communication dated June 14, 2024 from J. M. Fleming, Principal, City Planning Solutions

Yeas: (5): P. Cuddy, S. Stevenson, J. Pribil, S. Lehman, and P. Van Meerbergen

Nays: (10): S. Lewis, H. McAlister, S. Trosow, C. Rahman, A. Hopkins, S. Franke, E. Pelozza, D. Ferreira, S. Hillier, and J. Morgan

Motion Failed (5 to 10)

Moved by: C. Rahman
Seconded by: S. Trosow

That the motion BE AMENDED to include a new part c) to read as follows:

c) the Civic Administration BE DIRECTED to consult with the relevant Agencies, Boards and Commissions with respect to participating in the range of uses in the redevelopment of the City Hall Campus.

Yeas: (15): S. Lewis, H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, E. Pelozza, D. Ferreira, S. Hillier, and J. Morgan

Motion Passed (15 to 0)

Moved by: P. Cuddy
Seconded by: P. Van Meerbergen

That the motion, as amended, BE APPROVED and reads as follows:

That, on the recommendation of the Deputy City Manager, Finance Supports with the concurrence of the City Manager, the following actions be taken with respect to the Master Accommodation Plan:

a) the report dated June 18, 2024, titled "Master Accommodation Plan – Redevelopment of City Hall Campus" BE RECEIVED for information; and

b) the Civic Administration BE DIRECTED to initiate a competitive procurement process to implement the Master Accommodation Plan guiding overall space needs and the redevelopment of the existing City Hall Campus site which will accommodate civic administration and governance functions in modernized facilities to support effective service delivery, sustainability, and alternative work strategies;

c) the Civic Administration BE DIRECTED to consult with the relevant Agencies, Boards and Commissions with respect to participating in the range of uses in the redevelopment of the City Hall Campus.

it being noted that the Strategic Priorities and Policy Committee received a communication dated June 14, 2024 from C. Butler and a communication dated June 14, 2024 from J. M. Fleming, Principal, City Planning Solutions.

Yeas: (14): S. Lewis, H. McAlister, P. Cuddy, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, E. Pelozza, D. Ferreira, S. Hillier, and J. Morgan

Nays: (1): S. Stevenson

Motion Passed (14 to 1)

3. Scheduled Items

3.1 Not to be heard before 1:05 PM - London & Middlesex Community Housing - 2023 Annual General Meeting of the Shareholder Annual Resolutions

Moved by: H. McAlister
Seconded by: P. Cuddy

That the following actions be taken with respect to the London & Middlesex Community Housing (LMCH):

- a) on the recommendation of the City Manager, the proposed by-law as appended to the staff report dated June 18, 2024 as Appendix "A" entitled "A by-law to ratify and confirm the Annual Resolutions of the Shareholder of London & Middlesex Community Housing", BE INTRODUCED at the Municipal Council meeting to be held on June 25, 2024;
- b) the presentation by P. Squire, Board Chair and P. Chisholm, CEO, London & Middlesex Community Housing BE RECEIVED;
- c) the 2023 Financial Statements BE RECEIVED; and
- d) the 2023 Annual Report - Transformation Vision to Reality BE RECEIVED.

Yeas: (15): S. Lewis, H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, E. Pelozza, D. Ferreira, S. Hillier, and J. Morgan

Motion Passed (15 to 0)

ADDITIONAL VOTES:

Moved by: E. Pelozza
Seconded by: S. Stevenson

That pursuant to section 36.3 of the Council Procedure By-law, P. Squire, Board Chair and P. Chisholm, CEO, London & Middlesex Community Housing BE PERMITTED to speak an additional five (5) minutes with respect to this matter.

Yeas: (15): S. Lewis, H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, E. Pelozza, D. Ferreira, S. Hillier, and J. Morgan

Motion Passed (15 to 0)

3.2 Not to be heard before 1:05 PM - Housing Development Corporation, London (HDC) - 2023 Annual General Meeting of the Shareholder Annual Resolutions

Moved by: P. Cuddy
Seconded by: A. Hopkins

That the following actions be taken with respect to the Housing Development Corporation, London:

- a) on the recommendation of the City Manager, the Independent Auditor's Report of KPMG LLP for the Shareholder of Housing Development Corporation, London, dated December 31, 2023, BE RECEIVED;
- b) the 2023 Financial Statements BE RECEIVED; and
- c) the 2023 Year End Report to the Shareholder BE RECEIVED.

Yeas: (15): S. Lewis, H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, E. Pelozza, D. Ferreira, S. Hillier, and J. Morgan

Motion Passed (15 to 0)

3.3 Not to heard before 1:05 PM - Public Participation Meeting - 2025 Growth Management Implementation Strategy (GMIS) Update

Moved by: P. Cuddy

Seconded by: J. Pribil

That, on the recommendation of the Deputy City Manager, Planning and Economic Development regarding the implementation of The London Plan growth management policies applicable to the financing of growth-related infrastructure works, the following actions be taken:

a) the 2025 Growth Management Implementation Strategy Update BE APPROVED as appended to the staff report in Appendix 'B'; it being noted that:

- i. Sunningdale SWMF E1 will be rescheduled from 2024 to 2027;
- ii. Stoney Creek SWMF 7.1 will be rescheduled from 2025 to 2027;
- iii. Stoney Creek SWMF 8 will be rescheduled from 2025 to 2028;
- iv. North Lambeth SWMF P2 North will be rescheduled from 2025 to 2028;
- v. North Lambeth SWMF P2 South will be rescheduled from 2025 to 2026;
- vi. Pincombe Drain SWMF P3 West will be rescheduled from 2025 to 2026;
- vii. White Oaks SWMF 3 East will be rescheduled from 2025 to 2026;
- viii. Wharncliffe Road South (Campbell St. to Bostwick Rd.) will be rescheduled from 2027 to 2028;
- ix. Kilally South, East Basin SWM 3 will be rescheduled from 2031 to 2027;
- x. North Lambeth SWMF P1 North will be rescheduled from 2033 to 2029;
- xi. North Lambeth SWMF P1 South will be rescheduled from 2033 to 2029; and
- xii. Kilally Road Two Lane Upgrade (Webster St to Clarke Rd) will be rescheduled from 2030 to 2025;

b) the Capital Budget BE ADJUSTED to reflect the timing changes associated with the projects noted in clause (a) above;

c) the presentation on the added agenda BE RECEIVED;

it being pointed out that the public participation meeting associated with this matter, the following individuals made oral submissions regarding this matter:

- M. Wallace, London Development Institute
- C. Spina

Yeas: (15): S. Lewis, H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, E. Pelozza, D. Ferreira, S. Hillier, and J. Morgan

Motion Passed (15 to 0)

ADDITIONAL VOTES:

Moved by: C. Rahman
Seconded by: J. Pribil

Motion to open the public participation meeting.

