



Appendix A

**Community Accountability Planning Submission (CAPS) LHIN Managed Funding**  
**HSP Name: Corporation Of The City Of London (Dearness Home)**  
**3 Year Plan: 2014-17**

**IDENTIFICATION**

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\* Mandatory Fields

Description	Details
*Facility No. (OHFS)	4226
*Recipient # (IFIS #)	268
*Period (Select on Main Page)	3 Year Plan: 2014-17
*LHIN Name (Select on Main Page)	2. South West
*Service Provider Name	Dearness Home Adult Day Program
*Service Provider Legal Name	Corporation Of The City Of London (Dearness Home)

**Service Provider Address**

*Address 1	710 SouthDdale Road East
Address 2	
*City	London
*Postal Code	N6E 1R8

**Executive Director/CEO**

*Name	Sandra Datars Bere
*Position Name	Managing Director Housing Social Services and Dearness Home
*Telephone	519 661-2500 x 5337
*Email	sdatarsb@london.ca

**Finance Contact**

*Name	Nora Rexhvelaj
*Position Name	Manager of Accounting & Reporting
*Telephone	519 661 2500 x 8316
*Email	nrexhvel@london.ca

**Board Chair/Signing Authority**

*Name	Joe Fontana
*Position Name	Mayor
*Telephone	519 661 2500
*Email	jfontana@london.ca

**Board Co-chair/Signing Authority (if required)**

Name	Catherine Saunders
Position Name	City Clerk
Telephone	519 661 2500
Email	csaunder@london.ca



**Community Accountability Planning Submission (CAPS) LHIN Managed Funding**  
**HSP Name: Corporation Of The City Of London (Dearness Home)**  
**3 Year Plan: 2014-17**

