

City of London - Application for Appointment to City of London Community Advisory Committees

Application

Committee you are interested in serving on: **Environmental Stewardship and Action Community Advisory Committee**

Contact Information

Name: **Jennifer Jones**

City: **London**

Province: **ON**

Postal Code: **N5Y 1W3**

Experience and Qualifications

If you have experience on a London Advisory Committee, please provide dates and details. (max. 250 characters):

I do not have prior experience sitting on a London Advisory Committee.

What do you hope to contribute or learn as part of a Community Advisory Committee? (max. 250 characters):

I would like to contribute by fostering dialogue, advocating for inclusive policies, and leveraging community input to address local needs. I aspire to learn more about London's strategies related to Community Advisory Committee activities.

How will you support the work of a Community Advisory Committee? (max. 250 characters):

I aim to support the Municipal Community Advisory Committee by actively participating in meetings, offering diverse perspectives, conducting outreach to engage the community, and collaborating with stakeholders to develop informed recommendations.

We value the contributions of Londoners with diverse experiences and welcome applications from individuals who share our commitment. Please describe how your work, community or lived experience will enhance these efforts through Community Advisory Committee work. (max. 3000 characters):

I am a resident of the Carling Heights neighbourhood in London. I have lived in the City of London since 2013. My current work is not directly related to environmental stewardship or transportation however, I have participated in some of the City's initiatives related to community clean up endeavors. I have volunteered as a member of the Positive Voice Kokee Kwe community project. I have also volunteered mentor in the Bridges Out of Poverty program that was offered by Goodwill Industries. I have also volunteered as an employment mentor for WIL Employment services. In these experiences I have learned more about the City of London.

I am an avid cyclist and I value the bike lanes. I recently completed a Master's degree in Public Health at Western and during my studies I biked and used London Transit to get to and from my classes. These aspects of lived experience afford me with a perspective about how I could enhance and support the work of the Community Advisory Committee. Participation in a Community Advisory Committee is important to me because it presents a unique opportunity to actively engage in shaping the future of London. My aspiration to participate in a committee that will enable me to share my diverse perspective, expand on my lived experience to address local challenges and opportunities related to environmental stewardship and integrated transportation. I aim to build on my experience as a public health professional to collaborate with other committee members. I will bring my unique perspective to contribute to informed decision-making. I aim to together to develop recommendations and initiatives that reflect the needs and

aspirations Londoners. I hope that engaging in this committee will bring a sense of empowerment, belonging. I aim to strengthen the social fabric of my neighbourhood.

Please describe additional experience, training, or community involvement that will help you in your role as a Community Advisory Committee Member. (max. 250 characters):

I have experience facilitating meetings. I have participated as a community advisory member and volunteer.

Attach resume or other document here, if needed: **Jones_Resume_Program_Manager.pdf**

Attach more files here, if needed:

Confirmations

I declare the following: **I am at least 18 years old.; I am not a City employee or Council member.; I understand that the commitment may be up to 4 hours per month to attend meetings and prepare.; I understand that my application and any attachments will be included on a public agenda that is published on the City website.**

To help inform our outreach activities, please tell us how you heard about this opportunity: (optional): **Social media**

If you selected 'Other', please specify:

Submitted on: **4/22/2024 7:18:56 PM**

Jennifer R. Jones

Career Summary

An experienced project manager with more than 15 years of healthcare experience in performance-based goal setting, business relationship building, internal team collaboration, producing data-driven insights. Highly skilled in leading cross-functional teams, managing budgets and creating best-practices that deliver streamlined process improvement. Proven success in achieving program objectives ahead of deadlines while consistently increasing program outcomes.

Experience

Senior Public Health Project Officer

September 2023-Present

Government of the Northwest Territories

Department of Health and Social Services, Office of the Chief Public Health Officer

Yellowknife, Northwest Territories

- Collaborated with various stakeholders including the Population Health Division, Health Authorities, public health specialists, and other healthcare professionals to develop and execute projects aimed at enhancing public health programs and outcomes, specifically focusing on updating cancer screening guidelines.
- Prepared cost analysis report related to the effects of Respiratory Syncytial Virus (RSV) on the population of the Northwest Territories to evaluate immunoprophylaxis pharmaceutical intervention options for the Chief Public Health Officer
- Developed a data analytic model to evaluate of the 811 Health Line caller statistics to support reporting using Microsoft Power BI

Research Director

April 2019-September 2022

Info-Tech Research Group, London, Ontario

- Facilitated monthly executive level peer-to-peer roundtables that fostered knowledge sharing and discussion about high-impact topics such as stakeholder management, technology trends, and vendor management
- Co-facilitated an industry roundtable attended by over 30 health IT professionals on how to adjust strategic plans during the first wave of the COVID-19 pandemic
- Advised Health Information System leaders in Toronto, Ontario regarding the development of a streamlined Request for Proposal (RFP) process
- Published trend analyses on a range of topics including data management, system interoperability, innovation, artificial intelligence, regulation, privacy, and security

Information Services Manager

January 2015-April 2019

thehealthline.ca Information Network, London, Ontario

- Implemented a customized Information and Referral process for the Hamilton, Niagara, Haldimand, Brant (HNHB) Local Health Integration Network called, My Health GPS, that enabled Information and Referral (I&R) specialists to refer clients to a variety of health and social services located in the HNHB catchment area based on the inter-RAI coding system
- Deployed 14 French-language service patient-provider navigation tools for all Local Health Integration Networks across Ontario
- Developed tier 3 support protocol for a specialist directory application program interface (API) created by eHealth Ontario, the University Health Network (UHN), and the Toronto Central LHIN
- Collaborated with Ontario Stroke Network leaders to develop a customized portal for patients and caregivers to identify services based on needs that are relevant to stroke survivors and caregivers

- Initiated an internal adoption of consistent data standards and change management protocols to align with process developed by Health Shared Services Ontario which resulted in a 99.5% system up-time over 5 consecutive years
- Developed a bug-tracking and project management system that enabled third-party development contractors to prioritize, streamline, and triage new development requests resulting in increasing efficiency of project completion by over 60%
- Implemented a service management process that aligned with a Service Level Agreement (SLAs) between thehealthline.ca Information Network and Health Shared Services Ontario

Education

Master of Public Health (MPH)

August 2023

Western University, London, Ontario

- 12 month accelerated case-based program that emphasized team-based learning
- Council on Education for Public Health (CEPH) accredited program
- Completed courses Environmental Health, Biostatistics and Epidemiology

Bachelor of Arts History and International Development

October 2004

Queen's University, Kingston, Ontario

Certifications

Fundamentals of OCAP , First Nations Information Governance Centre	2024
Cybersecurity Foundation , Palo Alto Networks, Coursera	2022
Health Informatics Specialization , Johns Hopkins University, Coursera	2021
Healthcare Delivery Providers , University of Minnesota, Coursera	2021
Healthcare Marketplace , University of Minnesota, Coursera	2020
Privacy & Security for Healthcare Professionals , National Institutes of Health Informatics (NiHi)	2019
Project Management Specialization , UC Irvine, Coursera	2017
Professional Certificate in Business Writing and Communications , Western University	2016

Skills and Qualifications

Software Development Project Management LifeCycle, LifeCycle Software Development using Agile, Business Requirements Gathering, Power BI, Excel, R, Microsoft Access, Google Analytics, COBIT 4, HL7

Awards and Leadership

Schulich School of Medicine and Dentistry, Public Health Class Award, Western University	2023
Info-Tech Research Group, President's Club Award	2020
Chairperson, Planning Committee for the annual InformOntario Symposium, Hamilton, Ontario	2016