Yeas: (15): S. Lewis, H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, E. Pelozza, D. Ferreira, S. Hillier, and J. Morgan

Motion Passed (15 to 0)

Moved by: E. Pelozza
Seconded by: D. Ferreira

Motion to close the public participation meeting.

Yeas: (15): S. Lewis, H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, E. Pelozza, D. Ferreira, S. Hillier, and J. Morgan

Motion Passed (15 to 0)

4. Items for Direction

4.1 London's Health & Homelessness Whole of Community System Response - Proposed Community Encampment Response Plan

Moved by: D. Ferreira
Seconded by: J. Morgan

That, on the recommendation of the Deputy City Manager, Social and Health Development, that the following actions be taken with respect to the London's Health & Homelessness Whole of Community System Response Proposed Community Encampment Response Plan report:

- a) that, "The Saving Lives, Alleviating Suffering, & Building a Healthy, Strong, & Safe Community for All" - London's Health & Homelessness Response: Community Encampment Response Plan as appended to the staff report dated June 18, 2024 as Schedule 1 BE ENDORSED, with the following amended guidelines contained on page 36:
 - On or within 150 metres of an elementary school or children daycare centre;
 - On or within 100 metres of a playground, pool, waterpark, or any spray pad;
 - Within 100 metres of any private residential property line with a habitable dwelling as per the Building Code;
 - On or within 100 metres of any sports fields, inclusive of but not limited to, skateboard parks, fitness amenities, golf courses, ball diamonds, soccer pitches, tennis courts, or any other sports or multi-use courts, as well as stadiums, dugouts, stages, and bleachers;
- b) the report BE RECEIVED for information; and
- c) the memo dated June 13, 2024 from the Deputy City Manager, Social Health Development regarding Community Encampment Response Plan: Community Feedback BE RECEIVED;

it being noted that the Strategic Priorities and Policy Committee received a presentation from C. McDonald, Director of Service, London Cares and G.

Nash, Director, Complex Urban Health, London InterCommunity Health Centre with respect to this matter.

ADDITIONAL VOTES:

Moved by: S. Trosow
Seconded by: A. Hopkins

That, on the recommendation of the Deputy City Manager, Social and Health Development, that the following actions be taken with respect to the London's Health & Homelessness Whole of Community System Response Proposed Community Encampment Response Plan report:

- a) "The Saving Lives, Alleviating Suffering, & Building a Healthy, Strong, & Safe Community for All" - London's Health & Homelessness Response: Community Encampment Response Plan as appended to the staff report dated June 18, 2024 as Schedule 1 BE ENDORSED;
- b) the report BE RECEIVED for information; and
- c) the memo dated June 13, 2024 from the Deputy City Manager, Social Health Development regarding Community Encampment Response Plan: Community Feedback BE RECEIVED;

it being noted that the Strategic Priorities and Policy Committee received a presentation from C. McDonald, Director of Service, London Cares and G. Nash, Director, Complex Urban Health, London InterCommunity Health Centre with respect to this matter.

Moved by: E. Pelozza
Seconded by: D. Ferreira

That pursuant to section 36.3 of the Council Procedure By-law, C. McDonald, Director of Service, London Cares and G. Nash, Director, Complex Urban Health, London InterCommunity Health Centre BE PERMITTED to speak an additional five (5) minutes with respect to this matter.

Yeas: (15): S. Lewis, H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, E. Pelozza, D. Ferreira, S. Hillier, and J. Morgan

Motion Passed (15 to 0)

Moved by: C. Rahman
Seconded by: S. Lehman

That part a) BE AMENDED to read as follows:

That, "The Saving Lives, Alleviating Suffering, & Building a Healthy, Strong, & Safe Community for All" - London's Health & Homelessness Response: Community Encampment Response Plan as attached as Schedule 1 BE ENDORSED, with the following amended guidelines contained on page 36:

- On or within 250 metres of an elementary school or children daycare centre;
- On or within 250 metres of a playground, pool, waterpark, or any spray pad;
- Within 100 metres of any private residential property line;
- On or within 250 metres of any sports fields, inclusive of but not limited to, skateboard parks, fitness amenities, golf courses, ball diamonds, soccer pitches, tennis courts, or any other sports or multi-use courts, as well as stadiums, dugouts, stages, and bleachers;

Moved by: E. Pelozza
Seconded by: H. McAlister

That part a) BE FURTHER AMENDED as follows:

- On or within 150 metres of an elementary school or children daycare centre;
- Within 100 metres of any private residential property line with a habitable dwelling as per the Building Code;

Yeas: (10): S. Lewis, H. McAlister, S. Stevenson, J. Pribil, C. Rahman, S. Lehman, S. Franke, E. Pelozo, S. Hillier, and J. Morgan

Nays: (5): P. Cuddy, S. Trosow, A. Hopkins, P. Van Meerbergen, and D. Ferreira

Motion Passed (10 to 5)

Moved by: D. Ferreira

Seconded by: H. McAlister

That, the following actions be taken with respect to the London's Health & Homelessness Whole of Community System Response Proposed Community Encampment Response Plan report:

a) "The Saving Lives, Alleviating Suffering, & Building a Healthy, Strong, & Safe Community for All" - London's Health & Homelessness Response: Community Encampment Response Plan as appended to the staff report dated June 18, 2024 as Schedule 1 BE REFERRED to Civic Administration to report back to Strategic Priorities and Policy Committee on the guidelines contained on page 36 with respect to options on the following:

- On or within 50, 150, and 250 metres of an elementary school or children daycare centre;
- On or within 50 and 250 metres of a playground, pool, waterpark, or any spray pad;
- Within 10, 100, and 250 metres of any habitable dwelling as per the Building Code;
- On or within 5 and 250 metres of any sports fields, inclusive of but not limited to, skateboard parks, fitness amenities, golf courses, ball diamonds, soccer pitches, tennis courts, or any other sports or multi-use courts, as well as stadiums, dugouts, stages, and bleachers;

b) the report BE RECEIVED for information; and

c) the memo dated June 13, 2024 from the Deputy City Manager, Social Health Development regarding Community Encampment Response Plan: Community Feedback BE RECEIVED;

it being noted that the Strategic Priorities and Policy Committee received a presentation from C. McDonald, Director of Service, London Cares and G. Nash, Director, Complex Urban Health, London InterCommunity Health Centre with respect to this matter.