**(CSS) Community Support Services - LHIN Managed Funding & FTE Planning**

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LHIN Program: Revenue & Expenses	(CSS) Community Support Services - LHIN Managed Funding & FTE Planning							
	2013-14 Budget (Historical)	2014-15 Plan Target	2015-16 Plan Target	2016-17 Plan Target	Provider Comments	Change % 2013-14 to Year 1	Change % Year 1 to Year 2	Change % Year 2 to Year 3
<b>Revenue</b>								
LHIN Global Base Allocation	\$365,553	\$436,500	\$436,500	\$436,500		19.4%	0.0%	0.0%
HBAM Funding (CCAC only)	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Quality-Based Procedures (CCAC only)	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
MOHLTC Base Allocation	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
MOHLTC Other funding envelopes	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
LHIN One Time	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
MOHLTC One Time	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Paymaster Flow Through (Row 76)	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Service Recipient Revenue	\$172,160	\$75,000	\$75,000	\$75,000		(56.4%)	0.0%	0.0%
<b>Subtotal Revenue LHIN/MOHLTC</b>	<b>\$537,713</b>	<b>\$511,500</b>	<b>\$511,500</b>	<b>\$511,500</b>		<b>(4.9%)</b>	<b>0.0%</b>	<b>0.0%</b>
Recoveries from External/Internal Sources	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Donations	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Other Funding Sources & Other Revenue	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
<b>Subtotal Other Revenues</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>		<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>
<b>TOTAL REVENUE FUND TYPE 2</b>	<b>\$537,713</b>	<b>\$511,500</b>	<b>\$511,500</b>	<b>\$511,500</b>		<b>(4.9%)</b>	<b>0.0%</b>	<b>0.0%</b>
<b>EXPENSES</b>								
<b>Compensation</b>								
Salaries (Worked hours + Benefit hours cost) (Row 91+104)	\$260,377	\$316,238	\$316,238	\$316,238		21.5%	0.0%	0.0%
Benefit Contributions (Row 92+105)	\$76,883	\$94,491	\$94,491	\$94,491		22.9%	0.0%	0.0%
Employee Future Benefit Compensation	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Physician Compensation (Row 129)	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Physician Assistant Compensation (Row 130)	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Nurse Practitioner Compensation (Row 131)	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
All Other Medical Staff Compensation (Row 132)	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Sessional Fees	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
<b>Service Costs</b>								
Med/Surgical Supplies & Drugs	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Supplies & Sundry Expenses	\$75,695	\$67,489	\$67,489	\$67,489		(10.8%)	0.0%	0.0%
Community One Time Expense	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Equipment Expenses (including Capital Equipment)	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Amortization on Major Equip, Software License & Fees	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Contracted Out Expense	\$49,758	\$51,493	\$51,493	\$51,493		3.5%	0.0%	0.0%
Buildings & Grounds Expenses	\$75,000	\$75,000	\$75,000	\$75,000		0.0%	0.0%	0.0%
Building Amortization	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
<b>TOTAL EXPENSES FUND TYPE 2</b>	<b>\$537,713</b>	<b>\$604,711</b>	<b>\$604,711</b>	<b>\$604,711</b>		<b>12.5%</b>	<b>0.0%</b>	<b>0.0%</b>
<b>NET SURPLUS/(DEFICIT) FROM OPERATIONS</b>	<b>\$0</b>	<b>(\$93,211)</b>	<b>(\$93,211)</b>	<b>(\$93,211)</b>		<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>
Amortization - Grants/Donations Revenue	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
<b>SURPLUS/DEFICIT Incl. Amortization of Grants/Donations</b>	<b>\$0</b>	<b>(\$93,211)</b>	<b>(\$93,211)</b>	<b>(\$93,211)</b>		<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>
<b>FUND TYPE 3 - OTHER</b>								
Total Revenue (Type 3)	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Total Expenses (Type 3)	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
<b>NET SURPLUS/(DEFICIT) FUND TYPE 3</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>		<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>
<b>FUND TYPE 1 - HOSPITAL</b>								
Total Revenue (Type 1)	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Total Expenses (Type 1)	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
<b>NET SURPLUS/(DEFICIT) FUND TYPE 1</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>		<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>
<b>ALL FUND TYPES</b>								
Total Revenue (All Funds)	\$537,713	\$511,500	\$511,500	\$511,500		(4.9%)	0.0%	0.0%
Total Expenses (All Funds)	\$537,713	\$604,711	\$604,711	\$604,711		12.5%	0.0%	0.0%
<b>NET SURPLUS/(DEFICIT) ALL FUND TYPES</b>	<b>\$0</b>	<b>(\$93,211)</b>	<b>(\$93,211)</b>	<b>(\$93,211)</b>		<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>
<b>Total Admin Expenses Allocated to the TPBEs</b>								
Undistributed Accounting Centres	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Admin & Support Services	\$88,733	\$91,685	\$91,685	\$91,685		3.3%	0.0%	0.0%
Management Clinical Services	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Medical Resources	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
