

City of London - Application for Appointment to City of London Community Advisory Committees

Application

Committee you are interested in serving on: **Animal Welfare Community Advisory Committee**

Contact Information

Name: **Michael Rist**

Phone Number:

Address:

City: **London**

Province: **ON**

Postal Code: **N6G 2G8**

E-mail Address:

Experience and Qualifications

If you have experience on a London Advisory Committee, please provide dates and details. (max. 250 characters):

I have no previous experience on a London Advisory Committee, however I have had previous private sector experience participating in Corporate Committees, and have led various corporate initiatives, meetings, etc.

An example of my corporate committee experience would be serving on a National Technical Steering Committee for a large national IT Services corporation between 2007 and 2011. We audited, reviewed and made recommendations for improvements to the organizations systems, procedures and policies. We also maintained some oversight over various corporate initiatives.

What do you hope to contribute or learn as part of a Community Advisory Committee? (max. 250 characters):

I currently have two dogs myself and make daily use of London's Offleash Dog Parks and services. I hoping to learn about upcoming initiatives that impact London Dog Owners and perhaps play a role in contributing to future initiatives.

How will you support the work of a Community Advisory Committee? (max. 250 characters):

I am at the early stages in organizing a group of local dog owners. Since the dissolution of the London Dog Owners Association, there is no real advocacy group that can speak on behalf of local dog owners. I am hoping, alongside a growing group of local dog owners, that I can help facilitate communication partnership with the city.

We value the contributions of Londoners with diverse experiences and welcome applications from individuals who share our commitment. Please describe how your work, community or lived experience will enhance these efforts through Community Advisory Committee work. (max. 3000 characters):

Back in 2017, my family moved back to London from overseas. My wife was born and raised in London, and her family still lives in here, so this was more of a homecoming. Since our return, we have set down roots in the community. We have child in the local school system, my wife is a professor at Western and we purchased a home. I have come to know a number of enthusiastic, long-time dog owners that show up daily at my local dog park (Greenway). My fondness for my daily visit to park has grown over time and

inspired me to become more involved in this aspect of community life. Over the past 20 years, as a dog owner, I have lived in a number of different communities (both in Canada and in Europe), each with different approaches, attitudes and policies towards dog ownership and its associated services. I have experienced first hand how these different approaches and policies impact the dogs, owners and the broader community. I believe these experiences provide me with a unique perspective that can enhance my efforts through this Community Advisory Committee.

Please describe additional experience, training, or community involvement that will help you in your role as a Community Advisory Committee Member. (max. 250 characters):

- I have previous experience working with government (municipal and regional) remediating heritage / archaeological sites and participating in the associated public education programs... although this is from quite some time ago.
- I have over 20 years of dog ownership experience.
- I have more than a decade of progressive management and leadership experience (IT service company). Also serving on committees.
- I have recently completed Masters studies at Western in Computer Science. These studies have honed my general research abilities, which I believe can assist my efforts as a member of any Advisory committee. Also, during this time I worked as a TA (teaching assistant), leading student learning and instructional activities, which has further enhanced my communication, organization and collaboration skills.

Attach resume or other document here, if needed: **Mike_Rist_CV_Committee.pdf**

Attach more files here, if needed:

Confirmations

I declare the following: **I am at least 18 years old.; I am not a City employee or Council member.; I understand that the commitment may be up to 4 hours per month to attend meetings and prepare.; I understand that my application and any attachments will be included on a public agenda that is published on the City website.**

To help inform our outreach activities, please tell us how you heard about this opportunity: (optional): **City Website**

If you selected 'Other', please specify:

Submitted on: **2/29/2024 12:03:37 PM**

MICHAEL RIST

IT PROFESSIONAL

London, Ontario N6G 2G8

SKILLS SNAPSHOT

- Java, C/C++, Python, SQL, HTML, CSS, PHP, JavaScript
- Eclipse, IntelliJ, VIM, VisualStudio, PyCharm,
- UML, SysML, EMF, MOF, Papyrus
- GitHub, Bitbucket, Git Bash,
- JupyterLabs, IBM Cloud / WATSON STUDIO, SCIKIT-Learn, SCIPY, NUMPY
- MySQL, SQL, MongoDB, ElasticSearch, ER Diagrams, JSON / YAML, XML
- Linux, Unix, Windows, Oracle VM Virtual Box
- Mininet, Wireshark, Floodlight SDN Controller / Master, D-ITG
- Docker, Kubernetes, Powershell
- ITIL v4, MS Visio, Jira, Trello, MS Teams
- Adobe Creative Suite (CC), WordPress, KomPozer, Cascade CMS
- R, R Studio
- ARM Assembly, Keil µVision, RTL