Yeas: (4): P. Cuddy, S. Lehman, P. Van Meerbergen, and S. Franke

Nays: (11): S. Lewis, H. McAlister, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, A. Hopkins, E. Pelozo, D. Ferreira, S. Hillier, and J. Morgan

Motion Failed (4 to 11)

Moved by: S. Lehman
Seconded by: P. Cuddy

That, the following actions be taken with respect to the London's Health & Homelessness Whole of Community System Response Proposed Community Encampment Response Plan report:

a) "The Saving Lives, Alleviating Suffering, & Building a Healthy, Strong, & Safe Community for All" - London's Health & Homelessness Response: Community Encampment Response Plan as appended to the staff report dated June 18, 2024 as Schedule 1 BE REFERRED to Civic Administration to report back to Strategic Priorities and Policy Committee on the guidelines contained on page 36 with respect to options on the following:

- On or within 150 and 250 metres of an elementary school or children daycare centre;
- On or within 250 metres of a playground, pool, waterpark, or any spray pad;
- Within 100 metres from any habitable dwelling as per the Building Code;
- On or within 250 metres of any sports fields, inclusive of but not limited to, skateboard parks, fitness amenities, golf courses, ball diamonds, soccer pitches, tennis courts, or any other sports or multi-use courts, as well as stadiums, dugouts, stages, and bleachers;

b) the report BE RECEIVED for information; and

c) the memo dated June 13, 2024 from the Deputy City Manager, Social Health Development regarding Community Encampment Response Plan: Community Feedback BE RECEIVED;

it being noted that the Strategic Priorities and Policy Committee received a presentation from C. McDonald, Director of Service, London Cares and G. Nash, Director, Complex Urban Health, London InterCommunity Health Centre with respect to this matter.

Yeas: (5): P. Cuddy, C. Rahman, S. Lehman, P. Van Meerbergen, and S. Franke

Nays: (10): S. Lewis, H. McAlister, S. Stevenson, J. Pribil, S. Trosow, A. Hopkins, E. Pelozo, D. Ferreira, S. Hillier, and J. Morgan

Motion Failed (5 to 10)

Moved by: S. Franke
Seconded by: D. Ferreira

That part a) BE FURTHER AMENDED to read as follows:

That, "The Saving Lives, Alleviating Suffering, & Building a Healthy, Strong, & Safe Community for All" - London's Health & Homelessness Response: Community Encampment Response Plan as attached as Schedule 1 BE ENDORSED, with the following amended guidelines contained on page 36:

- On or within 100 metres of a playground, pool, waterpark, or any spray pad;
- On or within 100 metres of any sports fields, inclusive of but not limited to, skateboard parks, fitness amenities, golf courses, ball diamonds, soccer pitches, tennis courts, or any other sports or multi-use courts, as well as stadiums, dugouts, stages, and bleachers;

Yeas: (9): S. Lewis, H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, S. Franke, E. Pelozza, D. Ferreira, and J. Morgan

Nays: (6): S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, and S. Hillier

Motion Passed (9 to 6)

Moved by: C. Rahman
Seconded by: S. Lehman

That part a) BE APPROVED and reads as follows:

- On or within 150 metres of an elementary school or children daycare centre;

Yeas: (11): S. Lewis, H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, S. Lehman, P. Van Meerbergen, E. Pelozza, D. Ferreira, S. Hillier, and J. Morgan

Nays: (4): S. Trosow, C. Rahman, A. Hopkins, and S. Franke

Motion Passed (11 to 4)

Moved by: C. Rahman
Seconded by: S. Lehman

That part a) BE APPROVED and reads as follows:

That, "The Saving Lives, Alleviating Suffering, & Building a Healthy, Strong, & Safe Community for All" - London's Health & Homelessness Response: Community Encampment Response Plan as attached as Schedule 1 BE ENDORSED, with the following amended guidelines contained on page 36:

- On or within 100 metres of a playground, pool, waterpark, or any spray pad;
- Within 100 metres of any private residential property line with a habitable dwelling as per the Building Code;
- On or within 100 metres of any sports fields, inclusive of but not limited to, skateboard parks, fitness amenities, golf courses, ball diamonds, soccer pitches, tennis courts, or any other sports or multi-use courts, as well as stadiums, dugouts, stages, and bleachers;

Yeas: (9): S. Lewis, P. Cuddy, S. Stevenson, J. Pribil, C. Rahman, S. Lehman, E. Pelozza, S. Hillier, and J. Morgan

Nays: (6): H. McAlister, S. Trosow, A. Hopkins, P. Van Meerbergen, S. Franke, and D. Ferreira

Motion Passed (9 to 6)

Moved by: D. Ferreira
Seconded by: J. Morgan

That part a), second, third and fourth bullets, as amended, BE APPROVED and reads as follows:

- On or within 100 metres of a playground, pool, waterpark, or any spray pad;
- Within 100 metres of any private residential property line with a

habitable dwelling as per the Building Code;

- On or within 100 metres of any sports fields, inclusive of but not limited to, skateboard parks, fitness amenities, golf courses, ball diamonds, soccer pitches, tennis courts, or any other sports or multi-use courts, as well as stadiums, dugouts, stages, and bleachers;

Yeas: (10): S. Lewis, H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, C. Rahman, S. Lehman, D. Ferreira, S. Hillier, and J. Morgan

Nays: (5): S. Trosow, A. Hopkins, P. Van Meerbergen, S. Franke, and E. Pelosa

Motion Passed (10 to 5)

Moved by: D. Ferreira

Seconded by: J. Morgan

That part a), first bullet, as amended, BE APPROVED and reads as follows:

a) That, "The Saving Lives, Alleviating Suffering, & Building a Healthy, Strong, & Safe Community for All" - London's Health & Homelessness Response: Community Encampment Response Plan as attached as Schedule 1 BE ENDORSED, with the following amended guidelines contained on page 36:

