

City of London - Application for Appointment to a City of London Board or Commission

Application

Please choose the Board or Commission you are interested in serving on: **LMCH**

Contact Information

Name: **Valentina Trglavcnik**

City: **London**

Province: **ON**

Postal Code: **N6J 4X7**

Experience and Qualifications

If you have experience on a London Board or Commission, please provide dates and details. (max. 3000 characters):

Autism Ontario, London Chapter President (2016-2018)

-Assisted and lead board to decisions affecting operation and service to individuals with autism and their families access services, information and activities/events in the city and area

-Assisted and participated with board and staff members on fundraising committees, efforts and events raising money for Autism Ontario, our London chapter and affiliated resources

-Re-organized London's chapter administration, including advising and updating contracts, practices, board procedures etc.,

What do you hope to contribute or learn as part of a Board or Commission? (max. 3000 characters):

It's been awhile since I was part of a larger volunteer group contributing to the community. I hope to learn from others on the board and from their expertise. I also hope to contribute my knowledge and experience in public sector as well as housing (low-income, co-op, student). It would also be a great way for me to meet people and get back to municipal work in a meaningful way.

How will you support the work of a Board or Commission? (max. 3000 characters):

The best way to support the board will be for me to listen, learn and be involved in meetings, events and conversation to advance the organization's mission and values. I will be committed to contributing my time and experience as a front line worker in the housing industry and public service. I will bring to the board my optimism and passion for housing and providing the necessary supports that individuals and their families need by accessing the services through LMCH. I also bring with me my dedication for quality administration and cooperation that will assist the group in making meaningful and impactful decisions for the organization.

Please describe additional experience, training, or community involvement that will help you in your role as a Board or Commission Member. (max. 3000 characters):

Core Housing Expertise:

- Public/Low-income/Co-op and Student Housing (administration, operations and governance)

- Legislative understanding and implementation (of RTA, Housing Services Act, Co-op Corporations Act etc.,) (plus experience at hearings and mediations at the Landlord and Tenant Board)

Notable Professional work:

Coordinator, Western Apartments (Student housing)(March 2018 to present)

- office management

- applicant processing, wait-lists etc.,
- program/policy development to improve practices, rental services and materials/content to support staff and tenants
- reporting and support to the team, and contribution to new projects

Senior Coordinator, Homestarts (Co-op public housing)(November 2014 to February 2018)

- rent collection, arrears administration
- representation at the LTB (case management hearings and negotiation mediations)
- budget analysis and proposals to the board
- financial review, including budgeting for capital projects
- by-law reviews and contract negotiations
- legislative compliance reviews, ensuring proper governance
- lead annual board elections

Municipal Elections Clerk, Election 2010

- support to municipal election delivery, siting of polls, procurement of supplies, data recording and voting day logistics
- recruitment, interviewing, selection and training of all election workers

Please tell us about your interest in being a part of the London Middlesex Community Housing board. Why are you interested in this particular opportunity? What do you hope to contribute, and how would you support the work of the London Middlesex Community Housing board?(max. 3000 characters):

I pride myself on being an administrative professional with much experiences in the public sector within the housing industry (including management of rental operations and project management support). I am excited to return to community local housing while I am presently working with students at on-campus apartments at Western. I wish to contribute excellent customer service and quality administration within a collective governance. Gaining experience and collaboration with others on this board is the right step in my career, but overall is the best way for me to be part of giving back to the community within my passion and interest in housing.

Please tell us about your educational background, professional credentials, or any other training which is relevant to this position. (max. 3000 characters):

Education:

Masters Public Administration (MPA), Western University, 2010 (with research project focused on social housing, version published in Municipal World magazine in 2011)
Bachelors Honours, University of Windsor, 2009

Certifications:

Non-violent crisis intervention training
Accessibility in Service (AODA)
Building inclusivity through anti-racism EDI
CPR/First Aid & Mental Health First Aid

Please describe any relevant work and/or lived experience you have. (max. 3000 characters):

Currently, I manage and operate two rental offices for Western University. My main responsibility is managing, leading, coaching and mentoring (unionized) staff providing housing, and customer service to our tenants and their families, and maintenance and processing a large volume of applications. I also support our project management teams, by liaising and coordinating with various vendors and contractors in maintenance and capital project upgrades.

In addition to student housing, my past employment in co-op housing was where I gained more valuable experience in, and knowledge of managing housing operations for low-income individuals and families. This included more exposure to social issues affecting income assistance and providing resources for community programs available to support them.

However, my passion for housing services started with my studies at Western's MPA program where I researched operational practices with municipal and social housing organizations. As well, when I started volunteer work for the London Housing Registry (when it was in operation) in 2010. This is where I really saw at the local and ground level the importance of housing services and what a lot of individuals and families go through during a very vulnerable time while in-between housing and also while on wait-lists for subsidized housing. The impact of compassion and assistance with housing services and local resources goes a long way.

Tell us about your involvement in any public or private sector boards, community involvement, or other experiences that are relevant to this position. Please describe the roles you played and the period of time you were involved.(max. 3000 characters):

Volunteer/Community work:

Respite for adults with autism (2011 to present)

Shine Foundation (2024, casual)

Autism Ontario, London Chapter President (2016-2018)

Canadian Blood Services (2007-2014)

London Housing Registry (2010-2011)

If necessary, please provide any additional relevant information that is not captured in your previous answers.(max. 3000 characters):

I would love an opportunity to bring back to a governing role where I can collaboratively work with others and make a meaningful impact to the organization.

Attach resume or other document here, if needed:

Attach more files here, if needed:

Confirmations

I declare the following: **I am a resident of London. ; I am at least 18 years old.; I am not a City employee or Council member.; I understand that my application and any attachments will be included on a public agenda that is published on the City website.**

To help inform our outreach activities, please tell us how you heard about this opportunity: (optional): **Other**

If you selected 'Other', please specify: **Former colleague, and professional contact referral via LinkedIn**

Submitted on: **1/18/2024 3:41:05 PM**