

**From:** Marilyn Norman  
**Sent:** Tuesday, October 3, 2023 12:15 PM  
**To:** Council Agenda <councilagenda@london.ca>  
**Subject:** [EXTERNAL] Hubs Plan

I am writing to voice my support for the latest proposals pertaining to the launch of hubs to provide basic services for those currently living on the streets of London. Having been developed through consultation with those most directly involved, the general plan strikes me as sensible and workable. In particular, I am happy to see that the hubs will be located throughout the city. People do not become homeless only through living in the core of the city. Mental health issues are not unique to the core. Lack of affordable housing is not unique to the core. Services to address the complex problems involved need to be spread across the city. For too long the downtown area and its businesses have been suffering the related negative impact of homelessness. Services need to be more widely available. Individual needs should be better met in smaller settings, where clients and those providing the services may be more easily integrated into the larger community. We need to collectively own the problem and get started sooner rather than later in addressing it.

Thank you for considering my views, which I am happy to have shared.  
Marilyn Norman