- On or within 150 metres of an elementary school or children daycare centre;

Yeas: (11): S. Lewis, H. McAlister, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, E. Pelosa, D. Ferreira, S. Hillier, and J. Morgan

Nays: (4): P. Cuddy, S. Stevenson, P. Van Meerbergen, and S. Franke

Motion Passed (11 to 4)

Moved by: D. Ferreira

Seconded by: J. Morgan

That the balance of the motion, as amended, BE APPROVED and reads as follows:

That, on the recommendation of the Deputy City Manager, Social and Health Development, that the following actions be taken with respect to the London's Health & Homelessness Whole of Community System Response Proposed Community Encampment Response Plan report:

- b) the report BE RECEIVED for information; and
- c) the memo dated June 13, 2024 from the Deputy City Manager, Social Health Development regarding Community Encampment Response Plan: Community Feedback BE RECEIVED;

it being noted that the Strategic Priorities and Policy Committee received a presentation from C. McDonald, Director of Service, London Cares and G. Nash, Director, Complex Urban Health, London InterCommunity Health Centre with respect to this matter.

Yeas: (15): S. Lewis, H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, E. Pelosa, D. Ferreira, S. Hillier, and J. Morgan

Motion Passed (15 to 0)

Moved by: E. Pelozza
Seconded by: J. Pribil

That pursuant to section 33.8 of the Council Procedure By-law, the Strategic Priorities and Policy Committee BE PERMITTED to proceed beyond 6:00 PM.

Yeas: (14): S. Lewis, H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, D. Ferreira, S. Hillier, and J. Morgan

Nays: (1): E. Pelozza

Motion Passed (14 to 1)

Moved by: A. Hopkins
Seconded by: S. Trosow

That the Strategic Priorities and Policy Committee recess at this time, for 15 minutes.

Yeas: (13): H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, D. Ferreira, S. Hillier, and J. Morgan

Nays: (2): S. Lewis, and E. Pelozza

Motion Passed (13 to 2)

The Strategic Priorities and Policy Committee recesses at 5:10 PM and reconvenes at 5:27 PM.

4.2 Basic Needs Response Plan

Moved by: S. Trosow
Seconded by: P. Cuddy

That, on the recommendation of the Deputy City Manager, Social and Health Development, the following actions be taken with respect to the attached revised June 18, 2024, The Basic Needs Response Plan report:

- a) a one-time funding allocation of up to \$70,500 (excluding HST) BE APPROVED for payment of depot meal program and comfort stations for services delivered in May and June 2024;
- b) the funding reallocation request from Canadian Mental Health Association Thames Valley (CMHA) related to their identified Cold Weather Response surplus of up to \$250,000 (excluding HST) BE APPROVED to maintain services at The Coffee House located at 371 Hamilton Road up to an additional 6 months;
- c) the Encampment Response Option 2, to include year-round depot services and operating until March 31, 2026 to better align with other current services which were approved as part of the stability of the sector report in February 2024 BE REFERRED to a future meeting of the Strategic Priorities and Policy Committee to allow Civic Administration to provide a report on the City of London application for the \$250M of Federal funding for encampments announced April 12, 2024 it being noted the report will provide an update on the status of the Interim Housing Assistance Program (IHAP) funding, confirm the plans for a cold weather response for 2024 and if it will align with the Basic Needs plans, which is seeking funding into July 2025;

- d) the direction to find a source of funding including any unspent previously approved sources of funding, including previously allocated Operating Budget Contingency Reserve funds BE REFERRED to a future meeting of the Strategic Priorities and Policy Committee to allow the Civic Administration to provide a report on the City of London application for the \$250M of Federal funding for encampments announced April 12, 2024;
- e) the Civic Administration BE AUTHORIZED to undertake all administrative acts which are necessary in relation to this project;
- f) the approval given herein BE CONDITIONAL upon the Corporation of the City of London entering into new and/or amending existing Purchase of Service Agreements with agencies identified through the City's Procurement of Goods and Services Policy to deliver the approved services;
- g) the Civic Administration BE DIRECTED to report back to a future meeting of the Strategic Priorities and Policy Committee on the existing public washroom facilities across the city, their hours of operation, their locations, their staffing requirements, and information about usage, to allow Council to determine if there is sufficient public washroom access and if the hours of operation align with community programming and our encampment/basic needs services; and
- h) the Civic Administration BE DIRECTED to continue the depot meal program until the time of which the Basic Needs Response Plan is approved by Council and to find a source of funding including any unspent previously approved sources of funding, including previously allocated Operating Budget Contingency Reserve funds.

ADDITIONAL VOTES:

Moved by: S. Trosow

Seconded by: P. Cuddy

That, on the recommendation of the Deputy City Manager, Social and Health Development, the following actions be taken with respect to the attached revised June 18, 2024, The Basic Needs Response Plan report:

- a) a one-time funding allocation of up to \$70,500 (excluding HST) BE APPROVED for payment of depot meal program and comfort stations for services delivered in May and June 2024;
- b) the funding reallocation request from Canadian Mental Health Association Thames Valley (CMHA) related to their identified Cold Weather Response surplus of up to \$250,000 (excluding HST) BE APPROVED to maintain services at The Coffee House located at 371 Hamilton Road up to an additional 6 months;
- c) the Civic Administration BE DIRECTED to proceed with Encampment Response Option 2, to include year-round depot services and operating until March 31, 2026 to better align with other current services which were approved as part of the stability of the sector report in February 2024;
- d) the Civic Administration BE DIRECTED to find a source of funding including any unspent previously approved sources of funding, including previously allocated Operating Budget Contingency Reserve funds;
- e) the Civic Administration BE AUTHORIZED to undertake all administrative acts which are necessary in relation to this project; and
- f) the approval given herein BE CONDITIONAL upon the Corporation of the City of London entering into new and/or amending existing Purchase of Service Agreements with agencies identified through the City's Procurement of Goods and Services Policy to deliver the approved services.

Moved by: H. McAlister
Seconded by: A. Hopkins

That the motion BE AMENDED to include a new part g) to read as follows:

g) the Civic Administration BE DIRECTED to report back to a future meeting of the Strategic Priorities and Policy Committee on the existing public washroom facilities across the city, their hours of operation, their locations, their staffing requirements, and information about usage, to allow Council to determine if there is sufficient public washroom access and if the hours of operation align with community programming and our encampment/basic needs services.