<b>Total Admin &amp; Undistributed Expenses</b>	<b>\$88,733</b>	<b>\$91,685</b>	<b>\$91,685</b>	<b>\$91,685</b>		<b>3.3%</b>	<b>0.0%</b>	<b>0.0%</b>
<b>PAYMASTER AGREEMENTS</b>								
	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
<b>Total Paymaster/Flow Through (transfers to line 20 above)</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>		<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>
<b>GLOBAL INDICATORS</b>								
% Non-LHIN/MOHLTC Global Revenue (Fund Type 2 only)	32.0%	14.7%	14.7%	14.7%		(54.2%)	0.0%	0.0%
% Fund Type 2 Expenses Spent on Admin & Support	16.5%	15.2%	15.2%	15.2%		(8.1%)	0.0%	0.0%
% Fund Type 2 Expenses Spent on Admin (Total)	16.5%	15.2%	15.2%	15.2%		(8.1%)	0.0%	0.0%
% Total Benefits / Total Compensation (incl. ben. contr.)	22.8%	23.0%	23.0%	23.0%		0.9%	0.0%	0.0%
% Total Compensation (MOS & UPP) / Total Expenses	62.7%	67.9%	67.9%	67.9%		8.3%	0.0%	0.0%
<b>LHIN Program: FTE Planning</b>								
<b>7.21 FTE- Administration and Support Services</b>								
MOS FTE - Admin & Support	0.80	0.80	0.80	0.80		0.0%	0.0%	0.0%
UPP FTE - Admin & Support	0.20	0.20	0.20	0.20		0.0%	0.0%	0.0%
Salaries (Worked + Benefit + Purchased hours cost) - Admin & Support	\$73,028	\$75,489	\$75,489	\$75,489		3.4%	0.0%	0.0%
Benefit Contributions - Admin & Support	\$15,705	\$16,196	\$16,196	\$16,196		3.1%	0.0%	0.0%
# of Volunteers - Admin & Support	0.00	0.00	0.00	0.00		0.0%	0.0%	0.0%
Volunteer Hours - Admin & Support	0.00	0.00	0.00	0.00		0.0%	0.0%	0.0%
Total Admin & Support Services FTE	1.00	1.00	1.00	1.00		0.0%	0.0%	0.0%
Total Admin & Support Services Total Compensation	\$88,733	\$91,685	\$91,685	\$91,685		3.3%	0.0%	0.0%
Average Cost per Admin & Support Services FTE	\$88,733	\$91,685	\$91,685	\$91,685		3.3%	0.0%	0.0%
Admin & Support Services VH as % of Total FTE	0.0%	0.0%	0.0%	0.0%		0.0%	0.0%	0.0%
<b>7.25 FTE- Direct Services</b>								
MOS FTE - Direct	0.00	0.00	0.00	0.00		0.0%	0.0%	0.0%
UPP FTE - Direct	3.60	4.20	4.20	4.20		16.7%	0.0%	0.0%
Salaries (Worked + Benefit + Purchased hours cost) - Direct	\$187,349	\$240,749	\$240,749	\$240,749		28.5%	0.0%	0.0%
Benefit Contributions - Direct	\$61,178	\$78,295	\$78,295	\$78,295		28.0%	0.0%	0.0%
# of Volunteers - Direct	9.00	9.00	9.00	9.00		0.0%	0.0%	0.0%
Volunteer Hours - Direct	2,133.00	2,133.00	2,133.00	2,133.00		0.0%	0.0%	0.0%
Total Direct Services FTE	3.60	4.20	4.20	4.20		16.7%	0.0%	0.0%
Total Direct Services Total Compensation	\$248,527	\$319,044	\$319,044	\$319,044		28.4%	0.0%	0.0%
Average Cost Per Direct Services FTE	\$69,035	\$75,963	\$75,963	\$75,963		10.0%	0.0%	0.0%
Direct Services VH as % of Total FTE	30.4%	26.0%	26.0%	26.0%		(14.3%)	0.0%	0.0%
<b>FTE- Medical Staff Remuneration</b>								
<b>Physician FTE</b>	0.00	0.00	0.00	0.00		0.0%	0.0%	0.0%
Salaries (Worked hours + Benefit hours cost) - Physician	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Benefit Contributions - Physician	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
<b>Physician Assistant FTE</b>	0.00	0.00	0.00	0.00		0.0%	0.0%	0.0%
Salaries (Worked hours + Benefit hours cost) - Physician Assist	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Benefit Contributions - Physician Assist	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
<b>NP FTE</b>	0.00	0.00	0.00	0.00		0.0%	0.0%	0.0%
Salaries (Worked hours + Benefit hours cost) - NP	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Benefit Contributions - NP	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
<b>All Other Medical Staff FTE</b>	0.00	0.00	0.00	0.00		0.0%	0.0%	0.0%
Salaries (Worked hours + Benefit hours cost) - Other Med	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Benefit Contributions - Other Med	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Total Compensation - Physician	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Total Compensation - Physician Assistant	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Total Compensation - NP	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Total Compensation - All Other Medical Staff	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Average Cost per FTE - Physician	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Average Cost per FTE - Physician Assistant	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Average Cost per FTE - NP	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
Average Cost per FTE - All Other Medical Staff	\$0	\$0	\$0	\$0		0.0%	0.0%	0.0%
<b>TOTAL PROGRAM FTE SUMMARY</b>								
Total MOS FTE	0.80	0.80	0.80	0.80		0.0%	0.0%	0.0%
Total UPP FTE	3.80	4.40	4.40	4.40		15.8%	0.0%	0.0%
Total FTE Physician, Physician Asst, NP, All Other Med Staff	0.00	0.00	0.00	0.00		0.0%	0.0%	0.0%
<b>Total FTE</b>	<b>4.60</b>	<b>5.20</b>	<b>5.20</b>	<b>5.20</b>		<b>13.0%</b>	<b>0.0%</b>	<b>0.0%</b>
<b>TOTAL PROGRAM FTE Compensation</b>								
Total Worked + Benefit + Purchased Hours Cost	\$260,377	\$316,238	\$316,238	\$316,238		21.5%	0.0%	0.0%
Total Benefit Contributions	\$76,883	\$94,491	\$94,491	\$94,491		22.9%	0.0%	0.0%
<b>Total Compensation</b>	<b>\$337,260</b>	<b>\$410,729</b>	<b>\$410,729</b>	<b>\$410,729</b>		<b>21.8%</b>	<b>0.0%</b>	<b>0.0%</b>
Average Cost Per FTE	\$73,317	\$78,986	\$78,986	\$78,986		7.7%	0.0%	0.0%
<b>TOTAL PROGRAM Volunteer Summary</b>								
Total # of Volunteers	9	9	9	9		0.0%	0.0%	0.0%
Total Volunteer Hours	2,133	2,133	2,133	2,133		0.0%	0.0%	0.0%
Total Volunteer Hours as % of Total FTE	23.8%	21.0%	21.0%	21.0%		(11.5%)	0.0%	0.0%



