

# City of London - Application for Appointment to a City of London Board or Commission

## Application

Please choose the Board or Commission you are interested in serving on: **London and Middlesex Community Housing**

## Contact Information

Name: **Kathleen Savoy**

City: **London**

Province: **ON**

Postal Code: **N5Y4K5**

## Experience and Qualifications

If you have experience on a London Board or Commission, please provide dates and details. (max. 3000 characters):

**I do not have any previous experience with the London Board or Commission.**

What do you hope to contribute or learn as part of a Board or Commission? (max. 3000 characters):

**I'm hoping to be able to find ways to make public housing a better place to live for everyone. I'd like to focus on creating green spaces in the backyards of the townhouses. There's enough space to grow flowers and vegetables in some of the backyards. I feel that doing projects like gardening might make people more willing to care for their properties. I'd also like to find some solutions for the illegal dumping that goes on in our dumpsters. There's lots of ways that people can come together to improve the neighbourhood if we have more of a stake in creating positive environments. Maybe we could set up a reward system like a community barbecue. I'm hoping to learn how funding works and how to raise funds.**

How will you support the work of a Board or Commission? (max. 3000 characters):

**I would attend all board meetings, read the minutes from previous meetings and attend the annual general meeting. I would vote on matters presented and educate myself of each topic. I would maintain an open mind and do a lot of listening.**

The City of London has a commitment to Diversity and Inclusion where we foster an inclusive and supportive workplace respecting the diversity, dignity and perspectives of all. What does it mean to you to have a commitment to diversity and inclusion? Give us an example of how you have and would demonstrate that commitment further in this role. (max. 3000 characters):

**I have a DSW from Red River College so I am sensitive to accessibility issues. My child is on the LGBTQ2S+ spectrum so I am sensitive to these issues too. I have worked with people with disabilities by running a live in group home in a housing co-op. I believe that there is a great benefit to including people with disabilities in neighbourhoods and communities.**

Please tell us about your interest in being a part of the London Middlesex Community Housing board. Why are you interested in this particular opportunity? What do you hope to contribute, and how would you support the work of the London Middlesex Community Housing board?(max. 3000 characters):

**I am interested in becoming a board member because I live in housing and I love my apartment. Living in public housing isn't without its challenges such as tolerating an attitude of apathy from some of the community members who don't seem to appreciate**

what a beautiful living circumstance they have. I'd like to confront that particular apathy by trying to come up with ways that can make the properties more valued by the residents. I have a friend who lives in public housing in British Columbia. He was required to pass a basic life skills course in order to qualify to live in his apartment. The course covers basic maintenance and care principles that the residents in London housing don't all seem to understand. Addressing these issues and making a life skills course mandatory would increase the value of housing and help maintain the environment for all.

Please tell us about your educational background, professional credentials, or any other training which is relevant to this position. (max. 3000 characters):

**I graduated high school from an all girls boarding school with honours. I attended the University of Manitoba Fine Arts program for 1.5 years. I intend to return to University at Western when I'm 65 because tuition will be free. I completed the Development Services Worker Program at Red River Community College. I have acquired many training and workshop certificates during my work experience working as a DSW and working at Home Depot. I have WHIMS, CPI, First Aid and CPR, fire safety training and I learned how to administer naloxone.**

Please describe any relevant work and/or lived experience you have. (max. 3000 characters):

**I have worked with people with disabilities in community settings. I did home care as a PSW for the provincial government in Manitoba. I worked restoring antique lighting at two antique stores in Winnipeg. I worked at Home Depot for 10 years. I've owned two homes of my own where I did extensive renovations.**

Tell us about your involvement in any public or private sector boards, community involvement, or other experiences that are relevant to this position. Please describe the roles you played and the period of time you were involved.(max. 3000 characters):

**I attended annual board meetings at my church in Winnipeg, Manitoba, St. James Anglican. I currently volunteer at Goodwill Industries at their thrift store. I participated in communal gardening in Winnipeg. I volunteered at The Winnipeg Folk Festival. I've done a lot of volunteer work at my church in Winnipeg including helping out at the food bank.**

If necessary, please provide any additional relevant information that is not captured in your previous answers.(max. 3000 characters): **See attached resume.**

Attach resume or other document here, if needed: **IMG\_2696.png**

Attach more files here, if needed:

## Confirmations

I declare the following: **I am at least 18 years old.; I am not a City employee or Council member.; For members of the public applying to serve as Tenant Directors on the London Middlesex Community Housing Board. I declare the following: I am currently a tenant of London Middlesex Community Housing; I understand that should I no longer be a LMCH tenant due to transfer of property or moving out, I will need to resign this position. ; I understand that my application and any attachments will be included on a public agenda that is published on the City website.**

To help inform our outreach activities, please tell us how you heard about this opportunity: (optional): **Professional or community organization**

If you selected 'Other', please specify:

Submitted on: **7/23/2023 1:34:23 PM**

**Kathleen Anne Savoy**  
**London, ON**

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## **CUSTOMER SERVICE**

### **SUMMARY OF QUALIFICATIONS**

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- Over 10 years' experience working in customer service
- Excellent written and verbal skills
- Ability to work under pressure and meet deadlines and performance targets
- Effective in both team and independent settings
- Computer Skills: Basic Working knowledge, keyboarding, internet, email

### **PROFESSIONAL EXPERIENCE**

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#### **Customer Service and Cashier Skills:**

- Able to understand the needs of internal and external customers
- Possess strong sales experience and performance
- Courteous and diplomatic in resolving customer complaints
- Skilled in operating a Point-of-Sale System, cash handling, and balancing floats
- Experienced supporting customers over the phone

#### **Organization Skills:**

- Experienced in handling high phone volumes, assisting clients and redirecting calls
- Skilled in filing, photocopying, faxing, emailing, and basic bookkeeping including maintaining accurate financial records
- Rewired and rebuilt antique lighting for resale

### **EMPLOYMENT HISTORY**

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**Head Cashier/Co-Chair Health & Safety Committee, Home Depot, Winnipeg, MB** 10 years

**Electrical Specialist, The Old House Revival Company, Winnipeg, MB** 2 years

**Electrical Restorer, Side Door Antiques, Winnipeg, MB** 2 years

### **EDUCATION AND PROFESSIONAL DEVELOPMENT**

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**CPR Heartsaver, St. Johns Ambulance, London, ON** 2019

**Emergency Naloxone Training, LAWC, London, ON** 2019

**Introduction to Computers, Red River College, Winnipeg, MB**

**Developmental Service Worker Certificate, Red River College, Winnipeg, MB**

**Grade 12 with Honours, Balmoral Hall School, Winnipeg, MB**

### **VOLUNTEER EXPERIENCE**

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**Retail Volunteer** Mar 2023-Current

Goodwill Community Store & Donation Centre, London, ON