

Strategic Priorities and Policy Committee Report

23rd Special Meeting of the Strategic Priorities and Policy Committee
September 25, 2023

PRESENT: Mayor J. Morgan (Chair), Councillors H. McAlister, S. Lewis, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, E. Pelozo, D. Ferreira, S. Hillier

ALSO PRESENT: L. Livingstone, A. Barbon, C. Cooper, S. Corman, K. Dickins, M. Feldberg, J. Ireland, S. Mathers, H. McNeely, S. Mollon, J. Paradis, M. Schulthess, C. Smith, J. Taylor, B. Westlake-Power

Remote attendance: E. Bennett, B. Card

The meeting is called to order at 4:00 PM; it being noted that Councillors P. Van Meerbergen, E. Pelozo and S. Hillier were in remote attendance.

1. Disclosures of Pecuniary Interest

That it BE NOTED that no pecuniary interests were disclosed.

2. Consent

None.

3. Scheduled Items

None.

4. Items for Direction

4.1 September Progress Update - Health and Homelessness Whole of Community System Response

Moved by: S. Lewis

Seconded by: D. Ferreira

That, on the recommendation of the Deputy City Manager, Social and Health Development, that the September Progress Update – Health & Homelessness Whole of Community System Response Report BE RECEIVED for information; it being noted that the Strategic Priorities and Policy Committee received a verbal delegation from R. O'Hagan with respect to this matter.

Yeas: (15): J. Morgan, H. McAlister, S. Lewis, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, E. Pelozo, D. Ferreira, and S. Hillier

Motion Passed (15 to 0)

Additional votes:

Moved by: S. Trosow

Seconded by: C. Rahman

The delegation of Ryan O'Hagan BE APPROVED to be heard at this time.

Yeas: (15): J. Morgan, H. McAlister, S. Lewis, P. Cuddy, S. Stevenson, J. Pribil, S. Trosow, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, S. Franke, E. Pelozza, D. Ferreira, and S. Hillier

Motion Passed (15 to 0)

4.2 Health and Homelessness Whole of Community System Response RFP 2023-199 Hubs Implementation Plan Results

Moved by: S. Lewis

Seconded by: D. Ferreira

That, on the recommendation of the Deputy City Manager, Social and Health Development, the following actions be taken with respect to the award of the contracts for Request for Proposal (RFP) RFP-2023-199 Hubs Implementation Plan: Lead Agencies London's Health & Homelessness Whole of Community System Response as an irregular result, as per City of London Procurement Policy Section 12.2 (c) "Committee and City Council must approve an RFP award with an irregular result greater than \$15,000":

a) the Request for Proposal 2023-199 BE AWARDED to each of the following organizations to provide Hubs for an initial two-year commitment at a total estimated operating cost of \$15,650,424; with an option to renew operating contracts for up to four (4) additional one-year terms at the City's sole discretion, based on satisfactory services, performance, and funding/budget availability:

i) Atlohosa Family Healing Services Inc. at 550 Wellington Road, Building J in the estimated amount of \$2,118,146 per year;

ii) Youth Opportunities Unlimited at 800 Commissioners Road, Building 16 and 329 Richmond Street in the estimated amounts of Year 1: \$1,317,500 and Year 2: \$1,983,800;

iii) Canadian Mental Health Association Thames Valley Addiction and Mental Health Services at 556 Dundas St. in the estimated amount \$1,425,562 per year;

the proposals submitted by all proponents meet the City's requirements and are in compliance with the Procurement of Goods and Services Policy, in accordance with Schedule 1 as appended to the staff report dated September 25, 2023: for a total operating and capital investment of up to \$20,616,024. of which:

b) the Civic Administration BE DIRECTED to allocate up to \$10,388,716 for operating for 2024 and 2025 from the Provincial Homeless Prevention Program;

c) the Civic Administration BE DIRECTED to seek funding from the Fund for Change to fund the capital requests received to support the three hubs in the total estimated amount of up to \$4,965,600 for the provision of the initial hubs implementation;

d) the Civic Administration BE DIRECTED to seek funding from the Fund for Change to fund the estimated operating costs of the Canadian Mental Health Association Thames Valley Addiction and Mental Health Services transitional beds to be located at 705 Fanshawe Park Road West for the provision of the initial two (2) year contract term for hubs implementation at an approximate cost of \$5,261,708 pending necessary development and *Planning Act* approvals;

e) a one-time funding allocation of up to \$1,500,000 from the Social Services Reserve Fund BE APPROVED, if required, should ineligible costs under existing provincial funding sources be identified while finalizing the agency purchase of service contracts and budgets;

f) the Civic Administration BE AUTHORIZED to undertake all administrative acts, including review of sites and support for *Planning Act* applications to align current or future hub sites with criteria, and any activities associated with additionally requested funding necessary in relation to this project;