# Community Accountability Planning Submission (CAPS) LHIN Managed Funding

HSP Name : Corporation Of The City Of London (Dearness Home)

3 Year Plan: 2014-17

## ACTIVITY SUMMARY

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Functional/Accounting Centre Service	MIS FIC	2013-14 Budget (Historical)	2014-15 Plan Target	2015-16 Plan Target	2016-17 Plan Target	Provider Comments	LHINMINISTRY Review Comments (For LHIN Use only)	Change % 2013-14 to Year 1	Change % Year 1 to Year 2	Change % Year 2 to Year 3
<b>Administration and Support Services 72 1*</b>										
<b>Full-time equivalents (FTE)</b>	72 1*	1.00	1.00	1.00	1.00			0.0%	0.0%	0.0%
Individuals Served by Functional Centre	72 1*	0	0	0	0			0.0%	0.0%	0.0%
<b>Total Cost for Functional Centre</b>	72 1*	\$88,733	\$91,685	\$91,685	\$91,685			3.3%	0.0%	0.0%
<b>In-Home Support - Homemaking Services 72 5 35 40 20</b>										
<b>Full-time equivalents (FTE)</b>	72 5 35 40 20							0.0%	0.0%	0.0%
Visits	72 5 35 40 20			0				0.0%	0.0%	0.0%
Hours of Care	72 5 35 40 20							0.0%	0.0%	0.0%
Individuals Served by Functional Centre	72 5 35 40 20							0.0%	0.0%	0.0%
Attendance Days Face-to-Face	72 5 35 40 20							0.0%	0.0%	0.0%
<b>Total Cost for Functional Centre</b>	72 5 35 40 20							#VALUE!	0.0%	0.0%
Service Provider Interactions	72 5 35 40 20	0	0	0	0			0.0%	0.0%	0.0%
<b>CSS IH - Day Services 72 5 82 20</b>										
<b>Full-time equivalents (FTE)</b>	72 5 82 20	3.60	4.50	4.50	4.50			25.0%	0.0%	0.0%
Individuals Served by Functional Centre	72 5 82 20	90	90	90	90			0.0%	0.0%	0.0%
Attendance Days Face-to-Face	72 5 82 20	6,500	7,500	7,500	7,500			15.4%	0.0%	0.0%
<b>Total Cost for Functional Centre</b>	72 5 82 20	\$448,980	\$513,026	\$513,026	\$513,026			14.3%	0.0%	0.0%
<b>Total Full-Time Equivalents for All FIC</b>		4.60	5.50	5.50	5.50			19.8%	0.0%	0.0%
<b>Total Cost for All FIC</b>		\$537,713	\$604,711	\$604,711	\$604,711			12.5%	0.0%	0.0%





M-SAA Narrative 2014-2017  
CAPS Part A: Sections A1, A2 and A3

**NARRATIVE MODEL**

**General completion instructions**

Print All

Print Instructions

**AGENCY NAME:** Corporation of the City of London (Dearness Home)

**OVERVIEW:**

1. Ensure that this file is saved with your CAPS file downloaded from SRI.
2. When complete, submit this file directly to your LHIN via Email.
3. Follow the steps below in the order presented.

Click on the Schedule Name to complete each Step, Instructions are available by clicking on the Blue Step #'s on the left of the screen.

- Links to Instructions
- [Instruction Link](#)
  - [Instruction Link](#)
  - [Instruction Link](#)
- Links to Schedules to Complete
- [A1-1: Service Plan Narrative](#)
  - [A1-2: Service Plan Narrative](#)
  - [A2-1: \\*Description of Services: Provided - With LHIN Funding](#)
  - [A2-2: \\*Description of Services: Provided - From OTHER Sources](#)
  - [A3: Population and Geography Narratives](#)

*\*Note:*

*The "Catchment Areas" On Schedule A1 are determined by the LHIN. If the LHIN does not provide a list of Catchment Areas, record under the "ALL" column in this Schedule.*





## A1-2: Service Plan Narrative

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<b>Agency Name</b>
<b>Corporation of the City of London (Dearness Home)</b>

2.1 Is your Agency associated with Health Links in one of these aspects? Check all that apply to your organization

- Care Planning
- Business Planning
- Not at All

2.2 If not, at All, please clarify

- Not yet Approached
- Declined Participation
- [Other \(Please Explain\)](#)

3.1 Are there potential partnership/integration opportunities between your organization and other organizations in the LHIN in the next 3 years to improve service delivery? If there are, please list up to three opportunities and potential partnerships, and what system service delivery improvement will be achieved as a result.