HIGHLIGHTS OF QUALIFICATIONS

- More than 12 years of progressively senior positions within IT Services, as well as Recruitment and Staffing (IT, Technology, Engineering, Accounting/ Finance, Sales/Marketing and Management).
- 13 years of progressive experience in Business Operations, Account / Client Relationship Management and Service Delivery.
- Successful record of delivering high priority projects and operational improvements.
- Innovative problem solver – Adept at obtaining resolution through negotiation and mediation.
- Persuasive, collaborative and transparent – Able to navigate the organization to advance initiatives.
- Excellent verbal and written communication skills – Skillful at distilling and explaining the complex.
- Respected people manager / coordinator – Capable of effective prioritization and decision making in complex, fast-paced environments.
- Analytical, Academic - Proficient at learning about new and emerging technologies.

EXPERIENCE

Western University (UWO)

2020 – Current

TA (Teaching Assistant) and M.Sc. Studies— London, Canada

- TA for CS 4471/CS 9541 Software Design and Architecture, CS 3307 Object Oriented Design and Analysis, CS 2208 Computer Organization and Architecture.
- For the Software Design and Architecture course, I coordinated and supervised a major group-based project assignment spanning the entire term. Responsibilities included: Guiding, mentoring, tracking and evaluating groups through project phases and deliverables (including proposal, architecture, development, implementation and demonstration); Provided project lead-up lectures on the use of cloud platforms, using IBM cloud as an exemplar.
- For the OOD course, I held regularly scheduled office hours each week, for the purpose of meeting with individual students and groups to assist them in addressing course and project specific questions and concerns; I organized group specific code reviews to help address group project challenges; Tracked and evaluated group projects through project lifecycle (ie: using Jira) to provide ongoing performance feedback to students and the professor.
- For the Computer Organization and Architecture course, I managed weekly lab sessions, which included instruction and hands-on demonstration of various technologies and associated techniques; Assisted students

with lab / assignment related questions; Graded lab assignments, project work, and assisted in proctoring / grading course examinations.

- Tools used as TA included (but not limited to): C/C++, Python, Java, Assembly, JavaScript, HTML/CSS, Apache Kafka, ARM, ARM Instruction Set Architecture, JSON, SQL, MySQL, IBM Cloud / IBM Cloud Services (Kubernetes, Event Streams, CCR), Docker, Jira, Trello, MS Project, MS Visio, Eclipse Modeling Tools, MS Office Suite.
- Overarching graduate studies and hands-on experience have encompassed Software Architecture, Design and Development; Relational and NoSQL Database Development; Unstructured Data Analysis; Computer Organization / Architecture, Cyberphysical Systems, MBSE (Model-Based Software Engineering), Multimedia Design, Network Design / Analysis, Machine Learning / Deep Learning / NN.

Schulich School of Medicine & Dentistry, Western University

June 2019 – Sept 2019

Web Designer / Developer - London, Canada

- Completed MD Program (UME) web refresh project, which entailed a complete redesign of website navigation and skeleton.
- Collaborated with stakeholders to gather requirements, validate content, and complete initial user acceptance testing; Provided weekly updates to management on website progress, including the use of site mock-ups to elicit ongoing feedback on final state;
- In addition to the UME site redevelopment, I also assisted with the course content library site for fall 2019; I also assisted with the adoption and multimedia design for a new learning management system (Elentra), which was intended to replace the Schulich's use of OWL and One45 systems.
- Tools used included: Adobe XD, Photoshop; Cascade CMS, HTML, CSS, JavaScript, Trello (Kanban board), MS Visio

Procom

February 2004 – July 2016

Client Service Manager - Global – Den Haag, Netherlands

August 2011 – July 2016

- While continuing to provide principal support to a number of existing enterprise clients in Canada and the United States (revenues exceeding 10 million annually), I was further tasked with providing information and ongoing insights into the European Marketplace; Provided consultation on EU workforce / staffing regulations and general practices; Gathered market intelligence, requirements for staffing operations in the Netherlands, related information on temporary agency workers (TAW) and the relevant collective bargaining agreement.
- Business Development and Client Relationship Management activities, including: Conducting full – cycle resourcing for clients (including requirement analysis); Developing and Contributing to new Tenders and Proposals; Managing contractors on client premises, along with handling of workplace issues, contract administration and payroll related issues.
- Delivery of “Client Connections”, a novel Procom program which focused on the recapture and redeployment of the client's proven former resources back into the client organization; This program has a high degree of emphasis on quality and high levels of engagement with both the client managers and program candidates; This program delivered in excess of \$1 million in additional annual revenue to my individual client portfolio.