g) the approval given herein BE CONDITIONAL upon the Corporation entering into a Purchase of Service Agreement with Youth Opportunities Unlimited, Canadian Mental Health Association Thames Valley Addiction and Mental Health Services and Atlohsa Family Healing Services Inc;

h) the Civic Administration BE DIRECTED to continue to work with the community on the hubs implementation to establish additional opportunities for future procurement of additional spaces;

i) the annual funding approval noted in a) above is SUBJECT TO the availability of funding through the City of London, and/or other funding sources;

j) the proposed by-law as appended to the staff report dated September 25, 2023 as Schedule 2 BE INTRODUCED at the Municipal Council meeting to be held on October 5, 2023 to:

i) AUTHORIZE the Deputy City Manager, Social and Health Development, or written designate, to approve the Municipal Purchase of Service Agreement between The Corporation of the City of London and each hub provider for the purchase of services to provide and operate three hubs; and,

ii) AUTHORIZE the Deputy City Manager, Social and Health Development, or written designate, to execute the Municipal Purchase of Service Agreements with each hub provider;

it being noted that the Strategic Priorities and Policy Committee received the attached presentation from K. Dickins, Deputy City Manager, Social and Health Development and 136 added communications with respect to this matter.

Yeas: (9): J. Morgan, H. McAlister, S. Lewis, S. Trosow, S. Lehman, A. Hopkins, S. Franke, E. Peloza, and D. Ferreira

Nays: (6): P. Cuddy, S. Stevenson, J. Pribil, C. Rahman, P. Van Meerbergen, and S. Hillier

Motion Passed (9 to 6)

Additional votes:

Moved by: S. Trosow

Seconded by: A. Hopkins

That pursuant to section 31.6 of the Council Procedure By-law, Councillor D. Ferreira be permitted to speak an additional five minutes with respect to this matter.

Motion Passed

Moved by: S. Trosow

Seconded by: C. Rahman

That pursuant to section 31.6 of the Council Procedure By-law, Councillor S. Lewis be permitted to speak an additional two minutes with respect to this matter.

Motion Passed

Moved by: C. Rahman
Seconded by: S. Trosow

That pursuant to section 31.6 of the Council Procedure By-law, Councillor S. Stevenson be permitted to speak an additional two minutes with respect to this matter.

Motion Passed

Moved by: S. Lewis

With respect to the Chair's ruling that a Referral of this matter is in order, shall the ruling of the Chair BE SUSTAINED?

Yeas: (8): J. Morgan, S. Stevenson, J. Pribil, C. Rahman, S. Lehman, P. Van Meerbergen, S. Franke, and S. Hillier

Nays: (7): H. McAlister, S. Lewis, P. Cuddy, S. Trosow, A. Hopkins, E. Pelozza, and D. Ferreira

Motion Passed (8 to 7)

The Chair's ruling is sustained.

Moved by: C. Rahman
Seconded by: J. Pribil

That consideration of Item 4.2, Health and Homelessness Whole of Community System Response RFP 2023-199 Hubs Implementation Plan Results, BE REFERRED to the October 31st meeting of the Strategic Priorities and Policy Committee.

Yeas: (6): P. Cuddy, S. Stevenson, J. Pribil, C. Rahman, P. Van Meerbergen, and S. Hillier

Nays: (9): J. Morgan, H. McAlister, S. Lewis, S. Trosow, S. Lehman, A. Hopkins, S. Franke, E. Pelozza, and D. Ferreira

Motion Failed (6 to 9)

Moved by: J. Pribil
Seconded by: P. Cuddy

That pursuant to section 31.6 of the Council Procedure By-law, Councillor C. Rahman be permitted to speak an additional five minutes with respect to this matter.

Motion Passed

Moved by: S. Franke
Seconded by: D. Ferreira

That the Strategic Priorities and Policy Committee recess at this time, for ten minutes.

Motion Passed

The Strategic Priorities and Policy Committee recesses at 7:15 PM and reconvenes at 7:33 PM.

6. Confidential

6.1 Solicitor-Client Privileged Advice

Moved by: C. Rahman
Seconded by: S. Stevenson

That the Strategic Priorities and Policy Committee convene, In Closed Session, in order to consider a matter related to advice that is subject to solicitor-client privilege, including communications necessary for that purpose, related to a legislative interpretation and for advice about legal liability related to criteria for outcomes of an RFP.

Yeas: (8): J. Morgan, S. Stevenson, J. Pribil, C. Rahman, S. Lehman, A. Hopkins, P. Van Meerbergen, and S. Hillier

Nays: (6): H. McAlister, S. Lewis, S. Trosow, S. Franke, E. Pelozza, and D. Ferreira

Absent: (1): P. Cuddy

Motion Passed (8 to 6)

The Strategic Priorities and Policy Committee convenes, In Closed Session from 6:47 PM to 7:06 PM.