Potential Partnerships/Integrations Opportunities	Resulting System Improvement
Partnerships between the City of London Adult Day Program and the Adult Day Program Network of the SWLHIN will bring open discussions around potential partnerships in the near future.	Possible system improvements would be consistent/shared policy across all Adult Day Programs, efficiencies within Day Program Models, potential shared resources.
Integration opportunities are at discussion stages for physiotherapy services within the Adult Day Program.	This will directly impact our Adult Day Program clients on areas like fall prevention but potentially create an earlier discharge from hospital into Adult Day Program where rehabilitation can be part of the expanded care we provide.
Expansion on current program delivery with City of London Kiwanis Senior's Center and the Ontario Early Years Center.	Expansion of community education component to our Adult Day Program clients on improved care, safety, access, and health as well as bridging generations with expanded intergenerational programming.

\* Text maximum 240 Characters and 4 Lines per Integration

4.1 Identify 3 potential risks to your organization and service delivery over the next 3 years, the level of potential risk and provide the mitigation strategies to manage each of the identified risks.

Type of Risk <small>(i.e. Financial, Program, Operational, etc.)</small>	Level of Potential Risk	Mitigating Strategy
Financial Risk - Under the new proposed SWLHIN Adult Day Program Model the Dearness Home Adult Day Program is targeted for cost containment.	<b>High</b>	We are looking at opportunities for specialization and potential extended LHIN funding that would support this.
Program Risk - As part of the new Adult Day Program Model the bathing component may be removed.	<b>High</b>	Review of community opportunities for full bathing suggests that Adult Day Programs are the only provider in the City of London. We will ensure this service continues by increasing fee to cover costs of providing this service.
Operational Risk - New potential Adult Day Program Model speaks to a staffing to client ratio of 1:5 as well as staff who are qualified for medication assistance.	<b>Medium Select</b>	Review of current staffing complement to increase staffing levels and meet qualifications for medication assistance while minimizing costs and ensuring quality programming.

\* Text maximum 240 Characters.

5.1 Other comments *(Optional)*

Type here





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## A2-2: Description of Services: Provided - From OTHER Sources

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Agency Name

**Corporation of the City of London (Dearness Home)**

**Schedule A Part 2: Services Provided - From other Sources (Does not appear in final M-SAA)**

*Mark an "X" under each Area that applies.*

*Mark an "X" under each LHIN that applies.*

Service  <i>(Select from the drop down arrow in the cell OR Type in the service where it is not part of OHPS)</i>	Within LHIN										Catchment Area Served															
											Other LHIN Areas															
	Area 1	Area 2	Area 3	Area 4	Area 5	Area 6	Area 7	Area 8	Area 9	Area 10	ALL	ES	SW	WW	HNHB	CW	MH	TC	CEN	CE	SE	CH	NS	NE	NW	
7258231 CSS IH - Homemaking											X		X													



## A3: Population and Geography Narratives

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<b>Agency Name</b>		
<b>Corporation of the City of London (Dearness Home)</b>		
<b>Client Population</b>	<a href="#">Enter Population Data</a>	<a href="#">&lt;&lt; Click Here to Enter Text below</a>
<p>The Dearness Home Adult Day Program serves 30 clients per day, 5 days per week with approximately 85% of our clients assessing our program 2 or more days per week. Currently approximately 90% of the clients are over the age of 65. We care for clients with multiple diagnoses (i.e. 20% stroke, 15% Dementia, 8% Parkinson) and offer multiple levels of programming to meet individual client needs. Approximately 50% of our clients are male. We average 2 client baths per day.</p> <p>The Dearness Homemaking Program currently serves approximately 50 clients in the City of London community and clients receive up to a maximum of 3 hours of service per visit which is typically once per week. The current program services 18 clients over 65 and 33 under 65. Our clients may acquire or have been born with their disability. Clients have multiple diagnoses ranging from physical and mental health issues that have been deemed ongoing by a family physician. Currently there are approximately 75 residents in the City of London on the wait list.</p>		
<b>Geography Served</b>	<a href="#">Enter Geography Data</a>	<a href="#">&lt;&lt; Click Here to Enter Text below</a>
<p>All clients of the Adult Day Program and Homemaking Program live within the City of London city limits. In the Adult Day Program all but one client access the transit service provided. All clients access our Adult Day Program through the sole referral source of the Community Care Access Center. The Homemaking program referral sources are diverse including doctor referral, self-referral and Community Support Agency referrals.</p>		