Branch Manager - Vancouver, Canada

June 2010 – August 2011

- Managed operations in the Province of British Columbia, which included both an IT / Technology Services and Staffing Division as well as a new Pilot Division for Accounting and Finance Staffing; Led marketing and delivery of Procom's services to existing and prospective clients, with an additional Strategic focus on cross-marketing IT / Technology, Engineering and Accounting/Finance services; increased annual branch revenues from just under \$5 million to over \$25 million annually.

- Branch and Individual level performance management, review, coaching and goal setting; Managed branch-level workflow distribution, the establishment of a local sub-vendor network, as well as branch participation in large networking and industry related events; Worked with Account Executives to source new opportunities, as well as conduct and execute account planning; Worked with Recruiters and Resource Managers to effectively manage consultant redeployment and the development of candidate benches.
- Participated as a member of a senior management committee in steering national corporate initiatives and policies.
- Managed Vancouver office relocation, including new office design, furnishing, and lease negotiation.

Director, Recruiting Services (Western Canada) – Calgary, Canada

January 2007 – June 2010

- Regional management of recruiters across 3 separate offices in Western Canada; managed workflow distribution, performance management, coaching, development and delivery of new training materials, as well as the hiring of new recruiters and recruitment assistants; Worked directly with Account / Client Service Managers to ensure the consistent, high quality delivery of Procom's recruitment services
- Participated, as stakeholder and SME, in a large scale corporate system migration, replacing existing Applicant Tracking System, CRM System (MS CRM), and Exchange (Email) System, with a single external web based system.
- Managed several large enterprise client relationships, including (HP) Hewlett-Packard, IBM, Telus Communications, Compucom Systems, Cenovus / Encana (O&G), Trican Well Services (Energy and Technology), City of Calgary (Government & Services), and the Government of Alberta. I was also part of the national team working with the Government of Canada (Agriculture, Defense R&D, Health); included contract management of on-site consultants, as well as the identification and proactive analysis of upcoming client requirements.
- Managed development and delivery of tenders to a variety of regional, national and international clients; Participated as a member of a senior management committee, steering new corporate initiatives and policies.
- Managed Calgary office relocation, including the coordination of design, furnishing, and lease negotiation; Assisted in establishing standardized corporate office design template for Branch Offices.

Account Manager / Senior Recruiter – Calgary, Canada

Jan 2006 – Jan 2007

- Marketing and Delivery of Procom's services to new and prospective clients.
- Managed local client relationships and worked as part of larger national teams on large enterprise accounts.
- Meeting with clients to review current and future resourcing needs, taking job requirements, reviewing shortlisted candidates with clients, and conducting follow up reviews on placed consultants.
- Recruiting on resource requests (IT and Engineering), and the continuation of general recruitment responsibilities.
- Training, coordination and mentorship of recruitment assistants / junior recruiters.

Technical Recruiter – Calgary, Canada

Jan 2004 – Jan 2006

- Managing and maintaining ongoing relationships with existing consultants and potential candidates.
- Networking with candidates, user groups, IT professional associations, as well as developing new networks and relationships with untapped candidates and candidate associations.
- Managed Full-Cycle recruitment of consultants for Procom's client requirements, including sourcing, screening and interviewing, rate negotiations, presentation development, placement, and relocation if necessary; Provided resume / CV development and career planning services, creating preferred relationships with consultants.
- Proactively recruiting for future client requirements and marketing candidates to companies with relevant skill sets. This provided high value candidates and additional value to clients.

- Conducting new contract sign-ups, orientations and ongoing consultant support, as well as coordinating consultant redeployment. The high levels of consultant support and ongoing relationship management led to increased consultant satisfaction and loyalty, often providing additional opportunities within existing and prospective clients.