5. Deferred Matters/Additional Business

None.

7. Adjournment

Moved by: P. Van Meerbergen

Seconded by: S. Stevenson

That the meeting BE ADJOURNED.

Motion Passed

The meeting adjourned at 8:31 PM.



London
CANADA

Hub Lead Agencies & Location Recommendations



London's Health & Homelessness System Response

Special SPPC Meeting

September 25, 2023

System Development Overview



Supported by ongoing government relations & communications



Hubs

- Hubs are designed to support the highest acuity individuals in our community, of which there are approximately 600 Londoners with the most complex needs. These folks are often completely unsheltered and predominantly living outside of the shelter system.
- The Hubs will become one system with multiple locations to meet people where they are.
- Hubs aim to bring people indoors to access services from multi-disciplinary teams
- ***Every interaction at a Hub is an active and intentional effort to enable an individual's next steps toward highly supportive housing.***



Core Functions of a Hub

- 24/7 safe places
- Basic needs (food, shower, laundry, rest)
- Community engagement
- Housing access support
- Income supports
- Integrated care planning
- Justice system services
- Medical stabilization beds
- Quick access and intentional connections to acute and primary care
- Respite beds
- Transitional beds
- Translation and interpretation
- Transportation



RFP Process Background

- Council approved the Hubs Implementation plan at the end of July and directed staff to move forward with a competitive procurement process for the first 3-5 Hubs
- The RFP, issued on August 4th, was to identify lead agencies and proposed locations for the first Hubs, and closed on September 5th
- Proponents were to identify: location & size of hub, priority population served, services provided, partnerships where these existed
- Criteria for Hubs is outlined in the Hubs Implementation Plan, and was developed from Summit insight, sector expertise and significant community input



RFP Results

- Four submissions were received and significant interest was generated among other future potential agencies
- RFP results reflect the expertise and deep understanding of the uniqueness of each specific Hubs priority populations outlined in the plan
- The proposals and proponents have demonstrated a strong case for community engagement and the proposals align with the Lived Experience feedback
- Three submissions are being recommended to Council for implementation

The Recommendations

- It is being recommended that:
 - **Atlohsa, Y.O.U., and CMHA** be selected to provide Hubs for an initial two-year commitment.
 - Up to **\$10,388,716** be allocated from the Provincial Homeless Prevention Program for the **operating** of the Hubs over a two-year period
 - The City seek further **\$4,965,600** from the Fund for Change to support the **capital** requests of the first three Hubs.



Atlohsa Family Healing Services

- This Hub will focus on supporting the Indigenous priority population
- It will reconfigure the existing Wiigiwaaminaan shelter space to rapidly bring online 10 respite beds and 18 transitional rooms
- The proposed Hub location is 550 Wellington Road, located on the St. Joseph's Health Care London Parkwood site
- This Hub will open in December of 2023
- **Capital:**\$1,303,750 **Operating:**\$2,118,146



Youth Opportunities Unlimited

- This Hub will focus on supporting the Youth priority population
- It will leverage all existing YOU spaces and programming to move an estimated 60 youth per year through the Hubs, focusing on 6 respite beds immediately while renovations begin
- The Hub will scale up by providing an additional 9 transitional rooms in partnership with LHSC and will tap into youth centric spaces and services like Joan's Place, Youth Wellness Hub Ontario, and other clinical and acute care services
- The proposed youth Hub location is Building 16 at 800 Commissioners Road East and will be fully operational May 2024
- **Capital:** \$3,123,550 **Operating:** \$1,317,500 (yr one) \$1,983,800 (yr two)



CMHA -TVAMH

- This Hub will focus on the women and female-identifying individuals priority population
- As subject matter experts for serving this population, this submission outlined the need for a multi-site response
- The first site at 556 Dundas Street would provide 10 respite beds this year with the second site at 705 Fanshawe Park Road West requiring a zoning change to be able to provide 20 transitional rooms
- The respite beds will open in 2023 and the transitional rooms are anticipated for May 2024.
- The operating cost for the Respite beds will be covered within Housing Stability Services budget, and the Fund For Change will be sought for the Transition Rooms pending a successful re-zoning
- **Capital:** \$538,300 **Operating:** \$1,425,562 (Respite) \$2,630,854 (Transition)



Next steps

- Pending Council approval, civic administration will take necessary steps to enter into municipal purchase of service agreements and work with Fund for Change for applicable capital costs
- Pending a successful rezoning process, civic administration will work with Fund for Change for applicable capital and operating funds for the CMHA transition rooms