Yeas: (9): H. McAlister, J. Pribil, S. Trosow, A. Hopkins, S. Franke, E. Pelozza, D. Ferreira, S. Hillier, and J. Morgan

Nays: (6): S. Lewis, P. Cuddy, S. Stevenson, C. Rahman, S. Lehman, and P. Van Meerbergen

Motion Passed (9 to 6)

Moved by: C. Rahman
Seconded by: S. Stevenson

That parts c) and d) of the Basic Needs Response Plan BE REFERRED to a future meeting of the Strategic Priorities and Policy Committee to allow the Civic Administration to provide a report on the City of London application for the \$250M of Federal funding for encampments announced April 12, 2024;

it being noted the report will provide an update on the status of the Interim Housing Assistance Program (IHAP) funding, confirm the plans for a cold weather response for 2024 and if it will align with the Basic Needs plans, which is seeking funding into July 2025.

Moved by: J. Morgan
Seconded by: D. Ferreira

That the referral BE AMENDED to include a new part to read as follows:

the Civic Administration BE DIRECTED to continue the depot meal program until the time of which the Basic Needs Response Plan is approved by Council and to find a source of funding including any unspent previously approved sources of funding, including previously allocated Operating Budget Contingency Reserve funds;

Yeas: (14): S. Lewis, H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, E. Pelozza, D. Ferreira, S. Hillier, and J. Morgan

Nays: (1): S. Trosow

Motion Passed (14 to 1)

Moved by: C. Rahman
Seconded by: S. Stevenson

That the referral, as amended, BE APPROVED.

Yeas: (13): S. Lewis, H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, D. Ferreira, S. Hillier, and J. Morgan

Nays: (2): S. Trosow, and E. Pelozza

Motion Passed (13 to 2)

Moved by: S. Trosow
Seconded by: P. Cuddy

That the balance of the motion, as amended, BE APPROVED.

Yeas: (15): S. Lewis, H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, E. Pelozza, D. Ferreira, S. Hillier, and J. Morgan

Motion Passed (15 to 0)

4.3 SS-2024-205 Single Source: Supportive Housing Model at 46 Elmwood Place

Moved by: J. Morgan
Seconded by: C. Rahman

That, on the recommendation of the Deputy City Manager, Social and Health Development, the following actions be taken with respect to a SS-2024-205 Single Source: Supportive Housing Model at 46 Elmwood Place:

- a) pursuant to the pre-qualification of Indwell Community Homes under RFPQ-2023-810 – Affordable Housing Development Partners, a single source procurement in accordance with s. 14.4(e) of the Procurement of Goods and Services Policy BE APPROVED to Indwell Community Homes to deliver a 50-unit Highly Supportive Housing project at 46 Elmwood Place that includes a one-time capital contribution up to a limit of \$2,044,964 funded from the Housing Accelerator Fund;
- b) funding for the initial one-time capital costs referenced in part a), above, BE APPROVED, as outlined in the Source of Financing Report as appended to the staff report dated June 18, 2024 as Appendix "B";
- c) an annual housing supplement budget BE APPROVED for up to \$500,000 for the Highly Supportive Housing project at 46 Elmwood Place;
- d) the Civic Administration BE DIRECTED to request funding from the Fund for Change to be provided by the Fund for Change to Indwell Community Homes to fund the estimated one-time operating costs of Indwell Community Homes at an approximate cost of \$1,700,000;
- e) the Civic Administration BE DIRECTED to seek funding from the Fund for Change to fund the capital request to Indwell Community Homes associated with the re-development of the property for a total estimated amount of up to \$4,000,000;
- f) the Deputy City Manager, Social and Health Development, or written designate, CONTINUE TO refine the capital and operating budget estimates in (a), (c), (d) and (e) above;
- g) the recommendation of the Deputy City Manager, Social and Health Development, the proposed by-law as appended to the staff report as Appendix "A" BE INTRODUCED at the Municipal Council meeting to be held on June 25, 2024 to:
 - i) authorize the Deputy City Manager, Social and Health Development to approve and execute agreement(s) between The Corporation of the City of London and Indwell Community Homes to address the capital funding and operational funding;
 - ii) authorize the Deputy City Manager, Social and Health Development to approve and execute any amending agreements between The Corporation of the City of London and Indwell Community Homes that do not require additional funding;

h) the Civic Administration BE AUTHORIZED to undertake all other administrative acts necessary in connection with this project;

it being noted that where delegated authority does not currently exist for agreements associated with the budget estimates noted in (f), the Civic Administration shall seek approval from Council prior to execution and or amendments.

Yeas: (15): S. Lewis, H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, E. Pelozza, D. Ferreira, S. Hillier, and J. Morgan

Motion Passed (15 to 0)

4.4 Consideration of Appointment to RBC Place London Board of Directors (Requires 1 Council Member)

Moved by: S. Lehman

Seconded by: S. Trosow

That Councillor J. Pribil BE APPOINTED to RBC Place London Board of Directors for the term ending November 14, 2026.

Yeas: (15): S. Lewis, H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, E. Pelozza, D. Ferreira, S. Hillier, and J. Morgan

Motion Passed (15 to 0)

5. Deferred Matters/Additional Business

5.1 (ADDED) Appointment of Consultant for RFP 2024-113 Community Improvement Plan to Encourage Residential Development Near Transit

Moved by: P. Cuddy

Seconded by: S. Lehman

That, on the recommendation of the Deputy City Manager, Planning and Economic Development, the following actions be taken with respect to the appointment of a consultant for a Community Improvement Plan to Encourage Residential Development Near Transit:

a) N. Barry Lyon Consulting, BE APPOINTED Consultant to undertake the said project, in the amount of \$106,280.00 (excluding HST), in accordance with Section 12.2 (b) of the Procurement of Goods and Services Policy;

b) the Civic Administration BE AUTHORIZED to undertake all the administrative acts that are necessary in connection with this project;

c) the approvals given herein BE CONDITIONAL upon the Corporation entering into a formal contract with the consultant for the work; and

d) the Mayor and City Clerk BE AUTHORIZED to execute any contract or other documents, if required, to give effect to these recommendations.

