



300 Dufferin Avenue

P.O. Box 5035

London, ON

N6A 4L9

Dear Colleagues,

We appreciate the commitment we've heard from the Mayor, London Police Services Board and the London Police Services to provide greater accountability and transparency on the impact of the recent budget allocation. Although Council can not direct how the London Police Service Budget is spent, we can provide feedback on the metrics we believe would help strengthen transparency and public trust. So far, we have only heard a public commitment that the Police Chief will attend a Council meeting once a year, similar to other agencies.

In light of this, we request that this letter be forwarded to the London Police Services Board on behalf of City Council for discussion and response, to ensure accountability for their budget. Some options are suggested below and are similar to our expectations for other agencies.

- **Regular Budget Reporting:** The Police Services Board should provide quarterly reports to the council detailing how the allocation of funds are being utilized to achieve the business case outcomes. These reports should include an overview of expenditures, outcomes achieved, and any challenges encountered. Annually, the budget update should include an update on officers hired from the multi-year budget and assessment growth allocations.
- **Community Engagement:** The Police Services Board should actively engage with the community to gather feedback, address concerns, and foster trust. This could involve holding regular town hall meetings, establishing advisory boards, and soliciting input from diverse stakeholders. Efforts should be made for more urban Indigenous involvement.
- **Performance Metrics:** Clear performance metrics should be established to evaluate the effectiveness of the police service in crime prevention, addressing crime, ensuring public safety, and upholding community standards. These metrics should be regularly reviewed and adjusted as needed. See potential suggested metrics below.
- **Demonstration of Community Collaboration:** Efforts should be made to work with agencies across London to identify ways to work collaboratively in the development of alternative service delivery where appropriate.
- **Monitoring and Review of the Budget:** It is our expectation that all Boards and Commissions, including the London Police Service, should have (or should develop) a regular service review process to drive value for money and seek ongoing efficiencies. Any relevant adjustments from Board and Commissions can be made during the Annual Budget Update process. The City of London itself has a successful and ongoing Service Review program that could be a model.



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By implementing these measures, we can ensure that the significant budgetary increase remains accountable to both the council and the community it serves and provides an enhanced transparency as was mentioned repeatedly at Council.

Skylar Franke  
Ward 11 City Councillor

Corrine Rahman  
Ward 7 Councillor

Josh Morgan  
Mayor

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**Draft Motion** to forward this letter as an agenda item to the London Police Service Board to discuss and report back to Council on the planned accountability activities.

**Potential Metrics:**

Metrics as proposed by LPS in the police budget business case:

- a) Reduction in code 2 (urgent) and code 3 (non-urgent) response times
- b) Reduction in calls for service holding in que prior to being dispatched
- c) Crime Severity Index as tracked by Stats Can (available annually in July)
- d) Crime Rate as tracked by Stats Can (available annually in July)
- e) Increase in proactive (preventive) policing
- f) Increase in time spent on crime prevention and high-harm initiatives
- g) Increased traffic enforcement
- h) Increased police visibility
- i) Decrease in service complaints
- j) Increased community engagement
- k) Decrease in shootings
- l) Decrease in fatal motor vehicle collisions

Other potential metrics:

- m) overall call volume
- n) initiatives that address violence against women and girls
- o) hate crimes
- p) response to mental health
- q) Impact of body worn cameras on community and officer safety, and service complaints