

City of London - Application for Appointment to a City of London Board or Commission

Application

Please choose the Board or Commission you are interested in serving on: **LTC**

Contact Information

Name: **Jacqueline Madden**

City: **London**

Province: **ON**

Postal Code: **N6A 2S6**

Experience and Qualifications

If you have experience on a London Board or Commission, please provide dates and details. (max. 3000 characters):

I served on the Hutton House board of directors from 2016-2019. My role on this board was to represent the family and community voice to the board. During my tenure there, Hutton House conducted their first consultant-run strategic planning session as well as underwent their first accreditation process. I participated in both processes which provided the organization with a blueprint for the future and was a wonderful personal learning experience for me.

What do you hope to contribute or learn as part of a Board or Commission? (max. 3000 characters):

I have been a passionate advocate for people with disabilities since my son was born with spina bifida in 1993. As you can see from the community experiences I have listed on my resume, I have a wide variety of experiences related to the disability community. Most recently, I have been an active advocate for improvements to Paratransit, and transportation in general, for people with disabilities in the City of London. My goal would be to bring the voice of the disabled community to the London Transit Commission and ensure that a disability lens is applied to all decisions made at the Commission.

How will you support the work of a Board or Commission? (max. 3000 characters):

As a Commissioner, I would promise to come prepared, to ask pertinent questions, to work collaboratively with the other Commissioners and to treat LTC staff with respect. I would be willing to participate in any training offered in order to work as effectively as possible.

Please describe additional experience, training, or community involvement that will help you in your role as a Board or Commission Member. (max. 3000 characters):

I have served on both the Hutton House board and the London Blizzard Sledge Hockey board which are both non-profit boards. At Hutton House, we received training on the governance role as a board member so I have some understanding of the importance of the processes for decision-making, accountability, transparency and responsibility within an organization. Also, in my role as a member/vice-chair and eventual chairperson of London's Accessibility Advisory Committee, I learned the structure and process for decision-making at the municipal level. In these roles and all my other community roles, I have worked with diligence and collaboration to find creative solutions for difficult issues. I promise to bring that same energy, positivity and cooperation to my role as an LTC Commissioner.

We value the contributions of Londoners with diverse experiences and welcome applications from individuals who share our commitment to reconciliation, equity and inclusion. Please

describe how your work, community or lived experience will enhance these efforts through Board and Committee work. (max. 3000 characters):

I am well-connected to the disability community in London through my many volunteer roles in this community over the years. As a parent of a son who uses a wheelchair and accesses both provincial and municipal programs and services, I bring with me 30 years of lived experience through him and all his peers and their families whom I have met along the way.

I have also lived with my family in Calgary, Alberta, Austin, Texas and Sydney, Australia and been involved with the disability community in each of these places. I have experienced different medical systems, education systems and community programming in each of the places I have lived so I bring an awareness of how similar services can be delivered in widely diverse ways. I tend to draw on these experiences when critically looking at systems and trying to find creative solutions.

We encourage the engagement of individuals with diverse perspectives and backgrounds to foster inclusivity in our endeavors. In alignment with this commitment, could you provide insights into how your participation in accessibility-related initiatives, whether through professional engagements, community involvement, or personal experiences, will contribute to our ongoing efforts to ensure accessibility and inclusiveness in all facets of our Board and Committee work? (max. 3000 characters):

So far in this application process, I have concentrated on my experience in the disability world but I also want to mention that my world involves far more than just disability. I have two other adult sons who my husband and I have raised who have been involved in a wide variety of community activities, education and now occupations. I have dealt with aging parents and the challenges they experience navigating their health and their communities as they age. I have lived in the suburbs but now live in downtown London and am acutely aware of our City's challenges with poverty and homelessness as well as just the regular challenges of things like construction and bike lanes and competing interests. I have friends from all walks of life having lived and played in our community for many years. I feel I bring a very well-rounded and open-minded voice to the table.

Attach resume or other document here, if needed: **Resume2.pdf**

Attach more files here, if needed:

Confirmations

I declare the following: **I am a resident of London. ; I am at least 18 years old.; I am not a City employee or Council member.; I understand that my application and any attachments will be included on a public agenda that is published on the City website.**

To help inform our outreach activities, please tell us how you heard about this opportunity: (optional): **Other**

If you selected 'Other', please specify: **I was aware of it through my recent advocacy with the LTC and Commissioners sent the posting to me.**

Submitted on: **9/25/2023 1:53:30 PM**

Jacqueline Madden

London, Ontario
N6A 2S6

Education

Bachelor of Science in Nursing (BScN), McMaster University 1987

Community Experience

2023/09- present Driver for Canadian Cancer Society Wheels of Hope

2022-present Research Partner for St Joseph's Transitional and Lifelong Care program

2019-present Schulich Medical School Interview team member

2016-2020 City of London Accessibility Advisory Committee (ACCAC) member, vice-chair and chairperson

2013-2020 Thames Valley Children's Centre volunteer, transition planning panel and strategic planning task force

2012-2020 London blizzard Sledge Hockey volunteer

2016-2019 Hutton House Board member

2006-2007 Parent Advocate, Round Rock Independent School District

2003-2007 Special Education Parent Advisory Council, RRISD, Member/vice-president

1996-1998 Parent Advisory Council, Alberta Children's Hospital

Employment

1991-1995 Pharmaceutical Rep, Berlex Canada

1989-1991 Sexual Health Clinic Nurse, Regional Municipality of Waterloo

1988-1989 Public Health/School Nurse, City of North York

1987-1988 Psychiatric Nurse, Toronto General Hospital