Yeas: (15): S. Lewis, H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, E. Pelozza, D. Ferreira, S. Hillier, and J. Morgan

Motion Passed (15 to 0)

6. Confidential

6.1 Solicitor-Client Privilege/Land Acquisition

Moved by: S. Stevenson

Seconded by: J. Pribil

That the Strategic Priorities and Policy Committee convenes In Closed Session to consider the following:

6.1 Solicitor-Client Privilege/Land Acquisition

A matter pertaining to advice that is subject to solicitor-client privilege and land acquisition, including communications necessary for that purpose with respect to the Master Accommodation Plan - Redevelopment of City Hall Campus and the communication dated June 14, 2024 from J. M. Fleming, Principal, City Planning Solutions regarding an unsolicited proposal for a city-owned City Hall facility on the Market Block in Downtown London.

Yeas: (15): S. Lewis, H. McAlister, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, E. Pelozza, D. Ferreira, S. Hillier, and J. Morgan

Motion Passed (15 to 0)

That Strategic Priorities and Policy Committee convenes In Closed Session, from 7:57 PM to 8:49 PM.

7. Adjournment

Moved by: D. Ferreira

Seconded by: A. Hopkins

That the meeting BE ADJOURNED.

Motion Passed

The meeting adjourned at 9:51 PM.

Report to Strategic Priorities and Policy Committee

To: Chair and Members
Strategic Priorities and Policy Committee
From: Kevin Dickins, Deputy City Manager, Social and Health
Development
Subject: The Basic Needs Response Plan
Date: June 18, 2024

Recommendation

That, on the recommendation of the Deputy City Manager, Social and Health Development, the following actions **BE TAKEN** with respect to the June 18, 2024, The Basic Needs Response Plan report, that;

- a. To **APPROVE** a one-time funding allocation of up to \$70,500 (excluding HST) for payment of depot meal program and comfort stations for services delivered in May and June 2024;
- b. To **APPROVE** the funding reallocation request from Canadian Mental Health Association Thames Valley (CMHA) related to their identified Cold Weather Response surplus of up to \$250,000 (excluding HST) to maintain services at The Coffee House located at 371 Hamilton Road up to an additional 6 months;
- c. Civic Administration **BE DIRECTED** on 1 of the preferred options listed in section 2.6 of this reports;
- d. Civic Administration **BE DIRECTED** to find a source of funding including any unspent previously approved sources of funding, including previously allocated Operating Budget Contingency Reserve funds;
- e. Civic Administration **BE AUTHORIZED** to undertake all administrative acts which are necessary in relation to this project; and
- f. The approval given herein **BE CONDITIONAL** upon the Corporation of the City of London entering into new and/or amending existing Purchase of Service Agreements with agencies identified through the City's procurement policy to deliver the approved services.

Executive Summary

Like many other communities across Canada, London is continuing to see an increase in individuals sleeping rough and experiencing unsheltered homelessness. The volume of individuals sleeping rough and in encampments has been on the rise and so too is their level of despair, hopelessness, and declining physical health. These impacts of experiencing homelessness have stretched resources in the community beyond current capacity.

The Basic Needs Response Plan will work in tandem with the Community Encampment Response from the Encampment Implementation Table. It outlines the immediate provision of short-term transactional supports to address the continuing challenges facing individuals living unsheltered. The intention of both is to avoid preventable deaths while encouraging those living unsheltered on a path to housing with supports where necessary.

Linkage to the Corporate Strategic Plan

This report aligns with the strategic areas of focus in the 2023-2027 [City of London Strategic Plan](#). The City of London is a sustainable city within a thriving region, committed to culture, innovation and providing a safe, affordable, welcoming, and healthy future for today and for the next generation.

Housing and Homelessness

- The City of London demonstrates leadership and builds partnerships to increase quality, affordable, and supportive housing options.

- London has a robust community system of health, homelessness, housing stability services, policies, procedures, and by-laws in place to support individuals and families at risk of or experiencing homelessness or in precarious housing consistent with Council's recognition of the health and homelessness emergency.

Wellbeing and Safety

- London has safe, vibrant, and healthy neighbourhoods and communities.
- London is an affordable and supportive community for individuals and families.
- Londoners have safe access to public spaces, services, and supports that increase wellbeing and quality of life.
- Housing in London is affordable and attainable.
- Londoners have access to quality, affordable, and timely services.
- Londoners have equitable access to key services, community supports, and recreational opportunities that enhance wellbeing and resilience.
- Increased access to a range of quality, affordable, and supportive housing options that meet the unique needs of Londoners.
- London continues its efforts to promote animal welfare including companion pets and wild animals.
- Decreased number of Londoners at risk of or experiencing homelessness
- Improved safety in London's shelters system

Housing Stability for All: The Housing Stability Action Plan for the City of London (2019-2024)

London's Homeless Prevention and Housing Plan, Housing Stability for All: The Housing Stability Action Plan for the City of London (Housing Stability for All Plan), is the approved guiding document for homeless prevention and housing in the City of London and was developed in consultation with Londoners.

Analysis

1.0 Background Information

1.1 Previous Reports Related to this Matter

The following reports are directly related to the Encampment Response and City of London's Coordinated Informed Response

- Whole of Community System Response – Quarterly Report (SPPC, April 16, 2024)
- 2022-2023 Winter Response Outcome Report (CPSC May 24, 2023)
- Update 2 – Whole of Community System Response Implementation (SPPC, May 9, 2023)
- Update – Whole of Community System Response Implementation (CPSC: April 18, 2023)
- 2022-2023 Winter Response and Community Accountability Working Group Funding Reallocation Request (CPSC April 12, 2023)
- Health and Homelessness Summits – Proposed Whole of Community System Response (SPPC: February 28, 2023)
- Municipal Council Approval of The Housing Stability Plan 2019 to 2024 as Required Under the Housing Services Act, 2011 (CPSC: December 3, 2019)
- Core Area Informed Response – Pilot Update Report (SPPC: March 4, 2019)
- Core Area Informed Response (SPPC: September 17, 2018)
- Health and Homelessness Summits – Proposed Whole of Community System Response (SPPC: Feb 28, 2023)

1.2 Coordinated Informed Response in Community

The Coordinated Informed Response (CIR) program will be supporting the provision of basic needs in encampments through engagement with service agencies and their outreach teams. (CIR) is a municipally funded initiative that involves multiple City service areas and organizations working together to respond to and support encampments, individuals sleeping rough, and the possible impacts on the individuals and surrounding community. The CIR team strives to find balance between public and private interests while allowing for temporary shelter through a compassionate approach, discretion, and necessary enforcement of Municipal Bylaws. As part of an enterprise-wide approach the

Coordinated Informed Response partners include City departments; Emergency Management and Security Services, Housing Stability Services, Municipal Compliance, Parks and Forestry, London Fire Department, Transportation and Mobility, Service London along with external agencies from London Cares, Atlohsa Family Healing Services, and London Police Services. Coordinated Informed Response began as a full-time initiative as approved and funded by City Council in the 2020-2023 Multi-Year budget. The CIR program is continuously monitored and adjusted to ensure it is meeting the needs and concerns of the London community.