Clarica / Sunlife Financial

Sept 2002 – Jan 2004

Sunlife Financial is a financial services company providing financial planning, life insurance, health insurance, investments and more. Clarica was a financial services company offering similar services, and was ultimately purchased by Sunlife Financial.

Advisor – Calgary, Canada

- Creating and coordinating comprehensive financial plans with personal, corporate and small business clients.
- Expanding sales into new markets, while continuously building on existing relationships.
- Use of in-depth problem solving, interpersonal, and communication skills (liaison between various parties).
- Coordinated processing of confidential legal documentation and applications.
- Extensive use of office software and client management systems.

Alberta Treasury Branches

2001 - 2002

Alberta Treasury Branches (ATB Financial) is a financial institution and crown corporation owned by the Province of Alberta. ATB Financial provides financial services to nearly 700,000 Albertans and Alberta-based businesses. ATB has 172 branches and 135 agencies, serving a total of 243 communities in Alberta.

Loans Administration Officer – Calgary, Canada

- General maintenance and servicing of commercial and business loans.
- Drafting and handling of legal documentation (Land Mortgages, Promissory Notes, Commitment Letters, Land Titles, etc..)
- Liaison between various in-house departments as well as external financial / accounting institutions.
- Extensive use of office software packages (excel, word, outlook, rdars, LTO/PPR, Synergy, numerous additional databases).

University of Calgary, Department of Archaeology

1997 - 2001

Laboratory Instructor – Calgary, Canada

2000-2001

- Instruction and supervision of undergraduate archaeological students.
- Creating and implementing course curriculum.
- Semi-weekly lecturer. Extensive use of presentation aids (ie. Powerpoint, slideshows and hands on demonstrations).
- Grading assignments and interacting with individual students on course material.
- Extensive use of MS Office software packages, GIS, excel, access

Archaeological Excavator – West Indies & Calgary, Canada

(In Conjunction with Universiteit Leiden, Faculty of Archaeology, Netherlands)
1999-2000

- Applied advanced methods in survey, excavation and analysis.
- Planning and logistical responsibilities surrounding large-scale, open-pit excavation.
- Daily demonstration and lecture presentations

Tuscany Archaeological Project – Calgary, Canada
1997 - 1998

- Responsible for cataloguing and sorting paleobotanical remains.
- Database entry, descriptive measurement and report writing.
- WHMIS (Workplace and Hazardous Materials Information System) certified.

EDUCATION

2020-current

Western University (UWO), London Ontario

- Graduate (M.Sc.) Studies - Computer Science
 - All coursework completed – TDO status
 - Cumulative gpa 4.0

2017-2020

Western University (UWO), London Ontario

- Undergraduate Studies - Computer Science
- Courses and experience encircling the use of varying Data structures and Architecture, Software Development, Database design and Development, Multimedia Design, Web Development, and Applied Mathematics. This is combined with courses in systems management and security.
- Dean's Honor List

2006

University of Calgary Management Program

- Behavioral Interviewing
- General Management (Organizational Structures; General Finance, Operations, and Marketing; Leadership; Planning)

1995-2000

University of Calgary, Alberta

B.Sc. Bachelors of Science *sp.* Science and Human Ecology (Archaeology).

- Studies Encompassed: human ecology and anthropological sciences, physical sciences, mathematics, earth sciences, and general humanities.

ADDITIONAL CERTIFICATIONS

- Neural Networks and Deep Learning – Cred. ID. SVMCARKUECAW
- IBM Machine Learning with Python – Cred. ID. SNH8K3RUJW5Q
- ITIL 4 Foundation – Exam Prep – Cred. ID. K8Q464VGMK72
- Recruitment Training – Procom
- Morgan Consulting – Recruitment Training
- Level 1 Licensed (LI); A & S Licensed ; CAIFA (Canadian Investment and Financial Advisor Association) 101 and 102.)

ADDITIONAL TOOLS

- MS Office software; In-house database (Cits), BH; Financial and activity reporting systems; Social Media, Professional Networking Sites; SharePoint; Technical support tools; Time tracking systems; Web based ATS/CRM/email (Bullhorn), MS CRM; Accounting and contract systems (Costanza); External job boards, client management systems, External VMS systems

INTERESTS

- Technology, Science and Antiquity, Sailing, Camping, Travel, Gardening