The knowledge gained and relationships fostered through CIR continue to be applied to new service delivery approaches as community works collectively to adapt to a response that meets the current needs of individuals living unsheltered and the communities around them.

The collaborative response supports the City of London's Strategic Plan, the Core Area Action Plan, the Housing Stability Action Plan, among other community plans and strategies.

2.0 Discussion and Considerations

2.1 Basic Needs

The Basic Needs Response Plan will support individuals who are living unsheltered with basic human needs while implementing a community-informed, long-term strategy. These basic needs are consistent with a human rights-based approach outlined in principle 6 of the "National Protocol for Homeless Encampments in Canada" document. The provision of basic needs in encampments is an important support service where transfer to emergency shelter services is not possible due to lack of or no appropriate beds available for the individual(s). The basic needs that may be provided to individuals living unsheltered or in encampments, and subject to budgetary approvals are as follows:

1. Access to safe and clean drinking water;
2. Access to hygiene and sanitation facilities;
3. Resources and support to ensure fire safety;
4. Waste management systems;
5. Social supports and services;
6. Resources to support personal safety of residents;
7. Facilities and resources that support food safety;
8. Resources to support harm reduction; and
9. Rodent and Pest prevention

Drinking water that is currently being provided in plastic water bottles will be phased out in accordance with previous Council direction and will be provided in a bulk manner of potable water as soon as a provision method can be sourced. This provision will be in addition to hygiene facilities.

2.2 Depots

Engagement with frontline staff from community organizations, along with CIR involvement, has demonstrated a continued requirement for accessibility to basic needs such as, washrooms, showers, food, water, waste management and personal connections. As such there is a continued need to coordinate efforts to help support the number of individuals living unsheltered in London by assisting them to meet their basic needs. When surveyed, individuals residing in depot locations have expressed positive impacts and felt their basic needs are being met through access to:

- Meals / food;
- Clean water;
- Personal supplies;
- Hygiene supplies;
- Fire safety gear;
- Social and health service supports;
- Harm reduction; and
- Washroom facilities and showers

Currently the city has 120 individuals and 15 pets residing in 61 deferred encampments.

Fifty-seven of those people, and 13 of those pets, reside in 24 deferred encampments within depot locations. There are another 65 individuals and two pets living within 37 deferred encampments outside of depot locations. A deferred encampment is a known encampment that is following the community encampment safety protocol tool ensuring all safety guidelines are being met including location.

The Encampment Response team has assessed the encampment data to help improve the way basic needs are currently delivered. Lessons learned from the first two phases of implementation are being incorporated to create the model for phase three. A few lessons learned include ensuring there is emergency vehicle access, sufficient lighting for the area, limit the size and have a mitigation plan for any environmental impacts.

2.3 Depot Service Delivery Model

The Basic Needs Response Plan to continue depots will use the supports of existing service areas wherever possible. Through coordination of community efforts, one designated and several mobile support depots will be maintained across the community to provide access to basic needs and support the 7 identified standards. The main depot will remain, subject to council endorsement, in its current location at Watson Street Park. This will allow community agencies to continue to serve the largest cluster of encampments. Community mobile efforts will be strategically focused to serve larger areas of the city including, but not limited to, the Thames River, in municipal parklands and in the core. The efforts and responses to the immediate needs related to encampments will adjust and expand as service levels require and as resources permit. Three mobile depot locations will be offered throughout the community where there are identified needs related to established deferred encampments.

Services at these locations are accessible and mobile to meet individuals in encampments along the river, within isolated parkland areas and near the core of the city. The services at these locations will be scheduled and the agency will provide direct service delivery and provision of necessities. Following the direct connection with those in the nearby encampments, the service depot will close and all material and supplies will be packed up and relocated. The only remaining service feature will be a comfort station to provide washroom facilities.

The encampment response table, once finalized, will provide feedback to the CIR program to allow for any adjustments to the depot service delivery model. This will include community transactional outreach and social service transformational outreach as defined in the "Pathways out of Encampments" document. These services will collaboratively offer supports and continue to ensure the encampments are serviced daily by professionals who have established relationships with the unsheltered community while support the basic and system navigational needs of this population. The combination of the stationary and mobile depot approach will continue to meet people where they are at and allow access to basic needs and supports in specific locations reducing the need for people to travel to a variety of services within the core area.

The depot model also requires coordination, delivery of and enhanced cleanup of basic needs items including food, water, harm reduction supplies, hygiene items, etc. and will be monitored and adjustments recommended by the encampment operations group to the encampment response table.

The CIR Outreach team will continue to operate 7 days a week, with supports available 24 hours via phone and 21 hours in person per day. The CIR-Municipal Law Enforcement Officer (MLEO) team will continue to operate with an enhanced service delivery model of service 10 hours per day 6 days per week. The CIR Transportation and Mobility team will continue to operate regular hours with an expanded team to support assisting with community cleanliness, abandoned encampment clean ups, the encampment garbage program, and to provide, as needed, assistance to the CIR core team etc.

2.4 Canadian Mental Health Association Thames Valley Coffee House Extension Request

As part of the cold weather response reporting, Civic administration have received a submission from CMHA requesting that their forecasted surplus of approximately \$250,000 be reallocated to support the ongoing services at London Coffee House for up to an additional 6 months. The proposal is to maintain morning program services which operate from 9:30am to 12:30pm and include food and beverages, laundry, washroom use, access

to mental health and addiction supports and navigation, crisis support, and connection to services, etc. at the CMHA coffee house location.

This request will augment existing funding CMHA receives that covers three staff, five mornings per week and coffee. CMHA is proposing the addition of one extra staff mornings Monday to Friday, all staff on weekends, some food and security to support participant safety. The increase in usage of the coffee house as part of the cold weather response supports the additional request and will help with the transition of services to a more robust depot model as proposed in this report.

2.5 May to June 2024 Basic needs provision

In November 2023, Council approved a one-time allocation up to \$251,000 to fund Ark Aid's meal Invoice program that supported the depot meals from July to March 31, 2024. As this program has continued, it was determined through consultation with purchasing that the April invoice was able to be covered by a one-time single source approval, however, an additional request for approval from council is required to cover the meals for May and June. This is to support the program while additional planning and necessary approvals were requested for a longer-term response as part of this report.

Additionally, comfort stations for the depot locations have been continued because supports are still required. It was determined through discussions with purchasing that the current approval does not cover the provision of comfort stations for May and June 2024 and requires additional approval from council.

2.6 Encampment Response Options

To help support a longer-term basic needs response, two options for service are being provided below. The anticipated cost of option 1 is \$692,000. The anticipated cost of option 2 is \$1,211,000.

Option 1:

Depot services will consist of the services noted below and will operate until July 1, 2025.

- Availability of three meals per day to assist people in accessing nutritious food towards meeting daily caloric needs. These meals will be delivered to encampments utilizing the current schedule of support and services at the depot locations;
- Snack options will also be made available through donations;
- Potable drinking water to support hydration, includes a transition from individual bottles of water to bulk water provision;
- Fire prevention education and supportive monitoring;
- Access to washrooms and/or comfort stations.
- Provision of showers through the Salvation Army Centre of Hope Shower Program and other available showering options that currently exist in community;
- Provision of harm reduction and Naloxone supplies;
- Removal of garbage and site clean-up support;
- Scheduled visits from supports and services to meet a range of needs including health and housing support;
- Provisions for individuals to keep warm and dry which assists with maintaining fire safety;
- Increased personal hygiene provisions will be distributed through depots;
- One stationary urban depot will remain in Watson Street Park with supports and services continuing to be offered on location daily;
- Three mobile urban depot locations will be identified with supports and services offered based on where in community the largest need exists based on Service London Encampment Data;
- Transactional Outreach staffing to provide all basic needs through depots and community delivery; and
- Transformational Outreach staffing to provide social service supports through housing focused strategies and system navigation.

Option 2:

Year-round depot services will consist of the services noted below and will operate until March 31, 2026 to better align with other current services which were approved as part of the stability of the sector report in February 2024.

- Availability of three meals per day to assist people in accessing nutritious food towards meeting daily caloric needs. These meals will be delivered to encampments utilizing the current schedule of support and services at the depot locations;
- Snack options will also be made available through donations;
- Potable drinking water to support hydration, includes a transition from individual bottles of water to bulk water provision;
- Fire prevention education and supportive monitoring;
- Access to washrooms and/or comfort stations.
- Provision of showers through the Salvation Army Centre of Hope Shower Program and other available showering options that currently exist in community;
- Provision of harm reduction and Naloxone supplies;
- Removal of garbage and site clean-up support;
- Scheduled visits from supports and services to meet a range of needs including health and housing support;
- Provisions for individuals to keep warm and dry which assists with maintaining fire safety;
- Increased personal hygiene provisions will be distributed through depots;
- One stationary urban depot will remain in Watson Street Park with supports and services continuing to be offered on location daily;
- Three mobile urban depot locations will be identified with supports and services offered based on where in community the largest need exists based on Service London Encampment Data;
- Transactional Outreach staffing to provide all basic needs through depots and community delivery; and
- Transformational Outreach staffing to provide social service supports through housing focused strategies and system navigation.

2.7 Financial Considerations

The cost of the options above do not have an identified permanent source of funding. As such, civic administration is recommending the reinvestment of any and all housing stability services program surplus from 2023 with the exact amount being confirmed through review and analysis of program year end reporting which is expected to be completed by early July 2024. To bridge any remaining funding gap, civic administration is recommending reallocation of forecasted underspending of the Operating Budget Contingency Reserve funding approved as part of the Stability of the Sector report. The current forecasted underspending is approximately \$1,950,000 for 2024 and \$1,800,000 for 2025.

Expected costs for the services noted above as part of the options are outlined below. It is being noted that a number of the services outlined (waste management, fire safety training, harm reduction supplies, etc.) are able to be accommodated within existing CIR program partnerships and budget:

- 3 meals/7 days a week for 50 individuals at \$12/individual = approximately \$18,000 per month and the service delivery agency will be procured in accordance with council's procurement policy.
- Transactional outreach 7 days a week to provide all depot basic need services including meal delivery = \$20,850 per month and the service delivery agency will be procured in accordance with council's procurement policy.
- Additional community transformational outreach 5 days a week to continue to provide additional community support, meals and additional supports when needed = approximately \$12,000 per month and the service delivery agency will be procured in accordance with council's procurement policy.
- 5 comfort stations to support depots = approximately \$2500 per month and the service delivery agency will be procured in accordance with council's procurement policy.
- Water distribution is expected to cost approximately \$1,800 per month and the service delivery agency will be procured in accordance with council's procurement policy.

- Additional basic need supplies are anticipated to cost approximately \$2500 per month and the service delivery agency will be procured in accordance with council's procurement policy.
- Funding for May and June 2024 for meals provided by Ark Aid Mission Kitchen for service depots is anticipated estimated cost \$67,000. \$30,000 will be utilized from unspent funding from the meal program allocation approved by council in November of 2023
- Funding for May and June 2024 for comfort stations maintained at depot locations is approximately \$3,500.

2.8 Next Steps

Civic Administration will provide ongoing updates and align future work on this Encampment Response to the Whole of Community System Response Strategy and Accountability table and therefore bring future updates related to the Encampment Response through the Strategic Priorities and Policy committee monthly updates, including any necessary program changes and requests.

Conclusion

This report seeks Council approval for funding to address this acute community need to ensure unsheltered Londoners continue to be supported.

Prepared by: **Debbie Kramers, Manager, Coordinated Informed Response**
Sandra Crawford, Project Lead, Social and Health Development

Submitted by: **Craig Cooper, Director, Housing Stability Services**

Recommended by: **Kevin Dickins, Deputy City Manager, Social and Health Development**

cc: Sandra Datars Bere, City Manager
 Anna Lisa Barbon, Deputy City Manager,
 Finance Supports